CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

Contract Reference	QC36701
Route Number	144
Terminus Points	Muswell Hill Broadway and Edmonton Green
	Bus Station
Contract Basis	Incentivised
Commencement Date	15 th October 2011
Vehicle Type	Double deck, dual door, 87 capacity vehicles
Maximum Approved Dimensions	10.6 metres long and 2.55 metres wide
Advertising Rights	Operator
Sponsored Route	No
Minimum Performance Std	No more than 0.90 mins EWT
Extension Threshold	Average Excess Wait Time Threshold - 0.80
	minutes
Minimum Operated Mileage	No less than 98.00%

Tender Return Date: no later than 12 o'clock on 8th November 2010

SERVICE SPECIFICATION

CONTENTS

- 1) NOTES
- 2) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 3) QSI POINTS & MILEAGE
- 4) OPERATIONAL CONSIDERATIONS
- 5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE
- 6) TUPE STAFF INFORMATION FORM

1) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 144.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 144.

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Muswell Hill Br				een, Bus Statio			
Edmonton Gre	en, Bus Statior	n, Stop A	Muswell Hill E	Broadway, Sou	th Side		
First departure	no later than 0)430.	First departure no later than 0505.				
0425 - 0530	Every 20 min	utes	0500 - 0525	Every 20 min	utes		
0531 - 0600	Every 15 min	utes	0526 - 0555	Every 15 min	utes		
0601 - 0650	Every 10 min	utes	0556 - 0645	Every 10 min	utes		
0651 - 1850	Every 7-8 m	inutes	0646 - 1925	Every 7-8 m	inutes		
	(8 buses per	hour)		(8 buses per	hour)		
1851 - 2000	Every 10 min	utes	1926 - 2005	Every 10 minutes			
2001 - 0120	Every 12 min	utes	2006 - 0120	Every 12 min	utes		
Last departure	no earlier than	0115.	Last departur	e no earlier tha	an 0115.		
Pinchpoints							
Edmonton,	0715-0915	8 minutes	Turnpike	0710-0910	8 minutes		
Cambridge	1505-1635	8 minutes	Lane	1500-1635	8 minutes		
(East Side)			Station				

2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Muswell Hill Br	oadway, Musw	ell Hill to	Edmonton Gr	een, Bus Statio	on, Stop G to			
Edmonton Gre	en, Bus Station	n, Stop A	Muswell Hill E	Broadway, Sou	th Side			
First departure	no later than 0)430.	First departure no later than 0505.					
0425 - 0530	Every 20 mini	utes	0500 - 0525	Every 20 min	utes			
0531 - 0630	Every 15 mini	utes	0526 - 0640	Every 15 min	utes			
0631 - 0820	Every 12 mini	utes	0641 - 0900	Every 12 min	utes			
0821 - 1900	Every 7-8 m	inutes	0901 - 1910	Every 7-8 mir	nutes			
	(8 buses per l	hour)		(8 buses per	hour)			
1901 - 2000	Every 10 mini	utes	1911 - 2000	Every 10 min	utes			
2001 - 0120	Every 12 mini	utes	2001 - 0120	Every 12 min	utes			
Last departure	no earlier than	0115.	Last departur	e no earlier tha	ın 0115.			
Pinchpoints								
Edmonton,	0930-1100	8 minutes	Turnpike	0930-1100	8 minutes			
Cambridge			Lane					
(East Side)			Station					

2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Muswell Hill Br	oadway, Musw	ell Hill to	Edmonton Gree	en, Bus Station	, Stop G to		
Edmonton Gre	en, Bus Station	n, Stop A	Muswell Hill Broadway, South Side				
First departure	no later than C	540.	First departure no later than 0540.				
0535 - 0720	Every 20 minu	utes	0535 - 0700	Every 20 mini	utes		
0721 - 0835	Every 15 minu	utes	0701 - 0900	Every 15 minu	utes		
0836 - 0935	Every 12 minu	utes	0901 - 0935	Every 12 mini	utes		
0936 - 1755	Every 10 minu	utes	0936 - 1745	Every 10 mini	utes		
1756 - 0120	Every 12 minu	utes	1746 - 0120	Every 12 mini	utes		
Last departure	no earlier than	0115.	Last departure	no earlier than	0115.		
Pinchpoints							
Edmonton,	0950-1150	10 minutes	Turnpike	0955-1155	10 minutes		
Cambridge			Lane Station				
(East Side)							

2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Muswell Hill Br	oadway, Musw	ell Hill to	Edmonton Gree	en, Bus Station	, Stop G to
Edmonton Gre	en, Bus Station	n, Stop A	Muswell Hill Bro	oadway, South	Side
First departure	no later than 0	810.	First departure	no later than 0	805.
0805 - 0835	Every 15 minu	utes	0800 - 0900	Every 15 mini	utes
0836 - 0935	Every 12 minu	utes	0901 - 0935	Every 12 mini	utes
0936 - 1755	Every 10 minu	utes	0936 - 1745	Every 10 mini	utes
1756 - 0120	Every 12 minu	utes	1746 - 0120	Every 12 mini	utes
Last departure	no earlier than	0115.	Last departure	no earlier than	0115.
Pinchpoints					
Edmonton,	0950-1150	10 minutes	Turnpike	0955-1155	10 minutes
Cambridge			Lane Station		
(East Side)					

3) QSI POINTS & MILEAGE

It is intended Route No. 144 will have 80 surveys per quarter at the following locations:

QSI POINTS	
Towards Edmonton Green, Bus	Towards Muswell Hill Broadway, South
Station, Stop A	Side
Muswell Hill	Edmonton Green
Turnpike Lane	Wood Green
Wood Green	
MILEAGE: See Attached iBus Sheet	S

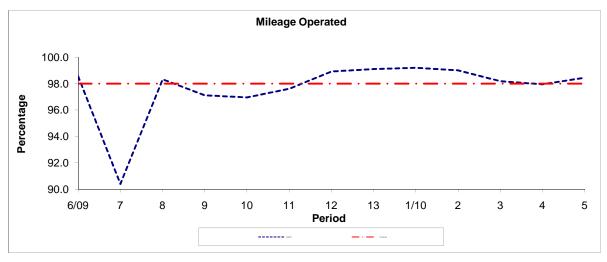
4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 144 can suffer unpredictable traffic delays in the Turnpike Lane, Wood Green and Edmonton Green areas.
- 4.2) Route No. 144 suffers from major disruption in the Tottenham area during home matches of Tottenham Hotspur Football Club.
- 4.3) Alexandra Palace regular events can cause service disruptions.
- 4.3) The 2012 Olympic Games open on Friday 27th July and close on Sunday 12th August. The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

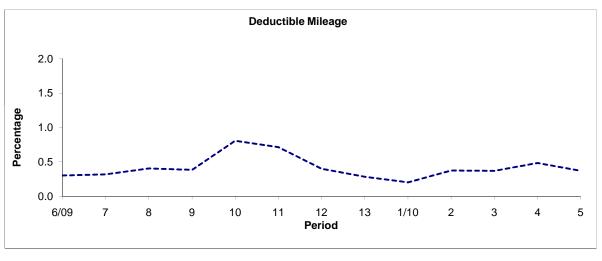
5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

- 5.1) CURRENT PERFORMANCE As per current print out.
- 5.2) ROUTE RECORD
 As per Busnet Printout.
- 5.3) IBUS MILEAGE
 As per current print out.
- 6) TUPE STAFF INFORMATION FORM

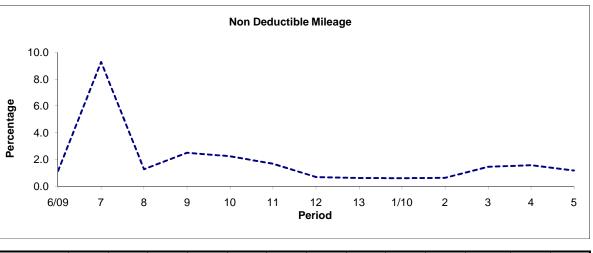
PART B - PERFORMANCE STATISTICS Route 144



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	98.55	90.39	98.32	97.11	96.95	97.61	98.92	99.10	99.20	99.01	98.17	97.95	98.45
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

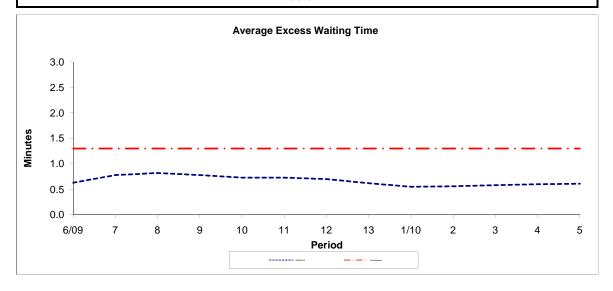


Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	0.30	0.32	0.40	0.38	0.81	0.72	0.40	0.28	0.20	0.37	0.37	0.48	0.37

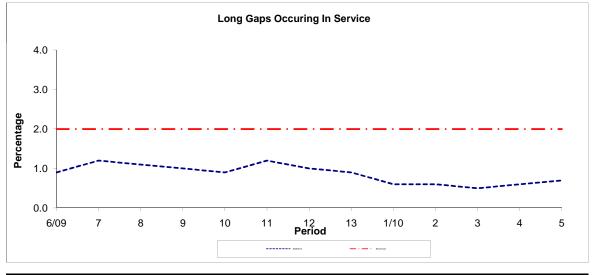


Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	1.14	9.29	1.28	2.51	2.24	1.68	0.68	0.62	0.60	0.62	1.46	1.57	1.18

PART B - PERFORMANCE STATISTICS Route 144



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	0.63	0.78	0.82	0.78	0.73	0.73	0.70	0.62	0.55	0.56	0.58	0.60	0.61
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	0.90	1.20	1.10	1.00	0.90	1.20	1.00	0.90	0.60	0.60	0.50	0.60	0.70
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note: Reliability is based on 12 weeks rolling data

Printed On: 26 August 2010 11:33:04

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 144: Muswell Hill Broadway - Edmonton Green Station

Date of Structural Change: 1 October 2011.

Date of Service Change: 1 October 2011.

Reason for Issue: New Tender.

STREETS TRAVERSED

<u>Towards Edmonton Green Station:</u> Muswell Hill, Priory Road, Hornsey High Street, Turnpike Lane, Green Lanes, Carlingford Road, Turnpike Lane Bus Station, Green Lanes, Wood Green High Road, Lordship Lane, The Roundway, Great Cambridge Road, Cambridge Roundabout, North Circular Road Slip Road, Silver Street, Sterling Way (North Circular Road), Sterling Way, Fore Street, The Broadway, The Green, Edmonton Green Bus Station.

Towards Muswell Hill Broadway: The Green, The Broadway, Fore Street, Sterling Way, Sterling Way (North Circular Road), Silver Street, Westway, Sterling Way (North Circular Road), Cambridge Roundabout, Great Cambridge Road, The Roundway, Lordship Lane, Wood Green High Road, Green Lanes, Carlingford Road, Turnpike Lane Bus Station, Green Lanes, Turnpike Lane, Hornsey High Street, Priory Road, Muswell Hill, Muswell Hill Broadway.

STANDING AND TURNING POINTS

MUSWELL HILL BROADWAY

Private stand in two sections for 6 buses within the roundabout at junction of Muswell Hill Broadway and Muswell Hill.

Buses proceed from Muswell Hill Broadway via Parking Area to stand, departing via Parking Area and Muswell Hill Broadway to Muswell Hill. Set down in Muswell Hill Broadway, at Stop D and pick up in Muswell Hill, at Stop C.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 144 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Muswell Hill.

ALEXANDRA PARK, VICTORIA STAKES (from EDMONTON GREEN STATION)

Public stand for two buses on east side of Alexandra Palace Way, opposite Buckingham Lodge commencing 41 metres north of the centre of Priory Road and extending 19 metres north.

Buses proceed from Priory Road via Alexandra Palace Way to stand, departing via Alexandra Palace Way to Priory Road. Set down in Priory Road, at Stop MK and pick up in Priory Road, at Stop MB.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Alexandra Park, Park Road.

HORNSEY STATION (from EDMONTON GREEN STATION)

Buses proceed from Turnpike Lane via Tottenham Lane and Church Lane departing to Hornsey High Street. Set down in Turnpike Lane, at Stop H and pick up in Hornsey High Street, at Stop D.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

DISPLAY: Hornsey.

TURNPIKE LANE STATION

Private stand for 10 buses in marked bays in Turnpike Lane Bus Station on east side of Green Lanes.

From Edmonton Green Station.

Buses proceed from Green Lanes via Carlingford Road and Turnpike Lane Bus Station to stand, departing to Turnpike Lane Bus Station. Set down in Green Lanes, at Stop Y and pick up in Turnpike Lane Bus Station, at Stop T.

From Muswell Hill Broadway.

Buses proceed from Green Lanes via Carlingford Road and Turnpike Lane Bus Station to stand, departing to Turnpike Lane Bus Station. Set down in Green Lanes, at Stop Y and pick up in Turnpike Lane Bus Station, at Stop R.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Turnpike Lane Station.

OTHER INFORMATION: Stand space is limited. Buses should stand for minimal

time only.

WOOD GREEN, REDVERS ROAD

Public stand in four sections for 8 buses in Redvers Road:

- 1 Offside on east side commencing 7 metres south of Lordship Lane and extending 49 metres south.
- 2 Offside on east side commencing level with south side of Buller Road and extending 20 metres south.
- 3 On west side commencing 30 metres south of Buller Road and extending 13 metres south.
- 4 On west side commencing 52 metres south of Buller Road and extending 12 metres south.

From Edmonton Green Station.

Buses proceed from Wood Green High Road via Gladstone Avenue, Moselle Avenue and Redvers Road to stand, departing via Redvers Road to Lordship Lane. Set down in Wood Green High Road, at Stop G and pick up in Lordship Lane, at Stop E.

From Muswell Hill Broadway.

Buses proceed from Wood Green High Road via Gladstone Avenue, Moselle Avenue and Redvers Road to stand, departing via Redvers Road and Lordship Lane to Wood Green High Road. Set down in Wood Green High Road, at Stop HB and pick up in Wood Green High Road, at Stop G.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Wood Green.

OTHER INFORMATION: Stand space is limited. Buses should stand for minimum

time only.

LORDSHIP LANE, BOREHAM ROAD (from EDMONTON GREEN STATION)

Buses proceed from The Roundway via Lordship Lane, Westbury Avenue and Boreham Road departing to Lordship Lane. Set down in The Roundway, at stop RA and pick up in Lordship Lane, at stop ND.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

DISPLAY: Lordship Lane, Downhills Way.

EDMONTON, CAMBRIDGE

Public stand for two buses in bay on north side of Silver Street between Cambridge roundabout and Westway slip road, commencing 5 metres west of the western flank wall of No 285 Silver Street and extending 25 metres west.

From Edmonton Green Station.

Buses proceed from Sterling Way (North Circular Road) via Cambridge Roundabout, North Circular Road Slip Road and Silver Street to stand, departing to Silver Street. Set down in Sterling Way (north Circular Road), at Stop WT and pick up in Silver Street, at Stop EC.

From Muswell Hill Broadway.

Buses proceed from Silver Street direct to stand, departing via Silver Street and Westway to Sterling Way (North Circular Road). Set down in Silver Street, at Stop EC and pick up in Sterling Way (north Circular Road), at Stop WT.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Edmonton, Cambridge Roundabout.

UPPER EDMONTON, ANGEL CORNER

From Edmonton Green Station.

Buses proceed from Fore Street via Park Road and Park Avenue departing to Fore Street. Set down in Fore Street, at Stop G and pick up in Fore Street, at Stop L.

From Muswell Hill Broadway.

Buses proceed from Sterling Way via Fore Street, Park Avenue and Park Road departing to Fore Street. Set down in Sterling Way, at Stop B and pick up in Fore Street, at Stop D.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

DISPLAY: North Middlesex Hospital.

EDMONTON GREEN BUS STATION, SOUTH SIDE

Private stand for up to 7 buses in marked bays on south side of Edmonton Green Bus Station on south side of Hertford Road. Overflow stand for 2 buses in separate marked bays prior to and west of main stand area.

Buses proceed from Edmonton Green Bus Station direct to stand, departing via Edmonton Green Bus Station and Hertford Road to The Green. Set down in Edmonton Green Bus Station, at Stop A and pick up in The Green, at Stop G.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 144 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Edmonton Green.

Transport for London - Live Mileage List

Route 144 Service change 23188

Date 2 November 2009

		OUT DIRECTION		
Timing Point				
Code	Stop Number	Stop Name	Metres	Miles
MHILBY S	MHILBY S	MUSWELL HILL BROADWAY		
MHILBYM	1144	Muswell Hill Broadway	0	0.00
	16262	Grosvenor Gardens	163	0.10
AXPKPR	11779	Alexandra Park	463	0.29
	15830	Hornsey Fire Station	322	0.20
	15831	Middle Lane	305	0.19
	11116	Myddelton Road	369	0.23
	BP4337	Tottenham Lane	348	0.22
	14802	Wightman Road	204	0.13
	1662	Wood Green High Road	427	0.27
TLSNBS	33696	Turnpike Lane Bus Station	486	0.30
	9984	Brampton Park Road	346	0.21
	9982	Wood Green Shopping City	282	0.18
WDGNHR	30743	Wood Green Station	203	0.13
WDGNLL	25362	Redvers Road	305	0.19
	10948	Wood Green Crown Court	320	0.20
	10952	Perth Road	276	0.17
	10954	Gladstone Avenue	284	0.18
	10958	Westbury Avenue (Lordship Lane)	208	0.13
	15839	Granville Road	205	0.13
	29426	Gospatrick Road	330	0.21
	15841	Courtman Road	196	0.12
	9110	White Hart Lane	339	0.21
	10835	Empire Parade	522	0.32
	10833	Pasteur Gardens	325	0.20
	3171	Weir Hall Gardens	315	0.20
EDMTCME	14128	Cambridge Roundabout / Kendal Gardens	368	0.23
	14109	Lopen Road	398	0.25
	922	North Middlesex Hospital	510	0.32
	BP2679	Victoria Road	212	0.13
UPEDAS	1697	Angel Corner Silver Street Station.	331	0.21
· · · ·	12313	Angel Corner	203	0.13
	12311	Shrubbery Road	548	0.34
	12307	Edmonton Green Police Station	205	0.13
	BP4234	Edmonton Green	210	0.13
EDMGBSA	BP4951	Edmonton Green Bus Station	216	0.13
EDMGBSSS	EDMGBSSS	Edmonton Green Bus Station, South Side	0	0.00
FDIMIGROOD	EDIVIDES55	Edition of een bus Station, South Side	U	0.00
	TOTAL ROUTF	MILEAGE - OUT DIRECTION	10744	6.68
			metres	miles
			metres	1111163

BACK DIRECTION							
Timing Point							
Code	Stop Number	Stop Name	Metres	Miles			
EDMGBSSS	EDMGBSSS	Edmonton Green Bus Station, South Side					
EDMGBSG	BP4957	Edmonton Green Bus Station	0	0.00			
	12308	Edmonton Police Station	392	0.24			
	12312	Shrubbery Road	174	0.11			
	12314	Brettenham Road	319	0.20			
	28562	Angel Corner	275	0.17			
UPEDAS	1698	Angel Corner Silver Street Station.	236	0.15			
	923	North Middlesex Hospital	521	0.32			
	14110	Lopen Road	402	0.25			
	BP3489	Millfield Theatre & Arts Centre	221	0.14			
EDMTCME	14129	Great Cambridge Road	422	0.26			
	12887	Weir Hall Gardens	138	0.09			
	10834	Pasteur Gardens	321	0.20			
	10836	Empire Parade	371	0.23			
	3505	White Hart Lane	462	0.29			
	15840	Courtman Road	330	0.21			
	29427	Gospatrick Road	239	0.15			
	15838	Granville Road	252	0.16			
	10957	Gladstone Avenue	401	0.25			
	10955	Morley Avenue	219	0.14			
	10953	Perth Road	266	0.17			
	10951	Wood Green Crown Court	218	0.14			
WDGNLL	12402	Wood Green Station	338	0.21			
WDGNHR	BP1795	Lordship Lane	105	0.07			
	9985	Brampton Park Road	477	0.30			
	375	Turnpike Lane Station	301	0.19			
TLSNBS	33692	Turnpike Lane Bus Station	264	0.16			
	1663	Wood Green High Road	233	0.14			
	14801	Wightman Road	527	0.33			
	BP4327	Tottenham Lane	212	0.13			
	1117	Myddelton Road	303	0.19			
	18892	Middle Lane	332	0.21			
	15829	Hornsey Fire Station	327	0.20			
AXPKPR	11780	Alexandra Park	385	0.24			
	16263	Grosvenor Gardens	417	0.26			
MHILBYS	27462	Muswell Hill Broadway	368	0.23			
MHILBY S	MHILBY S	MUSWELL HILL BROADWAY	0	0.00			
	TOTAL ROUTE M	10768	6.69				

metres

miles

TUPE STAFF INFORMATION

ROUTE NUMBER & CO	144 / QC36701						
IS THIS ROUTE OPERATE OF DRIVERS ?	Yes						
HOW MANY DRIVERS DO THIS ROUTE ?	46						
PLEASE PROVIDE THE N TUPE MAY APPLY, IN TH	UMBER OF DRIVERS EMPLO E TABLE BELOW	YED ON THIS ROUTE IN E	EACH PAY GR	ADE, TO WHOM			
		STAFF ON					
Pay Grade	Standard Hourly Rate	Average Weekly E	GPADE				
DR9A	£12.0654	610.68		1			
				Li			
DR04	£11.9623	605.47		21			
DR27	£10.6529	539.34		22			
DR31	9.6900	490.71		1			
DR32	10.2000	516.54		1			
		10.000					
FROM WHAT DATE DO TH	HESE PAY RATES APPLY ?		27.3.10				
WHAT IS THE NEXT EXPE	ECTED PAY REVIEW DATE ?		26.3.11				
DO ANY SPECIAL CONDIDENSES EMPLOYED ON	No						
IF YES, PLEASE GIVE DETAILS:							
DO YOU EMPLOY ANY OTHER STAFF SPECIFICALLY FOR THE OPERATION OF THIS ROUTE ?				No			
IF YES, PLEASE GIVE I	DETAILS:						
Jo	JOB TITLE		PAY DETAILS				
Please continue on a seperate	sheet if required.	•					
		_	-				
Signature	13/09/2010						
Print name Peter Ba	atty						
Position in Company Comme	rcial Director						
Name of	andan North I td						

YOU MUST RETURN THIS FORM TO contracts.tende@www.BY 13th September 2010