

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 17

CONTENTS

	Page
1. Tenders Required	2
2. Proposed Changes	2
3. Terminals	2
4. Days of Operation	2
5. Vehicle Type	3
6. Frequencies	4
7. Minimum Performance Standards	9
8. Running Times	10
9. Layovers	10
10. Timing Constraints	10
11. Control Strategy	11
12. Operational Considerations	11
13. Stopping Arrangements	11
14. Timing Points and Mileages	12
15. Vehicle Livery	12
16. Stands and Blinds	13

Appendices

A. Sample Running Times for Route No. 17	14
B. Route Record	17

This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 17.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity double deck, dual door buses will be specified subject to a satisfactory route test.
- Change to standing arrangements for route 17 at London Bridge Bus Station, with buses temporarily standing at Stop A in London Bridge Street while building work is carried out. Expected duration 12 months. Buses to set down, stand and pick up at Stop A.

3. TERMINALS

Route No. 17 will operate between Archway Station, Junction Road and London Bridge Bus Station.

Full details of the route to be followed, the permitted terminal working's and the available stands are shown at Appendix B. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 17 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 17 is currently approved for vehicles which are a maximum of 10.1 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Archway Station, Junction Road to London Bridge Bus Station

0420 - 0555	Every 15 minutes
0556 - 1855	Every 8 minutes
1856 - 1925	Every 12 minutes
1926 - 0015	Every 15 minutes

First departure from Archway Station, Junction Road no later than 0425.
Last departure from Archway Station, Junction Road no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Ludgate Circus between 0705 and 0900 and between 1500 and 1630.

2. London Bridge Bus Station to Archway Station, Junction Road

0455 - 0630	Every 15 minutes
0631 - 1935	Every 8 minutes
1936 - 2035	Every 10 minutes
2036 - 0055	Every 15 minutes

First departure from London Bridge Bus Station no later than 0500.
Last departure from London Bridge Bus Station no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at King's Cross Station, York Way between 0730 and 0915 and between 1500 and 1635.

6.2 Saturdays & Good Friday

1. Archway Station, Junction Road to London Bridge Bus Station

0420 - 0455	Every 30 minutes
0456 - 0555	Every 20 minutes
0556 - 0825	Every 15 minutes
0826 - 1800	Every 10 minutes
1801 - 1825	Every 12 minutes
1826 - 0015	Every 15 minutes

First departure from Archway Station, Junction Road no later than 0425.

Last departure from Archway Station, Junction Road no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Ludgate Circus between 0930 and 1100.

2. London Bridge Bus Station to Archway Station, Junction Road

0455 - 0530	Every 30 minutes
0531 - 0630	Every 20 minutes
0631 - 0915	Every 15 minutes
0916 - 1920	Every 10 minutes
1921 - 0055	Every 15 minutes

First departure from London Bridge Bus Station no later than 0500.

Last departure from London Bridge Bus Station no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at King's Cross Station, York Way between 0935 and 1105.

6.3 Sundays

1. Archway Station, Junction Road to London Bridge Bus Station

0545 - 0820	Every 20 minutes
0821 - 0015	Every 15 minutes

First departure from Archway Station, Junction Road no later than 0540.
Last departure from Archway Station, Junction Road no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Ludgate Circus between 1010 and 1125.

2. London Bridge Bus Station to Archway Station, Junction Road

0610 - 0855	Every 20 minutes
0856 - 0055	Every 15 minutes

First departure from London Bridge Bus Station no later than 0615.
Last departure from London Bridge Bus Station no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at King's Cross Station, York Way between 1000 and 1130.

6.4 Boxing Day

1. Archway Station, Junction Road to London Bridge Bus Station

0755 - 0820	Every 20 minutes
0821 - 0015	Every 15 minutes

First departure from Archway Station, Junction Road no later than 0800.
Last departure from Archway Station, Junction Road no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Ludgate Circus between 1010 and 1125.

2. London Bridge Bus Station to Archway Station, Junction Road

0810 - 0855	Every 20 minutes
0856 - 0055	Every 15 minutes

First departure from London Bridge Bus Station no later than 0815.
Last departure from London Bridge Bus Station no earlier than 0050.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at King's Cross Station, York Way between 1000 and 1130.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 17 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 17 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route No. 17

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Location of QSI survey points in each direction

Towards London Bridge Bus Station	Towards Archway Station, Junction Road
Archway	London Bridge
Holloway Nags Head	Holborn Circus (Mon-Fri 0730-1830 only)
King's Cross	King's Cross

Total scheduled manual QSI surveys per quarter = 90.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 17 are attached at Appendix A. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays interpeak and early evening periods.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 17 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 17 should interwork with other bus services where possible.

11. CONTROL STRATEGY

Route No. 17 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 17:

- Route No. 17 can suffer from unpredictable traffic delays in the Holloway and King's Cross areas.

Tenderers should also note the following factors / events which may have an impact on Route No. 17 in the foreseeable future:

- As part of the Thameslink upgrade works, a new viaduct is to be built at Railway Approach, London Bridge. Works are scheduled to commence in spring 2009 with completion of the project scheduled for 2012. The successful Tenderer will be advised of any road network changes when more information becomes available;
- There are tentative proposals to redevelop London Bridge Bus Station. The successful Tenderer will be updated when more information becomes available.
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 17 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 17

Archway Station, Junction Road to London Bridge Bus Station	6.1 miles
London Bridge Bus Station to Archway Station, Junction Road	6.1 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 17 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

17 via King's Cross

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 17
(based on current schedule)

MONDAYS TO FRIDAYS1. Archway Station, Junction Road to London Bridge Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Archway Station Junction Road	0425	0803	1158	1702	2255
Holloway Nags Head, Holloway Road	0431	0813	1208	1712	2303
King's Cross Caledonian Road	0439	0828	1221	1726	2313
King's Cross King's Cross Road	0440	0829	1222	1727	2314
Holborn Circus	0445	0839	1230	1736	2319
Ludgate Circus	0447	0844	1234	1741	2322
Cannon Street Station	0451	0850	1240	1747	2325
London Bridge Bus Station	0455	0858	1246	1754	2329
	30 minutes	55 minutes	48 minutes	52 minutes	34 minutes

2. London Bridge Bus Station to Archway Station, Macdonald Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
London Bridge Bus Station	0501	0813	1201	1701	2306
Cannon Street Station	0503	0819	1205	1706	2308
Ludgate Circus	0507	0825	1211	1712	2312
Holborn Circus	0510	0831	1217	1718	2315
King's Cross Station Grays Inn Road	0514	0840	1226	1729	2321
King's Cross Station York Way	0515	0843	1229	1732	2322
Holloway Parkhurst Road	0524	0855	1241	1745	2332
Archway Station McDonald Road	0530	0903	1249	1753	2340
	29 minutes	50 minutes	48 minutes	52 minutes	34 minutes

SATURDAYS

1. Archway Station, Junction Road to London Bridge Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Archway Station Junction Road	0425	1057	1507	2255
Holloway Nags Head/Holloway Road	0431	1107	1517	2303
King's Cross Caledonian Road	0439	1119	1529	2313
King's Cross King's Cross Road	0440	1120	1530	2314
Holborn Circus	0445	1127	1537	2319
Ludgate Circus	0447	1130	1540	2322
Cannon Street Station	0451	1135	1545	2325
London Bridge Bus Station	0455	1141	1551	2329
	30 minutes	44 minutes	44 minutes	34 minutes

2. London Bridge Bus Station to Archway Station, Macdonald Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
London Bridge Bus Station	0501	1102	1502	2306
Cannon Street Station	0503	1106	1506	2308
Ludgate Circus	0507	1111	1511	2312
Holborn Circus	0510	1115	1515	2315
King's Cross Station Grays Inn Road	0514	1121	1521	2321
King's Cross Station York Way	0515	1123	1523	2322
Holloway Parkhurst Road	0524	1136	1536	2332
Archway Station McDonald Road	0530	1146	1546	2340
	29 minutes	44 minutes	44 minutes	34 minutes

SUNDAYS

1. Archway Station, Junction Road to London Bridge Bus Station

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Archway Station Junction Road	0540	1106	1506	2255
Holloway Nags Head/Holloway Road	0546	1115	1515	2303
King's Cross Caledonian Road	0554	1126	1526	2313
King's Cross King's Cross Road	0555	1127	1527	2314
Holborn Circus	0600	1134	1534	2319
Ludgate Circus	0602	1137	1537	2322
Cannon Street Station	0606	1141	1541	2325
London Bridge Bus Station	0610	1145	1545	2329
	30 minutes	39 minutes	39 minutes	34 minutes

2. London Bridge Bus Station to Archway Station, Macdonald Road

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
London Bridge Bus Station	0616	1056	1511	2306
Cannon Street Station	0619	1100	1515	2308
Ludgate Circus	0623	1105	1520	2312
Holborn Circus	0625	1108	1523	2315
King's Cross Station Grays Inn Road	0629	1114	1529	2321
King's Cross Station York Way	0630	1115	1530	2322
Holloway Parkhurst Road	0639	1127	1542	2332
Archway Station McDonald Road	0645	1135	1550	2340
	29 minutes	39 minutes	39 minutes	34 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

APPENDIX B: ROUTE RECORD

ROUTE 17: Archway Station - London Bridge Station

STREETS TRAVERSED

Towards London Bridge Station: Junction Road, Highgate Hill, Tollhouse Way, Archway Road, St John's Way, Sandridge Street, Holloway Road, Camden Road, Caledonian Road, Pentonville Road, King's Cross Road, Acton Street, Gray's Inn Road, Holborn, Holborn Circus, Charterhouse Street, Farringdon Street, Ludgate Circus, Ludgate Hill, St Paul's Churchyard, Cannon Street, King William Street, London Bridge, Borough High Street, Railway Approach, London Bridge Bus Station, London Bridge Street.

Towards Archway Station: London Bridge Street, Borough High Street, London Bridge, King William Street, Cannon Street, Queen Victoria Street, Friday Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Ludgate Circus, Farringdon Street, Charterhouse Street, Holborn Circus, Holborn, Gray's Inn Road, York Way, Wharfdale Road, Caledonian Road, Hillmarton Road, Parkhurst Road, Holloway Road, Highgate Hill, Macdonald Road.

STANDING AND TURNING POINTS

ARCHWAY STATION, MACDONALD ROAD

Private stand for up to 16 buses in Bus Parking Area between east side of MacDonald Road and north side of Vorley Road.

Buses proceed from Macdonald Road via Bus Parking Area to stand, departing via Bus Parking Area and Vorley Road to Junction Road. Set down in Macdonald Road, at Alighting Point and pick up in Junction Road, at Stop U.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 17 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Archway.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

HOLLOWAY, CALEDONIAN ROAD, WEST SIDE (from LONDON BRIDGE STATION)

Public stand for two buses on the offside of Caledonian Road commencing 25 metres north from Widdenham Road and extending 20 metres north.

Buses proceed from Parkhurst Road via Seven Sisters Road, Holloway Road, Camden Road and Caledonian Road to stand, departing to Caledonian Road. Set down in Parkhurst Road, at Stop B and pick up in Caledonian Road, at Stop V.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Holloway, Nag's Head.

KING'S CROSS, KING'S CROSS ROAD (from Archway Station)

Public stand for one bus on south side of King's Cross Road, commencing at part wall of no.165 King's Cross Road and extending 12 metres west.

Buses proceed from King's Cross Road direct to stand, departing via King's Cross Road and Swinton Street to Gray's Inn Road. Set down in King's Cross Road, at Stop L and pick up in Gray's Inn Road, at Stop N.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: King's Cross.

KING'S CROSS, YORK WAY (from LONDON BRIDGE STATION)

Public stand for 10 buses on west side of York Way commencing opposite and 31 metres south of Wharfdale Road extending 112 metres south.

Buses proceed from York Way direct to stand, departing via York Way and Wharfdale Road to Caledonian Road. Set down in York Way, at Stop G and pick up in Caledonian Road, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: King's Cross.

HOLBORN CIRCUS (from Archway Station)

Buses proceed from Holborn via Holborn Circus departing to Holborn. Set down in Holborn, at Stop J and pick up in Holborn, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Holborn Circus.

MANSION HOUSE STATION, QUEEN VICTORIA STREET [SOUTH SIDE] (from Archway Station)

Public stand for two buses on south side of Queen Victoria Street, commencing 6 metres east of the eastern kerbline of Great Trinity Lane and extending 21 metres east. Buses proceed from Cannon Street via Queen Victoria Street to stand, departing via Queen Victoria Street and Friday Street to Cannon Street. Set down in Cannon Street, at Stop ME and pick up in Cannon Street, at Stop SH.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Mansion House.

MANSION HOUSE STATION (from Archway Station)

Buses proceed from Cannon Street via Queen Victoria Street and Friday Street departing to Cannon Street. Set down in Cannon Street, at Stop ME and pick up in Cannon Street, at Stop SH.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Mansion House.

LONDON BRIDGE BUS STATION, STAND A

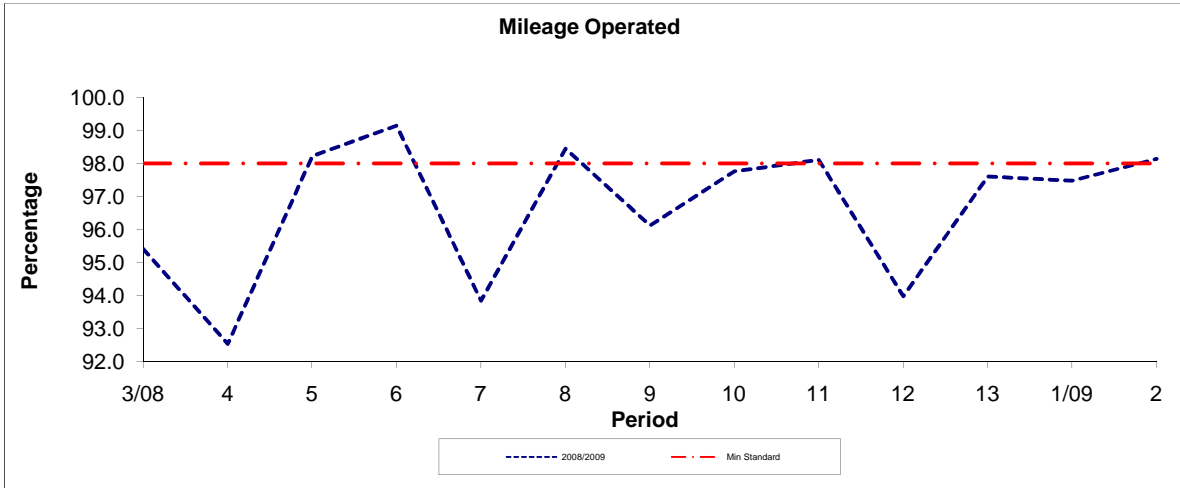
Temporary public stand at Stop A in London Bridge Street while building work is carried out in the bus station.

Buses proceed from London Bridge Street direct to stand, departing to London Bridge Street. Set down in London Bridge Street, at Stop A and pick up in London Bridge Street, at Stop A.

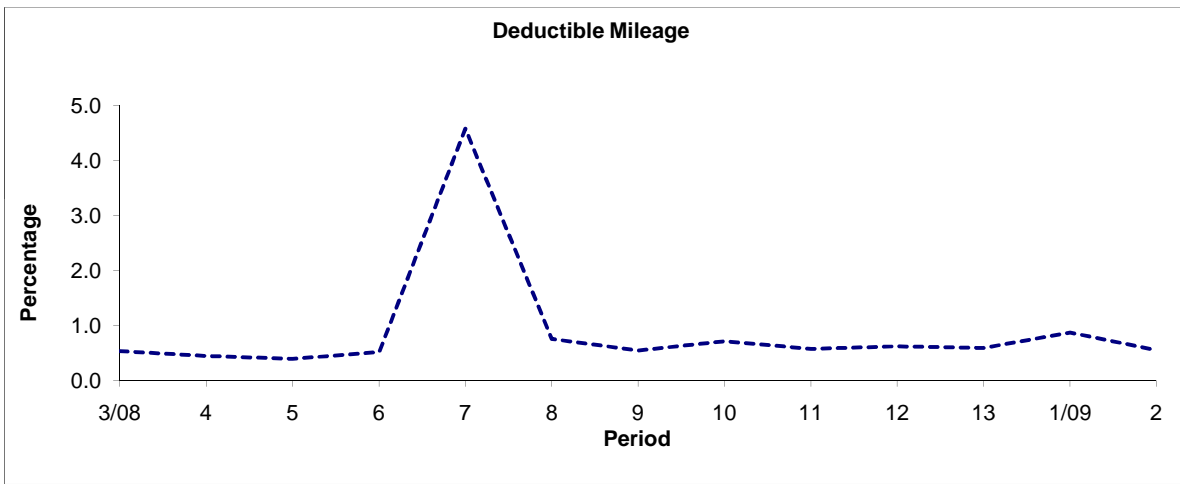
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 17 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	London Bridge.
OTHER INFORMATION:	Toilet facilities available (24 hours).

PART B - PERFORMANCE STATISTICS

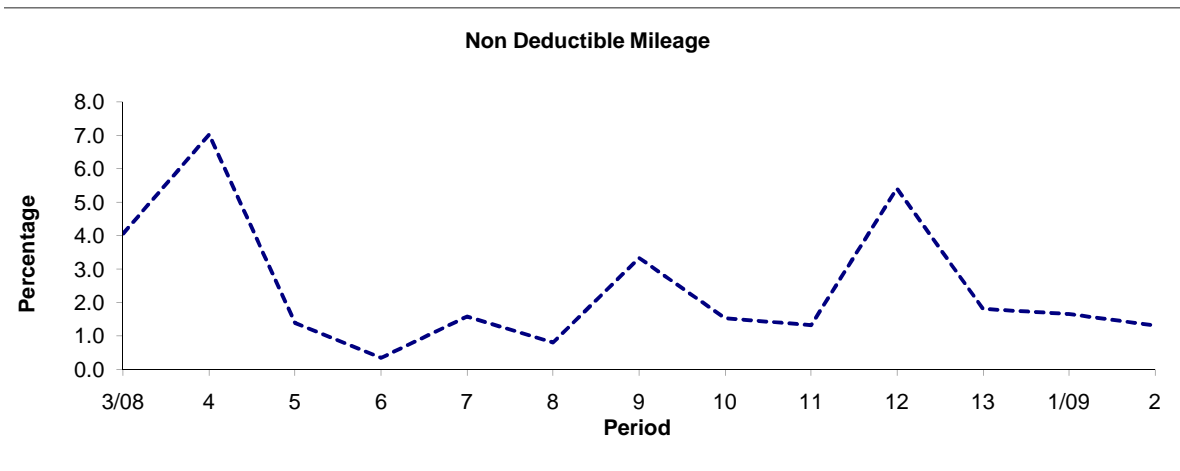
Route 17



Period	3/08	4	5	6	7	8	9	10	11	12	13	1/09	2
2008/2009	95.41	92.53	98.22	99.14	93.84	98.44	96.12	97.75	98.10	93.97	97.60	97.47	98.13
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	3/08	4	5	6	7	8	9	10	11	12	13	1/09	2
2008/2009	0.53	0.44	0.39	0.51	4.58	0.75	0.54	0.71	0.57	0.62	0.59	0.87	0.55

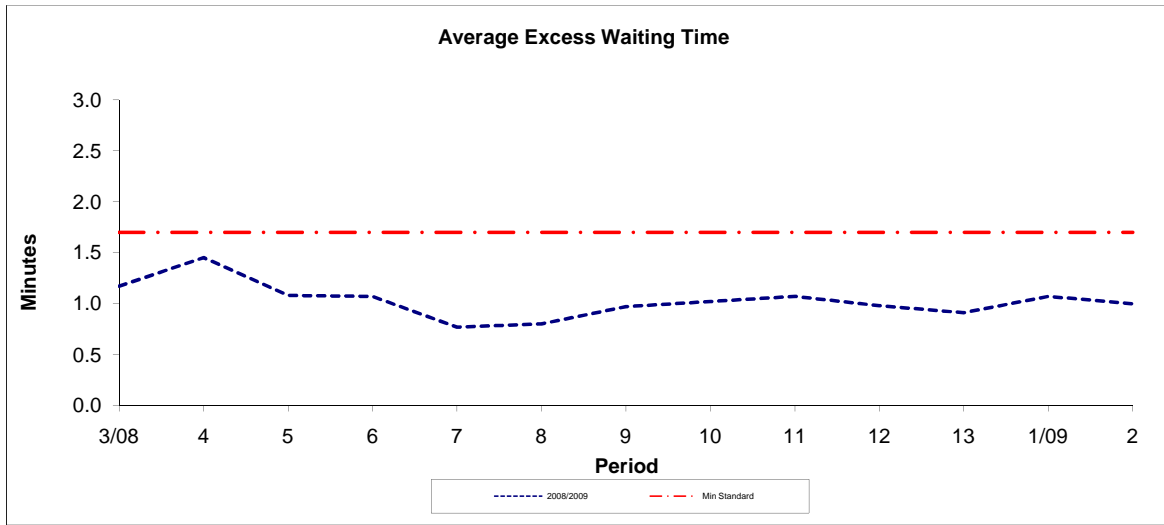


Period	3/08	4	5	6	7	8	9	10	11	12	13	1/09	2
2008/2009	4.06	7.03	1.39	0.35	1.58	0.81	3.34	1.54	1.33	5.41	1.81	1.66	1.32

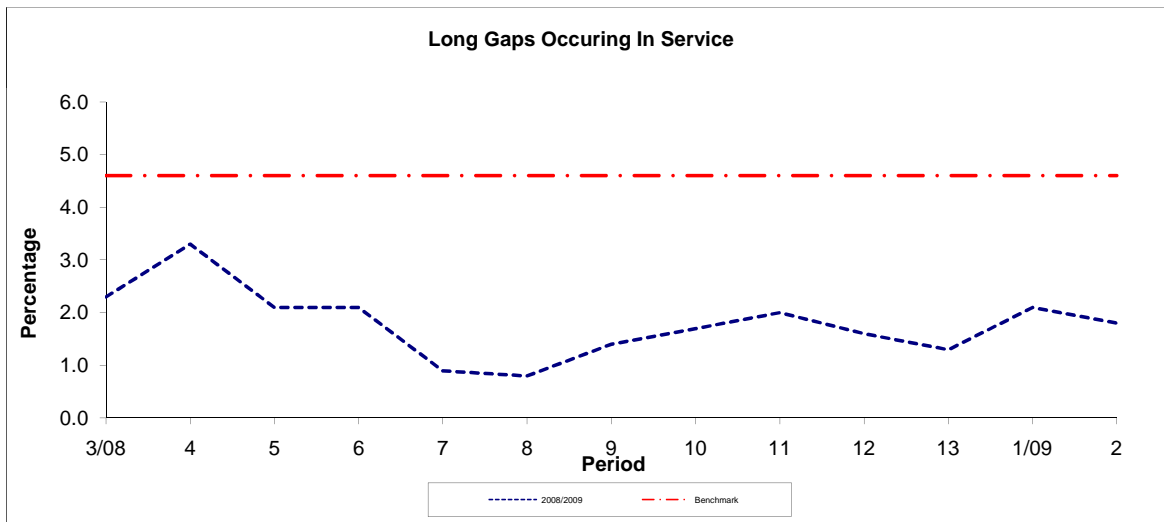
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 17



Period	3/08	4	5	6	7	8	9	10	11	12	13	1/09	2
2008/2009	1.17	1.45	1.08	1.07	0.77	0.80	0.97	1.02	1.07	0.98	0.91	1.07	1.00
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70



Period	3/08	4	5	6	7	8	9	10	11	12	13	1/09	2
2008/2009	2.30	3.30	2.10	2.10	0.90	0.80	1.40	1.70	2.00	1.60	1.30	2.10	1.80
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

Note : Reliability is based on 12 weeks rolling data