

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 68 & N68

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 68 & N68.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Route No. 68 will stand at Ernest Ave, West Norwood. **Please see Appendix A for a full list of streets traversed and stand restrictions.**
- **Tenderers should identify the cost of the Nightly element of this service separately.**

3. TERMINALS

Route No. 68 will operate between West Norwood Station and Euston Station.

Route No. N68 will operate between Old Coulsdon, Tudor Rose and Tottenham Court Road Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 68 & N68 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Nightly	Section 6.5
New Year's Eve night/New Year's Day morning*	Nightly service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 68 & N68 is currently approved for vehicles which are a maximum of 10.1 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. West Norwood Station to Euston Station

0515 - 0545	Every 12 minutes
0546 - 0620	Every 10 minutes
0621 - 0645	Every 8 minutes
0646 - 0900	Every 6-7 minutes (9 buses per hour)
0901 - 1515	Every 7-8 minutes (8 buses per hour)
1516 - 1900	Every 6-7 minutes (9 buses per hour)
1901 - 1925	Every 8 minutes
1926 - 2005	Every 10 minutes
2006 - 2350	Every 12 minutes

First departure from West Norwood Station no later than 0520.
Last departure from West Norwood Station no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 7 minutes apart at Holborn Station between 0730 and 0845, no more than 8 minutes apart between 1520 and 1600 and no more than 7 minutes apart between 1601 and 1620.

2. Euston Station to West Norwood Station

0530 - 0600	Every 12 minutes
0601 - 0640	Every 10 minutes
0641 - 0730	Every 8 minutes
0731 - 0900	Every 6-7 minutes (9 buses per hour)
0901 - 1515	Every 7-8 minutes (8 buses per hour)
1516 - 2000	Every 6-7 minutes (9 buses per hour)
2001 - 2040	Every 8 minutes
2041 - 2120	Every 10 minutes
2121 - 0010	Every 12 minutes

First departure from Euston Station no later than 0535.
Last departure from Euston Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Herne Hill Station between 0710 and 0810, no more than 7 minutes apart between 0811 and 0830 and no more than 8 minutes apart between 1500 and 1600.

6.2 Saturdays & Good Friday

1. West Norwood Station to Euston Station

0515 - 0650	Every 15 minutes
0651 - 0725	Every 12 minutes
0726 - 0820	Every 10 minutes
0821 - 1800	Every 7-8 minutes (8 buses per hour)
1801 - 1900	Every 10 minutes
1901 - 2350	Every 12 minutes

First departure from West Norwood Station no later than 0520.
Last departure from West Norwood Station no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Holborn Station between 0945 and 1045.

2. Euston Station to West Norwood Station

0530 - 0735	Every 15 minutes
0736 - 0835	Every 12 minutes
0836 - 0905	Every 10 minutes
0906 - 1910	Every 7-8 minutes (8 buses per hour)
1911 - 2005	Every 10 minutes
2006 - 0010	Every 12 minutes

First departure from Euston Station no later than 0535.
Last departure from Euston Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Herne Hill Station between 1000 and 1100.

6.3 Sundays

1. West Norwood Station to Euston Station

0515 - 0905	Every 15 minutes
0906 - 2350	Every 12 minutes

First departure from West Norwood Station no later than 0520.
Last departure from West Norwood Station no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Holborn Station between 1030 and 1130.

2. Euston Station to West Norwood Station

0530 - 0845	Every 15 minutes
0846 - 0010	Every 12 minutes

First departure from Euston Station no later than 0535.
Last departure from Euston Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Herne Hill Station between 1045 and 1145.

6.4 Boxing Day

1. West Norwood Station to Euston Station

0800 - 0905	Every 15 minutes
0906 - 2350	Every 12 minutes

First departure from West Norwood Station no later than 0805.
Last departure from West Norwood Station no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Holborn Station between 1030 and 1130.

2. Euston Station to West Norwood Station

0755 - 0845	Every 15 minutes
0846 - 0010	Every 12 minutes

First departure from Euston Station no later than 0800.
Last departure from Euston Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Herne Hill Station between 1045 and 1145.

6.5 Nightly

1. Old Coulsdon, Tudor Rose to Tottenham Court Road Station

2315 - 0430 Every 30 minutes

First departure from Old Coulsdon, Tudor Rose no later than 2320.
Last departure from Old Coulsdon, Tudor Rose no earlier than 0425.

2. Tottenham Court Road Station to Old Coulsdon, Tudor Rose

0015 - 0525 Every 30 minutes

First departure from Tottenham Court Road Station no later than 0020.
Last departure from Tottenham Court Road Station no earlier than 0520.

Tenderers must identify the cost of the Nightly element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 68 & N68 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 68 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N68 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N68 at present. However, this may change at a later date when a Threshold figure may be published.

Summary of proposed QSI coverage: Route Nos. 68 & N68

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Euston

West Norwood
Camberwell Green
Elephant & Castle
Waterloo

Towards West Norwood

Euston
Holborn
Elephant & Castle
Camberwell Green

Total scheduled manual QSI surveys per quarter = 128.

8. RUNNING TIMES

The current timetable for Route Nos. 68 & N68 can be viewed by prospective Tenderers on Caesar. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Evenings and the Saturday afternoon shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 68 & N68 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 68 should interwork with Route No. N68 between West Norwood, Norwood Road, Robson Road and Holborn Station to form a seamless 24 hour service.

Route No. 68 should interwork with Route No. 468, between West Norwood, Norwood Road, Robson Road and Elephant & Castle, Tabernacle on all evenings and Sundays.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route Nos. 68 & N68 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 68 & N68:

- Route No. 68 is likely to suffer from unpredictable delays throughout the length of the routes, particularly during peak periods.

Tenderers should also note the following factors which may have an impact on Route Nos. 68 & N68 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 68 & N68 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 68 & N68

West Norwood Station to Euston Station	7.6 miles
Euston Station to West Norwood, Norwood High Street	7.8 miles
Old Coulsdon, Tudor Rose to Tottenham Court Road Station	18.6 miles
New Oxford Street to Old Coulsdon, Tudor Rose	19.5 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 68 & N68 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

68 via Waterloo

N68 via West Norwood

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 68: West Norwood Station - Euston Station

Date of Structural Change: 17 April 2011.

Date of Service Change: 17 April 2011.

Reason for Issue: New Tender Option 2.

STREETS TRAVERSED

Towards Euston Station: Ernest Avenue, Knights Hill, Norwood Road, Half Moon Lane, Herne Hill, Denmark Hill, Camberwell Green (West Side), Camberwell Road, Walworth Road, Elephant And Castle, London Road, St George's Circus, Contra-Flow Bus Lane, Waterloo Road, Tenison Way Bus Station, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych (West Arm), Kingsway, Southampton Row, Russell Square (East Side), Woburn Place, Tavistock Square, Upper Woburn Place, Euston Square, Euston Bus Station.

Towards West Norwood Station: Euston Bus Station, Euston Square, Upper Woburn Place, Tavistock Square, Woburn Place, Russell Square, Southampton Row, Kingsway, Aldwych, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, St George's Circus, London Road, Elephant And Castle, Walworth Road, Camberwell Road, Camberwell Green (West Side), Denmark Hill, Herne Hill, Half Moon Lane, Norwood Road, Norwood High Street, Ernest Avenue.

STANDING AND TURNING POINTS

WEST NORWOOD, ERNEST AVENUE

Public stand for two buses on south side of Ernest Avenue.

Buses proceed from Ernest Avenue direct to stand, departing to Ernest Avenue. Set down on stand and pick up in Ernest Avenue, at stop U.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 68 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	West Norwood.

TULSE HILL STATION, HARDEL RISE (from EUSTON STATION)

Public stand for three buses on the west side of Hardel Rise.
Buses proceed from Norwood Road via Christchurch Road and Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Norwood Road, at Stop C and pick up in Norwood Road, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Tulse Hill Station.

HERNE HILL STATION (from West Norwood Station)

Buses proceed from Norwood Road via Dulwich Road, Hurst Street and Railton Road departing to Norwood Road. Set down in Norwood Road and pick up in Norwood Road, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Herne Hill.

HERNE HILL, DULWICH ROAD (from EUSTON STATION)

Public stand for four buses on south side of Dulwich Road, commencing at a point opposite the party wall of 137/139 and extending 47 metres east.
Buses proceed from Herne Hill via Half Moon Lane, Norwood Road and Dulwich Road to stand, departing via Dulwich Road, Rymer Street, Railton Road, Hurst Street, Dulwich Road and Half Moon Lane to Herne Hill. Set down in Herne Hill, at Stop C and pick up in Herne Hill, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Herne Hill.

CAMBERWELL ROAD (from West Norwood Station)

Buses proceed from Denmark Hill via Camberwell New Road and Wyndham Road departing to Camberwell Road. Set down in Denmark Hill, at Stop S and pick up in Camberwell Road, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Camberwell Green.

ELEPHANT & CASTLE

From Euston Station.

Buses proceed from London Road via St George's Circus departing to London Road. Set down in London Road, at Stop A and pick up in London Road, at Stop D.

From West Norwood Station.

Buses proceed from London Road via Elephant And Castle departing to London Road. Set down in London Road, at Stop D and pick up in London Road, at Stop A.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Elephant & Castle.

WATERLOO STATION (from West Norwood Station)

Buses proceed from Waterloo Road via Tenison Way departing to Waterloo Road. Set down in Waterloo Road, at Stop Q and pick up in Waterloo Road, at Stop D.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Waterloo.

ALDWYCH, EAST ARM (from West Norwood Station)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Lancaster Place via Aldwych to stand, departing via Aldwych to Strand. Set down in Lancaster Place, at Stop T and pick up in Strand, at Stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Unscheduled curtailments only.**
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Aldwych.

HOLBORN, RED LION SQUARE (from West Norwood Station)

Public stand for two buses on east side of Procter Street commencing 2 metres from the southern arm of Red Lion Square, extending 20 metres north.

Buses proceed from Kingsway via Southampton Row, Vernon Place, Theobald's Road, Drake Street and Procter Street to stand, departing via Procter Street and High Holborn to Kingsway. Set down in Kingsway, at Stop N and pick up in Kingsway, at Stop M.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Holborn.

RUSSELL SQUARE, SOUTH SIDE (from West Norwood Station)

Public stand for one bus on south side of Russell Square, commencing 8 metres west of the western kerbline of Bedford Place and extending 12 metres west, at bus stop BP1388 Point D.

Buses proceed from Southampton Row via Russell Square to stand, departing via Russell Square (South And West And North And East Sides) to Southampton Row. Set down in Southampton Row, at Stop Y and pick up in Southampton Row, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Russell Square.

EUSTON BUS STATION, SOUTH STAND

Private stand for three buses on south side of centre lane in Euston Bus Station.

Buses proceed from Euston Bus Station direct to stand, departing to Euston Bus Station. Set down in Euston Bus Station, at alighting point and pick up in Euston Bus Station, at Stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 68 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Euston.
OTHER INFORMATION: Toilet facilities available.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N68: Old Coulsdon, Tudor Rose - Tottenham Court Road Station

Date of Structural Change: 16 April 2011.

Date of Service Change: 16 April 2011.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Tottenham Court Road Station: Placehouse Lane, Mead Way, Chaldon Way, Marlpit Lane, Brighton Road, Purley Cross, Brighton Road, South End, Croydon High Street, Katharine Street, St George's Walk, Park Street, Park Lane, Wellesley Road, George Street, East Croydon Interchange, Addiscombe Road, George Street, Wellesley Road, St James's Road, Hogarth Crescent, Whitehorse Road, Whitehorse Lane, South Norwood Hill, Beulah Hill, Knights Hill, Norwood Road, Half Moon Lane, Herne Hill, Denmark Hill, Camberwell Green (West Side), Camberwell Road, Walworth Road, Elephant And Castle, London Road, St George's Circus, Contra-Flow Bus Lane, Waterloo Road, Tenison Way Bus Station, Tenison Way, Waterloo Road, Waterloo Bridge, Lancaster Place, Aldwych, Kingsway, High Holborn, St Giles High Street.

Towards Old Coulsdon, Tudor Rose: New Oxford Street, Bloomsbury Way, Vernon Place, Southampton Row, Kingsway, Aldwych, Strand, Lancaster Place, Waterloo Bridge, Waterloo Road, St George's Circus, London Road, Elephant And Castle, Walworth Road, Camberwell Road, Camberwell Green (West Side), Denmark Hill, Herne Hill, Half Moon Lane, Norwood Road, Norwood High Street, Ernest Avenue, Knights Hill, Beulah Hill, South Norwood Hill, Whitehorse Lane, Whitehorse Road, St James's Road, Newgate, Wellesley Road, Lansdowne Road, Dingwall Road, George Street, East Croydon Interchange, Addiscombe Road, George Street, Croydon Bus Bridge, Park Street, Croydon High Street, South End, Brighton Road, Purley Cross, Brighton Road, Marlpit Lane, Chaldon Way, Mead Way, Tollers Lane, The Crossways, Coulsdon Road, Placehouse Lane.

STANDING AND TURNING POINTS

OLD COULSDON, TUDOR ROSE

Public stand for two buses on south side of Placehouse Lane, commencing 5 metres east of the entrance to the Tudor Rose public house.

Buses proceed from Placehouse Lane direct to stand, departing to Placehouse Lane. Set down in Placehouse Lane, at Alighting Point L and pick up in Placehouse Lane, at Stop L.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N68 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Old Coulsdon.
OTHER INFORMATION:	No toilet facilities available.

COULSDON, BRIGHTON ROAD, CHIPSTEAD VALLEY ROAD (from TOTTENHAM COURT ROAD STATION)

Public stand for one bus on west side of Brighton Road, commencing at a point 60 metres north of the centre of Lion Green Road and extending 12 metres north.

Buses proceed from Brighton Road via Chipstead Valley Road, Lion Green Road and Brighton Road to stand, departing to Brighton Road. Set down in Brighton Road, at Stop B and pick up in Brighton Road, at Stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Coulsdon.

PURLEY CROSS, BRIGHTON ROAD / HIGH STREET (from TOTTENHAM COURT ROAD STATION)

Public stand for five buses in bay on east side of Brighton Road, south of Whytecliffe Road South, commencing in line with the party wall of 8/9 The Parade (9 metres north of the slip road to High Street Purley) and extending 61 metres north east.

Buses proceed from Brighton Road direct to stand, departing via Brighton Road and Purley Cross to Brighton Road. Set down in Brighton Road, at Stop Z1 and pick up in Brighton Road, at Stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Purley.

SOUTH CROYDON, SWAN & SUGAR LOAF (from TOTTENHAM COURT ROAD STATION)

Public stand on north side of Nottingham Road, in two parts:

1. For one bus commencing 50 metres west of Brighton Road outside flats 5-6 Whitgift Court.
2. For two buses, commencing 55 metres west of Brighton Road of outside no. 10 Whitgift Court.

Buses proceed from South End via Warham Road and Nottingham Road to stand, departing via Nottingham Road to Brighton Road. Set down in South End, at Stop S and pick up in Brighton Road, at Stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	South Croydon, South End.

CROYDON, PARK STREET (from TOTTENHAM COURT ROAD STATION)

Public stand for four buses on south side of Park Street, commencing 8 metres east of the boundary wall of 36/38 and extending 50 metres east.

Buses proceed from Croydon High Street via Fell Road, Park Lane and Park Street to stand, departing via Park Street and Croydon High Street to Katharine Street. Set down in Croydon High Street, at Stop KP and pick up in Katharine Street, at Stop KL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Croydon Town Centre.

UPPER NORWOOD, UPPER BEULAH HILL [NORTH SIDE]

Public stand for two buses on north side of Upper Beulah Hill, commencing 59 metres west of Church Road and extending 24 metres west.

From Old Coulsdon, Tudor Rose.

Buses proceed from South Norwood Hill via Church Road and Upper Beulah Hill to stand, departing via Upper Beulah Hill to Beulah Hill. Set down in South Norwood Hill, at Stop ND and pick up in Beulah Hill, at Stop SL.

From Tottenham Court Road Station.

Buses proceed from Beulah Hill via Upper Beulah Hill to stand, departing via Upper Beulah Hill and Church Road to Beulah Hill. Set down in Beulah Hill, at Stop SK and pick up in Beulah Hill, at Stop NE.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Upper Norwood.

UPPER NORWOOD, UPPER BEULAH HILL [SOUTH SIDE] (from Old Coulsdon, Tudor Rose)

Public stand for one bus on south side of Upper Beulah Hill, commencing 32 metres east of Beulah Hill.

Buses proceed from South Norwood Hill via Church Road and Upper Beulah Hill to stand, departing via Upper Beulah Hill to Beulah Hill. Set down in South Norwood Hill, at Stop ND and pick up in Beulah Hill, at Stop SL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Upper Norwood.

TULSE HILL STATION, HARDEL RISE

Public stand for three buses on the west side of Hardel Rise.

From Old Coulsdon, Tudor Rose.

Buses proceed from Norwood Road via Christchurch Road and Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Norwood Road, at Stop J and pick up in Norwood Road, at Stop G.

From Tottenham Court Road Station.

Buses proceed from Norwood Road via Christchurch Road and Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Norwood Road, at Stop C and pick up in Norwood Road, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Tulse Hill Station.

HERNE HILL STATION (from Old Coulsdon, Tudor Rose)

Buses proceed from Norwood Road via Dulwich Road, Hurst Street and Railton Road departing to Norwood Road. Set down in Norwood Road and pick up in Norwood Road, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Herne Hill.

CAMBERWELL GREEN, CAMBERWELL ROAD (from Old Coulsdon, Tudor Rose)

Public stand for one bus on west side of Camberwell Road at start of bus lane near Nag's Head public house.

Buses proceed from Camberwell Road direct to stand, departing via Camberwell Road, Wyndham Road and Camberwell New Road to Denmark Hill. Set down in Camberwell Road, at Stop C and pick up in Denmark Hill, at Stop Q.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Camberwell Green.

ELEPHANT & CASTLE, LAMBETH ROAD (from Old Coulsdon, Tudor Rose)

Public stand for 7 buses on south side of Lambeth Road commencing 1.5 metres east of lamp standard No. 1357/06 and extending 83 metres east.

Buses proceed from London Road via Lambeth Road to stand, departing via Lambeth Road, St George's Road, Westminster Bridge Road and St George's Circus to London Road. Set down in London Road, at Stop A and pick up in London Road, at Stop D.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Elephant & Castle.

WATERLOO STATION (from Old Coulsdon, Tudor Rose)

Buses proceed from Waterloo Road via Tenison Way departing to Waterloo Road. Set down in Waterloo Road, at Stop Q and pick up in Waterloo Road, at Stop D.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Waterloo.

ALDWYCH, EAST ARM (from Old Coulsdon, Tudor Rose)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Lancaster Place via Aldwych to stand, departing via Aldwych to Strand. Set down in Lancaster Place, at Stop T and pick up in Strand, at Stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Aldwych.

TOTTENHAM COURT ROAD STN, ST GILES HIGH STREET

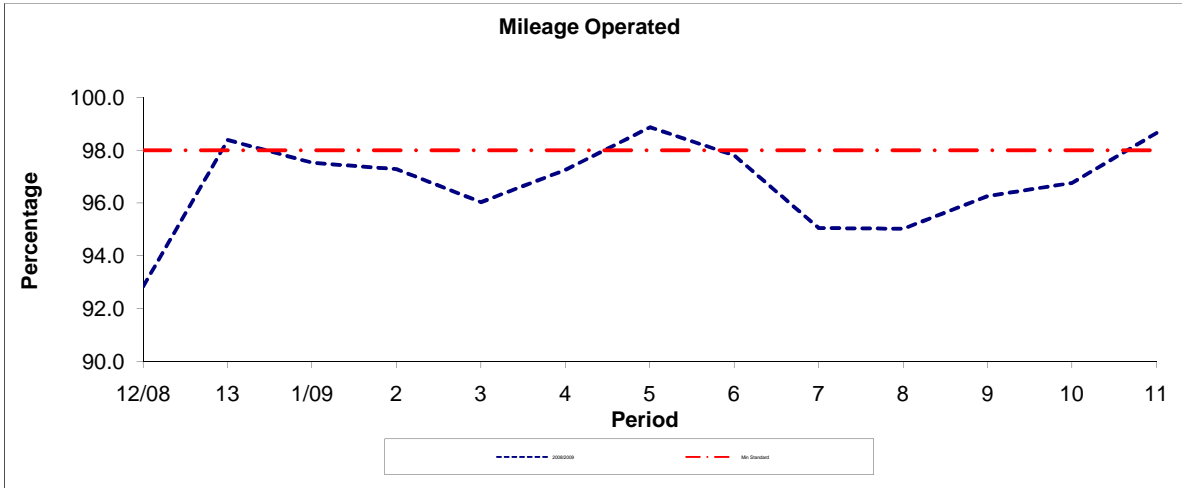
Public stand for four buses on east side (offside) of St. Giles High Street, commencing at a point 15 metres south of the junction with New Oxford Street under Centrepoint Building and extending 46 metres south.

Buses proceed from St Giles High Street direct to stand, departing via St Giles High Street to New Oxford Street. Set down in St Giles High Street, at stop AP and pick up in New Oxford Street, at Stop Z.

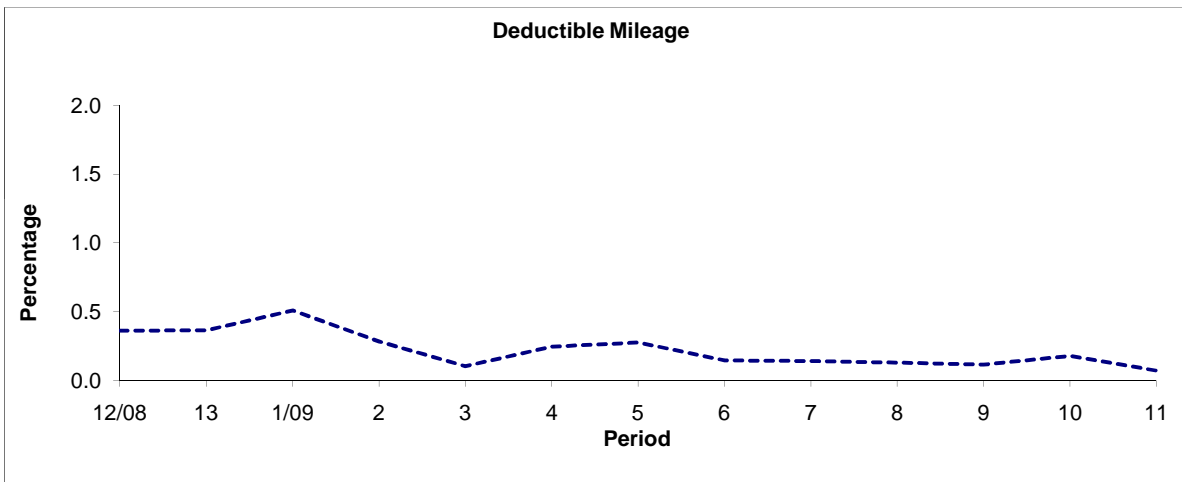
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N68 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Tottenham Court Road.

PART B - PERFORMANCE STATISTICS

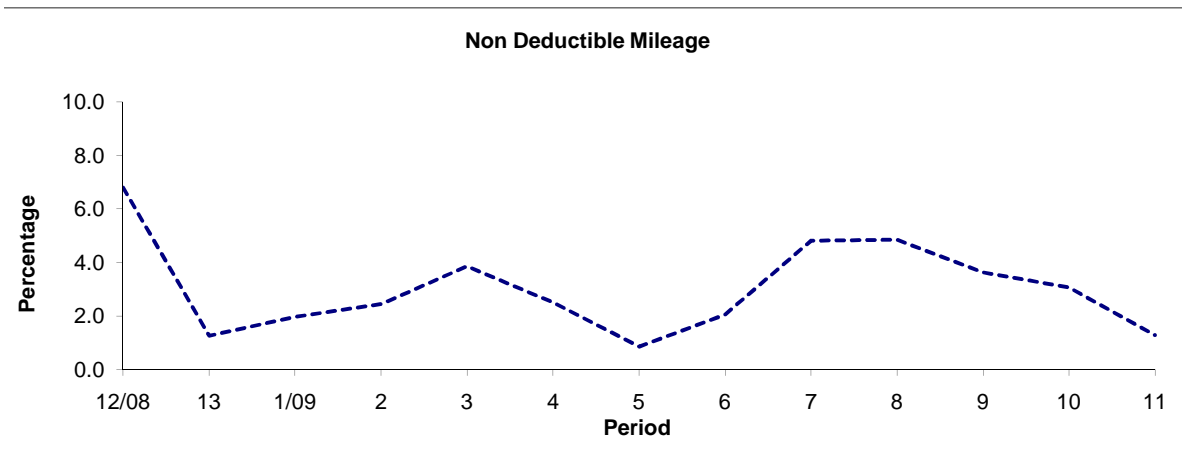
Route 68



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	92.84	98.38	97.53	97.28	96.04	97.26	98.87	97.81	95.05	95.03	96.26	96.76	98.65
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	0.36	0.36	0.51	0.28	0.10	0.24	0.28	0.14	0.14	0.13	0.11	0.18	0.07

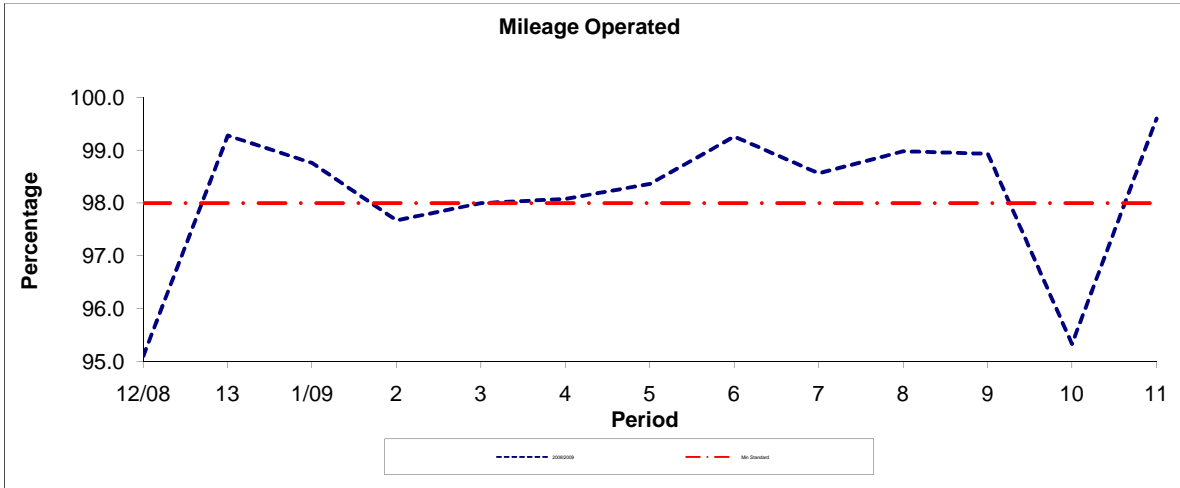


Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	6.80	1.25	1.97	2.44	3.86	2.50	0.85	2.05	4.81	4.85	3.62	3.06	1.28

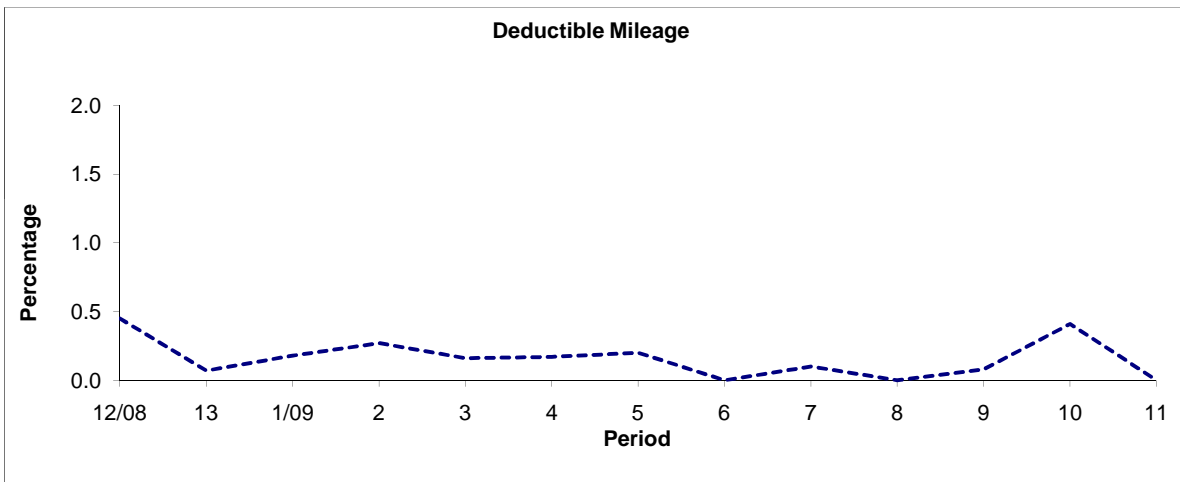
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

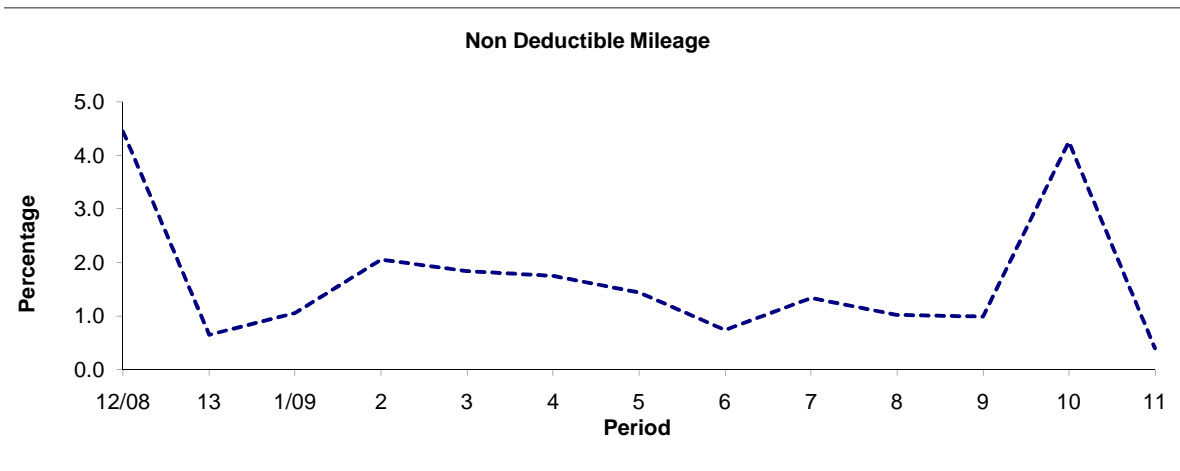
Route N68



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	95.10	99.28	98.76	97.67	98.00	98.08	98.36	99.26	98.56	98.98	98.93	95.33	99.60
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	0.45	0.07	0.18	0.27	0.16	0.17	0.20	0.00	0.10	0.00	0.08	0.41	0.00

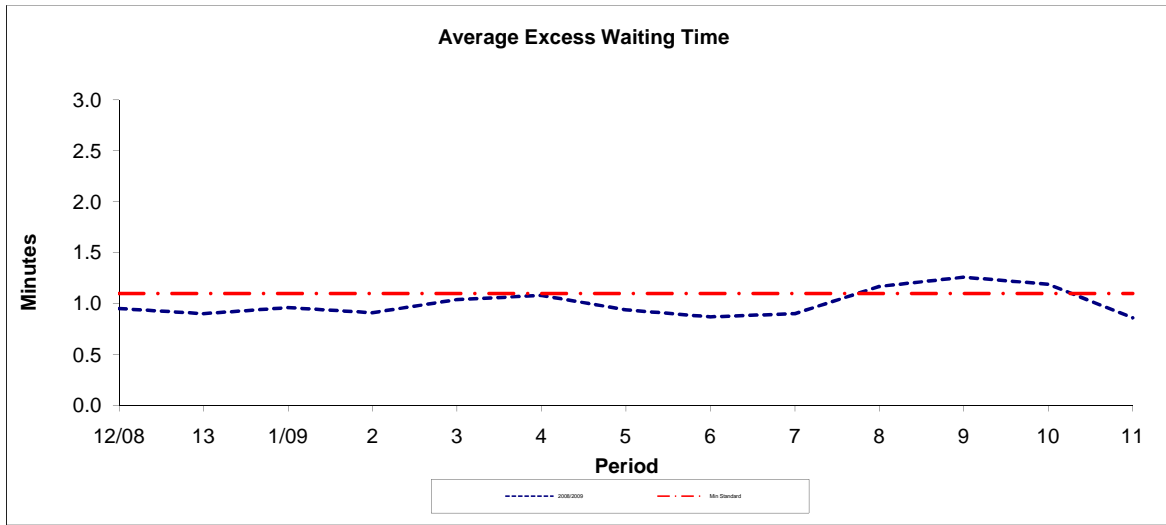


Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	4.45	0.65	1.06	2.06	1.84	1.75	1.44	0.74	1.34	1.02	0.99	4.26	0.40

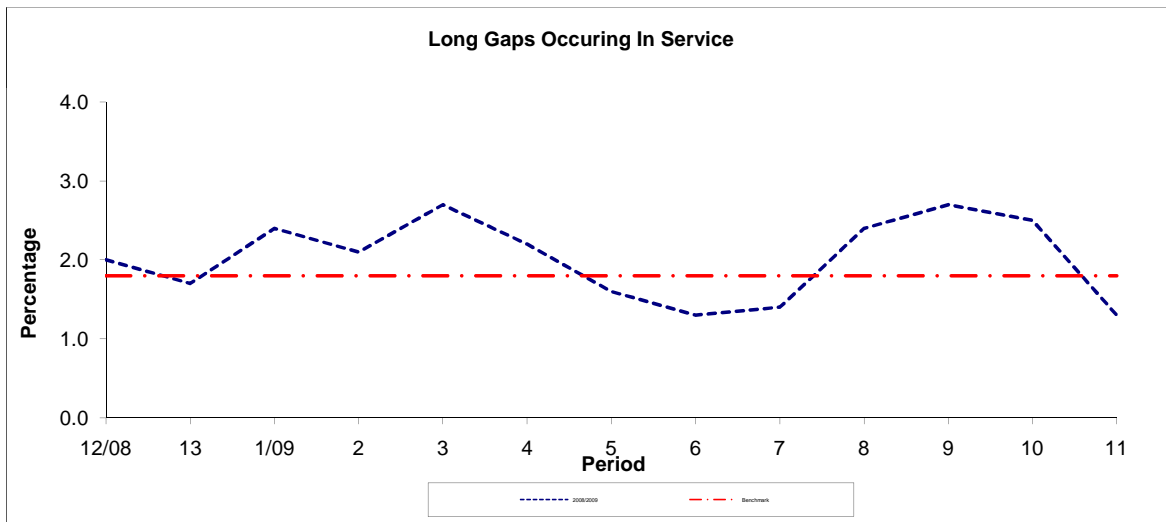
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 68



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	0.95	0.90	0.96	0.91	1.04	1.08	0.94	0.87	0.90	1.17	1.26	1.19	0.86
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10

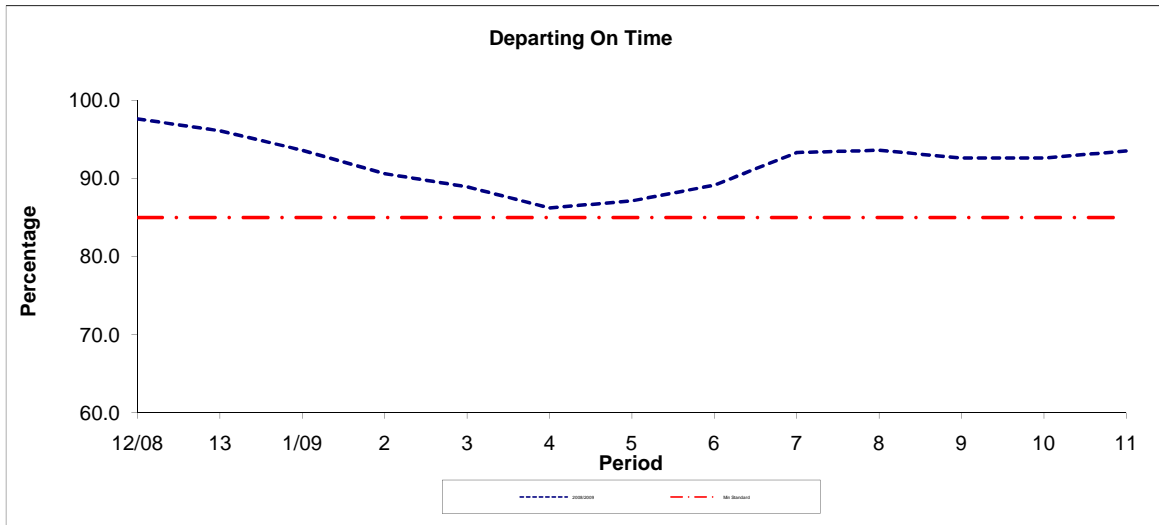


Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	2.00	1.70	2.40	2.10	2.70	2.20	1.60	1.30	1.40	2.40	2.70	2.50	1.30
Benchmark	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80

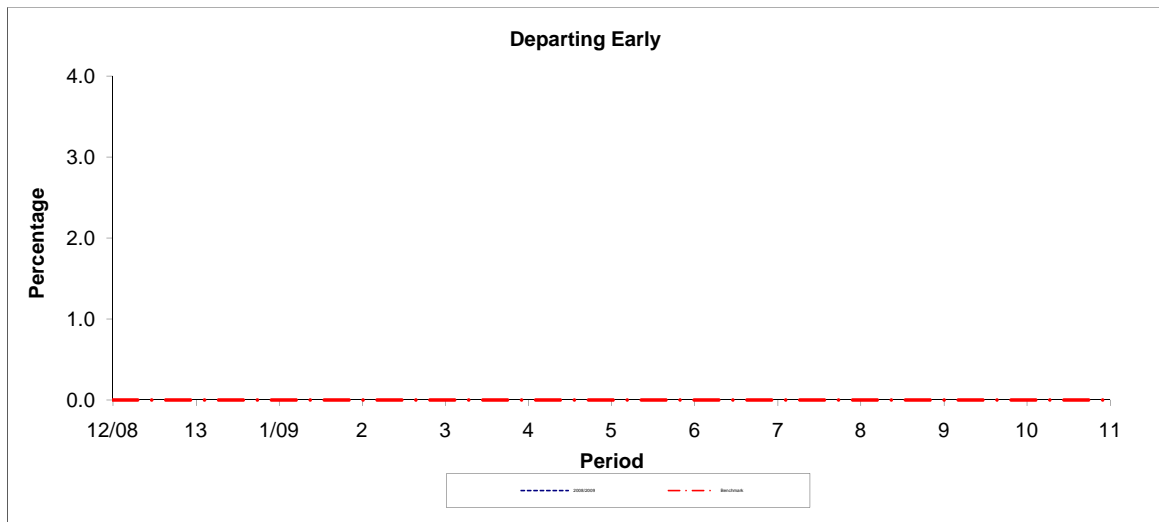
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N68



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009	97.60	96.10	93.60	90.60	88.90	86.20	87.10	89.10	93.30	93.60	92.60	92.60	93.50
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	12/08	13	1/09	2	3	4	5	6	7	8	9	10	11
2008/2009													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note : Reliability is based on 12 weeks rolling data