

SECTION 2: PART A

SERVICE SPECIFICATION FOR Route No. 194

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 194.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity, dual door, double deck buses are specified.

3. TERMINALS

Route No. 194 will operate between Lower Sydenham, Sainsbury's and West Croydon Bus Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix B. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 194 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 194 is currently approved for vehicles which are a maximum of 10.3 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Lower Sydenham, Sainsbury's to West Croydon Bus Station

0455 - 0540	Every 20 minutes
0541 - 0610	Every 15 minutes
0611 - 1900	Every 12 minutes
1901 - 2040	Every 15 minutes
2041 - 0025	Every 20 minutes

First departure from Lower Sydenham, Sainsbury's no later than 0500.
Last departure from Lower Sydenham, Sainsbury's no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Shirley, Monks Orchard between 0740 and 0900 and between 1500 and 1700.

2. West Croydon Bus Station to Lower Sydenham, Sainsbury's

0455 - 0540	Every 20 minutes
0541 - 0610	Every 15 minutes
0611 - 1900	Every 12 minutes
1901 - 2000	Every 15 minutes
2001 - 0020	Every 20 minutes

First departure from West Croydon Bus Station no later than 0500.
Last departure from West Croydon Bus Station no earlier than 0015.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at West Wickham, Swan between 0800 and 0900 and between 1500 and 1700.

6.2 Saturdays & Good Friday

1. Lower Sydenham, Sainsbury's to West Croydon Bus Station

0455 - 0800	Every 20 minutes
0801 - 0840	Every 15 minutes
0841 - 1825	Every 12 minutes
1826 - 2040	Every 15 minutes
2041 - 0025	Every 20 minutes

First departure from Lower Sydenham, Sainsbury's no later than 0500.
Last departure from Lower Sydenham, Sainsbury's no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Shirley, Monks Orchard between 1000 and 1100.

2. West Croydon Bus Station to Lower Sydenham, Sainsbury's

0455 - 0700	Every 20 minutes
0701 - 0730	Every 15 minutes
0731 - 1915	Every 12 minutes
1916 - 2000	Every 15 minutes
2001 - 0020	Every 20 minutes

First departure from West Croydon Bus Station no later than 0500.
Last departure from West Croydon Bus Station no earlier than 0015.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at West Wickham, Swan between 1000 and 1100.

6.3 Sundays

1. Lower Sydenham, Sainsbury's to West Croydon Bus Station

0555 - 0700 Every 30 minutes
0701 - 0025 Every 20 minutes

First departure from Lower Sydenham, Sainsbury's no later than 0600.
Last departure from Lower Sydenham, Sainsbury's no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Shirley, Monks Orchard between 1020 and 1120.

2. West Croydon Bus Station to Lower Sydenham, Sainsbury's

0555 - 0830 Every 30 minutes
0831 - 0020 Every 20 minutes

First departure from West Croydon Bus Station no later than 0600.
Last departure from West Croydon Bus Station no earlier than 0015.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at West Wickham, Swan between 1030 and 1130.

6.4 Boxing Day

1. Lower Sydenham, Sainsbury's to West Croydon Bus Station

0755 - 0025 Every 20 minutes

First departure from Lower Sydenham, Sainsbury's no later than 0800.
Last departure from Lower Sydenham, Sainsbury's no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Shirley, Monks Orchard between 1020 and 1120.

2. West Croydon Bus Station to Lower Sydenham, Sainsbury's

0755 - 0830 Every 30 minutes
0831 - 0020 Every 20 minutes

First departure from West Croydon Bus Station no later than 0800.
Last departure from West Croydon Bus Station no earlier than 0015.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at West Wickham, Swan between 1030 and 1130.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 194 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 194 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route No. 194

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards West Croydon

Lower Sydenham
Penge (AM only)
Monks Orchard

Towards Lower Sydenham

West Croydon Station
East Croydon Station
Elmers End
Penge (PM only)

Total scheduled manual QSI surveys per quarter = 96.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 194 are attached at Appendix A. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 194 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 194 should interwork with other bus services where possible.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking / separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 194 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 194:

- Route No. 194 can suffer from unpredictable traffic delays in the Beckenham and Croydon areas, especially during the Mondays to Fridays peak and daily shopping periods.

Tenderers should also note the following factors which may have an impact on Route No. 194 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 194 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 194

Lower Sydenham, Sainsbury's to West Croydon Bus Station	11.4 miles
West Croydon Bus Station to Lower Sydenham, Sainsbury's	11.7 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 194 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

194 via West Wickham

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

APPENDIX A: SAMPLE RUNNING TIMES FOR Route No. 194
(based on current schedule)

MONDAYS TO FRIDAYS1. Lower Sydenham, Sainsburys to West Croydon Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Lower Sydenham					
<i>Sainsburys</i>	0500	0800	1200	1709	2300
<i>Penge Pawleyne Arms</i>	0508	0813	1211	1721	2308
<i>Beckenham War Memorial</i>	0513	0821	1217	1728	2313
<i>Elmers End Green</i>	0516	0824	1220	1731	2316
<i>West Wickham Swan</i>	0524	0836	1231	1743	2324
<i>Shirley Monks Orchard Road</i>	0526	0839	1234	1746	2326
<i>Shirley Bridle Way</i>	0529	0842	1237	1749	2329
<i>Addiscombe Road Shirley Road</i>	0536	0857	1247	1758	2336
<i>East Croydon Station</i>	0541	0908	1253	1805	2341
West Croydon Bus Station	0545	0914	1259	1811	2345
	45 minutes	74 minutes	59 minutes	62 minutes	45 minutes

2. West Croydon Bus Station to Lower Sydenham, Sainsburys

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
West Croydon Bus Station	0500	0804	1200	1704	2300
<i>East Croydon Station</i>	0504	0811	1208	1712	2304
<i>Addiscombe Road Shirley Road</i>	0510	0820	1215	1720	2310
<i>Shirley Bridle Way</i>	0518	0830	1224	1730	2318
<i>Shirley Monks Orchard Road</i>	0521	0834	1227	1733	2321
<i>West Wickham Swan</i>	0523	0838	1230	1736	2323
<i>Elmers End Green</i>	0531	0851	1241	1749	2331
<i>Beckenham War Memorial</i>	0534	0855	1244	1752	2334
<i>Penge Pawleyne Arms</i>	0537	0902	1248	1756	2337
Lower Sydenham Sainsburys	0545	0918	1300	1810	2345
	45 minutes	74 minutes	60 minutes	66 minutes	45 minutes

SATURDAYS1. Lower Sydenham, Sainsburys to West Croydon Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Lower Sydenham				
<i>Sainsburys</i>	0500	1100	1300	2300
<i>Penge Pawleyne Arms</i>	0508	1111	1311	2304
<i>Beckenham War Memorial</i>	0513	1117	1317	2310
<i>Elmers End Green</i>	0516	1120	1320	2318
<i>West Wickham Swan</i>	0524	1131	1331	2321
<i>Shirley Monks Orchard Road</i>	0526	1134	1334	2323
<i>Shirley Bridle Way</i>	0529	1137	1337	2331
<i>Addiscombe Road Shirley Road</i>	0536	1147	1347	2334
<i>East Croydon Station</i>	0541	1153	1353	2337
West Croydon Bus Station	0545	1159	1359	2345
	45 minutes	59 minutes	59 minutes	45 minutes

2. West Croydon Bus Station to Lower Sydenham, Sainsburys

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
West Croydon Bus Station	0500	1100	1300	2300
<i>East Croydon Station</i>	0504	1108	1308	2304
<i>Addiscombe Road Shirley Road</i>	0510	1115	1315	2310
<i>Shirley Bridle Way</i>	0518	1124	1324	2318
<i>Shirley Monks Orchard Road</i>	0521	1127	1327	2321
<i>West Wickham Swan</i>	0523	1130	1330	2323
<i>Elmers End Green</i>	0531	1141	1341	2331
<i>Beckenham War Memorial</i>	0534	1144	1344	2334
<i>Penge Pawleyne Arms</i>	0537	1148	1348	2337
Lower Sydenham				
<i>Sainsburys</i>	0545	1200	1400	2345
	45 minutes	60 minutes	60 minutes	45 minutes

SUNDAYS1. Lower Sydenham, Sainsburys to West Croydon Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Lower Sydenham				
<i>Sainsburys</i>	0600	1100	1300	2300
<i>Penge Pawleyne Arms</i>	0608	1110	1310	2308
<i>Beckenham War Memorial</i>	0613	1115	1315	2313
<i>Elmers End Green</i>	0616	1118	1318	2316
<i>West Wickham Swan</i>	0624	1128	1328	2324
<i>Shirley Monks Orchard Road</i>	0626	1131	1331	2326
<i>Shirley Bridle Way</i>	0629	1134	1334	2329
<i>Addiscombe Road Shirley Road</i>	0636	1142	1342	2336
<i>East Croydon Station</i>	0641	1148	1348	2341
West Croydon Bus Station	0645	1154	1354	2345
	45 minutes	54 minutes	54 minutes	45 minutes

2. West Croydon Bus Station to Lower Sydenham, Sainsburys

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
West Croydon Bus Station	0600	1100	1300	2300
<i>East Croydon Station</i>	0604	1106	1306	2304
<i>Addiscombe Road Shirley Road</i>	0610	1112	1312	2310
<i>Shirley Bridle Way</i>	0618	1121	1321	2318
<i>Shirley Monks Orchard Road</i>	0621	1124	1324	2321
<i>West Wickham Swan</i>	0623	1127	1327	2323
<i>Elmers End Green</i>	0631	1137	1337	2331
<i>Beckenham War Memorial</i>	0634	1140	1340	2334
<i>Penge Pawleyne Arms</i>	0637	1144	1344	2337
Lower Sydenham				
<i>Sainsburys</i>	0645	1154	1354	2345
	45 minutes	54 minutes	54 minutes	45 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 194: Lower Sydenham, Sainsburys - West Croydon Bus Station

Date of Structural Change: 28 August 2010.

Date of Service Change: 28 August 2010.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards West Croydon Bus Station: Sainsburys Access Road, Bell Green, Sydenham Road, Newlands Park, Lennard Road, Parish Lane, Green Lane, Penge High Street, Beckenham Road, Beckenham War Memorial, Croydon Road, Upper Elmers End Road, Links Way, South Eden Park Road, Beckenham Road, Station Road, West Wickham High Street, Wickham Road, Bridle Road, Circumnavigate Roundabout At Junction With Broom Road, Broom Road, Bridle Road, Shirley Way, West Way, Hartland Way, Wickham Road, Shirley Road, Addiscombe Road, George Street, Wellesley Road, Poplar Walk, St Michael's Road.

Towards Lower Sydenham, Sainsburys: West Croydon Bus Station, Station Road, Wellesley Road, Lansdowne Road, Dingwall Road, George Street, East Croydon Interchange, Addiscombe Road, Shirley Road, Wickham Road, Hartland Way, West Way, Shirley Way, Bridle Road, Circumnavigate Roundabout At Junction With Broom Road, Broom Road, Bridle Road, Wickham Road, Monks Orchard Bus Lay-By, Wickham Road, West Wickham High Street, Station Road, Beckenham Road, South Eden Park Road, Links Way, Upper Elmers End Road, Elmerside Road, Croydon Road, Beckenham War Memorial, Beckenham Road, Penge High Street, Green Lane, Parish Lane, Lennard Road, Newlands Park, Sydenham Road, Bell Green, Sainsburys Access Road.

STANDING AND TURNING POINTS

LOWER SYDENHAM, SAINSBURYS

Private stand for 4 buses in lay-by on north side of turning circle at east end of Sainsburys Access Road on north side of superstore.

Buses proceed from Sainsburys Access Road via Turning Circle to stand, departing via Turning Circle to Sainsburys Access Road. Set down in Sainsburys Access Road, at Stop AP and pick up in Sainsburys Access Road, at Stop LN.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 194 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Lower Sydenham.

LOWER SYDENHAM, BELL GREEN (from WEST CROYDON BUS STATION)

Public stand for two buses in bay (eastern end) on south side of Sydenham Road, commencing opposite the party wall of 355/357 and extending 20 metres east.

Buses proceed from Bell Green direct to stand, departing via Bell Green, Southend Lane and Stanton Way to Bell Green. Set down in Bell Green, at Stop LV and pick up in Bell Green, at Stop LP.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Sydenham.

PENGE, CROOKED BILLET

Public stand in two parts on north side of Penge High Street east of the island at the 'Crooked Billet' public house.

1. For one bus on the nearside commencing at the junction with Penge High Street and extending 12 metres north.
2. For one bus on the offside commencing at the junction with Penge High Street and extending 12 metres north.

From Lower Sydenham, Sainsburys.

Buses proceed from Green Lane via Penge High Street, Penge Lane and Crooked Billet Slip Road to stand, departing via Crooked Billet Slip Road and Penge High Street to Green Lane. Set down in Green Lane, at Stop M and pick up in Green Lane, at Stop L.

From West Croydon Bus Station.

Buses proceed from Penge High Street via Penge Lane and Crooked Billet Slip Road to stand, departing via Crooked Billet Slip Road to Penge High Street. Set down in Penge High Street, at Stop K and pick up in Penge High Street, at Stop J.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Penge.

BECKENHAM, WAR MEMORIAL (from WEST CROYDON BUS STATION)

Buses proceed from Croydon Road via Beckenham War Memorial departing to Croydon Road. Set down in Croydon Road, at stop T and pick up in Croydon Road, at stop S.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Beckenham War Memorial.

ELMERS END GREEN, CROYDON ROAD

Public stand for two buses on south side (off-side of road) of Croydon Road, commencing opposite the party wall of Nos 134/136 and extending 20 metres west.

From Lower Sydenham, Sainsburys.

Buses proceed from Upper Elmers End Road via Elmerside Road and Croydon Road to stand, departing to Croydon Road. Set down in Upper Elmers End Road, at Stop BC and pick up in Croydon Road, at Stop AB.

From West Croydon Bus Station.

Buses proceed from Upper Elmers End Road via Elmerside Road and Croydon Road to stand, departing via Croydon Road to Upper Elmers End Road. Set down in Upper Elmers End Road, at Stop CA and pick up in Upper Elmers End Road, at Stop BC.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Elmers End Green.

EDEN PARK STATION

Public stand for one bus on east side of Upper Elmers End Road, commencing at a point opposite the northern side of run-in to Eden Park Service Station.

From Lower Sydenham, Sainsburys.

Buses proceed from Links Way via Upper Elmers End Road and South Eden Park Road to stand, departing via South Eden Park Road to Links Way. Set down in Links Way, at Stop B and pick up in Links Way, at Stop K.

From West Croydon Bus Station.

Buses proceed from Links Way via Upper Elmers End Road and South Eden Park Road to stand, departing to South Eden Park Road. Set down in Links Way, at Stop K and pick up in South Eden Park Road, .

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Eden Park.

SHIRLEY MONKS ORCHARD, WICKHAM RD

Public stand for one bus on the south side of Wickham Road near to the junction of The Alders.

From Lower Sydenham, Sainsburys.

Buses proceed from West Wickham High Street via Wickham Road to stand, departing via Wickham Road to Monks Orchard Bus Lay-By. Set down in West Wickham High Street, at Stop M and pick up in Monks Orchard Bus Lay-by, at Stop P.

From West Croydon Bus Station.

Buses proceed from Monks Orchard Bus Lay-By via Wickham Road to stand, departing to Wickham Road. Set down in Monks Orchard Bus Lay-by, at Stop P and pick up in Wickham Road, at Stop Q.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Shirley.

SHIRLEY INN (from WEST CROYDON BUS STATION)

Public stand for one bus on north side of West Way Gardens, commencing opposite the centre line of Spring Park Avenue and extending 10 metres west.

Buses proceed from Wickham Road via West Way Gardens to stand, departing via West Way Gardens and Hartland Way to Wickham Road. Set down in Wickham Road, at Stop B and pick up in Wickham Road, at Stop K.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Shirley Inn.

ADDISCOMBE ROAD, SHIRLEY ROAD (from WEST CROYDON BUS STATION)

Buses proceed from Addiscombe Road via Shirley Road departing to Addiscombe Road. Set down in Addiscombe Road, at Stop F and pick up in Addiscombe Road, at Stop P.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Shirley Park.

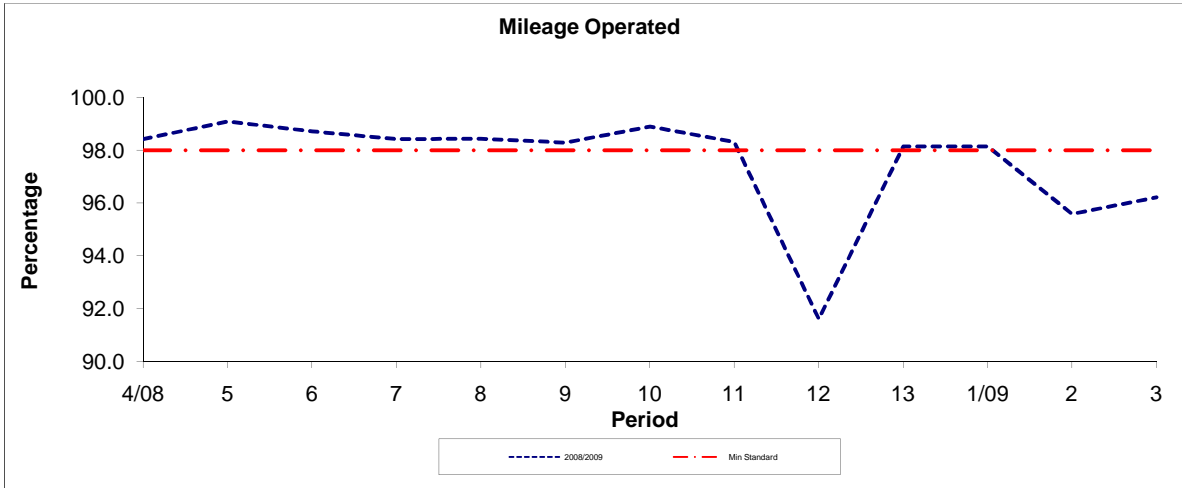
WEST CROYDON BUS STATION

Private stand for 14 buses in West Croydon Bus Station on east side of Station Road. Buses proceed from St Michael's Road via West Croydon Bus Station to stand, departing via West Croydon Bus Station and Station Road to West Croydon Bus Station. Set down in St Michael's Road, at Stop B8 and pick up in West Croydon Bus Station, at Stop B1.

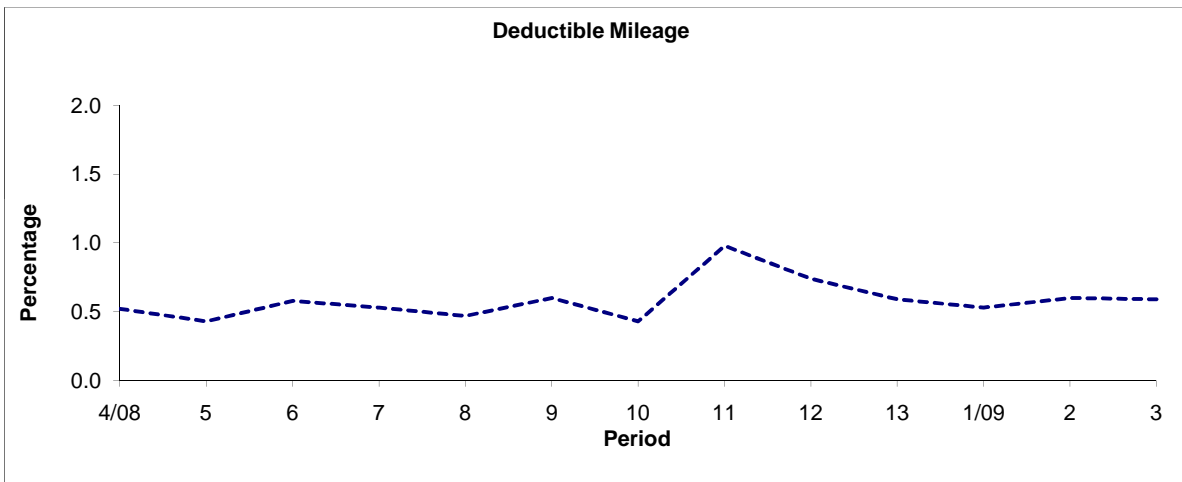
AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 194 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: West Croydon.

PART B - PERFORMANCE STATISTICS

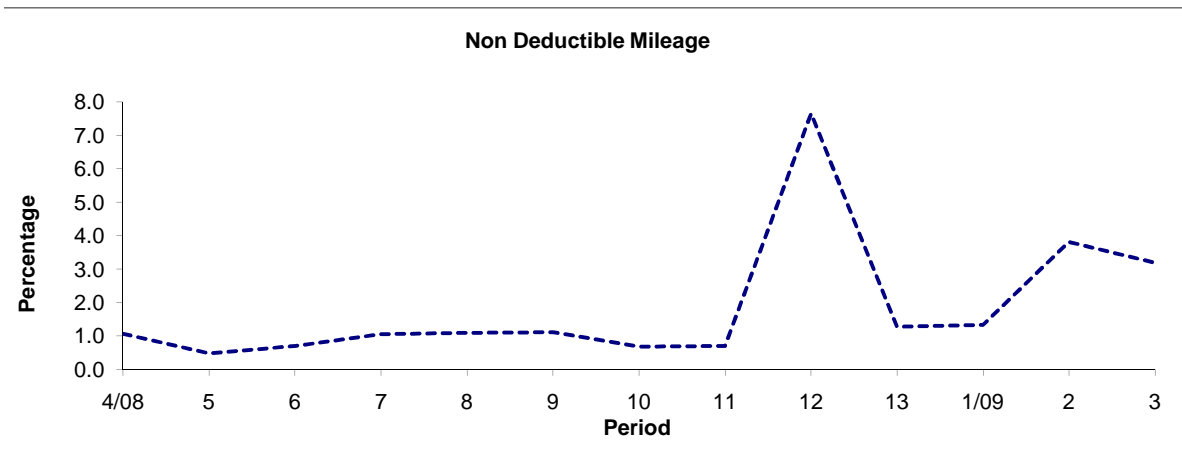
Route 194



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	98.42	99.09	98.72	98.42	98.44	98.29	98.89	98.32	91.61	98.14	98.14	95.59	96.22
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.52	0.43	0.58	0.53	0.47	0.60	0.43	0.98	0.74	0.59	0.53	0.60	0.59

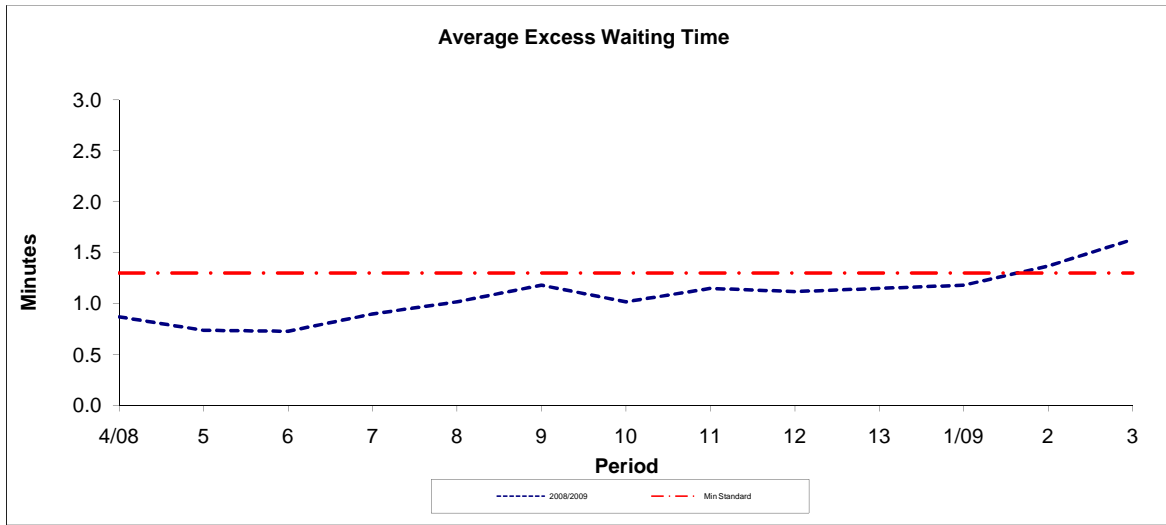


Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	1.06	0.48	0.70	1.05	1.09	1.11	0.68	0.70	7.65	1.27	1.33	3.81	3.19

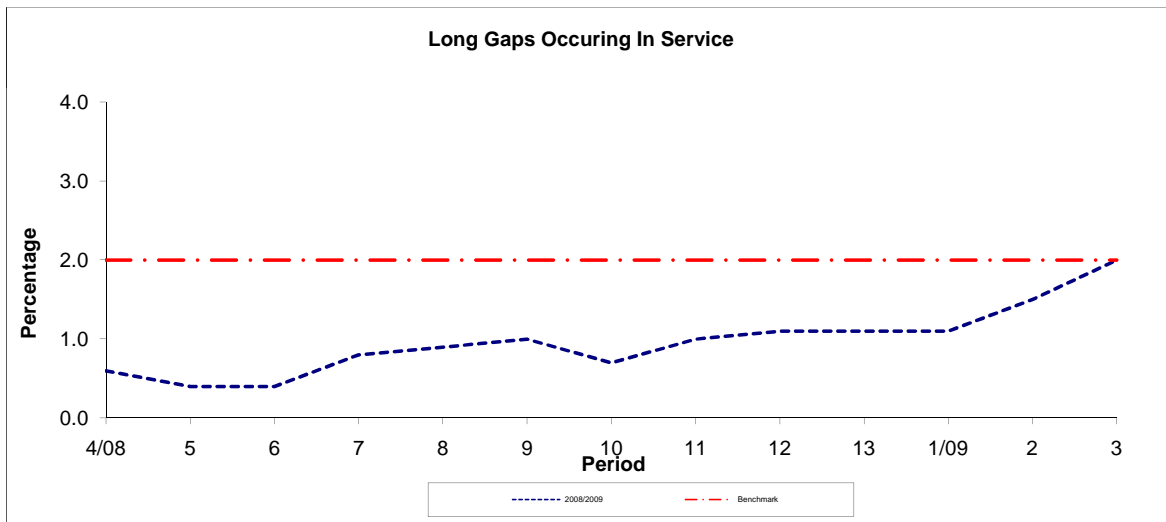
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 194



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.87	0.74	0.73	0.90	1.02	1.18	1.02	1.15	1.12	1.15	1.18	1.37	1.63
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.60	0.40	0.40	0.80	0.90	1.00	0.70	1.00	1.10	1.10	1.10	1.50	2.00
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note : Reliability is based on 12 weeks rolling data