

## SECTION 2: PART A

### SERVICE SPECIFICATION FOR ROUTE No. 115

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**This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.**

**1. TENDERS REQUIRED**

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

**2. PROPOSED CHANGES**

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 115.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 115.

**3. TERMINALS**

Route No. 115 will operate between East Ham, White Horse and Aldgate Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix B. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

**4. DAYS OF OPERATION**

One timetable must be offered for Route No. 115 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

## 5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 115 is currently approved for vehicles which are a maximum of 10.5 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

**Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.**

**Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).**

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

## 6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

## 6.1 Mondays to Fridays

### 1. East Ham, White Horse to Aldgate Station

0440 - 0555	Every 10 minutes
0556 - 0625	Every 8 minutes
0626 - 0930	Every 6-7 minutes (9 buses per hour)
0931 - 1330	Every 8 minutes
1331 - 1500	Every 7 minutes
1501 - 1830	Every 6-7 minutes (9 buses per hour)
1831 - 1900	Every 7 minutes
1901 - 1950	Every 10 minutes
1951 - 0030	Every 12 minutes

First departure from East Ham, White Horse no later than 0445.  
Last departure from East Ham, White Horse no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 7 minutes apart at Poplar, All Saints Station between 0655 and 0900 and no more than 7 minutes apart between 1530 and 1630.

### 2. Aldgate Station to East Ham, White Horse

0525 - 0630	Every 10 minutes
0631 - 0725	Every 8 minutes
0726 - 0940	Every 6-7 minutes (9 buses per hour)
0941 - 1415	Every 8 minutes
1416 - 1520	Every 7 minutes
1521 - 1920	Every 6-7 minutes (9 buses per hour)
1921 - 1950	Every 7 minutes
1951 - 2030	Every 10 minutes
2031 - 0100	Every 12 minutes

First departure from Aldgate Station no later than 0530.  
Last departure from Aldgate Station no earlier than 0055.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Canning Town Bus Station between 0725 and 0750 and no more than 7 minutes apart between 0751 and 0900 and between 1445 and 1630.

## 6.2 Saturdays & Good Friday

### 1. East Ham, White Horse to Aldgate Station

0440 - 0855	Every 10 minutes
0856 - 1805	Every 8 minutes
1806 - 1935	Every 10 minutes
1936 - 0030	Every 12 minutes

First departure from East Ham, White Horse no later than 0445.  
Last departure from East Ham, White Horse no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Poplar, All Saints Station between 0920 and 1100.

### 2. Aldgate Station to East Ham, White Horse

0525 - 0930	Every 10 minutes
0931 - 1930	Every 8 minutes
1931 - 2030	Every 10 minutes
2031 - 0100	Every 12 minutes

First departure from Aldgate Station no later than 0530.  
Last departure from Aldgate Station no earlier than 0055.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Canning Town Bus Station between 0925 and 0955 and no more than 8 minutes apart between 0955 and 1055.

### 6.3 Sundays

1. East Ham, White Horse to Aldgate Station

0440 - 0905	Every 12 minutes
0906 - 1800	Every 10 minutes
1801 - 0030	Every 12 minutes

First departure from East Ham, White Horse no later than 0445.  
Last departure from East Ham, White Horse no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Poplar, All Saints Station between 1030 and 1130.

2. Aldgate Station to East Ham, White Horse

0525 - 0905	Every 12 minutes
0906 - 1900	Every 10 minutes
1901 - 0100	Every 12 minutes

First departure from Aldgate Station no later than 0530.  
Last departure from Aldgate Station no earlier than 0055.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Canning Town Bus Station between 0950 and 1130.

## 6.4 Boxing Day

### 1. East Ham, White Horse to Aldgate Station

0800 - 0905	Every 12 minutes
0906 - 1800	Every 10 minutes
1801 - 0030	Every 12 minutes

First departure from East Ham, White Horse no later than 0805.  
Last departure from East Ham, White Horse no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Poplar, All Saints Station between 1030 and 1130.

### 2. Aldgate Station to East Ham, White Horse

0800 - 0905	Every 12 minutes
0906 - 1900	Every 10 minutes
1901 - 0100	Every 12 minutes

First departure from Aldgate Station no later than 0805.  
Last departure from Aldgate Station no earlier than 0055.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Canning Town Bus Station between 0950 and 1130.



## 7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 115 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 115 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

### QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

### Summary of proposed QSI coverage: Route No. 115

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

### Survey locations

#### Towards Aldgate Station

East Ham  
Canning Town  
Poplar

#### Towards East Ham, White Horse

Aldgate  
Limehouse  
Plaistow Greengate

Total scheduled manual QSI surveys per quarter = 96.

## 8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 115 are attached at Appendix A. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays afternoon interpeak, PM peak, early evening and the Saturday afternoon shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 115 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

## 9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

## 10. TIMING CONSTRAINTS

Route No. 115 should interwork with Route No. N15 to form a seamless 24 hour service between East Ham, Newham Town Hall and Aldgate Station.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

## 11. CONTROL STRATEGY

Route No. 115 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

## 12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 115:

- Football matches at West Ham United F.C. in Upton Park can cause severe traffic congestion in the area.
- Route No. 115 can suffer from unpredictable traffic delays in the Barking Road, Canning Town flyover and City of London areas, particularly during Mondays to Fridays peak periods.

Tenderers should also note the following factors/events which may have an impact on Route No. 115 in the foreseeable future:

- Crossrail is a new railway proposal which will operate from Maidenhead and Heathrow in the west to Shenfield and Abbey Wood in the east, through the City, West End and Canary Wharf.
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

## 13. STOPPING ARRANGEMENTS

Buses operating on Route No. 115 must serve all stops on the line of route designated for the route.

## 14. TIMING POINTS & MILEAGES

### Timing Points

The required timing points (and codes) are shown in Caesar.

### Mileages for Route No. 115

East Ham, White Horse to Aldgate Station	6.8 miles
Aldgate Station to East Ham, White Horse	7.1 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

## 15. VEHICLE LIVERY

All vehicles to be used on Route No. 115 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

## 16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

115 via Canning Town
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For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

**APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 115**  
(based on current schedule)

**MONDAYS TO FRIDAYS**1. East Ham, White Horse to Aldgate Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
<b>East Ham White Horse</b>	0445	0802	1200	1700	2301
East Ham <i>Newham Town Hall</i>	0447	0805	1203	1703	2303
Upton Park <i>Priory Road</i>	0450	0811	1208	1708	2306
Upton Park <i>Boleyn</i>	0451	0812	1209	1709	2307
Plaistow <i>Greengate</i>	0453	0816	1214	1714	2309
Canning Town Bus Station	0500	0824	1223	1722	2316
Poplar <i>All Saints Station</i>	0505	0832	1229	1729	2321
Limehouse <i>Burdett Road</i>	0508	0839	1233	1733	2325
Limehouse Station	0511	0843	1237	1736	2328
<b>Aldgate Station</b>	0517	0853	1246	1745	2335
	32 minutes	51 minutes	46 minutes	45 minutes	34 minutes

2. Aldgate Station to East Ham, White Horse

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
<b>Aldgate Station</b>	0529	0802	1205	1700	2255
Limehouse Station	0536	0812	1217	1713	2304
Limehouse <i>Burdett Road</i>	0539	0816	1221	1718	2307
Poplar <i>All Saints Station</i>	0542	0822	1226	1723	2311
Canning Town Bus Station	0549	0832	1234	1732	2317
Plaistow <i>Greengate</i>	0556	0842	1244	1742	2323
Upton Park <i>Boleyn</i>	0559	0845	1248	1746	2325
Upton Park <i>Priory Road</i>	0600	0846	1249	1747	2326
East Ham <i>Newham Town Hall</i>	0603	0851	1255	1753	2329
<b>East Ham White Horse</b>	0605	0853	1257	1755	2331
	36 minutes	51 minutes	52 minutes	55 minutes	36 minutes

**SATURDAYS****1. East Ham, White Horse to Aldgate Station**

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>East Ham White Horse</b>	0445	1101	1501	2301
East Ham Newham Town Hall	0447	1104	1504	2303
Upton Park Priory Road	0450	1108	1508	2306
Upton Park Boleyn	0450	1109	1509	2306
Plaistow Greengate	0453	1113	1513	2309
Canning Town Bus Station	0459	1121	1521	2316
Poplar All Saints Station	0504	1128	1528	2321
Limehouse Burdett Road	0507	1132	1532	2325
Limehouse Station	0510	1135	1535	2328
<b>Aldgate Station</b>	0516	1144	1544	2335
	31 minutes	43 minutes	43 minutes	34 minutes

**2. Aldgate Station to East Ham, White Horse**

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Aldgate Station</b>	0528	1055	1503	2307
Limehouse Station	0535	1105	1513	2315
Limehouse Burdett Road	0538	1108	1516	2318
Poplar All Saints Station	0541	1113	1521	2322
Canning Town Bus Station	0546	1122	1530	2328
Plaistow Greengate	0552	1131	1539	2334
Upton Park Boleyn	0554	1134	1542	2336
Upton Park Priory Road	0555	1135	1543	2337
East Ham Newham Town Hall	0558	1139	1547	2340
<b>East Ham White Horse</b>	0600	1141	1549	2342
	32 minutes	46 minutes	46 minutes	35 minutes

**SUNDAYS****1. East Ham, White Horse to Aldgate Station**

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>East Ham</b> <i>White Horse</i>	0445	1101	1501	2301
East Ham <i>Newham Town Hall</i>	0447	1103	1503	2303
Upton Park <i>Priory Road</i>	0450	1107	1507	2306
Upton Park <i>Boleyn</i>	0451	1108	1508	2306
Plaistow <i>Greengate</i>	0453	1112	1512	2309
Canning Town Bus Station	0500	1120	1520	2316
Poplar <i>All Saints Station</i>	0505	1127	1527	2321
Limehouse <i>Burdett Road</i>	0508	1131	1531	2325
Limehouse Station	0511	1134	1534	2328
<b>Aldgate Station</b>	0516	1143	1543	2335
	31 minutes	42 minutes	42 minutes	34 minutes

**2. Aldgate Station to East Ham, White Horse**

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Aldgate Station</b>	0528	1055	1505	2255
Limehouse Station	0535	1105	1515	2304
Limehouse <i>Burdett Road</i>	0538	1108	1518	2307
Poplar <i>All Saints Station</i>	0541	1113	1523	2311
Canning Town Bus Station	0546	1122	1532	2317
Plaistow <i>Greengate</i>	0552	1131	1540	2323
Upton Park <i>Boleyn</i>	0554	1134	1544	2325
Upton Park <i>Priory Road</i>	0555	1135	1545	2326
East Ham <i>Newham Town Hall</i>	0558	1139	1549	2329
<b>East Ham</b> <i>White Horse</i>	0600	1141	1551	2331
	32 minutes	46 minutes	46 minutes	36 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)



# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 115: East Ham, White Horse - Aldgate Station

**Date of Structural Change:** 28 August 2010.

**Date of Service Change:** 28 August 2010.

**Reason for Issue:** New Tender.

### STREETS TRAVERSED

**Towards Aldgate Station:** High Street South, Barking Road, Canning Town Roundabout, Canning Town Bus Station, Silvertown Way, Canning Town Roundabout, East India Dock Road, Commercial Road, Braham Street, Whitechapel High Street, Aldgate High Street, Minories.

**Towards East Ham, White Horse:** Aldgate Bus Station, Aldgate High Street, Houndsditch, St Botolph Street, Middlesex Street, Whitechapel High Street, Braham Street, Commercial Road, East India Dock Road, Canning Town Roundabout, Canning Town Bus Station, Silvertown Way, Canning Town Roundabout, Barking Road, High Street South.

### STANDING AND TURNING POINTS

#### EAST HAM, WHITE HORSE

Private stand for four buses standing abreast facing north in bus parking area on north side of Rancliffe Road at the junction with High Street South.

Buses proceed from High Street South via Rancliffe Road to stand, departing via Rancliffe Road to High Street South. Set down in High Street South and pick up in High Street South.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 115 should be scheduled to stand at any time
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	East Ham, Central Park.
OTHER INFORMATION:	No toilet facilities available.

## **EAST HAM, NEWHAM TOWN HALL (from ALDGATE STATION)**

Public stand for four buses on west side of Wellington Road, commencing at lamp standard No 3 and extending 47 metres south.

Buses proceed from High Street South via Nelson Street and Wellington Road to stand, departing via Wellington Road to Barking Road. Set down in High Street South, at stop V and pick up in Barking Road, at Stop Q.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only. Curtailed buses must not stand if space is unavailable.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: East Ham, Newham Town Hall.

## **UPTON PARK, BOLEYN**

Public stand on west side of Cloughton Road, commencing 14 metres south of the kerbline of Barking Road and extending 20 metres south.

### From Aldgate Station.

Buses proceed from Barking Road via Central Park Road, Boundary Road and Cloughton Road to stand, departing via Cloughton Road to Barking Road. Set down in Barking Road, at Stop O and pick up in Barking Road, at Stop S.

### From East Ham, White Horse.

Buses proceed from Barking Road via Central Park Road, Boundary Road and Cloughton Road to stand, departing via Cloughton Road to Barking Road. Set down in Barking Road, at Stop P and pick up in Barking Road, at Stop O.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only. Curtailed buses must not stand if space is unavailable.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Upton Park, Boleyn.  
OTHER INFORMATION: Please note operators may experience problems using the above stand at Upton Park, Boleyn due to parked cars around the bend at Cloughton Road.

## **CANNING TOWN, HERMIT ROAD**

Public stand for 3 buses on south side of Trinity Gardens commencing opposite east flank wall of Nos. 2-96 and extending 38 metres east.

### From Aldgate Station.

Buses proceed from Barking Road via Trinity Gardens to stand, departing via Trinity Gardens and Hermit Road to Barking Road. Set down in Barking Road, at Stop K and pick up in Barking Road, at Stop M.

### From East Ham, White Horse.

Buses proceed from Barking Road via Trinity Gardens to stand, departing via Trinity Gardens and Hermit Road to Barking Road. Set down in Barking Road, at Stop P and pick up in Barking Road, at Stop S.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only. Curtailed buses must not stand if space is unavailable.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Canning Town, Barking Road.

## **CANNING TOWN BUS STATION, STAND W1**

Private stand for 6 buses in marked bays at Stand W1/2 on west side of Canning Town Bus Station at south-west corner of junction of Barking Road and Silvertown Way.

### From Aldgate Station.

Buses proceed from Canning Town Bus Station direct to stand, departing to Canning Town Bus Station. Set down in Canning Town Bus Station, at Stop A and pick up in Canning Town Bus Station, at Stop G.

### From East Ham, White Horse.

Buses proceed from Canning Town Bus Station direct to stand, departing to Canning Town Bus Station. Set down in Canning Town Bus Station, at Stop A and pick up in Canning Town Bus Station, at Stop F.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Canning Town.

## **POPLAR, ALL SAINTS STATION**

Public stand for 2 buses on west side of Bazely Street commencing approximately 40 metres south of East India Dock Road and extending 20 metres south.

### From Aldgate Station.

Buses proceed from East India Dock Road via Newby Place, Poplar High Street and Bazely Street to stand, departing via Bazely Street to East India Dock Road. Set down in East India Dock Road, at Stop B and pick up in East India Dock Road, at Stop A.

### From East Ham, White Horse.

Buses proceed from East India Dock Road via Newby Place, Poplar High Street and Bazely Street to stand, departing via Bazely Street to East India Dock Road. Set down in East India Dock Road, at Stop A and pick up in East India Dock Road, at Stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Poplar, All Saints.

## **LIMEHOUSE, BURDETT ROAD**

Private stand in bus station at the junction of East India Dock Road and Burdett Road, commencing 58 metres east of eastern kerbline of Burdett Road.

### From Aldgate Station.

Buses proceed from Commercial Road via East India Dock Road and Limehouse Bus Station to stand, departing via Limehouse Bus Station and Burdett Road to Commercial Road. Set down in Commercial Road, at Stop LE and pick up in Commercial Road, at Stop LH.

### From East Ham, White Horse.

Buses proceed from East India Dock Road via Limehouse Bus Station to stand, departing via Limehouse Bus Station and Burdett Road to East India Dock Road. Set down in East India Dock Road, at Stop WZ and pick up in East India Dock Road, at Stop WS.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Limehouse, Burdett Road.

### **STEPNEY, ARBOUR SQUARE (from East Ham, White Horse)**

Public stand for two buses (one in each of two sections) on east side of Arbour Square facing north.

Buses proceed from Commercial Road via Arbour Square (East) (East And North Sides), Arbour Square (East Side), Arbour Square (North Side) and Arbour Square (West Side) to stand, departing via Arbour Square (East Side), Arbour Square (North Side), Arbour Square (West Side) and Arbour Square to Commercial Road. Set down in Commercial Road, at Stop LM and pick up in Commercial Road.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Stepney, Arbour Square.

### **ALDGATE BUS STATION**

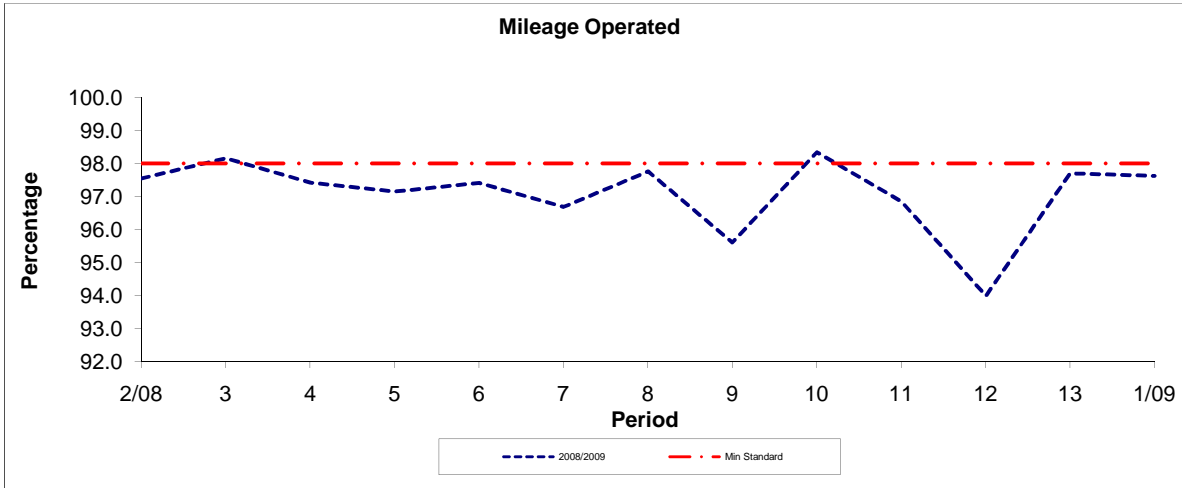
Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street.

Buses proceed from Minories via Aldgate Bus Station to stand, departing to Aldgate Bus Station. Set down in Minories, at Stop H and pick up in Aldgate Bus Station, at Stop L.

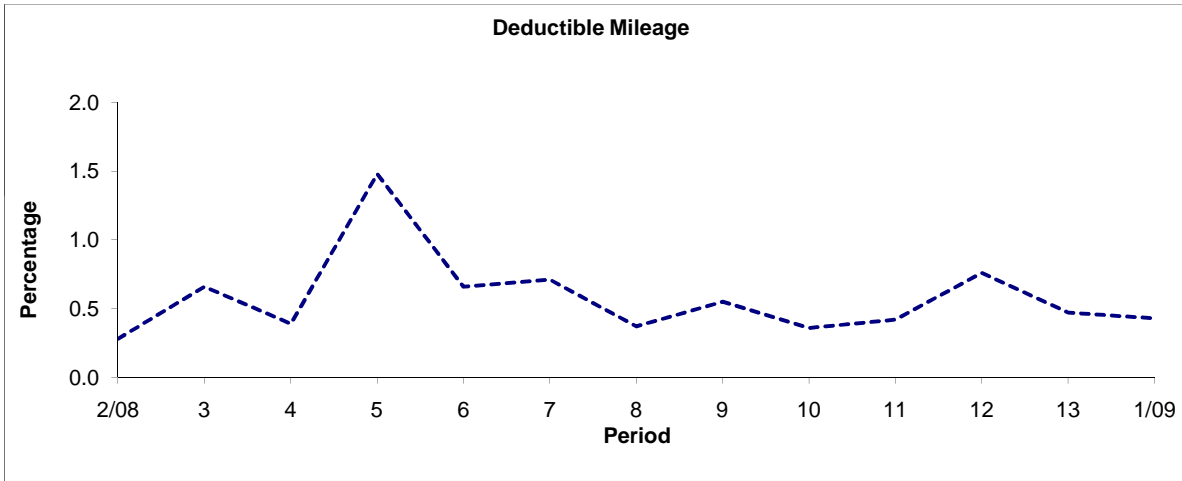
AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 vehicles on Route No. 115 should be scheduled to stand at any one time  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Aldgate Station.  
OTHER INFORMATION: Council toilet facilities available 24 hours a day.

**PART B - PERFORMANCE STATISTICS**

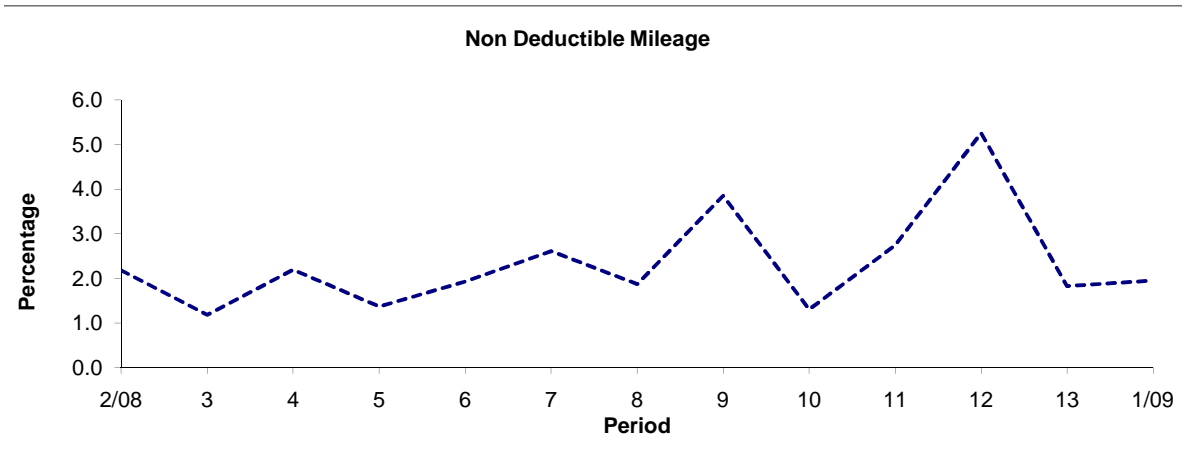
**Route 115**



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	97.54	98.16	97.42	97.15	97.41	96.68	97.76	95.60	98.34	96.84	93.98	97.70	97.62
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.28	0.66	0.39	1.48	0.66	0.71	0.37	0.55	0.36	0.42	0.76	0.47	0.43

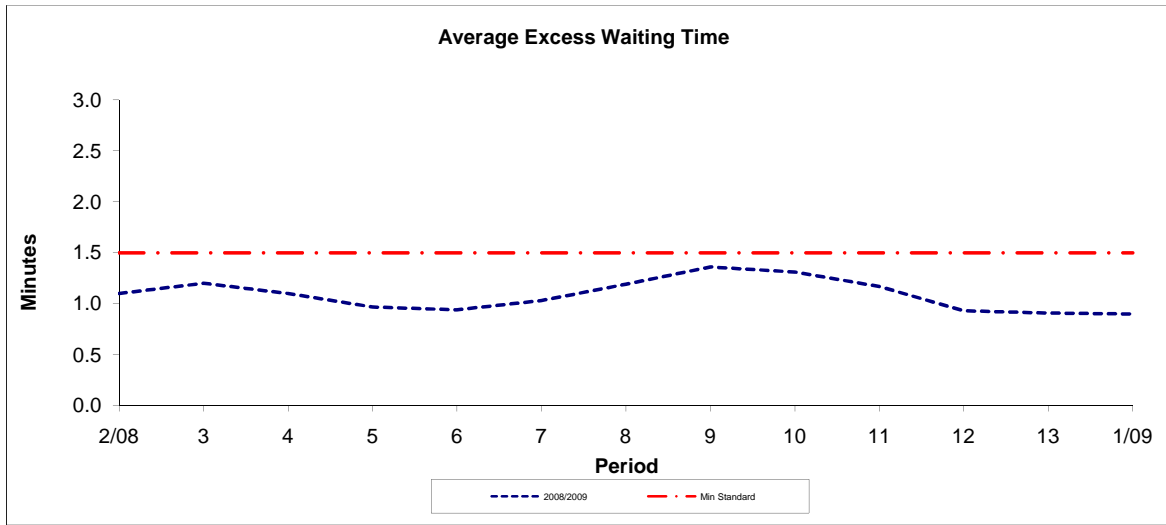


Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	2.18	1.18	2.19	1.37	1.93	2.61	1.87	3.85	1.30	2.74	5.26	1.83	1.95

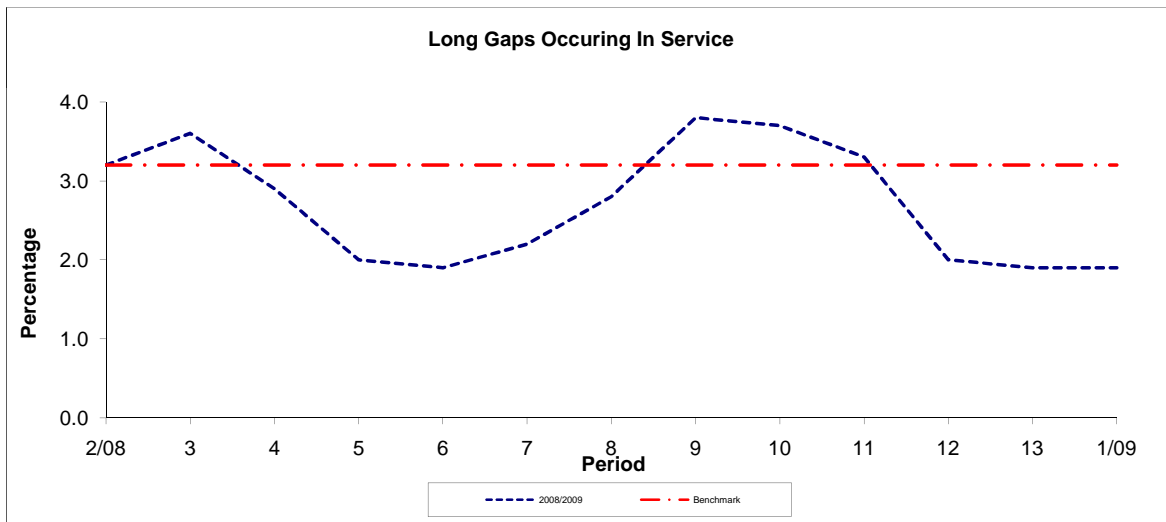
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 115**



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	1.10	1.20	1.10	0.97	0.94	1.03	1.19	1.36	1.31	1.17	0.93	0.91	0.90
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	3.20	3.60	2.90	2.00	1.90	2.20	2.80	3.80	3.70	3.30	2.00	1.90	1.90
Benchmark	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20

**Note :** Reliability is based on 12 weeks rolling data