

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 189 & N189

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 189 & N189.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity double deck, dual door, low floor buses are specified for Route Nos. 189 & N189;
- The designation Route No. N189 is used for contractual purposes only. This service will be marketed as Route No. 189. This includes all publicity, including destination blind displays.

3. TERMINALS

Route Nos. 189 & N189 will operate between Brent Cross Shopping Centre, Bus Station and Oxford Circus.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 189 & N189 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Mondays to Fridays Schooldays	Section 6.2
Saturdays & Good Friday	Section 6.3
Sundays	Section 6.4
Christmas Day	No service
Boxing Day	Section 6.5
Other Public Holidays	Sunday service
Nightly	Section 6.6
New Year's Eve night/New Year's Day morning*	Nightly service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and / or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 189 & N189 are currently approved for vehicles which are a maximum of 10.1 metres long and 2.5 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route.

Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays Non-Schooldays

1. Brent Cross Shopping Centre, Bus Station to Oxford Circus

0530 - 0545	Every 15 minutes
0546 - 0625	Every 12 minutes
0626 - 0635	Every 10 minutes
0636 - 1900	Every 8 minutes
1901 - 1930	Every 10 minutes
1931 - 2330	Every 12 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0535.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2325.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Oxford Circus between 0730 and 0830 and between 1545 and 1645.

2. Oxford Circus to Brent Cross Shopping Centre, Bus Station

0615 - 0650	Every 15 minutes
0651 - 0705	Every 12 minutes
0706 - 0730	Every 10 minutes
0731 - 1930	Every 8 minutes
1931 - 2030	Every 10 minutes
2031 - 0015	Every 12 minutes

First departure from Oxford Circus no later than 0620.

Last departure from Oxford Circus no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn Station between 0800 and 0915 and between 1530 and 1645.

6.2 Mondays to Fridays Schooldays

1. Brent Cross Shopping Centre, Bus Station to Oxford Circus

0530 - 0545	Every 15 minutes
0546 - 0625	Every 12 minutes
0626 - 0635	Every 10 minutes
0636 - 0730	Every 8 minutes
0731 - 0830	Every 6 minutes
0831 - 1900	Every 8 minutes
1901 - 1930	Every 10 minutes
1931 - 2330	Every 12 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0535.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2325.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Oxford Circus between 0730 and 0830 and between 1545 and 1645.

2. Oxford Circus to Brent Cross Shopping Centre, Bus Station

0615 - 0650	Every 15 minutes
0651 - 0705	Every 12 minutes
0706 - 0730	Every 10 minutes
0731 - 1930	Every 8 minutes
1931 - 2030	Every 10 minutes
2031 - 0015	Every 12 minutes

First departure from Oxford Circus no later than 0620.

Last departure from Oxford Circus no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn Station between 0800 and 0915 and between 1530 and 1645.

6.3 Saturdays & Good Friday

1. Brent Cross Shopping Centre, Bus Station to Oxford Circus

0530 - 0615	Every 20 minutes
0616 - 0650	Every 15 minutes
0651 - 0750	Every 12 minutes
0751 - 1900	Every 8 minutes
1901 - 2330	Every 12 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0535.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2325.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Oxford Circus between 0930 and 1100.

2. Oxford Circus to Brent Cross Shopping Centre, Bus Station

0615 - 0700	Every 20 minutes
0701 - 0730	Every 15 minutes
0731 - 0800	Every 12 minutes
0801 - 1915	Every 8 minutes
1916 - 1930	Every 10 minutes
1931 - 0015	Every 12 minutes

First departure from Oxford Circus no later than 0620.

Last departure from Oxford Circus no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn Station between 0930 and 1100.

6.4 Sundays

1. Brent Cross Shopping Centre, Bus Station to Oxford Circus

0530 - 0605	Every 30 minutes
0606 - 0835	Every 15 minutes
0836 - 2330	Every 12 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0535.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2325.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Oxford Circus between 1030 and 1230.

2. Oxford Circus to Brent Cross Shopping Centre, Bus Station

0615 - 0650	Every 30 minutes
0651 - 0920	Every 15 minutes
0921 - 0015	Every 12 minutes

First departure from Oxford Circus no later than 0620.

Last departure from Oxford Circus no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Kilburn Station between 1030 and 1230.

6.5 Boxing Day

1. Brent Cross Shopping Centre, Bus Station to Oxford Circus

0800 - 0835 Every 15 minutes
0836 - 2330 Every 12 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 0805.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 2325.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Oxford Circus between 1030 and 1230.

2. Oxford Circus to Brent Cross Shopping Centre, Bus Station

0800 - 0920 Every 15 minutes
0921 - 0015 Every 12 minutes

First departure from Oxford Circus no later than 0805.

Last departure from Oxford Circus no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Kilburn Station between 1030 and 1230.

6.6 Nightly

1. Brent Cross Shopping Centre, Bus Station to Oxford Circus

2340 - 0520 Every 30 minutes

First departure from Brent Cross Shopping Centre, Bus Station no later than 2345.

Last departure from Brent Cross Shopping Centre, Bus Station no earlier than 0515.

2. Oxford Circus to Brent Cross Shopping Centre, Bus Station

0030 - 0610 Every 30 minutes

First departure from Oxford Circus no later than 0035.

Last departure from Oxford Circus no earlier than 0605.

Tenderers must identify the cost of the Nightly element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 189 & N189 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 189 shall be:

Average Excess Wait Time:	No more than 1.30 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N189 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

It is unlikely that the minimum number of QSI surveys for performance measurement will be conducted on Route No. N189 at present. However, this may change at a later date.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.15 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N189 at present. However, this may change at a later date when a Threshold figure may be published.

Summary of proposed QSI coverage: Route Nos. 189 & N189

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Location of QSI survey points in each direction:

Southbound (towards Oxford Circus)

Brent Cross
Abbey Road / Belsize Road \$
Baker Street (AM only)

Northbound (towards Brent Cross)

Oxford Circus
Gloucester Place (PM only)
Abbey Road / Belsize Road \$

\$ Both directions observed simultaneously at this point. Counted as two surveys.

Total scheduled manual QSI surveys per quarter = 80.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route Nos. 189 & N189 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Saturday PM Shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 189 & N189 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

In order to meet reliability targets, Tenderers may wish to consider the inclusion of a boarding time allowance for Route No. N189 at Oxford Street as appropriate on all or some nights.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 189 should interwork with Route No. N189 to form a seamless 24 hour service.

Route Nos. 189 & N189 should interwork with Route Nos. 139 & N139 between Abbey Road, Belsize Road and Oxford Circus during all periods..

These requirements will be negotiated with the successful Tenderers. Tenderers submitting bids for both these routes should bear this requirement in mind when compiling schedules.

11. CONTROL STRATEGY

Route Nos. 189 & N189 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 189 & N189

- Route Nos. 189 & N189 can suffer from unpredictable traffic delays in the Brent Cross, Cricklewood, and Kilburn areas, and especially within central London (Baker Street and Oxford Street);
- Route No. 189 can sometimes suffer from delays due to cricket matches (especially Test matches and one-day finals) at Lord's cricket ground.

Tenderers should also note the following factors / events which may have an impact on Route Nos. 189 & N189 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 189 & N189 must serve all stops on the line of route designated for the route. There are two types of bus stop:

- Compulsory (white stop flag): where all buses must stop.
- Request (red stop flag): where buses are only required to stop if a passenger rings the bell or an intending passenger signals to the driver.

On all night routes (with N prefix) and on 24 hour routes (between the hours of 0100 and 0430) all bus stops are regarded as request stops regardless of their type.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 189 & N189

Brent Cross Shopping Centre, Bus Station to Oxford Circus	7.1 miles
Oxford Circus to Brent Cross Shopping Centre, Bus Station	7.0 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 189 & N189 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 189: BRENT CROSS, SHOPPING CENTRE, BUS STATION - OXFORD CIRCUS

STREETS TRAVERSED

Towards Oxford Circus: Brent Cross Bus Station, Prince Charles Drive, Tempelhof Avenue, Tilling Road, Claremont Road, Cricklewood Lane, Cricklewood Broadway, Shoot-Up Hill, Kilburn High Road, Quex Road, Abbey Road, Grove End Road, Lisson Grove, Rossmore Road, Park Road, Baker Street, Portman Square (east side), Orchard Street, Oxford Street, Regent Street, Margaret Street, John Princes Street.

Towards Brent Cross, Shopping Centre, Bus Station: John Princes Street, Oxford Street, Portman Street, Portman Square (west side), Gloucester Place, Rossmore Road, Lisson Grove, Grove End Road, Abbey Road, Quex Road, Kilburn High Road, Shoot-Up Hill, Cricklewood Broadway, Cricklewood Lane, Claremont Road, Tilling Road, Tempelhof Avenue, Prince Charles Drive, Brent Cross Bus Station.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

189 via Abbey Road

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

BRENT CROSS SHOPPING CENTRE, BUS STATION

Private stand for up to 19 buses in Brent Cross Bus Station on north side of Prince Charles Drive.

Buses proceed from Brent Cross Bus Station direct to stand, departing to Brent Cross Bus Station. Set down in Brent Cross Bus Station, at stop A and pick up in Brent Cross Bus Station, at stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 189 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	London Buses toilet facilities available 24 hours.
BLIND DISPLAY:	Brent Cross

NORTH CRICKLEWOOD, TILLING ROAD (from Oxford Circus)

Public stand for one bus on south side of Tilling Road outside The Holiday Inn Hotel.

Buses proceed from Claremont Road via Tilling Road to stand, departing via Tilling Road to Claremont Road. Set down in Claremont Road, at stop V and pick up in Claremont Road, at stop W.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North Cricklewood

CRICKLEWOOD, PENNINE DRIVE (from Oxford Circus)

Public stand on west side of Claremont Road, commencing 23 metres north of a point opposite the northern flank wall of Carey Hall and extending south.

Buses proceed from Claremont Road direct to stand, departing via Claremont Road and Pennine Drive to Claremont Road. Set down and pick up in Claremont Road, at stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Cricklewood Pennine Drive

CRICKLEWOOD BROADWAY, CHICHELE ROAD (from Brent Cross, Shopping Centre, Bus Station)

Public stand on west side of Chichele Road, commencing at party wall of No.28 and the Islamic Mosque and extending 20 metres southwards.

Buses proceed from Cricklewood Broadway via Anson Road and Chichele Road to stand, departing via Chichele Road and Cricklewood Broadway to Cricklewood Lane. Set down in Cricklewood Broadway, at stop BE and pick up in Cricklewood Lane, at stop CE.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Cricklewood Broadway

KILBURN PARK STATION, CAMBRIDGE GARDENS (from Brent Cross, Shopping Centre, Bus Station)

Public stand in 2 portions:

In east arm of Cambridge Gardens, alongside garden enclosure, commencing at party wall of Nos. 15/16 and extending 20 metres south.

Overflow portion in south arm of Cambridge Gardens, alongside garden enclosure, commencing 17 metres west of centre of Cambridge Gardens (east arm) and extending 21 metres west.

Buses proceed from Kilburn High Road via Cambridge Avenue, Cambridge Gardens (west arm), Cambridge Gardens (south arm) and Cambridge Gardens (east arm) to stand, departing via Cambridge Gardens (east arm) and Cambridge Avenue to Kilburn High Road. Set down in Kilburn High Road, at stop H and pick up in Kilburn High Road, at stop J.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
OTHER INFORMATION: Overflow stand. To be used only when Cambridge Gardens (south arm) stand is full.
BLIND DISPLAY: Kilburn High Road Station

BAKER STREET STATION (from Brent Cross, Shopping Centre)

Buses proceed from Baker Street via York Street departing to Gloucester Place. Set down in Baker Street, at stop G and pick up in Gloucester Place, at stop Q.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**
BLIND DISPLAY: Baker Street Station

BAKER STREET STATION, ALLSOP PLACE

Public stand on west side of Allsop Place, commencing opposite the party wall of 6/7 Allsop Place and extending 57 metres east to lamp standard R1846, opposite No. 12.

From Brent Cross, Shopping Centre, Bus Station

Buses proceed from Baker Street via York Street, Gloucester Place, Marylebone Road and Allsop Place to stand, departing via Allsop Place, Baker Street and York Street to Gloucester Place. Set down in Baker Street, at stop G and pick up in Gloucester Place, at stop Q.

From Oxford Circus

Buses proceed from Gloucester Place via Marylebone Road and Allsop Place to stand, departing via Allsop Place to Baker Street. Set down in Gloucester Place, at stop Q and pick up in Baker Street, at stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Baker Street Station

PORTMAN SQUARE (from Brent Cross, Shopping Centre, Bus Station)

Buses proceed from Baker Street via Portman Square (east, south and west sides) departing to Gloucester Place. Set down in Baker Street, at stop J and pick up in Gloucester Place, at stop K.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**
BLIND DISPLAY: Portman Square

OXFORD STREET, SELFRIDGES (from Brent Cross, Shopping Centre, Bus Station)

Buses proceed from Orchard Street via Oxford Street departing to Portman Street. Set down in Orchard Street, at stop BZ and pick up in Portman Street, at stop N.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**
BLIND DISPLAY: Portman Square

OXFORD CIRCUS, JOHN PRINCES STREET (NORTH)

Public stand in two portions on east side of John Princes Street between Great Castle Street and Margaret Street:

1 - Commencing 1 metre north of the kerb line of Great Castle Street and extending 17 metres north.

2 - Commencing 1 metre south of the junction with Margaret Street and extending 19 metres south.

Buses proceed from John Princes Street direct to stand, departing to John Prince's Street. Set down and pick up in John Princes Street, at stop JB.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route Nos. 189 & N189 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	No toilets currently available.
BLIND DISPLAY:	Oxford Circus

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE NO. 189
(based on current schedule)

MONDAYS TO FRIDAYS

1. Brent Cross, Bus Station to Oxford Circus, John Princes Street

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Brent Cross Bus Station	0535	0802	1158	1700	1959	2259
North Cricklewood <i>Tilling Road</i>	0540	0808	1204	1706	2002	2304
Cricklewood Broadway <i>Crown</i>	0546	0816	1211	1714	2011	2311
Kilburn <i>LU Station</i>	0549	0821	1216	1719	2014	2314
Belsize Road <i>Abbey Road</i>	0556	0833	1228	1731	2021	2321
Abbey Road <i>Grove End Road</i>	0559	0839	1233	1736	2024	2324
Baker Street Station	0604	0847	1238	1741	2029	2329
Orchard Street <i>Selfridges</i>	0607	0852	1244	1747	2033	2333
Oxford Circus <i>Orchard Street</i>	0612	0858	1253	1756	2037	2337
Oxford Circus John Princes Street North	0614	0900	1255	1758	2039	2339
	39 minutes	58 minutes	57 minutes	58 minutes	40 minutes	40 minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Oxford Circus John Princes Street North	0620	0801	1157	1701	2002	2300
Oxford Circus <i>Orchard Street</i>	0621	0802	1158	1702	2003	2301
Portman Street <i>Orchard Street</i>	0626	0808	1205	1710	2008	2306
Dorchester Square	0629	0811	1211	1716	2013	2311
Abbey Road <i>Grove End Road</i>	0633	0816	1216	1721	2017	2315
Belsize Road <i>Abbey Road</i>	0638	0821	1221	1727	2022	2320
Kilburn <i>LU Station</i>	0644	0829	1229	1737	2030	2328
Cricklewood Broadway <i>Crown</i>	0649	0836	1239	1749	2037	2335
Claremont Road <i>Pennine Drive</i>	0655	0844	1246	1757	2046	2342
Brent Cross Shopping Centre	0700	0850	1252	1805	2049	2347
	40 minutes	49 minutes	55 minutes	64 minutes	47 minutes	47 minutes

SATURDAYS

1. Brent Cross Bus Station to Oxford Circus, John Princes Street North

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Brent Cross Shopping Centre	0535	1104	1500	1959	2259
Claremont Road <i>Pennine Drive</i>	0540	1110	1508	2002	2304
Cricklewood Broadway <i>Crown</i>	0546	1116	1515	2011	2311
Kilburn <i>LU Station</i>	0549	1120	1520	2014	2314
Belsize Road <i>Abbey Road</i>	0556	1132	1532	2021	2321
Abbey Road <i>Grove End Road</i>	0559	1137	1537	2024	2324
Baker Street Station	0604	1142	1542	2029	2329
Orchard Street <i>Selfridges</i>	0607	1148	1548	2033	2333
Oxford Circus <i>Orchard Street</i>	0612	1156	1557	2037	2337
Oxford Circus John Princes Street North	0614	1158	1559	2039	2339
	39 minutes	54 minutes	59 minutes	40 minutes	40 minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Oxford Circus John Princes Street North	0620	1101	1501	2000	2300
Oxford Circus <i>Orchard Street</i>	0621	1102	1502	2001	2301
Portman Square <i>Orchard Street</i>	0626	1109	1509	2006	2306
Dorchester Square	0629	1113	1515	2011	2311
Abbey Road <i>Grove End Road</i>	0633	1118	1520	2015	2315
Belsize Road <i>Abbey Road</i>	0638	1124	1526	2020	2320
Kilburn <i>LU Station</i>	0644	1134	1536	2028	2328
Cricklewood Broadway <i>Crown</i>	0649	1142	1551	2035	2335
Claremont Road <i>Pennine Drive</i>	0655	1149	1558	2042	2342
Brent Cross Shopping Centre	0700	1155	1605	2047	2347
	40 minutes	54 minutes	64 minutes	47 minutes	47 minutes

Service Specification for Route Nos. 189 & N189 - 17/11/2008

SUNDAYS

1. Brent Cross Shopping Centre to Oxford Circus, John Princes Street North

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Brent Cross Shopping Centre	0535	1058	1503	1959	2259
Claremont Road <i>Pennine Drive</i>	0540	1104	1509	2002	2304
Cricklewood Broadway <i>Crown</i>	0546	1112	1519	2011	2311
Kilburn <i>LU Station</i>	0549	1116	1523	2014	2314
Belsize Road <i>Abbey Road</i>	0556	1125	1534	2021	2321
Abbey Road <i>Grove End Road</i>	0600	1129	1538	2024	2324
Baker Street Station	0604	1134	1543	2029	2329
Orchard Street <i>Selfridges</i>	0607	1139	1548	2033	2333
Oxford Circus <i>Orchard Street</i>	0612	1145	1557	2037	2337
Oxford Circus <i>John Princes Street North</i>	0614	1147	1559	2039	2339
	39 minutes	49 minutes	56 minutes	40 minutes	40 minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Oxford Circus <i>John Princes Street North</i>	0620	1106	1506	2000	2300
Oxford Circus <i>Orchard Street</i>	0621	1107	1507	2001	2301
Portman Square <i>Orchard Street</i>	0626	1113	1514	2006	2306
Dorchester Square	0629	1118	1519	2011	2311
Abbey Road <i>Grove End Road</i>	0633	1122	1523	2015	2315
Belsize Road <i>Abbey Road</i>	0638	1127	1528	2020	2315
Kilburn <i>LU Station</i>	0644	1134	1535	2028	2320
Cricklewood Broadway <i>Crown</i>	0649	1143	1545	2035	2328
Claremont Road <i>Pennine Drive</i>	0655	1151	1553	2042	2335
Brent Cross Shopping Centre	0700	1157	1559	2047	2342
	40 minutes	51 minutes	53 minutes	47 minutes	42 minutes

Service Specification for Route Nos. 189 & N189 - 17/11/2008

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

APPENDIX B: SAMPLE RUNNING TIMES (Nightly)
(based on current schedule)

MONDAY – THURSDAY NIGHT

1. Brent Cross Shopping Centre to Oxford Circus, John Princes Street

	<u>Typical nightly</u>
Brent Cross Shopping Centre	2350
Claremont Road <i>Pennine Drive</i>	2352
Cricklewood Broadway <i>Crown</i>	2358
Kilburn <i>LU Station</i>	0001
Belsize Road <i>Abbey Road</i>	0009
Abbey Road <i>Grove End Road</i>	0012
Baker Street Station	0016
Orchard Street <i>Selfridges</i>	0019
Oxford Circus <i>Orchard Street</i>	0023
Oxford Circus <i>John Princes Street North</i>	<u>0025</u>
	35
	minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

	<u>Typical nightly</u>
Oxford Circus <i>John Princes Street North</i>	0035
Oxford Circus <i>Orchard Street</i>	0036
Portman Square <i>Orchard Street</i>	0038
Dorchester Square	0040
Abbey Road <i>Grove End Road</i>	0043
Belsize Road <i>Abbey Road</i>	0047
Kilburn <i>LU Station</i>	0054
Cricklewood Broadway <i>Crown</i>	0100
Claremont Road <i>Pennine Drive</i>	0106
Brent Cross Shopping Centre	<u>0109</u>
	34
	minutes

FRIDAY NIGHT

1. Brent Cross Shopping Centre to Oxford Circus, John Princes Street North

	<u>Typical nightly</u>
Brent Cross Shopping Centre	2350
Claremont Road <i>Pennine Drive</i>	2352
Cricklewood Broadway <i>Crown</i>	2358
Kilburn <i>LU Station</i>	0001
Belsize Road <i>Abbey Road</i>	0009
Abbey Road <i>Grove End Road</i>	0012
Baker Street Station	0016
Orchard Street <i>Selfridges</i>	0019
Oxford Circus <i>Orchard Street</i>	0023
Oxford Circus John Princes Street North	<u>0025</u>
	35
	minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

	<u>Typical nightly</u>
Oxford Circus John Princes Street North	0035
Oxford Circus <i>Orchard Street</i>	0035
Portman Square <i>Orchard Street</i>	0040
Dorchester Square	0042
Abbey Road <i>Grove End Road</i>	0045
Belsize Road <i>Abbey Road</i>	0049
Kilburn <i>LU Station</i>	0056
Cricklewood Broadway <i>Crown</i>	0102
Claremont Road <i>Pennine Drive</i>	0108
Brent Cross Shopping Centre	<u>0111</u>
	36
	minutes

SATURDAY NIGHT

1. Brent Cross Shopping Centre to Oxford Circus, John Princes Street North

	<u>Typical nightly</u>
Brent Cross Shopping Centre	2350
Claremont Road <i>Pennine Drive</i>	2352
Cricklewood Broadway <i>Crown</i>	2358
Kilburn <i>LU Station</i>	0001
Belsize Road <i>Abbey Road</i>	0009
Abbey Road <i>Grove End Road</i>	0012
Baker Street Station	0016
Orchard Street <i>Selfridges</i>	0019
Oxford Circus <i>Orchard Street</i>	0023
Oxford Circus John Princes Street North	<u>0025</u>
	35
	minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

	<u>Typical nightly</u>
Oxford Circus John Princes Street North	0035
Oxford Circus <i>Orchard Street</i>	0035
Portman Square <i>Orchard Street</i>	0040
Dorchester Square	0042
Abbey Road <i>Grove End Road</i>	0045
Belsize Road <i>Abbey Road</i>	0049
Kilburn <i>LU Station</i>	0056
Cricklewood Broadway <i>Crown</i>	0102
Claremont Road <i>Pennine Drive</i>	0108
Brent Cross Shopping Centre	<u>0111</u>
	36
	minutes

SUNDAY NIGHT

1. Brent Cross Shopping Centre to Oxford Circus, John Princes Street

	<u>Typical nightly</u>
Brent Cross Shopping Centre	2350
Claremont Road <i>Pennine Drive</i>	2352
Cricklewood Broadway <i>Crown</i>	2358
Kilburn <i>LU Station</i>	0001
Belsize Road <i>Abbey Road</i>	0009
Abbey Road <i>Grove End Road</i>	0012
Baker Street Station	0016
Orchard Street <i>Selfridges</i>	0019
Oxford Circus <i>Orchard Street</i>	0023
Oxford Circus John Princes Street North	<u>0025</u>
	35
	minutes

2. Oxford Circus, John Princes Street North to Brent Cross Shopping Centre

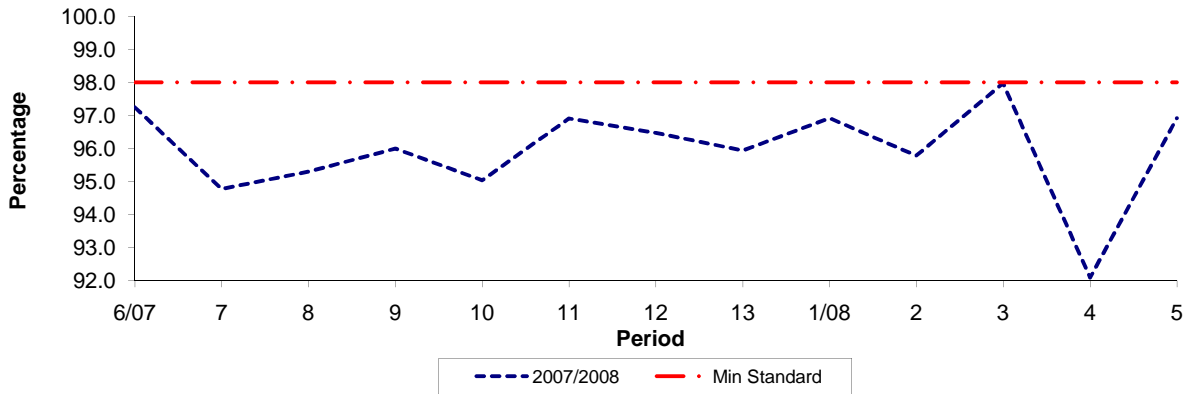
	<u>Typical nightly</u>
Oxford Circus John Princes Street North	0035
Oxford Circus <i>Orchard Street</i>	0035
Portman Square <i>Orchard Street</i>	0038
Dorchester Square	0040
Abbey Road <i>Grove End Road</i>	0043
Belsize Road <i>Abbey Road</i>	0047
Kilburn <i>LU Station</i>	0054
Cricklewood Broadway <i>Crown</i>	0100
Claremont Road <i>Pennine Drive</i>	0106
Brent Cross Shopping Centre	<u>0109</u>
	34
	minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS

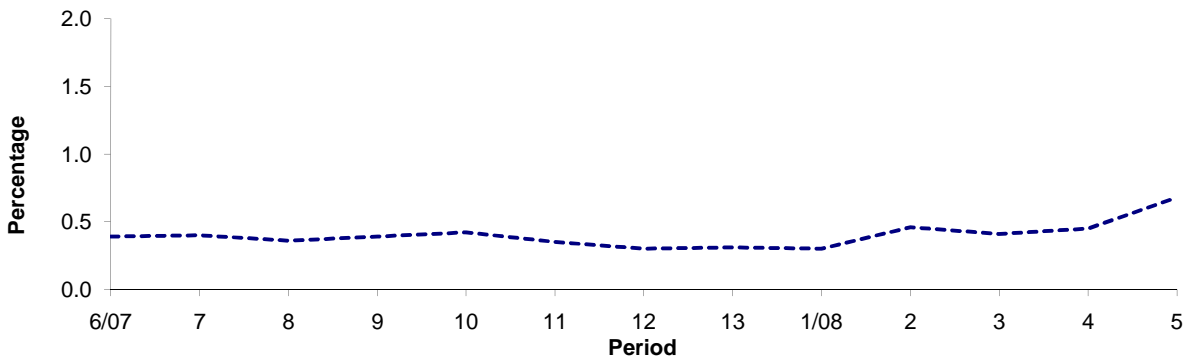
Route 189

Mileage Operated



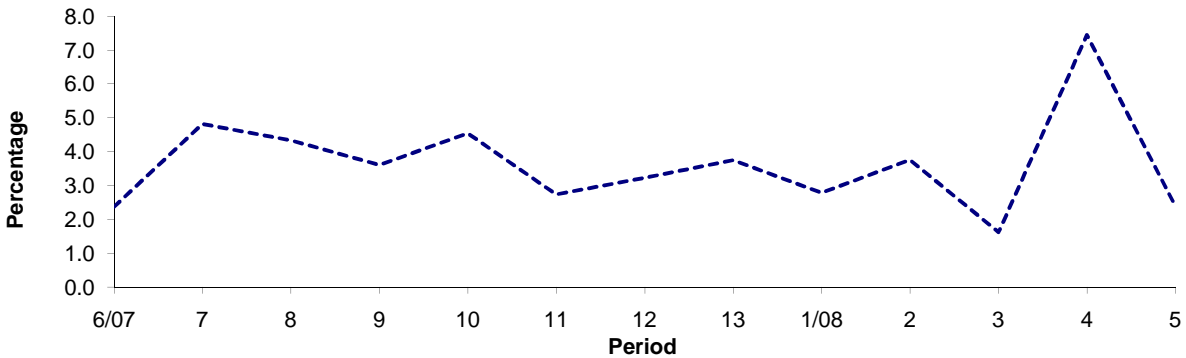
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	97.24	94.78	95.30	96.00	95.04	96.91	96.47	95.94	96.92	95.78	97.97	92.10	96.92
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.39	0.40	0.36	0.39	0.42	0.35	0.30	0.31	0.30	0.46	0.41	0.45	0.68

Non Deductible Mileage



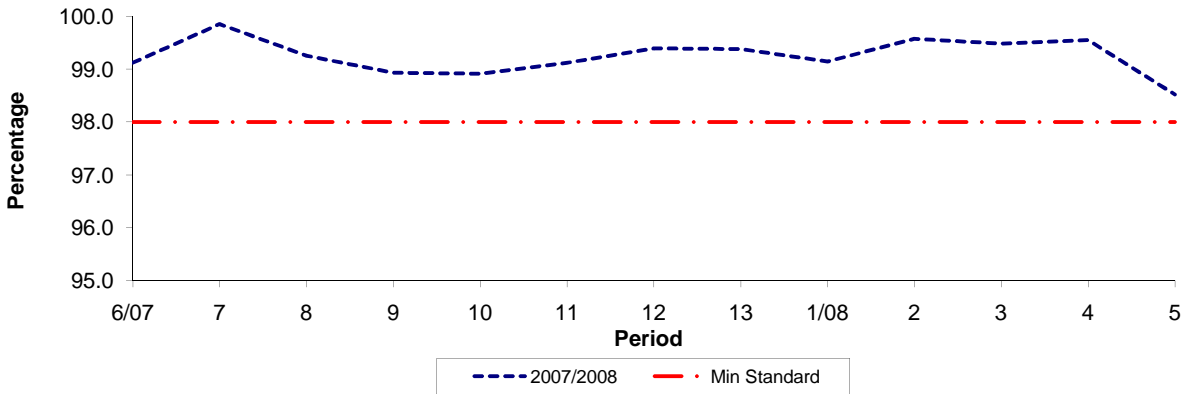
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	2.37	4.82	4.34	3.61	4.54	2.74	3.23	3.75	2.78	3.76	1.62	7.45	2.40

Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

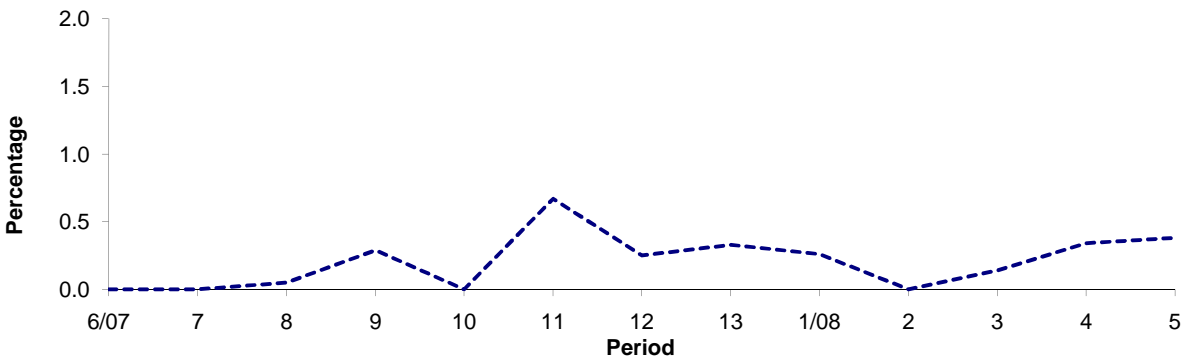
Route N189

Mileage Operated



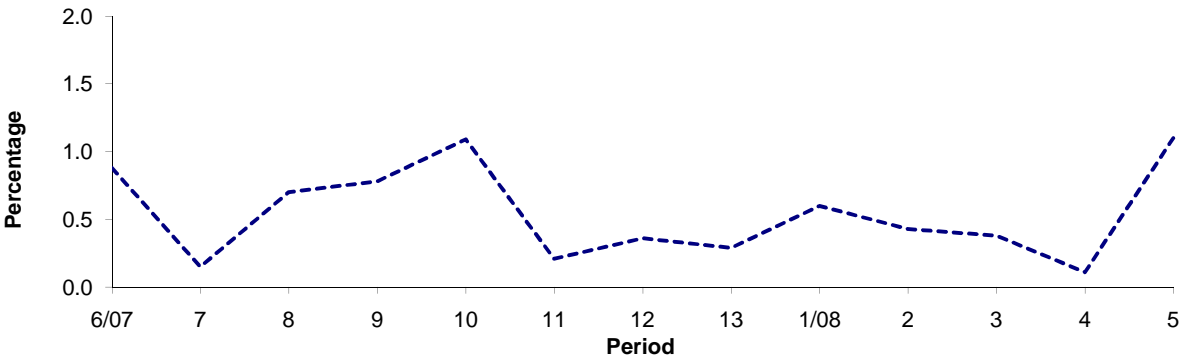
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	99.12	99.85	99.25	98.93	98.91	99.12	99.39	99.38	99.14	99.57	99.48	99.55	98.52
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.00	0.00	0.05	0.29	0.00	0.67	0.25	0.33	0.26	0.00	0.14	0.34	0.38

Non Deductible Mileage

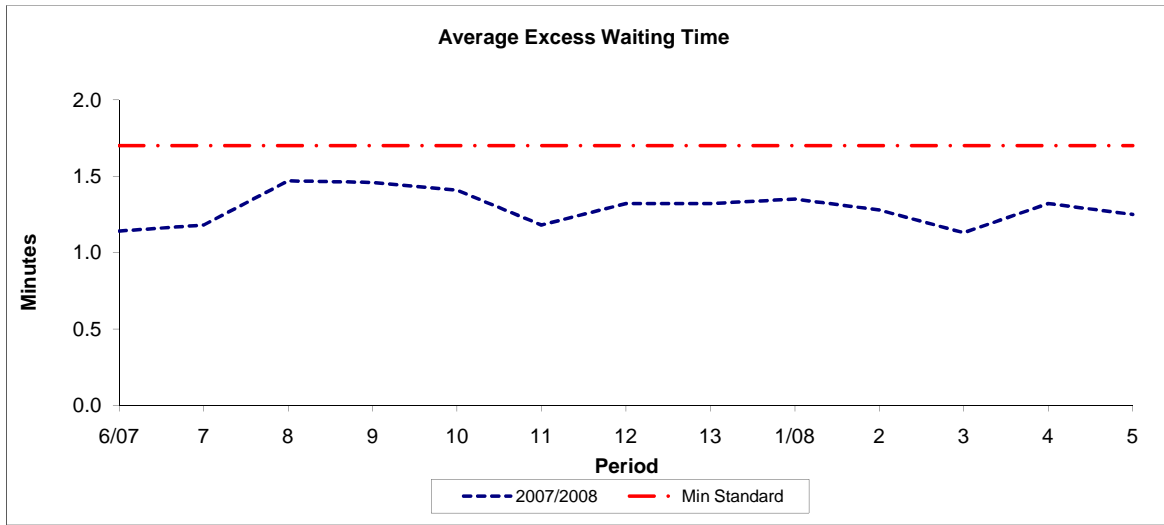


Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.88	0.15	0.70	0.78	1.09	0.21	0.36	0.29	0.60	0.43	0.38	0.11	1.10

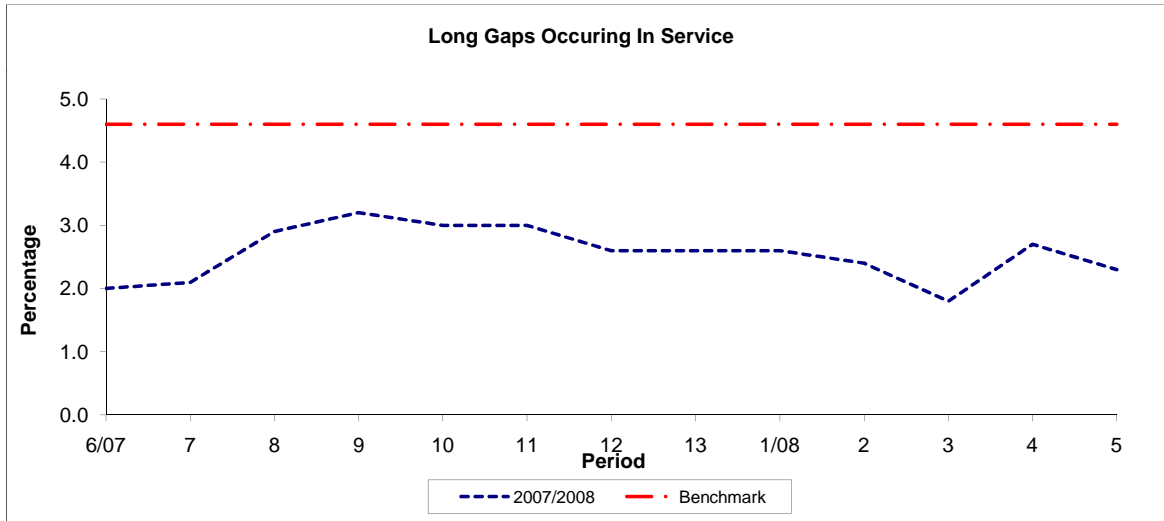
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 189



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.14	1.18	1.47	1.46	1.41	1.18	1.32	1.32	1.35	1.28	1.13	1.32	1.25
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70

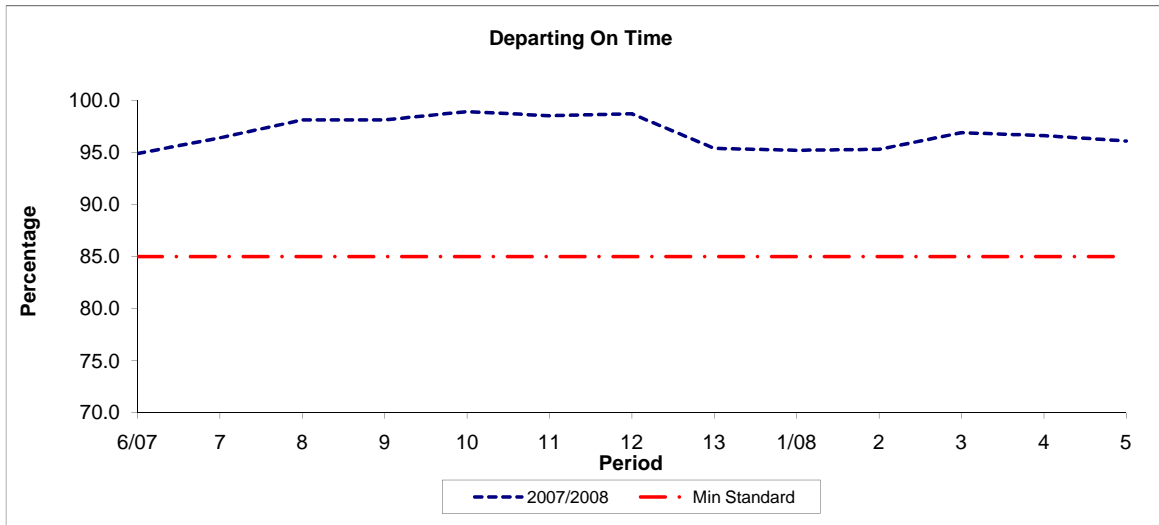


Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	2.00	2.10	2.90	3.20	3.00	3.00	2.60	2.60	2.60	2.40	1.80	2.70	2.30
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

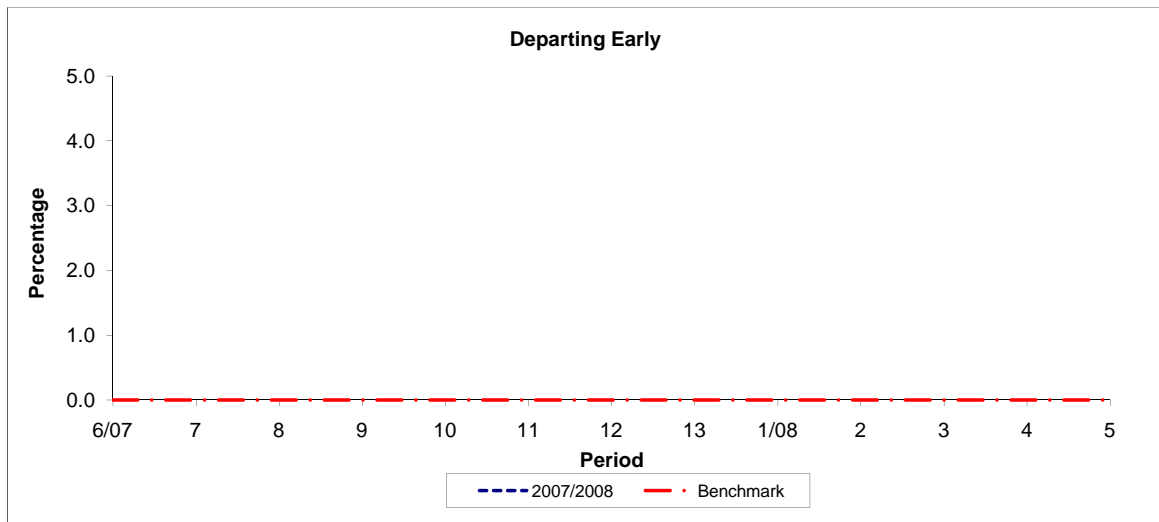
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N189



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	94.90	96.40	98.10	98.10	98.90	98.50	98.70	95.40	95.20	95.30	96.90	96.60	96.10
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note : Reliability is based on 12 weeks rolling data