

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 32

CONTENTS

	Page
1. Tenders Required	2
2. Proposed Changes	2
3. Terminals	2
4. Days of Operation	2
5. Vehicle Type	3
6. Frequencies	4
7. Minimum Performance Standards	9
8. Running Times	10
9. Layovers	10
10. Timing Constraints	10
11. Control Strategy	11
12. Operational Considerations	11
13. Stopping Arrangements	12
14. Timing Points and Mileages	12
15. Vehicle Livery	13

Appendices

A. Route Record	14
B. Sample Running Times for Route No. 32	18

This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 32.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Double deck, dual door, 87 capacity buses are specified.

3. TERMINALS

Route No. 32 will operate between Edgware Station, Bus Station and Kilburn Park Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 32 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 32 is currently approved for vehicles which are a maximum of 9.9 metres long and 2.5 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Edgware Station, Bus Station to Kilburn Park Station

0500 - 0605	Every 12 minutes
0606 - 0625	Every 10 minutes
0626 - 1845	Every 8 minutes
1846 - 2005	Every 10 minutes
2006 - 2400	Every 12 minutes

First departure from Edgware Station, Bus Station no later than 0505.

Last departure from Edgware Station, Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn Station between 0700 and 0800 and between 1540 and 1640.

2. Kilburn Park Station to Edgware Station, Bus Station

0545 - 0635	Every 12 minutes
0636 - 0705	Every 10 minutes
0706 - 1940	Every 8 minutes
1941 - 2040	Every 10 minutes
2041 - 0045	Every 12 minutes

First departure from Kilburn Park Station no later than 0550.

Last departure from Kilburn Park Station no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at West Hendon Broadway, Herbert Road between 0745 and 0845 and between 1545 and 1645.

6.2 Saturdays & Good Friday

1. Edgware Station, Bus Station to Kilburn Park Station

0500 - 0605	Every 15 minutes
0606 - 0825	Every 12 minutes
0826 - 1805	Every 8 minutes
1806 - 1905	Every 10 minutes
1906 - 2400	Every 12 minutes

First departure from Edgware Station, Bus Station no later than 0505.

Last departure from Edgware Station, Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn Station between 0930 and 1030.

2. Kilburn Park Station to Edgware Station, Bus Station

0545 - 0650	Every 15 minutes
0651 - 0850	Every 12 minutes
0851 - 1840	Every 8 minutes
1841 - 1950	Every 10 minutes
1951 - 0045	Every 12 minutes

First departure from Kilburn Park Station no later than 0550.

Last departure from Kilburn Park Station no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at West Hendon Broadway, Herbert Road between 0940 and 1040.

6.3 Sundays

1. Edgware Station, Bus Station to Kilburn Park Station

0500 - 0705	Every 20 minutes
0706 - 0905	Every 15 minutes
0906 - 2400	Every 12 minutes

First departure from Edgware Station, Bus Station no later than 0505.
Last departure from Edgware Station, Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Kilburn Station between 1030 and 1130.

2. Kilburn Park Station to Edgware Station, Bus Station

0545 - 0750	Every 20 minutes
0751 - 0950	Every 15 minutes
0951 - 0045	Every 12 minutes

First departure from Kilburn Park Station no later than 0550.
Last departure from Kilburn Park Station no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at West Hendon Broadway, Herbert Road between 1040 and 1140.

6.4 Boxing Day

1. Edgware Station, Bus Station to Kilburn Park Station

0800 - 0905	Every 15 minutes
0906 - 2400	Every 12 minutes

First departure from Edgware Station, Bus Station no later than 0805.
Last departure from Edgware Station, Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Kilburn Station between 1030 and 1130.

2. Kilburn Park Station to Edgware Station, Bus Station

0815 - 0950	Every 15 minutes
0951 - 0045	Every 12 minutes

First departure from Kilburn Park Station no later than 0820.
Last departure from Kilburn Park Station no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at West Hendon Broadway, Herbert Road between 1040 and 1140.

Tenderers must identify the cost of the Boxing Day element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 32 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 32 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route No. 32

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Kilburn Park
Edgware
West Hendon Broadway \$
Cricklewood Garage

Towards Edgware Station, Bus Station
Kilburn High Road
Cricklewood Garage
West Hendon Broadway \$

Total scheduled manual QSI surveys per quarter = 96.

\$ This location observed simultaneously in both directions - counted as two surveys.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 32 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 32 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 32 should interwork with other bus services where possible.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 32 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 32:

- Route No. 32 can suffer from unpredictable traffic delays in the Kilburn area.

Tenderers should also note the following factors which may have an impact on Route No. 32 in the foreseeable future:

- Proposals are being developed to extend the Cashless Boarding Zone throughout the whole of the London area. It is anticipated that this extension would result in significant savings in running and recovery times to bus routes within that proposed zone. As this route traverses a significant proportion of the proposed extended zone, **running time and, therefore, resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 32 must serve all stops on the line of route designated for the route. There are two types of bus stop:

- Compulsory (white stop flag): where all buses must stop.
- Request (red stop flag): where buses are only required to stop if a passenger rings the bell or an intending passenger signals to the driver.

On all night routes (with N prefix) and on 24 hour routes (between the hours of 0100 and 0430) all bus stops are regarded as request stops regardless of their type.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 32

Edgware Station, Bus Station to Kilburn Park Station	6.9 miles
Kilburn Park Station to Edgware Station, Bus Station	6.8 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 32 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 32: EDGWARE STATION, BUS STATION - KILBURN PARK STATION.

Towards Kilburn Park Station: Edgware Bus Station, Station Road, Edgware High Street, Burnt Oak Broadway, Edgware Road, The Hyde, West Hendon Broadway, Staples Corner, Edgware Road, Cricklewood Broadway, Shoot-Up Hill, Kilburn High Road, Cambridge Avenue.

Towards Edgware Station, Bus Station: Cambridge Avenue, Kilburn High Road, Shoot-Up Hill, Cricklewood Broadway, Edgware Road, Staples Corner, West Hendon Broadway, The Hyde, Edgware Road, Burnt Oak Broadway, Edgware High Street, Station Road, Edgware Bus Station.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

32 via Cricklewood

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

EDGWARE STATION, BUS STATION

Private stand for 9 buses on south side of Edgware Bus Station adjacent to and forward of pedestrian entrance to The Broadwalk Shopping Centre.

Buses proceed from Edgware Bus Station direct to stand, departing to Edgware Bus Station. Set down in Edgware Bus Station, at stop G and pick up in Edgware Bus Station, at stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 32 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	London Buses toilet facilities available 24 hours.
BLIND DISPLAY:	Edgware

BURNT OAK DEANSBROOK ROAD (from Kilburn Park Station)

Public stand for 2 buses on south side of Deansbrook Road, outside Blood Transfusion buildings, approximately 80 metres east of and opposite Heming Road.

Buses proceed from Burnt Oak Broadway via Watling Avenue, Orange Hill Road and Deansbrook Road to stand, departing via Deansbrook Road to Burnt Oak Broadway. Set down in Burnt Oak Broadway, at stop G and pick up in Burnt Oak Broadway, at stop HA.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Burnt Oak Broadway

COLINDALE, ASDA

Public stand for three buses on north side of Capitol Way opposite Asda Store car park, commencing at a point opposite lamp standard No. 27 and extending west.

From Edgware Station, Bus Station

Buses proceed from Edgware Road via Capitol Way to stand, departing via Capitol Way to Edgware Road. Set down in Edgware Road, at stop CX and pick up in Edgware Road, at stop CR.

From Kilburn Park Station

Buses proceed from Edgware Road via Capitol Way to stand, departing via Capitol Way to Edgware Road. Set down in Edgware Road, at stop CN and pick up in Edgware Road, at stop CS.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Colindale, Superstores

WEST HENDON, PERRYFIELD WAY

Public stand on west side of Perryfield Way, commencing 35 metres north of a point opposite the centre of Telford Road and extending 22 metres south.

From Edgware Station, Bus Station

Buses proceed from West Hendon Broadway via Perryfield Way to stand, departing via Perryfield Way to West Hendon Broadway. Set down in West Hendon Broadway, at stop HC and pick up in West Hendon Broadway, at stop HM.

From Kilburn Park Station

Buses proceed from West Hendon Broadway via Perryfield Way to stand, departing via Perryfield Way, West Hendon Broadway, Herbert Road, Wilberforce Road and Station Road to West Hendon Broadway. Set down in West Hendon Broadway, at stop HK and pick up in West Hendon Broadway, at stop HH.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Hendon Broadway

CRICKLEWOOD BROADWAY, CHICHELE ROAD (from Edgware Station, Bus Station)

Public stand on west side of Chichele Road, commencing at party wall of No.28 and the Islamic Mosque and extending 20 metres southwards.

Buses proceed from Cricklewood Broadway via Anson Road and Chichele Road to stand, departing via Chichele Road to Cricklewood Broadway. Set down in Cricklewood Broadway, at stop BD and pick up in Cricklewood Broadway, at stop BP.

AVAILABILITY:	Available at any time, but buses which are curtailed should be limited to a maximum of 5 minutes stand time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Cricklewood Broadway

KILBURN PARK STATION, CAMBRIDGE GARDENS

Public stand in 2 portions:

In east arm of Cambridge Gardens, alongside garden enclosure, commencing at party wall of Nos. 15/16 and extending 20 metres south.

Overflow portion in south arm of Cambridge Gardens, alongside garden enclosure, commencing 17 metres west of centre of Cambridge Gardens (east arm) and extending 21 metres west.

Buses proceed from Cambridge Avenue via Cambridge Gardens (east arm) to stand, departing via Cambridge Gardens (east arm), Cambridge Gardens (south arm) and Cambridge Gardens (west arm) to Cambridge Avenue. Set down in Cambridge Avenue, at stop KB and pick up in Cambridge Avenue, at stop KA.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 32 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	LUL toilet facilities available 0530-2400 Mondays to Saturdays; Sunday opening times to be confirmed. Overflow stand to be used only if Cambridge Gardens South Side stand is full.
BLIND DISPLAY:	Kilburn Park

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 32
(based on current schedule)

MONDAYS TO FRIDAYS

1. Edgware Station, Bus Station to Kilburn Park Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Edgware Station Bus Station	0505	0800	1200	1656	2308
Burnt Oak Broadway	0510	0808	1210	1706	2314
Colindale Avenue <i>Edgware Road</i>	0513	0814	1216	1712	2317
West Hendon <i>Herbert Road</i>	0518	0822	1223	1719	2323
Cricklewood <i>Bus Garage</i>	0523	0830	1231	1727	2328
Cricklewood Broadway <i>Crown</i>	0526	0835	1236	1732	2332
Kilburn LU Station	0529	0840	1241	1737	2335
Kilburn High Road Station	0535	0852	1251	1745	2342
Kilburn Park Station	0537	0855	1254	1748	2344
	32 minutes	55 minutes	54 minutes	52 minutes	36 minutes

2. Kilburn Park Station to Edgware Station, Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Kilburn Park Station	0549	0800	1200	1700	2304
Kilburn High Road Station	0551	0802	1202	1703	2306
Kilburn LU Station	0554	0809	1211	1713	2311
Cricklewood Broadway <i>Crown</i>	0559	0814	1219	1723	2316
Cricklewood <i>Bus Garage</i>	0602	0819	1226	1732	2320
West Hendon <i>Herbert Road</i>	0607	0828	1234	1742	2325
Colindale Avenue <i>Edgware Road</i>	0612	0833	1240	1748	2330
Burnt Oak Broadway	0615	0838	1245	1754	2333
Edgware Station Bus Station	0621	0848	1256	1805	2339
	32 minutes	48 minutes	56 minutes	65 minutes	35 minutes

SATURDAYS

1. Edgware Station, Bus Station to Kilburn Park Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Edgware Station Bus Station	0505	1103	1303	2308
Burnt Oak Broadway	0510	1112	1318	2314
Colindale Avenue <i>Edgware Road</i>	0513	1117	1324	2317
West Hendon <i>Herbert Road</i>	0518	1124	1331	2323
Cricklewood <i>Bus Garage</i>	0523	1132	1340	2328
Cricklewood Broadway <i>Crown</i>	0526	1137	1345	2332
Kilburn LU Station	0529	1143	1351	2335
Kilburn High Road Station	0535	1153	1401	2342
Kilburn Park Station	0537	1156	1404	2344
	32 minutes	53 minutes	61 minutes	36 minutes

2. Kilburn Park Station to Edgware Station, Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Kilburn Park Station	0549	1058	1257	2304
Kilburn High Road Station	0551	1100	1300	2306
Kilburn LU Station	0554	1106	1308	2311
Cricklewood Broadway <i>Crown</i>	0558	1112	1316	2316
Cricklewood <i>Bus Garage</i>	0601	1117	1324	2320
West Hendon <i>Herbert Road</i>	0606	1124	1332	2325
Colindale Avenue <i>Edgware Road</i>	0611	1130	1338	2330
Burnt Oak Broadway	0614	1136	1344	2333
Edgware Station Bus Station	0620	1148	1356	2339
	31 minutes	50 minutes	59 minutes	35 minutes

SUNDAYS

1. Edgware Station, Bus Station to Kilburn Park Station

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Edgware Station Bus Station	0505	1103	1303	2256
Burnt Oak Broadway	0510	1110	1314	2302
Colindale Avenue <i>Edgware Road</i>	0513	1115	1320	2305
West Hendon <i>Herbert Road</i>	0518	1121	1327	2311
Cricklewood <i>Bus Garage</i>	0523	1128	1335	2316
Cricklewood Broadway <i>Crown</i>	0526	1132	1340	2320
Kilburn LU Station	0529	1136	1345	2323
Kilburn High Road Station	0535	1145	1357	2330
Kilburn Park Station	0537	1148	1400	2332
	32 minutes	45 minutes	57 minutes	36 minutes

2. Kilburn Park Station to Edgware Station, Bus Station

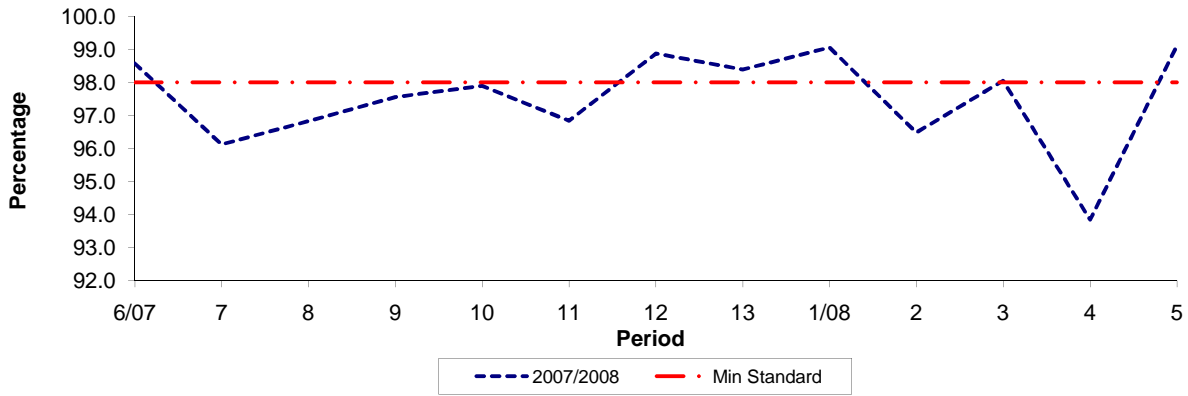
	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Kilburn Park Station	0549	1057	1305	2304
Kilburn High Road Station	0551	1059	1309	2306
Kilburn LU Station	0554	1104	1317	2311
Cricklewood Broadway <i>Crown</i>	0558	1110	1325	2316
Cricklewood <i>Bus Garage</i>	0601	1114	1332	2320
West Hendon <i>Herbert Road</i>	0606	1121	1340	2325
Colindale Avenue <i>Edgware Road</i>	0611	1126	1347	2330
Burnt Oak Broadway	0614	1130	1353	2333
Edgware Station Bus Station	0620	1137	1401	2339
	31 minutes	40 minutes	56 minutes	35 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS

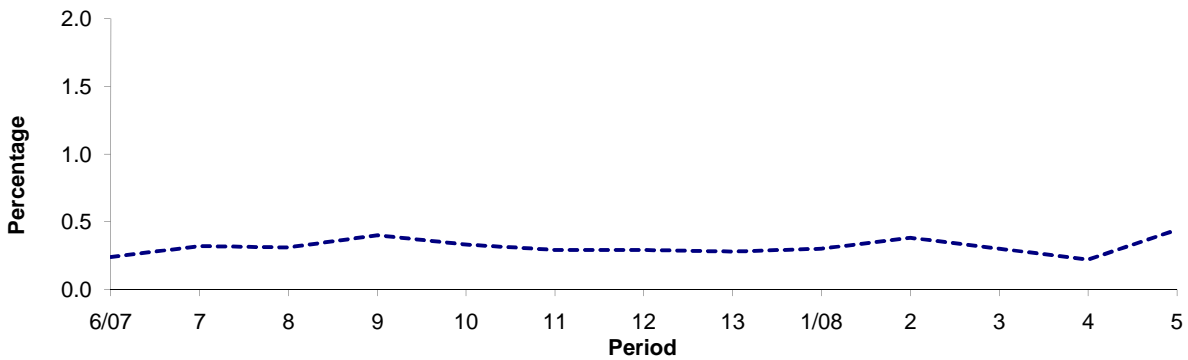
Route 32

Mileage Operated



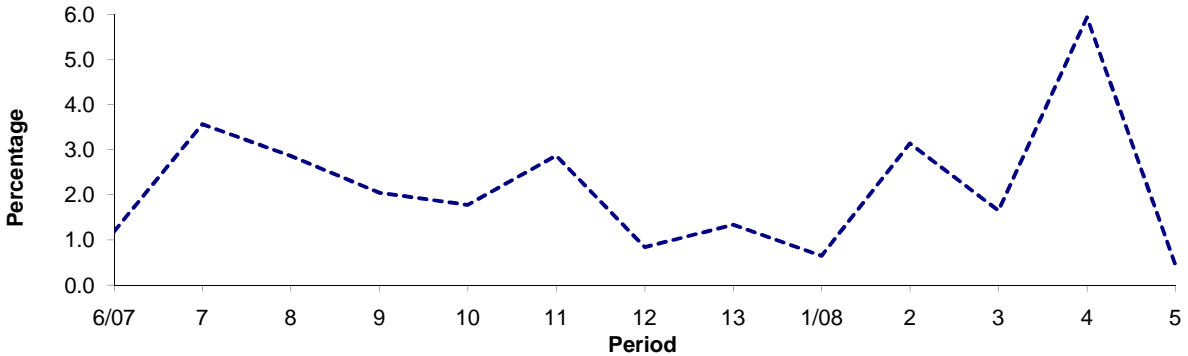
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	98.57	96.12	96.83	97.55	97.89	96.84	98.87	98.38	99.05	96.48	98.05	93.85	99.10
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.24	0.32	0.31	0.40	0.33	0.29	0.29	0.28	0.30	0.38	0.30	0.22	0.44

Non Deductible Mileage

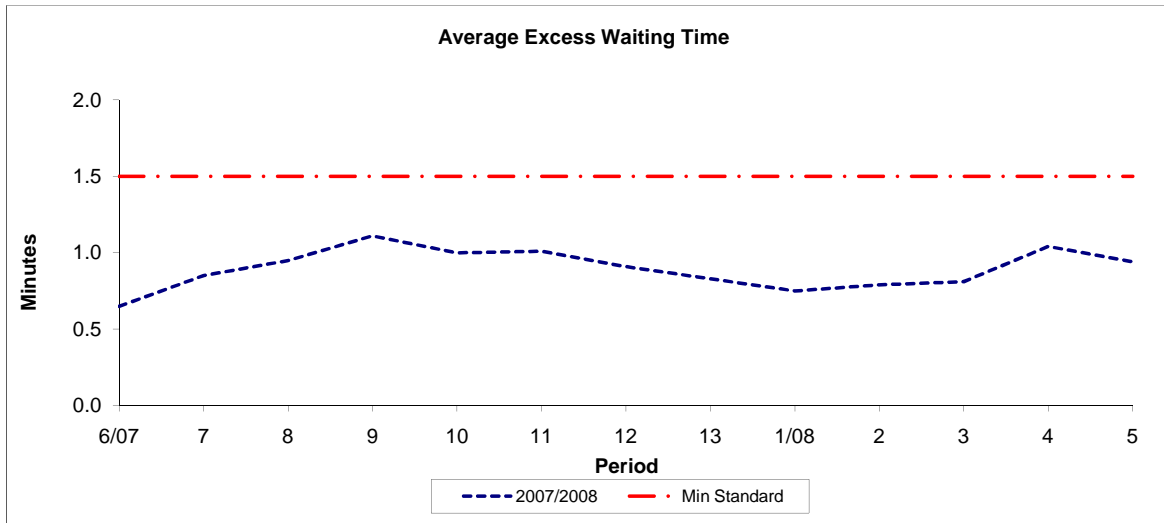


Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.19	3.56	2.86	2.05	1.78	2.87	0.84	1.34	0.65	3.14	1.65	5.93	0.46

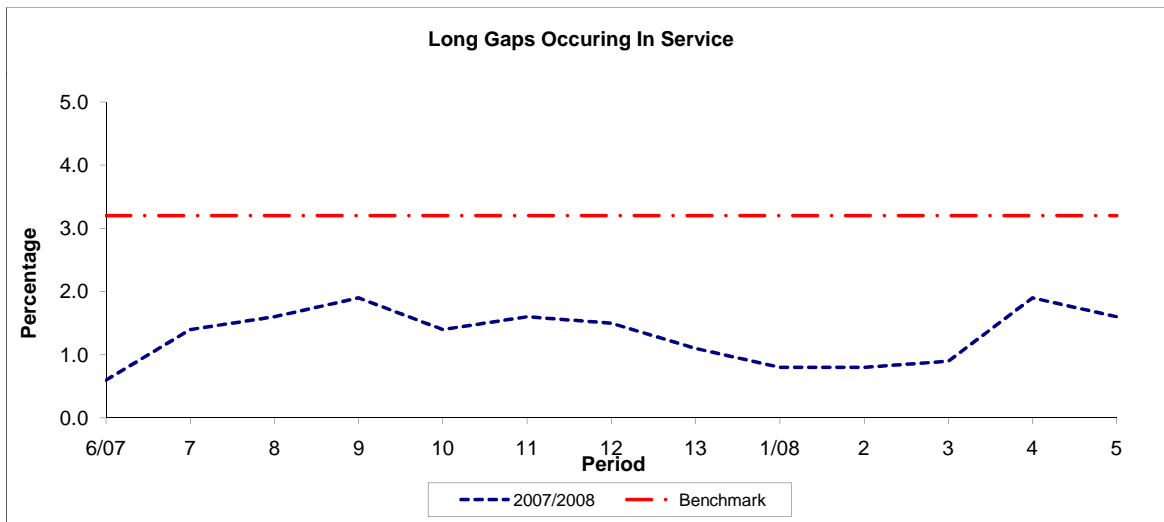
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 32



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.65	0.85	0.95	1.11	1.00	1.01	0.91	0.83	0.75	0.79	0.81	1.04	0.94
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.60	1.40	1.60	1.90	1.40	1.60	1.50	1.10	0.80	0.80	0.90	1.90	1.60
Benchmark	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20

Note : Reliability is based on 12 weeks rolling data