

## SECTION 2: PART A

### SERVICE SPECIFICATION FOR ROUTE No. 143

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**This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.**

## 1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

## 2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 143

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 143.

**Route No. 143D is contracted separately and is not being tendered as part of this tranche.**

## 3. TERMINALS

Route No. 143 will operate between Brent Cross Shopping Centre, Bus Station and Archway Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

## 4. DAYS OF OPERATION

One timetable must be offered for Route No. 143 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Mondays to Fridays Schooldays	Section 6.2
Saturdays & Good Friday	Section 6.3
Sundays	Section 6.4
Christmas Day	No service
Boxing Day	Section 6.5
Other Public Holidays	Sunday service

## 5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 143 is currently approved for vehicles which are a maximum of 10.1 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, single deck buses with a minimum capacity of 55, of which approximately 28 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

**Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.**

**Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).**

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

## 6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time. In addition, journeys with specific start or finish times are required. These times must be adhered to.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE.**

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

## 6.1 Mondays to Fridays

### 1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

0525 - 0640	Every 15 minutes
0641 - 1910	Every 12 minutes
1911 - 2355	Every 15 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0530.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2350.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at East Finchley, Cemetery between 0700 and 0900 and between 1500 and 1630.

### 2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

0515 - 0645	Every 15 minutes
0646 - 1925	Every 12 minutes
1926 - 0015	Every 15 minutes

First departure from Archway Station no later than 0520.

Last departure from Archway Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Hendon, Quadrant between 0715 and 0900 and between 1500 and 1630.

**6.2 Mondays - Fridays Schooldays**

1. Brent Cross Shopping Centre, Bus Station to East Finchley, Cemetery  
0800                      One journey
2. East Finchley, Cemetery to Brent Cross Shopping Centre, Bus Station  
1545                      One journey

The timetable for Route No. 143 is specifically designed to meet the start and finish times of St. Michael's School, Highgate School and Channing School. It is possible that these times may be altered during the life of the contract. Tenderers should indicate whether they are able to adjust the times of the specified journeys by up to 20 minutes (earlier or later) without alteration to the contract price. It may also be necessary for afternoon journeys to operate earlier than stated at the end of term and on other occasions at short notice.

### 6.3 Saturdays & Good Friday

1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

0525 - 0740	Every 20 minutes
0741 - 0910	Every 15 minutes
0911 - 1910	Every 12 minutes
1911 - 2355	Every 15 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0530.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2350.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at East Finchley, Cemetery between 0930 and 1105.

2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

0515 - 0750	Every 20 minutes
0751 - 0850	Every 15 minutes
0851 - 1925	Every 12 minutes
1926 - 0015	Every 15 minutes

First departure from Archway Station no later than 0520.

Last departure from Archway Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Hendon, Quadrant between 0920 and 1110.

## 6.4 Sundays

1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

0630 - 0905            Every 20 minutes  
0906 - 2355            Every 15 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0635.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2350.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at East Finchley, Cemetery between 0955 and 1125.

2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

0625 - 0930            Every 20 minutes  
0931 - 0015            Every 15 minutes

First departure from Archway Station no later than 0630.

Last departure from Archway Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Hendon, Quadrant between 0950 and 1135.



## 6.5 Boxing Day

1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

0800 - 0905            Every 20 minutes  
0906 - 2355            Every 15 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0805.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2350.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at East Finchley, Cemetery between 0955 and 1125.

2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

0805 - 0930            Every 20 minutes  
0931 - 0015            Every 15 minutes

First departure from Archway Station no later than 0810.

Last departure from Archway Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Hendon, Quadrant between 0950 and 1135.

## 7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 143 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 143 shall be:

Average Excess Wait Time:	No more than 1.00 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

### QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.85 minutes

### Summary of proposed QSI coverage: Route No. 143

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

### Survey locations

#### Towards Brent Cross Shopping Centre, Bus Station

Archway  
Finchley Central \$

#### Towards Archway Station

Brent Cross  
Finchley Central

\$ Observed simultaneously in both directions. Counts as two surveys

Total scheduled manual QSI surveys per quarter = 64.

## 8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 143 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays AM interpeak and Sundays shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 143 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

## 9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

## 10. TIMING CONSTRAINTS

Route No. 143 should interwork with other bus services where possible.

Route No. 143 should be separated, where possible, from Route No. 143D, between East Finchley Cemetery and Archway Station, McDonald Road.

## 11. CONTROL STRATEGY

Route No. 143 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

## 12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 143:

- Route No. 143 can suffer from unpredictable traffic delays in the Brent Cross and Finchley areas.

Tenderers should also note the following factors / events which may have an impact on Route No. 143 in the foreseeable future:

- A general review of Hail and Ride stopping arrangements is taking place at the current time. The current stopping arrangements are shown in Section 13
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

### 13. STOPPING ARRANGEMENTS

Buses operating on Route No. 143 must serve all stops on the line of route designated for the route.

Hail and ride operation, with buses stopping wherever it is safe to set down and pick up passengers, applies on the following sections of Route No. 143:

- Towards Brent Cross Shopping Centre, Bus Station: East End Road, Manor View, Squires Lane and Long Lane.
- Towards Archway Station: Long Lane, Squires Lane, Manor View and East End Road.

### 14. TIMING POINTS & MILEAGES

#### Timing Points

The required timing points (and codes) are shown in Caesar.

#### Mileages for Route No. 143

Brent Cross Shopping Centre, Bus Station to Archway Station	7.9 miles
Archway Station to Brent Cross Shopping Centre, Bus Station	8.1 miles
Brent Cross Shopping Centre, Bus Station to East Finchley, Cemetery	4.6 miles
East Finchley, Cemetery to Brent Cross Shopping Centre, Bus Station	4.8 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

## 15. VEHICLE LIVERY

All vehicles to be used on Route No. 143 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

## 16. STANDS AND BLINDS

### **STANDS, TURNING POINTS AND DESTINATION BLINDS**

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

143 via East End Road
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For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

**APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 143**

(based on current schedule)

**MONDAYS TO FRIDAYS**

1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
<b>Brent Cross Shopping Centre Bus Station</b>	0527	0806	1206	1656	2254
Hendon Central Station	0530	0811	1210	1702	2257
Hendon <i>Quadrant</i>	0534	0816	1215	1708	2301
Finchley <i>Gravel Hill / Regents Park Road</i>	0539	0824	1222	1718	2307
Finchley Central Station	0540	0826	1224	1720	2308
East End Road <i>North Circular Road</i>	0546	0835	1231	1727	2313
East Finchley <i>Cemetery</i>	0547	0836	1232	1728	2314
East Finchley Station	0552	0844	1238	1736	2318
Highgate Village <i>South Grove</i>	0558	0853	1245	1745	2323
<b>Archway Station McDonald Road</b>	0603	0902	1251	1754	2328
	36 minutes	56 minutes	45 minutes	58 minutes	34 minutes

2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
<b>Archway Station Junction Road</b>	0517	0801	1156	1700	2257
Highgate Village <i>South Grove</i>	0522	0807	1202	1709	2302
East Finchley Station	0527	0812	1208	1718	2307
East Finchley <i>Cemetery</i>	0528	0813	1209	1719	2308
East End Road <i>North Circular Road</i>	0532	0821	1216	1727	2312
Finchley Central Station	0537	0830	1224	1736	2317
Finchley <i>Gravel Hill / Regents Park Road</i>	0538	0832	1226	1738	2318
Hendon <i>Quadrant</i>	0544	0842	1234	1747	2324
Hendon Central Station	0548	0850	1239	1753	2328
<b>Brent Cross Shopping Centre Bus Station</b>	0551	0855	1244	1758	2331
	34 minutes	54 minutes	48 minutes	58 minutes	34 minutes

**SATURDAYS**

1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Brent Cross Shopping Centre Bus Station</b>	0527	1106	1506	2254
Hendon Central Station	0530	1110	1510	2257
Hendon <i>Quadrant</i>	0534	1115	1515	2301
Finchley Gravel Hill / Regents Park Road	0539	1122	1522	2307
Finchley Central Station	0540	1124	1524	2308
East End Road <i>North Circular Road</i>	0546	1131	1531	2313
East Finchley <i>Cemetery</i>	0547	1132	1532	2314
East Finchley Station	0552	1138	1538	2318
Highgate Village <i>South Grove</i>	0558	1145	1545	2323
<b>Archway Station McDonald Road</b>	0603	1151	1551	2328
	36 minutes	45 minutes	45 minutes	34 minutes

2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Archway Station Junction Road</b>	0517	1056	1520	2257
Highgate Village <i>South Grove</i>	0522	1102	1526	2302
East Finchley Station	0527	1108	1532	2307
East Finchley <i>Cemetery</i>	0528	1109	1533	2308
East End Road <i>North Circular Road</i>	0532	1116	1540	2312
<i>Finchley Central Station</i>	0537	1124	1548	2317
Finchley Road <i>Regents Park Road</i>	0538	1126	1550	2318
Hendon <i>Quadrant</i>	0544	1134	1558	2324
Hendon Central Station	0548	1139	1603	2328
<b>Brent Cross Shopping Centre Bus Station</b>	0551	1144	1608	2331
	34 minutes	48 minutes	48 minutes	34 minutes



**SUNDAYS**1. Brent Cross Shopping Centre, Bus Station to Archway Station, McDonald Road

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Brent Cross Shopping Centre</b>				
<i>Bus Station</i>	0635	1100	1515	2254
Hendon Central Station	0638	1104	1519	2257
Hendon <i>Quadrant</i>	0642	1109	1524	2301
Finchley Gravel Hill / Regents Park Road	0647	1115	1530	2307
Finchley Central Station	0648	1117	1532	2308
East End Road <i>North Circular Road</i>	0654	1123	1538	2313
East Finchley <i>Cemetery</i>	0655	1124	1539	2314
East Finchley Station	0700	1129	1544	2318
Highgate Village <i>South Grove</i>	0706	1135	1550	2323
<b>Archway Station McDonald Road</b>	0711	1141	1556	2328
	36 minutes	41 minutes	41 minutes	34 minutes

2. Archway Station, Junction Road to Brent Cross Shopping Centre, Bus Station

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
<b>Archway Station Junction Road</b>	0630	1110	1510	2257
Highgate Village <i>South Grove</i>	0635	1116	1516	2302
East Finchley Station	0640	1122	1522	2307
East Finchley <i>Cemetery</i>	0641	1123	1523	2308
East End Road <i>North Circular Road</i>	0645	1128	1528	2312
<i>Finchley Central Station</i>	0650	1134	1534	2317
Finchley Road <i>Regents Park Road</i>	0651	1136	1536	2318
Hendon <i>Quadrant</i>	0657	1143	1543	2324
Hendon Central Station	0701	1148	1548	2328
<b>Brent Cross Shopping Centre</b>				
<i>Bus Station</i>	0704	1153	1553	2331
	34 minutes	43 minutes	43 minutes	34 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8).

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 143: Brent Cross, Shopping Centre - Archway Station

**Date of Structural Change:** 26 June 2010.

**Date of Service Change:** 26 June 2010.

**Reason for Issue:** New contract.

### STREETS TRAVERSED

**Towards Archway Station:** Brent Cross Bus Station, Prince Charles Drive, Spalding Road, Hendon Way, Watford Way, The Burroughs, Church Road, The Quadrant, Finchley Lane, Hendon Lane, Gravel Hill, Regent's Park Road, Ballards Lane, Long Lane, Squires Lane, Manor View, East End Road, East Finchley High Road, Great North Road, Archway Road, Bakers Lane, North Hill, North Road, Highgate High Street, Highgate Hill, Macdonald Road.

**Towards Brent Cross, Shopping Centre:** Junction Road, Highgate Hill, Highgate High Street, North Road, North Hill, Great North Road, East Finchley High Road, East End Road, Manor View, Squires Lane, Long Lane, Ballards Lane, Regent's Park Road, Gravel Hill, Hendon Lane, Finchley Lane, The Quadrant, Church Road, The Burroughs, Watford Way, Hendon Way, Brent Cross Interchange, North Circular Road, Cooper Road, Cooper Road Roundabout, Prince Charles Drive, Brent Cross Bus Station.

### STANDING AND TURNING POINTS

#### BRENT CROSS SHOPPING CENTRE, BUS STATION

Private stand for up to 19 buses in Brent Cross Bus Station on north side of Prince Charles Drive.

Buses proceed from Brent Cross Bus Station direct to stand, departing to Brent Cross Bus Station. Set down in Brent Cross Bus Station, at Stop A and pick up in Brent Cross Bus Station, at Stop C.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 143 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Brent Cross.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

## **HENDON CENTRAL STATION**

Public stand on east side of Watford Way, north of Rundell Crescent, commencing at a point 109 metres south of Prothero Gardens.

### From Archway Station.

Buses proceed from Watford Way via Hendon Way, Brent Cross Interchange, Hendon Way, Watford Way, The Burroughs and Watford Way to stand, departing via Watford Way, Hendon Way, Brent Cross Interchange and Hendon Way to Watford Way. Set down in Watford Way, at Stop G and pick up in Watford Way, at Stop F.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Hendon Central.

## **FINCHLEY CENTRAL, HENDON LANE**

Public stand for two buses in bay on west side of Hendon Lane, outside St Mary's Church, commencing 20 metres south of a point opposite the centre of College Terrace.

### From Archway Station.

Buses proceed from Gravel Hill via Hendon Lane to stand, departing via Hendon Lane to Regent's Park Road. Set down in Gravel Hill, L and pick up in Regent's Park Road, at Stop E.

### From Brent Cross, Shopping Centre.

Buses proceed from Hendon Lane direct to stand, departing via Hendon Lane to Regent's Park Road. Set down in Hendon Lane, Q and pick up in Regent's Park Road, at Stop H.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Finchley, Church End.

## **EAST FINCHLEY CEMETERY**

Buses proceed out of service from East End Road. Buses depart from out of service to East End Road. Set down in East End Road, at Stop H. and pick up in East End Road, at Stop J..

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: None.  
DISPLAY: East Finchley Schools.

### **EAST FINCHLEY STATION, GREAT NORTH ROAD (from Brent Cross, Shopping Centre)**

Public stand on west side of Great North Road, commencing at a point 7 metres north of the southern flank wall of No. 6 Wellington Place and extending 18 metres south. Buses proceed from East Finchley High Road via The Bishops Avenue, Aylmer Road and Great North Road to stand, departing to Great North Road. Set down in East Finchley High Road, at Stop G and pick up in Great North Road, at Stop D.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: East Finchley.

### **EAST FINCHLEY STATION FORECOURT (from ARCHWAY STATION)**

Private stand for one bus on east side of station forecourt, commencing outside the entrance of the Underground Station and extending 12 metres. Buses proceed from East Finchley High Road via East Finchley Station Forecourt to stand, departing via East Finchley Station Forecourt to East Finchley High Road. Set down in East Finchley High Road, at Stop E and pick up in East Finchley High Road, at Stop G.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: East Finchley.

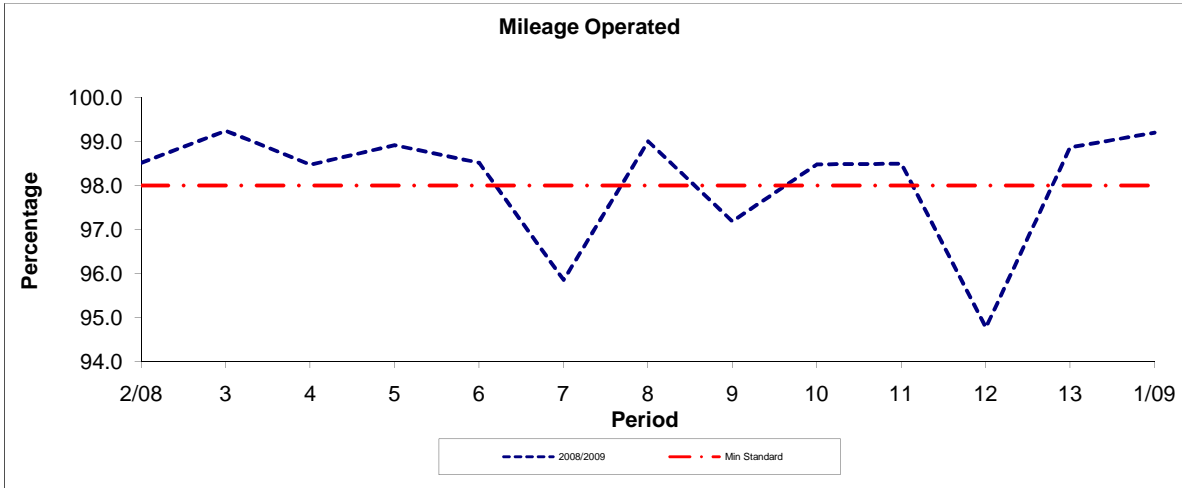
### **ARCHWAY STATION, MACDONALD ROAD**

Private stand for up to 16 buses in Bus Parking Area between east side of MacDonald Road and north side of Vorley Road. Buses proceed from Macdonald Road via Bus Parking Area to stand, departing via Bus Parking Area and Vorley Road to Junction Road. Set down in Macdonald Road, at Alighting Point and pick up in Junction Road, at Stop V.

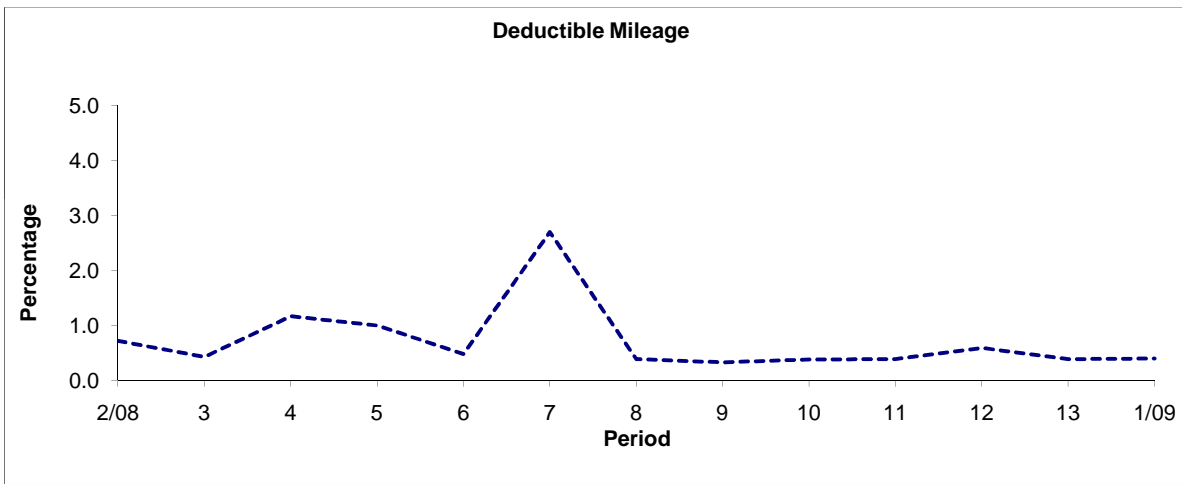
AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 143 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Archway.  
OTHER INFORMATION: LBSL toilet facilities available 24 hours a day.

**PART B - PERFORMANCE STATISTICS**

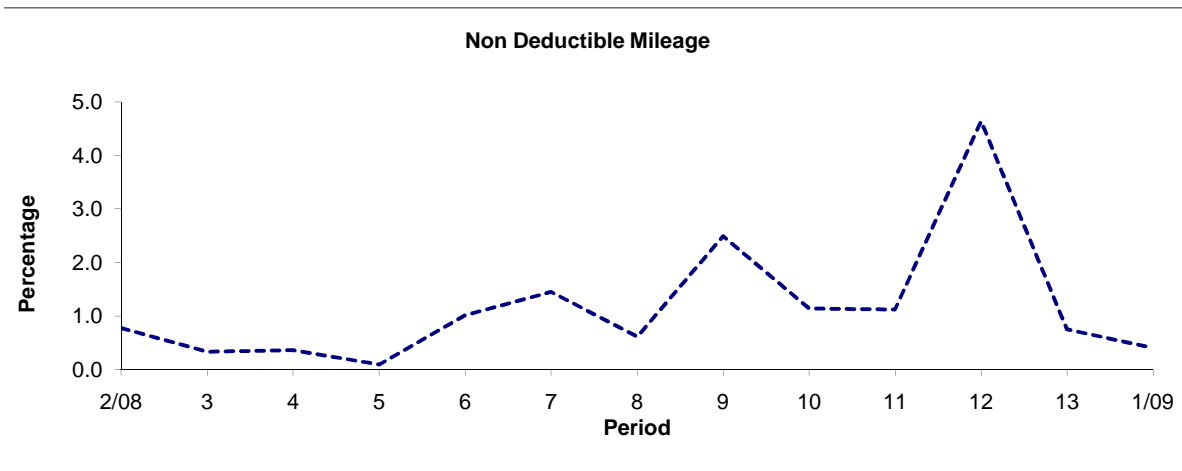
**Route 143**



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	98.51	99.24	98.47	98.91	98.51	95.85	99.00	97.18	98.48	98.49	94.77	98.86	99.20
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.72	0.43	1.17	1.00	0.48	2.70	0.39	0.33	0.38	0.39	0.59	0.39	0.40

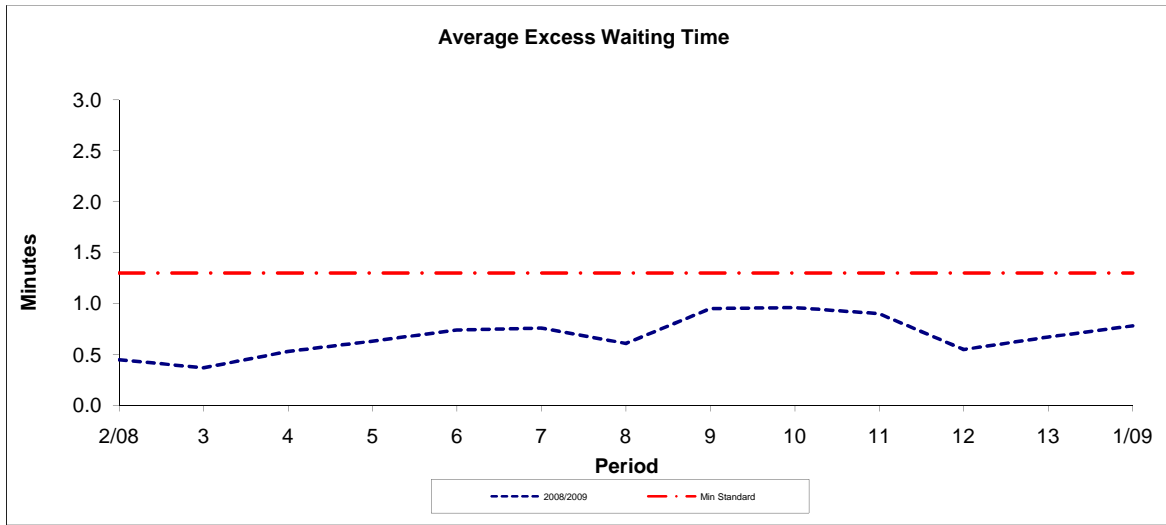


Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.77	0.33	0.36	0.09	1.01	1.45	0.61	2.49	1.14	1.12	4.64	0.75	0.40

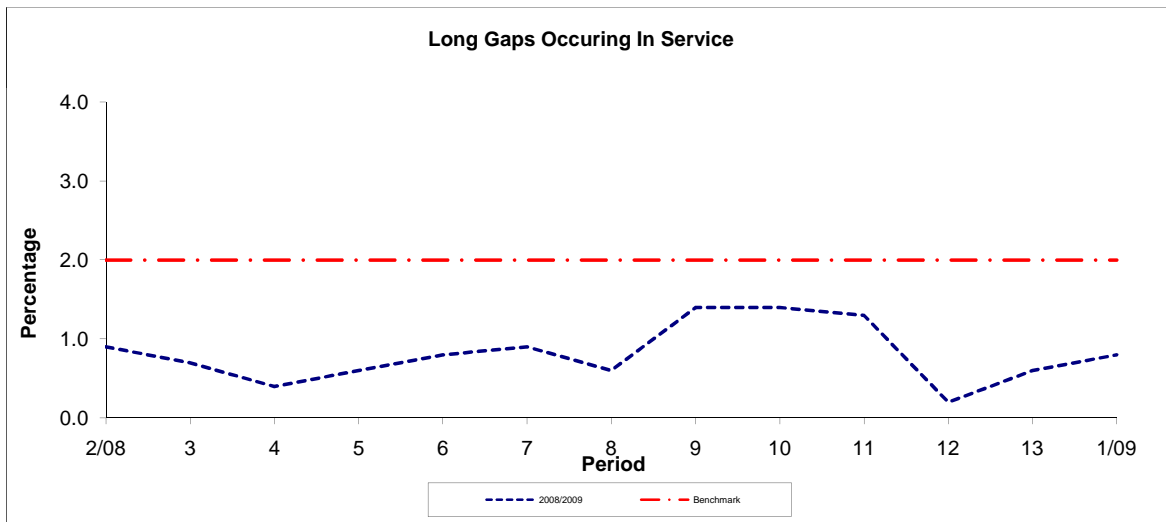
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 143**



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.45	0.37	0.53	0.63	0.74	0.76	0.61	0.95	0.96	0.90	0.55	0.67	0.78
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.90	0.70	0.40	0.60	0.80	0.90	0.60	1.40	1.40	1.30	0.20	0.60	0.80
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

**Note :** Reliability is based on 12 weeks rolling data