

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 1 & N1

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

Tenderers should note that there are no changes proposed as part of this Service Specification for Route Nos. 1 & N1.

3. TERMINALS

Route No.1 will operate between Tottenham Court Road, Earnshaw Street and Canada Water Station.

Route No.N1 will operate between Tottenham Court Road Station and Thamesmead, Boiler House.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 1 & N1 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Mondays to Fridays Schooldays	Section 6.2
Saturdays and Good Friday	Section 6.3
Sundays	Section 6.4
Christmas Day	No service
Boxing Day	Section 6.5
Other Public Holidays	Sunday service
Sunday night/Monday morning to Thursday night/Friday morning	Section 6.6
Friday night/Saturday morning to Saturday night/Sunday morning	Section 6.7
New Year's Eve night/New Year's Day morning*	Saturday night/ Sunday morning service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 1 & N1 are currently approved for vehicles which are a maximum of 10.6 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Canada Water Station to Tottenham Court Road Station, Earnshaw Street

0500 - 0550	Every 15 minutes
0551 - 0645	Every 10 minutes
0646 - 0750	Every 8 minutes
0751 - 0850	Every 6 minutes
0851 - 1900	Every 8 minutes
1901 - 2000	Every 10 minutes
2001 - 0030	Every 12 minutes

First departure from Canada Water Station no later than 0505.
Last departure from Canada Water Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Waterloo Station between 0740 and 0820, no more than 6 minutes apart between 0820 and 0900, and no more than 8 minutes apart between 1500 and 1630.

2. Tottenham Court Road Station, Earnshaw Street to Canada Water Station

0545 - 0605	Every 15 minutes
0606 - 0635	Every 10 minutes
0636 - 1940	Every 8 minutes
1941 - 2100	Every 10 minutes
2101 - 0005	Every 12 minutes

First departure from Tottenham Court Road Station, Earnshaw Street no later than 0550.
Last departure from Tottenham Court Road Station, Earnshaw Street no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Southwark Park Road, St James's Road between 0740 and 0840 and between 1500 and 1630.

6.2 Mondays to Fridays Schooldays

1. Aylwin Girls' School, Southwark Park Road, St James' Road to Tottenham Court Road Station, Earnshaw Street

1510 One journey

The timetable for the schoolday only journey on Route No. 1 is designed to meet the finish times of Aylwin Girls' School. It is possible that these times may be altered during the life of the contract. Please indicate whether it is possible to adjust the times of the specified journey by up to 20 minutes (earlier or later) without alteration to the contract price. It may also be necessary for the afternoon journey to operate earlier than stated at the end of term and on other occasions at short notice.

6.3 Saturdays & Good Friday

1. Canada Water Station to Tottenham Court Road Station, Earnshaw Street

0500 - 0635	Every 15 minutes
0636 - 0800	Every 12 minutes
0801 - 0900	Every 10 minutes
0901 - 1900	Every 8 minutes
1901 - 2000	Every 10 minutes
2001 - 0030	Every 12 minutes

First departure from Canada Water Station no later than 0505.
Last departure from Canada Water Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Waterloo Station between 0950 and 1100.

2. Tottenham Court Road Station, Earnshaw Street to Canada Water Station

0545 - 0650	Every 15 minutes
0651 - 0910	Every 12 minutes
0911 - 0950	Every 10 minutes
0951 - 1900	Every 8 minutes
1901 - 2000	Every 10 minutes
2001 - 0005	Every 12 minutes

First departure from Tottenham Court Road Station, Earnshaw Street no later than 0550.
Last departure from Tottenham Court Road Station, Earnshaw Street no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Southwark Park Road, St James's Road between 0950 and 1100.

6.4 Sundays

1. Canada Water Station to Tottenham Court Road Station, Earnshaw Street

0600 - 0705	Every 20 minutes
0706 - 0805	Every 15 minutes
0806 - 0030	Every 12 minutes

First departure from Canada Water Station no later than 0605.
Last departure from Canada Water Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Waterloo Station between 1000 and 1130.

2. Tottenham Court Road Station, Earnshaw Street to Canada Water Station

0545 - 0650	Every 20 minutes
0651 - 0805	Every 15 minutes
0806 - 0005	Every 12 minutes

First departure from Tottenham Court Road Station, Earnshaw Street no later than 0550.
Last departure from Tottenham Court Road Station, Earnshaw Street no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Southwark Park Road, St James's Road between 1000 and 1130.

6.5 Boxing Day

1. Canada Water Station to Tottenham Court Road Station, Earnshaw Street

0805 - 0030 Every 12 minutes

First departure from Canada Water Station no later than 0810.
Last departure from Canada Water Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Waterloo Station between 1000 and 1130.

2. Tottenham Court Road Station, Earnshaw Street to Canada Water Station

0805 - 0005 Every 12 minutes

First departure from Tottenham Court Road Station, Earnshaw Street no later than 0810.
Last departure from Tottenham Court Road Station, Earnshaw Street no earlier than 2400.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Southwark Park Road, St James's Road between 1000 and 1130.

Please indicate costs for this element of the service separately.

6.6 Sunday nights/Monday mornings to Thursday nights/Friday mornings

1. Thamesmead to Tottenham Court Road Station, Earnshaw Street

0010 - 0520 Every 30 minutes

First departure from Thamesmead no later than 0015.

Last departure from Thamesmead no earlier than 0515.

2. Tottenham Court Road Station, Earnshaw Street to Thamesmead

0005 - 0030 Every 20 minutes

0031 - 0535 Every 30 minutes

First departure from Tottenham Court Road Station, Earnshaw Street no later than 0010.

Last departure from Tottenham Court Road Station no, Earnshaw Street earlier than 0530.

6.7 Friday nights/Saturday mornings to Saturday nights/ Sunday mornings

1. Thamesmead to Tottenham Court Road Station, Earnshaw Street

0010 - 0520 Every 20 minutes

First departure from Thamesmead no later than 0015.

Last departure from Thamesmead no earlier than 0515.

2. Tottenham Court Road Station, Earnshaw Street to Thamesmead

0005 - 0535 Every 20 minutes

First departure from Tottenham Court Road Station, Earnshaw Street no later than 0010.

Last departure from Tottenham Court Road Station, Earnshaw Street no earlier than 0530.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 1 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 1 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.0

The **minimum** standards of acceptable performance for Route No. N1 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route Nos. 1 & N1

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Location of QSI survey points in each direction:

Towards Tottenham Court Road	Towards Canada Water
Canada Water	Tottenham Court Road Station
Elephant & Castle	Elephant & Castle
Waterloo	

Total scheduled manual QSI surveys per quarter = 80.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route Nos. 1 & N1 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 1 & N1 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No.1 should interwork with Route No. N1 to form a seamless 24 hour service.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route Nos. 1 & N1 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 1 & N1:

- In connection with the rebuilding of Tottenham Court Road Station, Route Nos. 1 & N1 may experience delays in the Tottenham Court Road area.
- Route Nos. 1 & N1 can suffer from unpredictable traffic delays in the Canada Water, Elephant & Castle, Waterloo and Tottenham Court Road areas.

Tenderers should also note the following factors which may have an impact on Route Nos. 1 & N1 in the foreseeable future:

- Proposals are being developed to extend the Cashless Boarding Zone throughout the whole of the London area. It is anticipated that this extension would result in significant savings in running and recovery times to bus routes within that proposed zone. As this route traverses a significant proportion of the proposed extended zone, **running time and, therefore, resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 1 & N1 must serve all stops on the line of route designated for the route. There are two types of bus stop:

- Compulsory (white stop flag): where all buses must stop.
- Request (red stop flag): where buses are only required to stop if a passenger rings the bell or an intending passenger signals to the driver.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 1 & N1

Canada Water Station to Tottenham Court Road Station	6.0 miles
Tottenham Court Road Station to Canada Water Station	5.9 miles
Aylwin Girls School to Tottenham Court Road	4.1 miles
Thamesmead to Tottenham Court Road Station	17.2 miles
Tottenham Court Road Station to Thamesmead	18.3 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 1 & N1 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

**ROUTE No. 1: CANADA WATER STATION - TOTTENHAM COURT ROAD
STATION, EARNSHAW STREET**

STREETS TRAVERSED

Towards Tottenham Court Road Station, Earnshaw Street: Canada Water Bus Station, Surrey Quays Road, Lower Road, Surrey Quays Shopping Centre Access Road, Deal Porters Way, Redriff Road, Lower Road, Rotherhithe New Road, Galleywall Road, Southwark Park Road, Grange Road, Tower Bridge Road, Bricklayer's Arms Roundabout, Bricklayer's Arms, New Kent Road, Elephant And Castle, London Road, St George's Circus, Contra-Flow Bus Lane, Waterloo Road, Tenison Way Bus Station, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Kingsway, High Holborn, St Giles High Street, Earnshaw Street.

Towards Canada Water Station: New Oxford Street, Bloomsbury Way, Vernon Place, Southampton Row, Kingsway, Aldwych, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, St George's Circus, London Road, Elephant And Castle, New Kent Road, Bricklayer's Arms Roundabout, Tower Bridge Road, Grange Road, Southwark Park Road, Galleywall Road, Rotherhithe New Road, Rotherhithe Old Road, Lower Road, Surrey Quays Road, Canada Water Bus Station.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

1 via Elephant & Castle

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

CANADA WATER STATION

Private stand for 6 buses in 3 portions in bus station on the western side of Surrey Quays Road, north of the junction with Deal Porters Way.

1 - For 2 buses on north side of bus station, opposite Bus Stop A.

2 - For 2 buses on south side of bus station, opposite Bus Stop B1.

3 - For 2 buses on south side of bus station, opposite Bus Stops B2 and C.

Buses proceed from Canada Water Bus Station direct to stand, departing to Canada Water Bus Station. Set down in Canada Water Bus Station, at alighting point D and pick up in Canada Water Bus Station, at stop C.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than **2** vehicles on Route No. 1 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Buses on route No. 1 should use the stand located on the north side of the bus station, opposite bus stop A. LBSL toilet facilities available 24 hours a day.

BLIND DISPLAY: Canada Water

SURREY QUAYS STATION (from Tottenham Court Road Station, Earnshaw Street)

Buses proceed from Rotherhithe Old Road via Lower Road, Surrey Quays Shopping Centre access road and Deal Porters Way departing to Redriff Road. Set down in Rotherhithe Old Road, at stop S and pick up in Redriff Road, at stop L.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Surrey Quays

BRICKLAYERS ARMS, BARTHOLOMEW STREET

Public stand on south side of Bartholomew Street, commencing opposite party wall of nos. 9/11 and extending 23 metres eastwards.

From Canada Water Station.

Buses proceed from Tower Bridge Road via Bricklayer's Arms Roundabout, Great Dover Street and Bartholomew Street to stand, departing via Bartholomew Street to New Kent Road. Set down in Tower Bridge Road, at stop BJ and pick up in New Kent Road, at stop BC.

From Tottenham Court Road Station, Earnshaw Street.

Buses proceed from New Kent Road via Bricklayer's Arms Roundabout, Great Dover Street and Bartholomew Street to stand, departing via Bartholomew Street, New Kent Road, Bricklayer's Arms Roundabout and Bricklayer's Arms to New Kent Road. Set down in New Kent Road, at stop BC and pick up in New Kent Road, at stop BS.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Bricklayer's Arms

ELEPHANT & CASTLE, LAMBETH ROAD (from Canada Water Station)

Public stand for 7 buses on south side of Lambeth Road commencing 1.5 metres east of lamp standard No. 1357/06 and extending 83 metres east.

Buses proceed from London Road via Lambeth Road to stand, departing via Lambeth Road, St George's Road, Westminster Bridge Road and St George's Circus to London Road. Set down in London Road, at stop A and pick up in London Road, at stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Elephant & Castle

WATERLOO, CONCERT HALL APPROACH (from Canada Water Station)

Public stand for 3 buses in marked bays on north side of Concert Hall Approach.

Buses proceed from Tenison Way Bus Station via York Road, Chicheley Street, Belvedere Road and Concert Hall Approach to stand, departing via Concert Hall Approach and Tenison Way to Waterloo Road. Set down in Tenison Way Bus Station, at stop K and pick up in Waterloo Road, at stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Waterloo

ALDWYCH, EAST ARM (from Canada Water Station)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych to Strand. Set down in Aldwych, at stop E and pick up in Strand, at stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Aldwych

HOLBORN STATION, NEW OXFORD STREET (from Canada Water Station)

Public stand for three buses on north side of New Oxford Street, commencing at party wall of Nos. 2/4.

Buses proceed from Kingsway via High Holborn and New Oxford Street to stand, departing via New Oxford Street to Bloomsbury Way. Set down in Kingsway, at stop P and pick up in Bloomsbury Way, at stop WB.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Holborn

TOTTENHAM COURT ROAD STATION, EARNSHAW ST

Public stand on west side of Earnshaw Street, commencing opposite centre line of Bucknall Street and extending 20 metres northwards.

Buses proceed from Earnshaw Street direct to stand, departing via Earnshaw Street to New Oxford Street. Set down in Earnshaw Street, at alighting point and pick up in New Oxford Street, at stop Z.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 vehicles on Route No. 1 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
OTHER INFORMATION: Public pay toilet facilities available 24 hours daily.
BLIND DISPLAY: Tottenham Court Road

APPENDIX A: ROUTE RECORD

ROUTE N1: TOTTENHAM COURT ROAD STATION - THAMESMEAD, BOILER HOUSE

STREETS TRAVERSED

Towards Tottenham Court Road Station: Bentham Road, Thamesmere Drive roundabout, Thamesmere Drive, Turning Circle, Thamesmere Drive, Thamesmere Drive roundabout, Central Way, Greenhaven Drive roundabout, Crossway, Summerton Way roundabout, Crossway, Boiler House roundabout, Carlyle Road, Harrow Manor Way, Mcleod Road, Basildon Road, Bostall Hill, Plumstead High Street, Plumstead Road, Beresford Street, Woolwich High Street, Woolwich Church Street, Woolwich Road, Trafalgar Road, Romney Road, Nelson Road, Greenwich Church Street, Creek Road, Evelyn Street, Oxestalls Road, Grove Street, Plough Way, Plough Way Bus Gate, Rotherhithe New Road, Galleywall Road, Southwark Park Road, Grange Road, Tower Bridge Road, Bricklayer's Arms roundabout, Bricklayer's Arms, New Kent Road, Elephant And Castle, London Road, St George's Circus, contra-flow bus lane, Waterloo Road, Tenison Way Bus Station, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Kingsway, High Holborn, St Giles High Street, Eamshaw Street.

Towards Thamesmead, Boiler House: New Oxford Street, Bloomsbury Way, Vernon Place, Southampton Row, Kingsway, Aldwych, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, St George's Circus, London Road, Elephant And Castle, New Kent Road, Bricklayer's Arms roundabout, Tower Bridge Road, Grange Road, Southwark Park Road, Galleywall Road, Rotherhithe New Road, Rotherhithe Old Road, Lower Road, Surrey Quays Shopping Centre access road, Deal Porters Way, Redriff Road, Lower Road, Plough Way, Grove Street, Oxestalls Road, Evelyn Street, Creek Road, Greenwich Church Street, college approach, King William Walk, Romney Road, Trafalgar Road, Woolwich Road, Horn Lane roundabout, Woolwich Road, Woolwich Church Street, Woolwich High Street, John Wilson Street, Castile Road, Monk Street, Calderwood Street, Thomas Street, Greens End, General Gordon Place, Woolwich New Road, Vincent Road, Burrage Road, Plumstead Road, Plumstead High Street, Bostall Hill, Basildon Road, Mcleod Road, Harrow Manor Way, Carlyle Road, Boiler House roundabout, Crossway, Summerton Way roundabout, Crossway, Central Way, Thamesmere Drive roundabout, Central Way, Thamesmere Drive, Turning Circle, Thamesmere Drive, Thamesmere Drive roundabout, Bentham Road.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 6) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 7) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 8) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 9) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 10) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

N1 via Canada Water

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

THAMESMEAD, BOILER HOUSE

Public stand for up to 2 buses in lay-by at Stop 34918 on west side of Carlyle Road commencing approximately 55 metres south of Boiler House roundabout.

Buses proceed from Bentham Road via Boiler House roundabout, Carlyle Road, Harrow Manor Way, A2041, Harrow Manor Way and Carlyle Road to stand, departing via Carlyle Road and Boiler House roundabout to Bentham Road. Set down in Bentham Road and pick up in Bentham Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route N1 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	Council toilet facilities available 0800-1700 (Mon-Sat).
BLIND DISPLAY:	Thamesmead

ABBEY WOOD STATION (from Tottenham Court Road Station)

Public stand on east side of Harrow Manor Way, commencing at a point 20 metres south of lamp standard No 17 and extending 31 metres north.

Buses proceed from Harrow Manor Way direct to stand, departing to Harrow Manor Way. Set down in Harrow Manor Way, at stop C and pick up in Harrow Manor Way, at stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Abbey Wood

PLUMSTEAD STATION (from Tottenham Court Road Station)

Public stand for one bus on south side of Plumstead Road at Stop Q, west of junction with Griffin Road.

Buses proceed from Plumstead Road via Pettman Crescent and Plumstead Road to stand, departing to Plumstead Road. Set down in Plumstead Road, at stop C and pick up in Plumstead Road, at stop WM.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Plumstead Station

WOOLWICH ARSENAL STATION (from Tottenham Court Road Station)

Buses proceed from Burrage Road departing to Plumstead Road. Set down in Burrage Road, at alighting point and pick up in Plumstead Road, at stop D.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Woolwich

CHARLTON, ANCHOR & HOPE LANE

Public stand on east side of Anchor & Hope Lane, commencing 59 metres south of and opposite Bugsbys Way for 30 metres finishing 89 metres south of Bugsbys Way.

From Thamesmead, Boiler House.

Buses proceed from Woolwich Road via Anchor And Hope Lane to stand, departing via Anchor And Hope Lane to Woolwich Road. Set down in Woolwich Road, at alighting point and pick up in Woolwich Road, at stop E.

From Tottenham Court Road Station.

Buses proceed from Woolwich Road via Anchor And Hope Lane to stand, departing via Anchor And Hope Lane and Charlton Church Lane to Woolwich Road. Set down in Woolwich Road, at alighting point and pick up in Woolwich Road.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
OTHER INFORMATION: Request stops are sited in Gallions Road and Bugsbys Way.
BLIND DISPLAY: Charlton

GREENWICH, CUTTY SARK

Public stand on east side of King William Walk, commencing 3 metres north of a point opposite the centre of Turnpin Lane and extending 11 metres northwards.

From Thamesmead, Boiler House.

Buses proceed from Greenwich Church Street via College Approach and King William Walk to stand, departing via King William Walk to Romney Road. Set down in Greenwich Church Street, at stop B and pick up in Romney Road, at stop F.

From Tottenham Court Road Station.

Buses proceed from Creek Road via Greenwich Church Street, College Approach and King William Walk to stand, departing via King William Walk and Nelson Road to Greenwich Church Street. Set down in Creek Road, at stop A and pick up in Greenwich Church Street, at stop B.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Greenwich, Cutty Sark

SURREY QUAYS STATION (from Tottenham Court Road Station)

Buses proceed from Lower Road departing to Rotherhithe New Road. Set down in Lower Road, at stop M and pick up in Rotherhithe New Road, at stop Q.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Surrey Quays

BRICKLAYERS ARMS, BARTHOLOMEW STREET

Public stand on south side of Bartholomew Street, commencing opposite party wall of nos. 9/11 and extending 23 metres eastwards.

From Thamesmead, Boiler House.

Buses proceed from Tower Bridge Road via Bricklayer's Arms Roundabout, Great Dover Street and Bartholomew Street to stand, departing via Bartholomew Street to New Kent Road. Set down in Tower Bridge Road, at stop BJ and pick up in New Kent Road, at stop BC.

From Tottenham Court Road Station.

Buses proceed from New Kent Road via Bricklayer's Arms roundabout, Great Dover Street and Bartholomew Street to stand, departing via Bartholomew Street, New Kent Road, Bricklayer's Arms roundabout and Bricklayer's Arms to New Kent Road. Set down in New Kent Road, at stop BC and pick up in New Kent Road, at stop BS.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	to be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Bricklayer's Arms

ELEPHANT & CASTLE, LAMBETH ROAD (from Thamesmead, Boiler House)

Public stand for 7 buses on south side of Lambeth Road commencing 1.5 metres east of lamp standard No. 1357/06 and extending 83 metres east.

Buses proceed from London Road via Lambeth Road to stand, departing via Lambeth Road, St George's Road, Westminster Bridge Road and St George's Circus to London Road. Set down in London Road, at stop A and pick up in London Road, at stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Elephant & Castle

WATERLOO, CONCERT HALL APPROACH (from Thamesmead, Boiler House)

Public stand for 3 buses in marked bays on north side of Concert Hall Approach.

Buses proceed from Tenison Way Bus Station via York Road, Chicheley Street, Belvedere Road and Concert Hall Approach to stand, departing via Concert Hall Approach and Tenison Way to Waterloo Road. Set down in Tenison Way Bus Station, at stop K and pick up in Waterloo Road, at stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Waterloo

ALDWYCH, EAST ARM (from Thamesmead, Boiler House)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych to Strand. Set down in Aldwych, at stop E and pick up in Strand, at stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Aldwych

TOTTENHAM COURT ROAD STATION, EARNSHAW STREET

Public stand on west side of Earnshaw Street, commencing opposite centre line of Bucknall Street and extending 20 metres northwards.

Buses proceed from Earnshaw Street direct to stand, departing via New Oxford Street to Earnshaw Street. Set down in Earnshaw Street, at alighting point and pick up in New Oxford Street, at stop Z.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 vehicles on Route N1 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Tottenham Court Road

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 1
(based on current schedule)

MONDAYS TO FRIDAYS1. Tottenham Court Road to Canada Water Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Tottenham Court Road Station	0546	0756	1200	1701	2301
Holborn Station	0549	0800	1204	1706	2305
<i>Aldwych Lancaster Place</i>	0552	0801	1208	1710	2308
<i>Waterloo Station Waterloo Road</i>	0554	0808	1212	1714	2312
<i>Elephant and Castle London Road</i>	0559	0813	1217	1720	2317
<i>Southwark Park Road Grange Road (E/B)</i>	0607	0825	1228	1732	2326
<i>Southwark Park Road St James' Road</i>	0609	0827	1230	1734	2327
Surrey Quays Station	0614	0832	1235	1739	2331
Canada Water Bus Station	0616	0835	1238	1742	2333
	30 minutes	39 minutes	38 minutes	41 minutes	32 minutes

2. Canada Water Bus Station to Tottenham Court Road Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Canada Water Bus Station	0503	0755	1155	1659	2259
Surrey Quays Station	0506	0759	1158	1702	2302
<i>Southwark Park Road St James' Road</i>	0511	0806	1207	1711	2306
<i>Southwark Park Road Grange Road (W/B)</i>	0513	0809	1209	1713	2308
<i>Elephant and Castle London Road</i>	0520	0823	1219	1723	2314
<i>Waterloo Station Tenison Way</i>	0525	0831	1226	1731	2321
<i>Aldwych Lancaster Place</i>	0528	0837	1230	1736	2323
Holborn Station	0530	0841	1234	1740	2327
Tottenham Court Road Station	0532	0843	1236	1742	2329
	29 minutes	48 minutes	41 minutes	43 minutes	30 minutes

SATURDAYS

1. Tottenham Court Road to Canada Water Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Tottenham Court Road Station	0546	1056	1456	2301
Holborn Station	0549	1100	1500	2305
<i>Aldwych Lancaster Place</i>	0552	1104	1504	2308
<i>Waterloo Station Waterloo Road</i>	0554	1108	1508	2312
<i>Elephant and Castle London Road</i>	0559	1113	1513	2317
<i>Southwark Park Road Grange Road (E/B)</i>	0607	1124	1524	2326
<i>Southwark Park Road St James' Road</i>	0609	1126	1526	2327
Surrey Quays Station	0614	1131	1531	2331
Canada Water Bus Station	0616	1134	1534	2333
	30 minutes	38 minutes	38 minutes	32 minutes

2. Canada Water Bus Station to Tottenham Court Road Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Canada Water Bus Station	0503	1059	1459	2259
Surrey Quays Station	0506	1102	1502	2302
<i>Southwark Park Road St James' Road</i>	0511	1111	1511	2306
<i>Southwark Park Road Grange Road (W/B)</i>	0513	1113	1513	2308
<i>Elephant and Castle London Road</i>	0520	1123	1523	2314
<i>Waterloo Station Tenison Way</i>	0525	1130	1530	2321
<i>Aldwych Lancaster Place</i>	0528	1134	1534	2323
Holborn Station	0530	1138	1538	2327
Tottenham Court Road Station	0532	1140	1540	2329
	29 minutes	41 minutes	41 minutes	30 minutes

SUNDAYS

1. Tottenham Court Road to Canada Water Bus Station

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Tottenham Court Road Station	0551	1102	1502	2301
Holborn Station	0554	1105	1505	2305
<i>Aldwych Lancaster Place</i>	0557	1108	1508	2308
<i>Waterloo Station Waterloo Road</i>	0559	1112	1512	2312
<i>Elephant and Castle London Road</i>	0603	1117	1517	2317
<i>Southwark Park Road Grange Road (E/B)</i>	0609	1126	1526	2326
<i>Southwark Park Road St James' Road</i>	0611	1128	1528	2327
Surrey Quays Station	0616	1133	1533	2331
Canada Water Bus Station	0619	1137	1537	2333
	28 minutes	35 minutes	35 minutes	32 minutes

2. Canada Water Bus Station to Tottenham Court Road Station

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Canada Water Bus Station	0606	1101	1501	2259
Surrey Quays Station	0609	1105	1505	2302
<i>Southwark Park Road St James' Road</i>	0614	1111	1511	2306
<i>Southwark Park Road Grange Road (W/B)</i>	0616	1113	1513	2308
<i>Elephant and Castle London Road</i>	0623	1122	1522	2314
<i>Waterloo Station Tenison Way</i>	0627	1128	1528	2321
<i>Aldwych Lancaster Place</i>	0630	1132	1532	2323
Holborn Station	0632	1135	1535	2327
Tottenham Court Road Station	0634	1137	1537	2329
	28 minutes	36 minutes	36 minutes	30 minutes

SAMPLE RUNNING TIMES FOR ROUTE No. N1
(based on current schedule)

SUNDAY – THURSDAY NIGHT

1. Tottenham Court Road Station to Thamesmead, Bentham Road

	<u>Typical nightly</u>
Tottenham Court Road Station	0030
Holborn Station	0035
<i>Aldwych Lancaster Place</i>	0037
<i>Waterloo Waterloo Road</i>	0039
<i>Elephant and Castle London Road</i>	0042
<i>Southwark Park Road Grange Road (E/B)</i>	0050
<i>Southwark Park Road St James' Road</i>	0051
Surrey Quays Station	0056
<i>Pepys Estate Grove Street/Plough Way</i>	0059
<i>Greenwich Nelson Road</i>	0106
<i>Charlton Anchor & Hope Lane</i>	0112
Woolwich Arsenal Station	0120
Plumstead Station	0123
Abbey Wood Station	0130
<i>Thamesmead Crossway/Poplar Place</i>	0133
<i>Thamesmead Bentham Road/Crossway</i>	0137
Thamesmead Bentham Road	<u>0139</u>
	69 minutes

2. Thamesmead, Bentham Road to Tottenham Court Road Station

	<u>Typical nightly</u>
Thamesmead <i>Bentham Road</i>	0015
Thamesmead Town Centre	0018
Thamesmead <i>Crossway/Fieldfare Road</i>	0021
Abbey Wood Station	0024
Plumstead Station	0029
Woolwich <i>Beresford Square</i>	0032
Charlton <i>Anchor and Hope Lane</i>	0037
Greenwich <i>Church Street</i>	0042
Pepys Estate <i>Grove Street/Plough Way</i>	0049
Southwark Park Road <i>St James Road</i>	0056
Waterloo Station <i>Waterloo Road</i>	0106
Aldwych <i>West Arm</i>	0108
Holborn Station	0110
Tottenham Court Road Station	<u>0113</u>
	58
	minutes

FRIDAY NIGHT

1. Tottenham Court Road Station to Thamesmead, Bentham Road

	<u>Typical nightly</u>
Tottenham Court Road Station	0030
Holborn Station	0036
<i>Aldwych Lancaster Place</i>	0039
<i>Waterloo Waterloo Road</i>	0042
<i>Elephant and Castle London Road</i>	0046
<i>Southwark Park Road Grange Road (E/B)</i>	0054
<i>Southwark Park Road St James' Road</i>	0059
Surrey Quays Station	0100
<i>Pepys Estate Grove Street/Plough Way</i>	0103
<i>Greenwich Nelson Road</i>	0110
<i>Charlton Anchor & Hope Lane</i>	0116
Woolwich Arsenal Station	0124
Plumstead Station	0127
Abbey Wood Station	0134
<i>Thamesmead Crossway/Poplar Place</i>	0137
<i>Thamesmead Bentham Road/Crossway</i>	0140
Thamesmead Bentham Road	<u>0143</u>
	73
	minutes

2. Thamesmead, Bentham Road to Tottenham Court Road Station

	<u>Typical nightly</u>
Thamesmead Bentham Road	0015
Thamesmead Town Centre	0018
Thamesmead <i>Crossway/Fieldfare Road</i>	0021
Abbey Wood Station	0024
Plumstead Station	0029
Woolwich <i>Beresford Square</i>	0032
Charlton <i>Anchor and Hope Lane</i>	0037
Greenwich <i>Church Street</i>	0042
Pepys Estate <i>Grove Street/Plough Way</i>	0049
Southwark Park Road <i>St James Road</i>	0056
Waterloo Station <i>Waterloo Road</i>	0106
Aldwych <i>West Arm</i>	0108
Holborn Station	0110
Tottenham Court Road Station	<u>0113</u>
	58 minutes

SATURDAY NIGHT

1. Tottenham Court Road Station to Thamesmead, Bentham Road

	Typical nightly
Tottenham Court Road Station	0030
Holborn Station	0036
<i>Aldwych Lancaster Place</i>	0039
<i>Waterloo Waterloo Road</i>	0042
<i>Elephant and Castle London Road</i>	0046
<i>Southwark Park Road Grange Road (E/B)</i>	0054
<i>Southwark Park Road St James' Road</i>	0059
Surrey Quays Station	0100
<i>Pepys Estate Grove Street/Plough Way</i>	0103
<i>Greenwich Nelson Road</i>	0110
<i>Charlton Anchor & Hope Lane</i>	0116
Woolwich Arsenal Station	0124
Plumstead Station	0127
Abbey Wood Station	0134
<i>Thamesmead Crossway/Poplar Place</i>	0137
<i>Thamesmead Bentham Road/Crossway</i>	0140
Thamesmead Bentham Road	<u>0143</u>
	73
	minutes

2. Thamesmead, Bentham Road to Tottenham Court Road Station

	<u>Typical nightly</u>
Thamesmead Bentham Road	0015
Thamesmead Town Centre	0018
Thamesmead <i>Crossway/Fieldfare Road</i>	0021
Abbey Wood Station	0024
Plumstead Station	0029
Woolwich <i>Beresford Square</i>	0032
Charlton <i>Anchor and Hope Lane</i>	0039
Greenwich <i>Church Street</i>	0044
Pepys Estate <i>Grove Street/Plough Way</i>	0051
Southwark Park Road <i>St James Road</i>	0058
Waterloo Station <i>Waterloo Road</i>	0108
Aldwych <i>West Arm</i>	0110
Holborn Station	0112
Tottenham Court Road Station	<u>0115</u>
	60 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)