SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 215

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 215.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 215.

3. TERMINALS

Route No. 215 will operate between Yardley Lane Estate, Sewardstone Road and Walthamstow Central Station.

During the period between the early May bank holiday weekend in May and the third weekend in September, Route No. 215 will operate between Lee Valley Campsite and Walthamstow Central Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 215 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 215 is currently approved for vehicles which are a maximum of 10.5 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies AT ANY POINT ON THE ROUTE.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station

0515 - 0550	Every 30 minutes
0551 - 1925	Every 20 minutes
1926 - 0030	Every 30 minutes

First departure from Yardley Lane Estate, Sewardstone Road no later than 0520. Last departure from Yardley Lane Estate, Sewardstone Road no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Walthamstow, Crooked Billet between 0705 and 0905 and 1510 and 1630.

- * During summer months (see section 3), journeys arriving at Yardley Lane Estate, Sewardstone Road after 0950 must be back projected to Lee Valley Campsite. Lee Valley Campsite is the terminus in the summer months.
- 2. Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road

0535 - 1925	Every 20 minutes
1926 - 0030	Every 30 minutes

First departure from Walthamstow Central Station no later than 0540. Last departure from Walthamstow Central Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Chingford Mount, Prince Albert between 0715 and 0915 and between 1515 and 1635.

* During summer months (see section 3), journeys arriving at Yardley Lane Estate, Sewardstone Road after 0905 must be projected to Lee Valley Campsite. Lee Valley Campsite is the terminus in the summer months.

6.2 Saturdays & Good Friday

1. Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station

0515 - 0720	Every 30 minutes
0721 - 1925	Every 20 minutes
1926 - 0030	Every 30 minutes

First departure from Yardley Lane Estate, Sewardstone Road no later than 0520. Last departure from Yardley Lane Estate, Sewardstone Road no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Walthamstow, Crooked Billet between 1000 and 1140.

- * During summer months (see section 3), journeys arriving at Yardley Lane Estate, Sewardstone Road after 0740 must be back projected to Lee Valley Campsite. Lee Valley Campsite is the terminus in the summer months.
- 2. Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road

0535 - 0740	Every 30 minutes
0741 - 1855	Every 20 minutes
1856 - 0030	Every 30 minutes

First departure from Walthamstow Central Station no later than 0540. Last departure from Walthamstow Central Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Chingford Mount, Prince Albert between 1000 and 1140.

* During summer months (see section 3), journeys arriving at Yardley Lane Estate, Sewardstone Road after 0730 must be projected to Lee Valley Campsite. Lee Valley Campsite is the terminus in the summer months.

6.3 Sundays

1. Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station

0650 - 0030 Every 30 minutes

First departure from Yardley Lane Estate, Sewardstone Road no later than 0655. Last departure from Yardley Lane Estate, Sewardstone Road no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 30 minutes apart at Walthamstow, Crooked Billet between 1010 and 1140.

- * During summer months (see section 3), journeys arriving at Yardley Lane Estate, Sewardstone Road after 0725 must be back projected to Lee Valley Campsite. Lee Valley Campsite is the terminus in the summer months.
- 2. Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road

0655 - 0030 Every 30 minutes

First departure from Walthamstow Central Station no later than 0700. Last departure from Walthamstow Central Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 30 minutes apart at Chingford Mount, Prince Albert between 1015 and 1145.

* During summer months (see section 3), journeys arriving at Yardley Lane Estate, Sewardstone Road after 0720 must be projected to Lee Valley Campsite. Lee Valley Campsite is the terminus in the summer months.

6.4 Boxing Day

1. Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station

0800 - 0030 Every 30 minutes

First departure from Yardley Lane Estate, Sewardstone Road no later than 0755. Last departure from Yardley Lane Estate, Sewardstone Road no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 30 minutes apart at Walthamstow, Crooked Billet between 1010 and 1140.

2. <u>Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road</u>

0755 - 0030 Every 30 minutes

First departure from Walthamstow Central Station_no later than 0800. Last departure from Walthamstow Central Station_no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 30 minutes apart at Chingford Mount, Prince Albert between 1015 and 1145.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 215 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 215 shall be:

Departing on Time:

No less than 78.00%

Minimum Operated Mileage:

No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Departing On Time Threshold = 82.00%

Summary of proposed QSI coverage: Route No. 215

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Walthamstow Central Station Towards Yardley Lane Estate, Sewardstone Road/Lee Valley

Campsite

Chingford Mount Walthamstow Central

Chingford Mount

Total scheduled manual QSI surveys per quarter = 48.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 215 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays interpeak, PM peak and the early evening and the Saturday afternoon shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 215 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT:
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 215 should be best separated with Route No. 97 between Walthamstow Central Station and Chingford Mount, Prince Albert during all periods, where possible.

Route No. 215 should be best separated from Route No. 357 between Walthamstow Central Station and Chingford Mount, Prince Albert during all periods, where possible.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 215 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 215:

- Route No. 215 can suffer from unpredictable traffic delays in the Walthamstow, Crooked Billet area, particularly during peak periods.
- Walthamstow Market may cause delays in the vicinity of Hoe Street on Saturdays.
- Tenderers should note that delays are caused by lengthy boarding times at Lee Valley Campsite.

Tenderers should also note the following factors/events which may have an impact on Route No. 215 in the foreseeable future:

- A proposal exists for the opening of the northern side of Walthamstow bus station.
 This will enable buses to operate directly through the bus station and via
 Walthamstow High Street. Currently buses operate via looping via the Hoe
 Street/Selborne Road gyratory and within the bus station. If this proposal is
 implemented, Route No. 215 and other routes in the surrounding area will benefit.
 Due to the complexity of the scheme, completion is not anticipated before the
 Olympics in 2012.
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 215 must serve all stops on the line of route designated for the route.

Please note, Route No. 215 operates non stop between Yardley Lane Estate, Sewardstone Road and Lee Valley Campsite.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 215

Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station	4.9 miles
Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road	4.9 miles
,	
Lee Valley Campsite to Walthamstow Central Station	5.6miles
Walthamstow Central Station to Lee Valley Campsite	5.6 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 215 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. REQUIREMENTS FOR REGISTRATION

The section of Route No. 215 between Lee Valley Campsite and the Essex County Boundary at Sewardstone Road (with junction with Boardman Avenue) will need to be registered with the Traffic Commissioner for the Eastern Traffic Area 56 days before the operation commences. The registration should be sent to:

Eastern Traffic Area Office Hillcrest House 386 Harehills Lane LEEDS LS9 6NF

Copies of the registration should be sent to:

Nick Blackall
Local Bus Planning Manager
Highways and Transportation
Essex County Council
County Hall
Chelmsford
Essex
CM1 10H

and to:

Barry Skinner (Licensing Manager), TfL Surface Transport 11th Floor Palestra 197 Blackfriars Road London SE1 8NJ

The cost of this should be met by the Operator.

APPENDIX A: ROUTE RECORD

ROUTE No. 215: YARDLEY LANE ESTATE, SEWARDSTONE ROAD/LEE VALLEY CAMPSITE - WALTHAMSTOW CENTRAL STATION

STREETS TRAVERSED

<u>Towards Walthamstow Central Station:</u> Private road in Lee Valley Campsite, Sewardstone Road, Boardman Avenue, Sewardstone Road, Mansfield Hill, Old Church Road, Chingford Mount Road, Chingford Road, Crooked Billet roundabout, Chingford Road, Hoe Street, Selborne Road, Walthamstow Central Bus Station.

Towards Yardley Lane Estate, Sewardstone Road/Lee Valley Campsite: Walthamstow Central Bus Station, Selborne Road, Hoe Street, Chingford Road, Crooked Billet roundabout, Chingford Road, Chingford Mount Road, Old Church Road, Mansfield Hill, Sewardstone Road, Boardman Avenue, Sewardstone Road, Private road in Lee Valley Campsite.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

215 via Chingford Mount

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

LEE VALLEY CAMPSITE

Private stand in bus turning circle in Lee Valley camp site on west side of Sewardstone Road, extending 50 metres.

Buses proceed from Private road in Lee Valley Campsite direct to stand, departing to Private road in Lee Valley Campsite. Set down and pick up in Private road in Lee Valley Campsite.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 vehicle on Route No. 215 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Toilet facilities to be confirmed.

BLIND DISPLAY: Lee Valley Campsite

CHINGFORD, YARDLEY LANE ESTATE

Private stand for 3 buses in bus parking area on east side of Sewardstone Road commencing at junction of Boardman Avenue and extending 43 metres north. Buses proceed from Sewardstone Road direct to stand, departing to Sewardstone Road. Set down and pick up in Sewardstone Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 vehicle on Route No. 215 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Toilet facilities available in tea shop across the road

(restricted opening).

BLIND DISPLAY: Yardley Lane

CHINGFORD MOUNT, PRINCE ALBERT

Public stand for 4 buses in marked bays on south side of Albert Crescent commencing opposite No. 3 and extending 28 metres east.

From Yardley Lane Estate, Sewardstone Road/Lee Valley Campsite

Buses proceed from Old Church Road via Albert Crescent to stand, departing via Albert Crescent and Hall Lane to Old Church Road. Set down in Albert Crescent, at alighting point and pick up in Old Church Road, at stop E.

From Walthamstow Central Station

Buses proceed from Old Church Road via Albert Crescent to stand, departing via Albert Crescent and Hall Lane to Chingford Mount Road. Set down in Old Church Road, at stop E and pick up in Chingford Mount Road, at stop J.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Chingford Mount

WALTHAMSTOW, CROOKED BILLET

From Yardley Lane Estate, Sewardstone Road/Lee Valley Campsite

Buses proceed from Chingford Road via Crooked Billet Roundabout departing to Chingford Road. Set down in Chingford Road, at stop CD and pick up in Chingford Road, at stop CS.

From Walthamstow Central Station

Buses proceed from Chingford Road via Crooked Billet Roundabout departing to Chingford Road. Set down in Chingford Road, at stop CH and pick up in Chingford Road, at stop CE.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand.

BLIND DISPLAY: Walthamstow, Crooked Billet

WALTHAMSTOW CENTRAL STATION

Private stand for 13 buses in marked bays on east side of Walthamstow Central Bus Station on north side of Selborne Road. Overflow offside stand for 1 bus on west side of bus station in lay-by opposite Stop A.

Buses proceed from Walthamstow Central Bus Station direct to stand, departing to Walthamstow Central Bus Station. Set down in Walthamstow Central Bus Station, at alighting point and pick up in Walthamstow Central Bus Station, at stop D.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 vehicle on Route No. 215 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Toilet facilities available 24 hours a day.

BLIND DISPLAY: Walthamstow Central

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 215

(based on current schedule)

MONDAYS TO FRIDAYS

1. Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road/Lee Valley Campsite

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Walthamstow Central Station	0542	0806	1206	1703	2023	2253
Walthamstow Bell	0546	0812	1212	1710	2028	2258
Walthamstow Crooked Billet	0549	0816	1216	1715	2031	2301
Chingford Mount <i>Prince Albert</i> Sewardstone Road <i>Kings Head</i>	0554	0822	1222	1722	2037	2307
Hill	0559	0829	1229	1730	2042	2312
Yardley Lane Estate						
Sewardstone Road	0602	0832	1232	1734	2045	2315
Lee Valley Campsite			1234	1737	2047	2317
	20 minutes	26 minutes	28 minutes	34 minutes	24 minutes	24 minutes

<u>2 Lee Valley Campsite/Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station</u>

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Lee Valley Campsite			1201	1701	2022	2052
Yardley Lane Estate Sewardstone Road Sewardstone Road Kings Head	0520	0801	1204	1704	2024	2254
Hill	0523	0807	1208	1709	2027	2257
Chingford Mount Prince Albert	0528	0816	1216	1717	2032	2302
Walthamstow Crooked Billet	0533	0824	1223	1723	2037	2307
Walthamstow Bell	0536	0829	1228	1728	2040	2310
Walthamstow Central Station	0540	0836	1235	1736	2046	2316
	20 minutes	35 minutes	34 minutes	35 minutes	24 minutes	24 minutes

SATURDAYS

1. Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road/Lee Valley Campsite

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Walthamstow Central Station	0542	1009	1529	1953	2323
Walthamstow Bell	0546	1018	1538	1958	2328
Walthamstow Crooked Billet	0549	1022	1542	2001	2331
Chingford Mount Prince Albert	0554	1029	1549	2007	2337
Sewardstone Road Kings Head Hill	0559	1036	1556	2012	2342
Yardley Lane Estate Sewardstone Road	0602	1039	1559	2015	2345
Lee Valley Campsite		1041	1601	2017	2347
	20 minutes	32 minutes	32 minutes	24 minutes	24 minutes

<u>2. Lee Valley Campsite/Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station</u>

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Lee Valley Campsite		1026	1506	2022	2252
Yardley Lane Estate Sewardstone Road	0520	1029	1509	2024	2254
Sewardstone Road Kings Head Hill	0523	1033	1513	2027	2257
Chingford Mount Prince Albert	0528	1041	1521	2032	2302
Walthamstow Crooked Billet	0533	1049	1529	2037	2307
Walthamstow Bell	0536	1054	1534	2040	2310
Walthamstow Central Station	0540	1102	1542	2046	2316
	20 minutes	36 minutes	36 minutes	24 minutes	24 minutes

SUNDAYS

1. Walthamstow Central Station to Yardley Lane Estate, Sewardstone Road

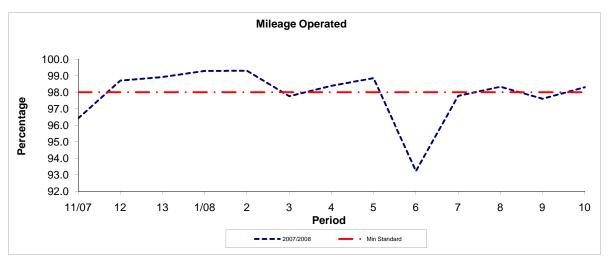
	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Walthamstow Central Station	0658	1051	1520	2023	2253
Walthamstow Bell	0702	1059	1528	2028	2258
Walthamstow Crooked Billet	0705	1103	1532	2031	2301
Chingford Mount Prince Albert	0710	1109	1538	2037	2307
Sewardstone Road Kings Head Hill	0715	1115	1544	2042	2312
Yardley Lane Estate Sewardstone Road	0718	1118	1547	2045	2315
Lee Valley Campsite		1120	1549	2047	2317
	20 minutes	29 minutes	29 minutes	24 minutes	24 minutes

2. Yardley Lane Estate, Sewardstone Road to Walthamstow Central Station

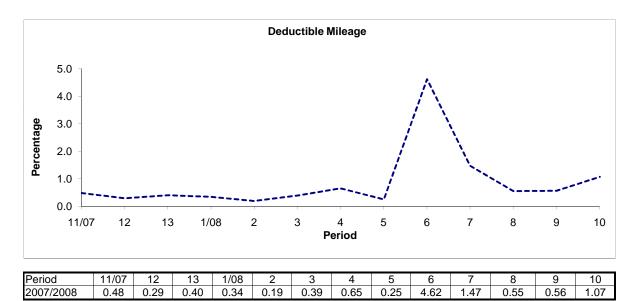
	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Lee Valley Campsite		1023	1524	2022	2252
Yardley Lane Estate Sewardstone Road	0656	1026	1527	2024	2254
Sewardstone Road Kings Head Hill	0659	1029	1530	2027	2257
Chingford Mount Prince Albert	0704	1035	1536	2032	2302
Walthamstow Crooked Billet	0709	1041	1542	2037	2307
Walthamstow Bell	0712	1045	1546	2040	2310
Walthamstow Central Station	0716	1052	1553	2046	2316
	20 minutes	29 minutes	29 minutes	24 minutes	24 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS Route 215



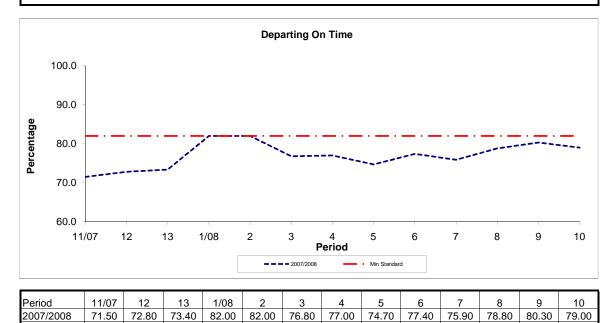
Period	11/07	12	13	1/08	2	3	4	5	6	7	8	9	10
2007/2008	96.41	98.71	98.92	99.29	99.30	97.76	98.39	98.85	93.22	97.78	98.33	97.60	98.30
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

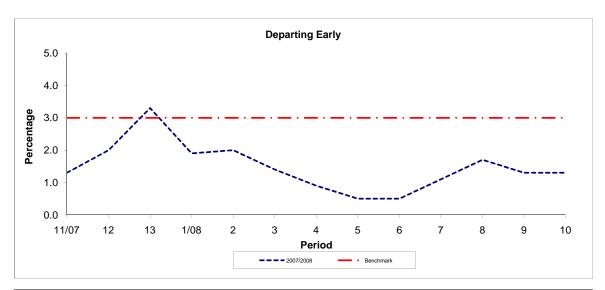


					Non	Deduct	ible Mileag	je				
age	4.0 = 3.5 = 3.0 = 2.5 = 2.0 =					^			<u> </u>		~	
Percentage	1.5 = 1.0 = 0.5 =	•	\	 ``			·			1		

Period	11/07	12	13	1/08	2	3	4	5	6	7	8	9	10
2007/2008	3.11	1.00	0.68	0.37	0.51	1.85	0.96	0.90	2.16	0.75	1.12	1.84	0.63

PART B - PERFORMANCE STATISTICS Route 215





82.00

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Period	11/07	12	13	1/08	2	3	4	5	6	7	8	9	10
2007/2008	1.30	2.00	3.30	1.90	2.00	1.40	0.90	0.50	0.50	1.10	1.70	1.30	1.30
Benchmark	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00

Note: Reliability is based on 12 weeks rolling data

Min Standard

82.00

82.00

82.00

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82.00