

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 254

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 254.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- The short working journeys between Stamford Hill, Clapton Common and Aldgate Station are withdrawn.

3. TERMINALS

Route No. 254 will operate between Holloway, Parkhurst Road, Holloway Prison and Aldgate Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 254 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 254 is currently approved for vehicles which are a maximum of 10.1 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

0515 - 0550	Every 10 minutes
0551 - 0630	Every 7-8 minutes (8 buses per hour)
0631 - 0650	Every 6 minutes
0651 - 0725	Every 5 minutes
0726 - 0825	Every 4-5 minutes (13 buses per hour)
0826 - 0915	Every 5 minutes
0916 - 1840	Every 5-6 minutes (11 buses per hour)
1841 - 1935	Every 6 minutes
1936 - 0035	Every 8 minutes

First departure from Holloway, Parkhurst Road, Holloway Prison no later than 0520.

Last departure from Holloway, Parkhurst Road, Holloway Prison no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 5 minutes apart at Cambridge Heath Station between 0720 and 0905 and no more than 6 minutes apart between 1500 and 1635.

2. Aldgate Bus Station to Holloway, Camden Road

0510 - 0615	Every 7-8 minutes (8 buses per hour)
0616 - 0640	Every 6 minutes
0641 - 0915	Every 5 minutes
0916 - 1800	Every 5-6 minutes (11 buses per hour)
1801 - 1920	Every 6 minutes
1921 - 2400	Every 8 minutes

First departure from Aldgate Bus Station no later than 0515.

Last departure from Aldgate Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 5 minutes apart at Stamford Hill, Clapton Common between 0710 and 0910 and no more than 6 minutes apart between 1500 and 1640.

6.2 Saturdays & Good Friday

1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

0515 - 0650	Every 10 minutes
0651 - 0820	Every 8 minutes
0821 - 0840	Every 6 minutes
0841 - 1840	Every 5-6 minutes (11 buses per hour)
1841 - 0035	Every 8 minutes

First departure from Holloway, Parkhurst Road, Holloway Prison no later than 0520.

Last departure from Holloway, Parkhurst Road, Holloway Prison no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 6 minutes apart at Cambridge Heath Station between 0850 and 1130.

2. Aldgate Bus Station to Holloway, Camden Road

0510 - 0625	Every 10 minutes
0626 - 0735	Every 8 minutes
0736 - 0820	Every 6 minutes
0821 - 1745	Every 5-6 minutes (11 buses per hour)
1746 - 1830	Every 6 minutes
1831 - 2400	Every 8 minutes

First departure from Aldgate Bus Station no later than 0515.

Last departure from Aldgate Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 6 minutes apart at Stamford Hill, Clapton Common between 0850 and 1100.

6.3 Sundays

1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

0515 - 0810 Every 10 minutes
0811 - 0035 Every 8 minutes

First departure from Holloway, Parkhurst Road, Holloway Prison no later than 0520.

Last departure from Holloway, Parkhurst Road, Holloway Prison no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Cambridge Heath Station between 1020 and 1130.

2. Aldgate Bus Station to Holloway, Camden Road

0510 - 0735 Every 10 minutes
0736 - 2400 Every 8 minutes

First departure from Aldgate Bus Station no later than 0515.

Last departure from Aldgate Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Stamford Hill, Clapton Common between 0850 and 1130.

6.4 Boxing Day

1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

0810 - 0035 Every 8 minutes

First departure from Holloway, Parkhurst Road, Holloway Prison no later than 0815.

Last departure from Holloway, Parkhurst Road, Holloway Prison no earlier than 0030.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Cambridge Heath Station between 1020 and 1130.

2. Aldgate Bus Station to Holloway, Camden Road

0810 - 2400 Every 8 minutes

First departure from Aldgate Bus Station no later than 0815.

Last departure from Aldgate Bus Station no earlier than 2355.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Stamford Hill, Clapton Common between 0850 and 1130.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 254 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 254 shall be:

Average Excess Wait Time:	No more than 1.30 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.15 minutes

Summary of proposed QSI coverage: Route No. 254

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Aldgate Station

Finsbury Park
Stamford Hill \$
Clapton Pond
Bethnal Green

Towards Holloway, Camden Road

Aldgate
Hackney Central
Stamford Hill \$

Total scheduled manual QSI surveys per quarter = 112.

\$ This location observed simultaneously in both directions - counted as two surveys.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 254 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM interpeak and PM peak and the Saturday afternoon shopping period and the Sunday shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 254 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 254 should interwork with Route No. N253 to form a seamless 24 hour service between Holloway, Nags Head, Parkhurst Road and Aldgate Station.

Route No. 254 should interwork with Route No. 253 between Hackney Central Station and Holloway during all periods, where possible, apart from the Mondays to Fridays PM peak where both routes should be best separated.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 254 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 254:

- Route No. 254 suffers from unpredictable traffic delays in the Holloway, Finsbury Park, Bethnal Green and Aldgate areas.
- **The railway bridges in Stroud Green Road Road, near Finsbury Park Station, have a height restriction of 12' 9" (12 feet 9 inches) or 3.85 metres, which precludes the use of double deck buses under these bridges at any time.**

Tenderers should also note the following factors/events which may have an impact on Route No. 254 in the foreseeable future:

- Woodberry Down Estate is due to be re-developed expanding the population by up to 10,000 by 2021.
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 254 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 254

Holloway, Parkhurst Road, Holloway Prison to Aldgate Station	7.9 miles
Aldgate Bus Station to Holloway, Camden Road	8.2 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 254 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 254: HOLLOWAY, PARKHURST ROAD, HOLLOWAY PRISON - ALDGATE STATION

STREETS TRAVERSED

Towards Aldgate Station: Parkhurst Road, Seven Sisters Road, Amhurst Park, Clapton Common, Upper Clapton Road, Lower Clapton Road, Mare Street, Cambridge Heath Road, Whitechapel Road, Whitechapel High Street, Aldgate High Street, Minories.

Towards Holloway, Camden Road: Aldgate Bus Station, Aldgate High Street, Houndsditch, St. Botolph Street, Middlesex Street, Whitechapel High Street, Whitechapel Road, Cambridge Heath Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Upper Clapton Road, Clapton Common, Amhurst Park, Seven Sisters Road, Isledon Road, Tollington Road, Camden Road.

Note - The railway bridges in Stroud Green Road Road, near Finsbury Park Station, have a height restriction of 12' 9" (12 feet 9 inches) or 3.85 metres, which precludes the use of double deck buses under these bridges at any time.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

254 via Stamford Hill

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

HOLLOWAY, CAMDEN ROAD

Public stand for 3 buses on south side of Camden Road commencing opposite and approximately 50 metres east of Williamson Street and extending 35 metres east.

Buses proceed from Camden Road direct to stand, departing via Camden Road to Parkhurst Road. Set down in Camden Road, at stop W and pick up in Parkhurst Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 254 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION	No toilet facilities available.
BLIND DISPLAY:	Holloway, Nags Head

FINSBURY PARK, COLERIDGE ROAD (from Aldgate Bus Station)

Public offside stand for 3 buses on east side of Coleridge Road commencing 6.5 metres north of lamp standard No. 516 and extending 39.5 metres south.

Buses proceed from Isledon Road via Coleridge Road to stand, departing via Coleridge Road to Seven Sisters Road. Set down in Isledon Road, at stop W and pick up in Seven Sisters Road, at stop X.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finsbury Park Station

MANOR HOUSE STATION, SEVEN SISTERS ROAD, SOUTH SIDE (from Aldgate Bus Station)

Public stand for up to 3 buses on south side of Seven Sisters Road outside St. Olave's Parish Church Hall commencing 17 metres east of lamp standard No. 059 and extending 30 metres east.

Buses proceed from Seven Sisters Road direct to stand, departing via Seven Sisters Road and u-turn through central reservation to Seven Sisters Road. Set down in Seven Sisters Road, at alighting point and pick up in Seven Sisters Road, at stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Manor House

STAMFORD HILL, ROOKWOOD ROAD, EAST SIDE

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

From Holloway, Parkhurst Road, Holloway Prison

Buses proceed from Amhurst Park via Stamford Hill, Egerton Road and Rookwood Road to stand, departing via Rookwood Road to Clapton Common. Set down in Amhurst Park, at stop CR and pick up in Clapton Common, at stop CV.

From Aldgate Bus Station

Buses proceed from Clapton Common via Stamford Hill, Egerton Road and Rookwood Road to stand, departing via Rookwood Road to Clapton Common. Set down in Clapton Common, at stop CV and pick up in Clapton Common, at stop CT.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Stamford Hill

CLAPTON POND

From Holloway, Parkhurst Road, Holloway Prison

Buses proceed from Upper Clapton Road via Kenninghall Road roundabout departing to Upper Clapton Road. Set down in Upper Clapton Road, at stop B and pick up in Upper Clapton Road, at stop O.

From Aldgate Bus Station

Buses proceed from Lower Clapton Road via Kenninghall Road roundabout departing to Lower Clapton Road. Set down in Lower Clapton Road, at stop M and pick up in Lower Clapton Road, at stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**
BLIND DISPLAY: Clapton Pond

ASH GROVE, BUSH ROAD

Public stand on north side of Bush Road.

From Holloway, Parkhurst Road, Holloway Prison

Buses proceed from Mare Street via The Triangle, Westgate Street, Sheep Lane and Bush Road to stand, departing via Bush Road to Mare Street. Set down in Mare Street, at stop LE and pick up in Mare Street, at stop LP.

From Aldgate Bus Station

Buses proceed from Mare Street via The Triangle, Westgate Street, Sheep Lane and Bush Road to stand, departing via Bush Road to Mare Street. Set down in Mare Street, at stop LP and pick up in Mare Street, at Stop Q.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Ash Grove

BETHNAL GREEN STATION (from Holloway, Parkhurst Road, Holloway Prison)

Buses proceed from Cambridge Heath Road via Three Colts Lane, Coventry Road and Witan Street departing to Cambridge Heath Road. Set down in Cambridge Heath Road, at stop T and pick up in Cambridge Heath Road, at stop C.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand.**
BLIND DISPLAY: Bethnal Green

WHITECHAPEL, DURWARD STREET (from Holloway, Parkhurst Road, Holloway Prison)

Public stand for 3 buses on south side of Durward Street commencing opposite and 24 metres east of junction with Castlemain Street and extending 39 metres east.

Buses proceed from Whitechapel Road via Vallance Road and Durward Street to stand, departing via Durward Street and Fulbourne Street to Whitechapel Road. Set down in Whitechapel Road, at stop A and pick up in Whitechapel Road, at stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Whitechapel

ALDGATE BUS STATION

Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street.

Buses proceed from Minories via Aldgate Bus Station to stand, departing to Aldgate Bus Station. Set down in Minories, at stop H and pick up in Aldgate Bus Station, at stop L.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 vehicles on Route No. 254 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	London Buses toilet facilities available 24 hours a day.
BLIND DISPLAY:	Aldgate

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 254
(based on current schedule)

MONDAYS TO FRIDAYS

1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Holloway <i>Parkhurst Road, Holloway Prison</i>	0522	0800	1235	1701	2007	2300
<i>Holloway Nags Head, Parkhurst Road</i>	0523	0801	1236	1702	2008	2301
<i>Finsbury Park Station Seven Sisters Road</i>	0526	0806	1242	1709	2012	2304
<i>Manor House Station</i>	0530	0810	1246	1714	2016	2308
<i>Stamford Hill Clapton Common Clapton Kenninghall</i>	0536	0816	1253	1723	2023	2314
<i>Road/Thistlewaite Road</i>	0542	0823	1301	1732	2029	2320
<i>Hackney Central Station Mare Street</i>	0547	0831	1309	1742	2035	2325
<i>Cambridge Heath Station</i>	0552	0839	1317	1751	2041	2330
<i>Bethnal Green Station</i>	0554	0842	1320	1754	2043	2332
<i>Whitechapel Station London Hospital</i>	0557	0848	1326	1800	2047	2335
Aldgate Station	0601	0854	1332	1807	2052	2339
	39 minutes	54 minutes	57 minutes	66 minutes	45 minutes	39 minutes

MONDAYS TO FRIDAYS - continued2. Aldgate Bus Station to Holloway, Camden Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Aldgate Bus Station	0517	0759	1157	1702	2001	2315
Whitechapel Station <i>London</i>						
<i>Hospital</i>	0523	0805	1205	1710	2007	2321
Bethnal Green Station	0526	0809	1210	1715	2011	2325
Cambridge Heath Station	0528	0812	1213	1718	2014	2327
Hackney Central Station						
<i>Amhurst Road</i>	0533	0819	1224	1729	2021	2332
Clapton <i>Kenninghall</i>						
<i>Road/Thistlewaite Road</i>	0539	0827	1232	1738	2027	2338
Stamford Hill <i>Clapton Common</i>	0545	0835	1240	1747	2034	2344
Manor House Station	0551	0842	1247	1755	2040	2350
Finsbury Park Station <i>Seven</i>						
<i>Sisters Road</i>	0554	0847	1252	1800	2044	2353
Holloway <i>Camden Road</i>	0557	0852	1257	1805	2048	2356
	40 minutes	53 minutes	60 minutes	63 minutes	47 minutes	41 minutes

SATURDAYS1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Holloway <i>Parkhurst Road, Holloway Prison</i>	0522	1100	1502	2010	2300
<i>Holloway Nags Head, Parkhurst Road</i>	0523	1101	1503	2011	2301
<i>Finsbury Park Station Seven Sisters Road</i>	0526	1107	1509	2015	2305
<i>Manor House Station</i>	0530	1111	1513	2019	2309
<i>Stamford Hill Clapton Common</i>	0536	1119	1521	2026	2316
<i>Clapton Kenninghall Road/Thistlewaite Road</i>	0542	1126	1528	2032	2322
<i>Hackney Central Station Mare Street</i>	0547	1132	1534	2038	2328
<i>Cambridge Heath Station</i>	0552	1141	1543	2044	2334
<i>Bethnal Green Station</i>	0554	1144	1546	2046	2336
<i>Whitechapel Station London Hospital</i>	0557	1150	1552	2050	2339
Aldgate Station	0601	1156	1558	2055	2343
	39 minutes	56 minutes	56 minutes	45 minutes	43 minutes

SATURDAYS - continued

2. Aldgate Bus Station to Holloway, Camden Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Aldgate Bus Station	0517	1100	1505	2001	2315
Whitechapel Station <i>London Hospital</i>	0523	1106	1511	2007	2321
Bethnal Green Station	0526	1110	1516	2011	2325
Cambridge Heath Station	0528	1113	1519	2014	2327
Hackney Central Station <i>Amhurst Road</i>	0533	1122	1530	2021	2332
Clapton <i>Kenninghall Road/Thistlewaite Road</i>	0539	1129	1537	2027	2338
Stamford Hill <i>Clapton Common</i>	0545	1137	1545	2034	2344
Manor House Station	0551	1143	1551	2040	2350
Finsbury Park Station <i>Seven Sisters Road</i>	0554	1148	1556	2044	2353
Holloway Camden Road	0557	1153	1601	2048	2356
	40 minutes	53 minutes	56 minutes	47 minutes	41 minutes

SUNDAYS

1. Holloway, Parkhurst Road, Holloway Prison to Aldgate Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Holloway <i>Parkhurst Road, Holloway Prison</i>	0522	1057	1505	2007	2300
<i>Holloway Nags Head, Parkhurst Road</i>	0523	1058	1506	2008	2301
<i>Finsbury Park Station Seven Sisters Road</i>	0526	1103	1511	2012	2304
<i>Manor House Station</i>	0530	1107	1515	2016	2308
<i>Stamford Hill Clapton Common</i>	0536	1114	1522	2023	2314
<i>Clapton Kenninghall Road/Thistlewaite Road</i>	0542	1121	1529	2029	2320
<i>Hackney Central Station Mare Street</i>	0547	1127	1535	2035	2325
<i>Cambridge Heath Station</i>	0552	1135	1543	2041	2330
<i>Bethnal Green Station</i>	0554	1138	1546	2043	2332
<i>Whitechapel Station London Hospital</i>	0557	1143	1551	2047	2335
Aldgate Station	0601	1151	1559	2052	2339
	39 minutes	54 minutes	54 minutes	45 minutes	39 minutes

SUNDAYS - continued

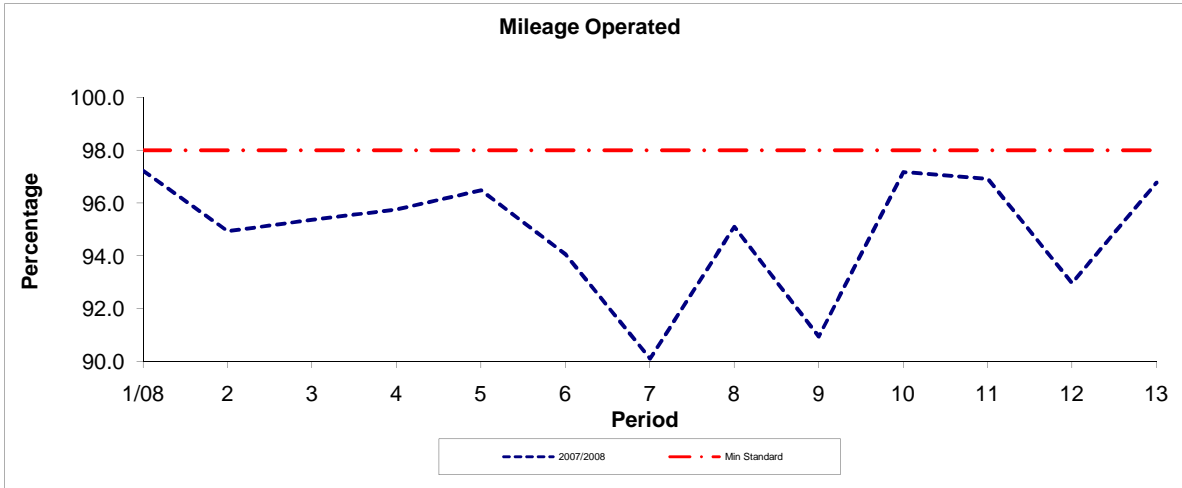
2. Aldgate Bus Station to Holloway, Camden Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Aldgate Bus Station	0517	1100	1507	2001	2315
Whitechapel Station <i>London Hospital</i>	0523	1108	1515	2007	2321
Bethnal Green Station	0526	1112	1520	2011	2325
Cambridge Heath Station	0528	1115	1523	2014	2327
Hackney Central Station <i>Amhurst Road</i>	0533	1125	1533	2021	2332
Clapton <i>Kenninghall Road/Thistlewaite Road</i>	0539	1132	1540	2027	2338
Stamford Hill <i>Clapton Common</i>	0545	1139	1547	2034	2344
Manor House Station	0551	1145	1553	2040	2350
Finsbury Park Station <i>Seven Sisters Road</i>	0554	1150	1558	2044	2353
Holloway Camden Road	0557	1155	1603	2048	2356
	40 minutes	55 minutes	56 minutes	47 minutes	41 minutes

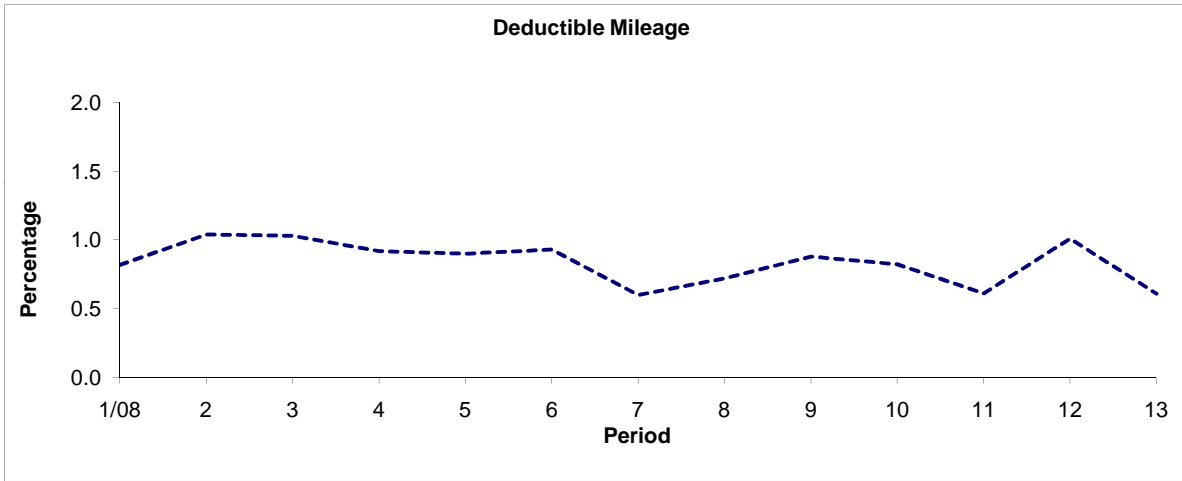
The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8)

PART B - PERFORMANCE STATISTICS

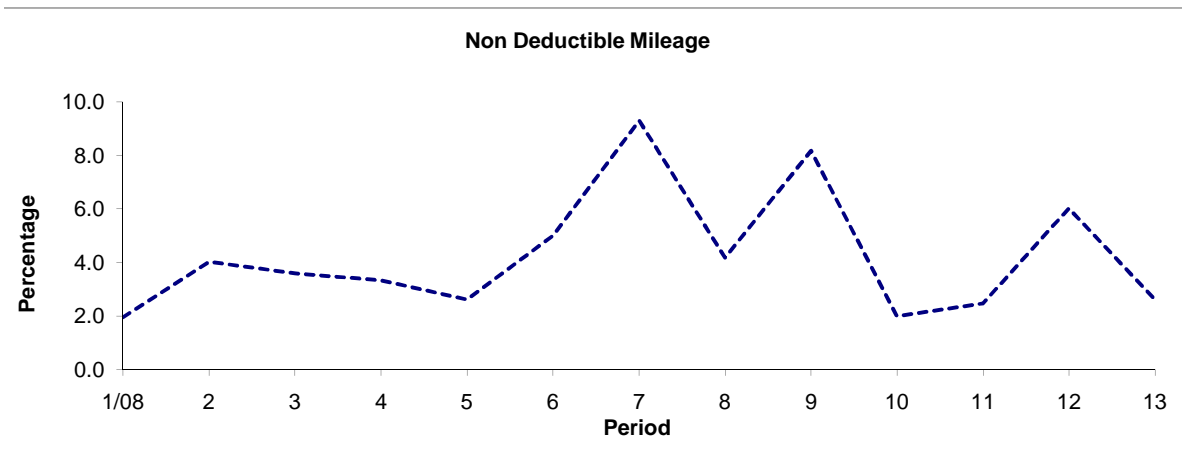
Route 254



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	97.22	94.93	95.37	95.75	96.48	94.06	90.10	95.10	90.94	97.18	96.92	92.96	96.77
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	0.82	1.04	1.03	0.92	0.90	0.93	0.60	0.72	0.88	0.82	0.61	1.01	0.61

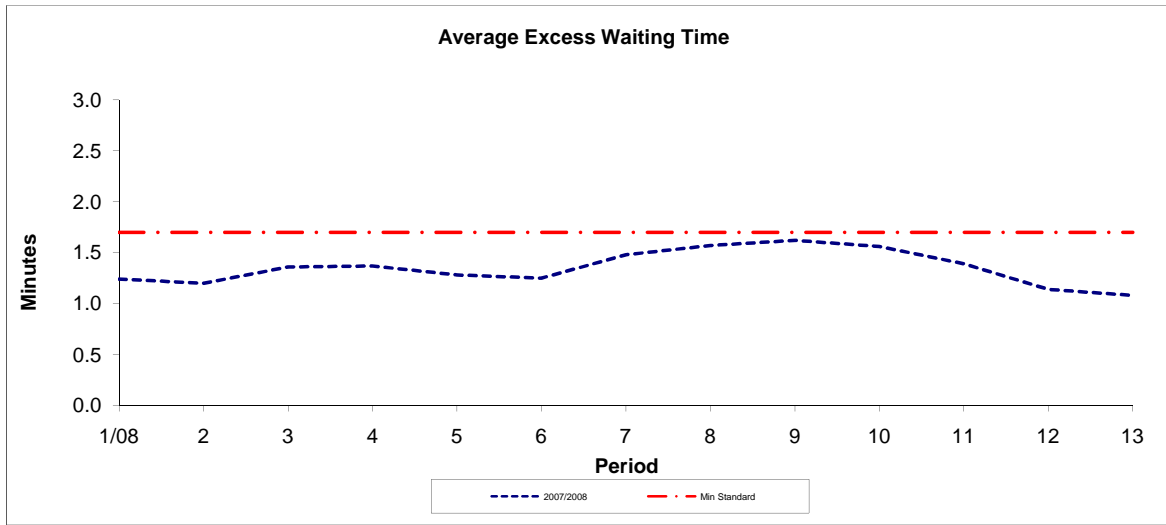


Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	1.96	4.03	3.60	3.33	2.62	5.01	9.30	4.18	8.18	2.00	2.47	6.03	2.62

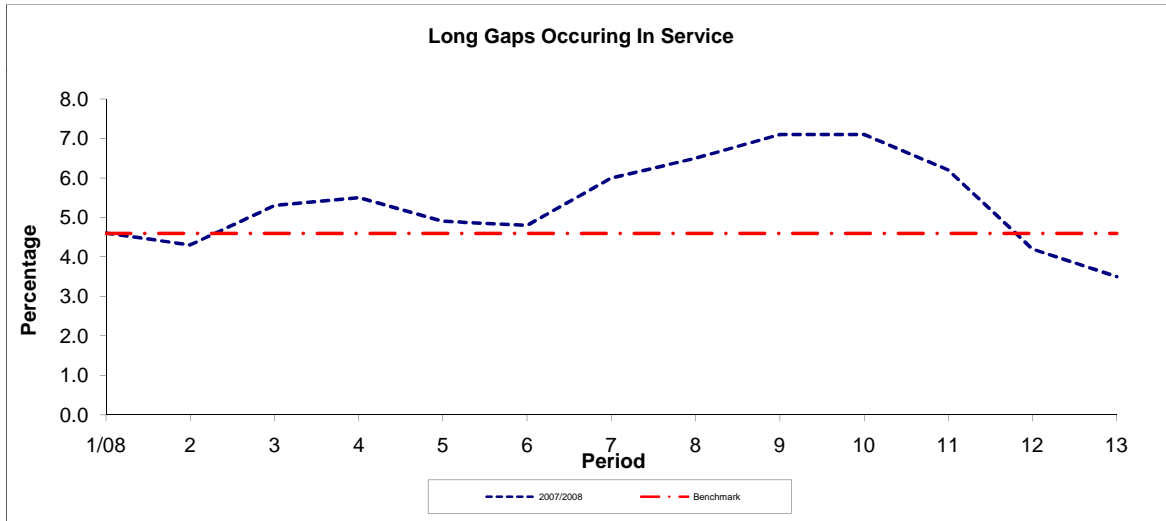
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 254



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	1.24	1.20	1.36	1.37	1.28	1.25	1.48	1.57	1.62	1.56	1.39	1.14	1.08
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	4.60	4.30	5.30	5.50	4.90	4.80	6.00	6.50	7.10	7.10	6.20	4.20	3.50
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

Note : Reliability is based on 12 weeks rolling data