7. Service Specification

Route: 263 Contract Reference: QC50203

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Highbury Barn, Tavern to Barnet Hospital
Contract Basis	Incentivised
Commencement Date	6 th February 2016
Vehicle Type	87 capacity, dual door, double deck buses
Current Maximum Approved	10.1 metres long and 2.55 metres wide
Dimensions	
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard	Average Excess Wait Time - No more than 1.10
	minutes
Extension Threshold	Average Excess Wait Time Threshold – 0.95 minutes
Minimum Operated Mileage	No less than 98.00%
Standard	

The Date of Tender for this ITT is: No later than 12 Noon on Monday 26th January 2015

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 263.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 263.

Tenderers are also encouraged to offer two axle vehicles with a longer wheelbase and increased capacity, subject to route constraints. Tenders offering such vehicles will be welcomed and carefully considered by the Corporation. Triaxle vehicles are not being considered by the Corporation at this time.

Tenderers should note that if they are supplying an alternative price based on using existing vehicles, these must be refurbished in line with the revised specification dated 1st March 2014. This applies to all contracts awarded from Tranche 471 onwards.

Operators should provide the following prices:

- 1. Annual diesel price based on minimum 5 year contract.
- 2. Annual hybrid price based on minimum 5 year contract.
- 3. Annual hybrid price with upfront payment of capital difference between diesel and hybrid for 5 year contract.

Cash Free Boarding was extended throughout London from 6th July 2014. Submitted tender prices should fully reflect the cost saving accrued from this change. Tenderers should also indicate the approximate additional cost if cash fares were still to be accepted.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Highbury Barn,	Tavern to Barn	et Hospital	Barnet Hospit	tal to Highbury	Barn,				
			Tavern						
First departure r	o later than 05	50.	First departure no later than 0530.						
0545 - 0635	Every 15 mini	utes	0525 - 0630	Every 15 min	utes				
0636 - 1945	Every 10 mini	utes	0631 - 1930	Every 10 min	utes				
1946 - 0025	Every 12 mini	utes	1931 - 0005	- 0005 Every 12 minutes					
Last departure n	o earlier than (0020.	Last departur	e no earlier tha	n 2400.				
Pinchpoints									
North Finchley,	0710 - 0910	10 minutes	Highgate	0705 - 0905	10 minutes				
Tally Ho	1500 - 1630	10 minutes	Station,	1500 - 1630	10 minutes				
Corner			Woodman						
Ballards Lane									

3.2) MONDAY TO FRIDAY SCHOOLDAYS SCHEDULE REQUIREMENTS

Highbury Barn, Tavern	to Barnet Hospital
1507	One journey

The journey shown in Section 3.2 is specifically designed to provide additional capacity, during finish times of schools along the route.

3.3) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Highbury Barn,	Tavern to Barn	et Hospital	Barnet Hospit	tal to Highbury	Barn,				
		•	Tavern						
First departure r	no later than 05	50.	First departure no later than 0530.						
0545 - 0650	Every 20 mini	utes	0525 - 0630	Every 20 min	utes				
0651 - 0750	Every 15 mini	utes	0631 - 0730	Every 15 min	utes				
0751 - 0850	Every 12 mini	utes	0731 - 0830	Every 12 minutes					
0851 - 1920	Every 10 mini	utes	0831 - 1900	Every 10 min	utes				
1921 - 0025	Every 12 mini	utes	1901 - 0005	Every 12 min	utes				
Last departure r	o earlier than (0020.	Last departure no earlier than 2400.						
Pinchpoints									
North Finchley,	0920 - 1100	10 minutes	Highgate	0900 - 1100	10 minutes				
Tally Ho			Station,						
Corner			Woodman						
Ballards Lane									

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.4) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Highbury Barn,	Tavern to Barn	et Hospital	Barnet Hospit	al to Highbury	Barn,			
			Tavern					
First departure r	o later than 06	25.	First departur	e no later than	0600.			
0620 - 0845	Every 20 mini	utes	0555 - 0840	Every 20 mini	utes			
0846 - 0945	Every 15 mini	utes	0841 - 0910	Every 15 minutes				
0946 - 0025	Every 12 mini	utes	0911 - 0005	0005 Every 12 minutes				
Last departure n	o earlier than (0020.	Last departure no earlier than 2400.					
Pinchpoints								
North Finchley,	1025 - 1125	12 minutes	Highgate	1000 - 1135	12 minutes			
Tally Ho			Station,					
Corner			Woodman					
Ballards Lane								

Please identify the cost of the Boxing Day element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 263 should interwork with Route No. 43 between Highbury and Islington Station and Highgate Station, Woodman during evenings and be best separated during all other periods.
- 4.2) Route No. 263 should interwork with Route No. N20 to form a seamless 24 hour service between Highgate Station, Woodman and East Finchley Station and North Finchley, Tally Ho Corner, Ballards Lane and Barnet High Street, Barnet Church.
- 4.3) Route No. 263 can suffer from unpredictable traffic delays in the Archway and North Finchley areas.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
 As per Busnet printout.
- 5.2) CURRENT PERFORMANCE As per current print out.
- 5.3) QSI BY TIME OF DAY As per current print out.
- 5.4) IBUS MILEAGE & QSI POINTS As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 263: Highbury Barn - Barnet Hospital

Date of Structural Change: 6 February 2016. **Date of Service Change:** 6 February 2016.

Reason for Issue: New tender.

STREETS TRAVERSED

<u>Towards Barnet Hospital:</u> Highbury Grove, St Paul's Road, Highbury Corner, Holloway Road, Highgate Hill, Tollhouse Way, Archway Road, Bakers Lane, North Hill, Great North Road, East Finchley High Road, North Finchley High Road, Kingsway, Ballards Lane, North Finchley High Road, Whetstone High Road, Great North Road, Barnet Hill, Barnet High Street, Wood Street, Wellhouse Lane.

<u>Towards Highbury Barn:</u> Barnet Hospital Bus Standing Area, Wellhouse Lane, Wood Street, Barnet High Street, Barnet Hill, Great North Road, Whetstone High Road, North Finchley High Road, East Finchley High Road, Great North Road, Archway Road, St John's Way, Sandridge Street, Holloway Road, Highbury Corner, St Paul's Road, Highbury Grove, Highbury Hill.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

HIGHBURY BARN

Public stand for two buses on the east side of Highbury Hill, commencing at a point 6 metres north of the lamp post in line with the north building line of Christ Church and extending 21 metres north.

Buses proceed from Highbury Hill direct to stand, departing via Circumnavigate Clock Tower and Highbury Hill to Highbury Grove. Set down in Highbury Hill (29918 - Highbury Barn, Last Stop on LOR: 29918 - Highbury Barn) and pick up in Highbury Grove, at Stop EE (15063 - Highbury Hill, First Stop on LOR: 15063 - Highbury Hill).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 263 should be scheduled

to stand at any one time.

MEAL RELIEFS: By arrangement.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Highbury Barn.

HIGHBURY & ISLINGTON STATION (from BARNET HOSPITAL)

Public stand for two buses on east side of Highbury Corner commencing 37 metres south of the southern kerb line of St Paul's Road and extending 22 metres north.

Buses proceed from Holloway Road via Highbury Corner to stand, departing via Highbury Corner to Holloway Road. Set down in Holloway Road, at Stop B (10003 - Highbury & Islington Station <> #, Last Stop on LOR: 10003 - Highbury & Islington Station <> #) and pick up in Holloway Road, at Stop A (29772 - Highbury & Islington Station <> #, First Stop on LOR: 29772 - Highbury & Islington Station <> #).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Highbury & Islington.

HOLLOWAY, CAMDEN ROAD, NORTH SIDE (from BARNET HOSPITAL)

Public off side stand for three buses on the north side of Camden Road commencing 39 metres west of Williamson Street and extending 37 metres east.

Buses proceed from Holloway Road via Camden Road to stand, departing via Camden Road and Parkhurst Road to Holloway Road. Set down in Holloway Road, at Stop M (26431 - Holloway / Nags Head, Last Stop on LOR: 26431 - Holloway / Nags Head) and pick up in Holloway Road, at Stop F (9850 - Tufnell Park Road, First Stop on LOR: 9850 - Tufnell Park Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Holloway Nags Head.

ARCHWAY STATION, MACDONALD ROAD (from BARNET HOSPITAL)

Private stand for up to 16 buses in Bus Parking Area between east side of MacDonald Road and north side of Vorley Road.

Buses proceed from Archway Road via St John's Way, Highgate Hill, Macdonald Road and Bus Parking Area to stand, departing via Bus Parking Area, Vorley Road and Junction Road to Highgate Hill. Set down in Archway Road, at Stop L (528 - Whittington Hospital, Last Stop on LOR: 528 - Whittington Hospital) and pick up in Highgate Hill, at Stop D (36803 - Archway Station <> / Highgate Hill).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Archway.

EAST FINCHLEY STATION FORECOURT (from Highbury Barn)

Private stand for one bus on east side of station forecourt, commencing outside the entrance of the Underground Station and extending 12 metres.

Buses proceed from East Finchley High Road via East Finchley Station Forecourt to stand, departing via East Finchley Station Forecourt to East Finchley High Road. Set down in East Finchley High Road, at Stop F (14636 - East Finchley Station <>, Last Stop on LOR: 14636 - East Finchley Station <>) and pick up in East Finchley High Road, at Stop G (27477 - East Finchley Station <>).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: East Finchley.

EAST FINCHLEY STATION, GREAT NORTH ROAD (from BARNET HOSPITAL)

Public stand on west side of Great North Road, commencing at a point 7 metres north of the southern flank wall of No. 6 Wellington Place and extending 18 metres south. Buses proceed from East Finchley High Road via The Bishops Avenue, Aylmer Road and Great North Road to stand, departing to Great North Road. Set down in East Finchley High Road, at Stop G (27477 - East Finchley Station <>, Last Stop on LOR: 27477 - East Finchley Station <>) and pick up in Great North Road, at Stop D (9878 - The Bishops Avenue, First Stop on LOR: 9878 - The Bishops Avenue).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: East Finchley.

NORTH FINCHLEY

From Barnet Hospital.

Buses proceed from North Finchley High Road via Kingsway departing to Ballards Lane. Set down in North Finchley High Road, at stop E (28900 - North Finchley Bus Station, Last Stop on LOR: 28900 - North Finchley Bus Station) and pick up in Ballards Lane, at stop K (1023 - Tally Ho Corner, First Stop on LOR: 1023 - Tally Ho Corner).

From Highbury Barn.

Buses proceed from Ballards Lane departing to North Finchley High Road. Set down in Ballards Lane, at stop K (1023 - Tally Ho Corner, Last Stop on LOR: 1023 - Tally Ho Corner) and pick up in North Finchley High Road, at stop E (28900 - North Finchley Bus Station, First Stop on LOR: 28900 - North Finchley Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: North Finchley.

TOTTERIDGE & WHETSTONE STATION

Private stand for 1 bus in Allum Way on east side of marked turning circle at entrance to main car park area of Totteridge & Whetstone Station.

From Barnet Hospital.

Buses proceed from Whetstone High Road via Totteridge Lane, Allum Way and Totteridge Station Car Park to stand, departing via Totteridge Station Car Park, Allum Way and Totteridge Lane to Whetstone High Road. Set down in Whetstone High Road, at Stop M (4653 - Athenaeum Road, Last Stop on LOR: 4653 - Athenaeum Road) and pick up in Whetstone High Road, at Stop J (3295 - Athenaeum Road, First Stop on LOR: 3295 - Athenaeum Road).

From Highbury Barn.

Buses proceed from Whetstone High Road via Totteridge Lane, Allum Way and Totteridge Station Car Park to stand, departing via Totteridge Station Car Park, Allum Way and Totteridge Lane to Whetstone High Road. Set down in Whetstone High Road, at Stop I (9909 - Whetstone High Road / Friern Barnet Lane, Last Stop on LOR: 9909 - Whetstone High Road / Friern Barnet Lane) and pick up in Whetstone High Road, at Stop E (9910 - Whetstone High Road / Friern Barnet Lane, First Stop on LOR: 9910 - Whetstone High Road / Friern Barnet Lane).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Whetstone.

BARNET, ODEON (from Highbury Barn)

Buses proceed from Great North Road via Slip Road Opposite B P Petrol Station and Western Road departing to Great North Road. Set down in Great North Road, at stop R (1334 - Barnet Odeon, Last Stop on LOR: 1334 - Barnet Odeon) and pick up in Great North Road, at stop D (1333 - Barnet Odeon).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand

BLIND DISPLAY: Barnet, Odeon.

BARNET, HIGH STREET (from Highbury Barn)

Public stand for 3 buses on west side of Barnet High Street commencing 15 metres south of Fitzjohn Avenue and extending 36.2 metres south.

Buses proceed from Barnet High Street direct to stand, departing via Barnet High Street, Wood Street and Wood Street Slip Road to Barnet High Street. Set down in Barnet High Street, at Stop M (9926 - Fitzjohn Avenue, Last Stop on LOR: 35632 - High Barnet Station <>) and pick up in Barnet High Street, at Stop G (4127 - Barnet High Street / Barnet Church, First Stop on LOR: 4127 - Barnet High Street / Barnet Church).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Barnet Church.

BARNET HOSPITAL, SOUTH SIDE

Private stand for two buses on route 263 on south side of bus standing area on south side of Wellhouse Lane.

Buses proceed from Wellhouse Lane via Barnet Hospital Bus Standing Area to stand, departing to Barnet Hospital Bus Standing Area. Set down in Wellhouse Lane, at Stop C (80013 - Barnet Hospital, Last Stop on LOR: 80013 - Barnet Hospital) and pick up in Barnet Hospital Bus Standing Area, at Stop B (80005 - Barnet Hospital).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 263 should be scheduled

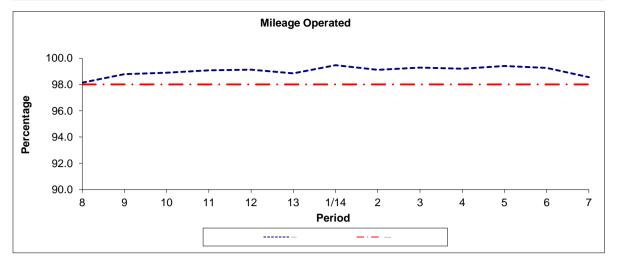
to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

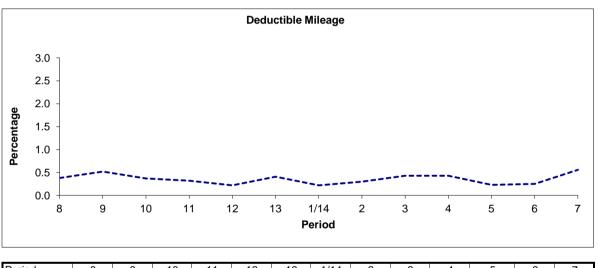
BLIND DISPLAY: Barnet Hospital.

OTHER INFORMATION: Toilet facilities available 24 hours a day.

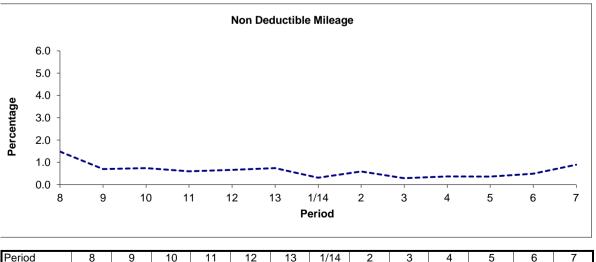
PART B - PERFORMANCE STATISTICS Route 263



Period	8	9	10	11	12	13	1/14	2	3	4	5	6	7
2013/2014	98.14	98.78	98.89	99.08	99.12	98.85	99.47	99.11	99.28	99.20	99.41	99.26	98.55
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	8	9	10	11	12	13	1/14	2	3	4	5	6	7
2013/2014	0.38	0.52	0.37	0.32	0.22	0.41	0.22	0.30	0.43	0.43	0.23	0.25	0.56

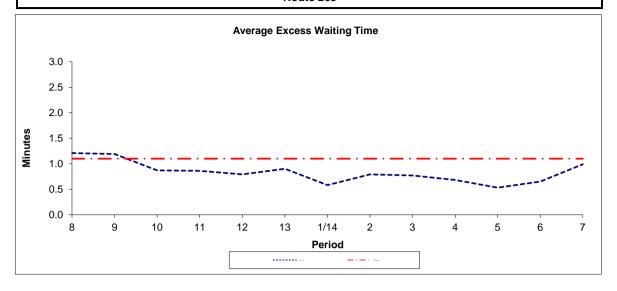


Period	8	9	10	11	12	13	1/14	2	3	4	5	6	7
2013/2014	1.48	0.70	0.74	0.60	0.66	0.74	0.31	0.59	0.29	0.37	0.36	0.49	0.89

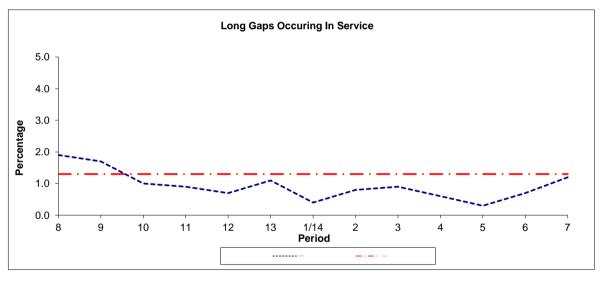
Note: Mileage is based on 4 weeks data



Route 263



Period	8	9	10	11	12	13	1/14	2	3	4	5	6	7
2013-2014	1.21	1.19	0.87	0.86	0.79	0.90	0.58	0.79	0.77	0.68	0.53	0.65	0.99
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10



Period	8	9	10	11	12	13	1/14	2	3	4	5	6	7
2013-2014	1.9	1.7	1.0	0.9	0.7	1.1	0.4	0.8	0.9	0.6	0.3	0.7	1.2
Benchmark	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3	1.3

Note: Reliability is actual performance under full iBus (4 weeks data).

Minimum Standards and Benchmarks are those applicable under the new contract.

ROUTE 263 - FULL IBUS RESULTS BY TIME OF DAY QUARTER 3 13/14 TO QUARTER 2 14/15 (14/9/13 - 12/09/14)

MONDAY - FRIDAY

Time Period	Expected Buses	On AVL (%)		Excess Waiting Time (EWT) (mins)		Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	18,076.	96.1	7.23	0.28	7.51	76.3	22.7	0.9	0.1	0.6	38
0700 - 1000	72,886.	100.1	4.99	0.78	5.77	85.6	13.6	0.7	0.0	0.7	48
1000 - 1300	72,285.	98.2	4.96	0.72	5.68	85.8	13.7	0.4	0.0	0.5	51
1300 - 1600	72,563.	98.4	4.95	0.85	5.80	84.3	14.7	0.8	0.1	0.9	51
1600 - 1900	72,800.	98.7	4.95	1.31	6.26	81.4	16.7	1.7	0.2	2.0	58
1900 - 2200	64,049.	100.6	5.49	0.92	6.41	79.1	19.3	1.4	0.2	1.1	53
2200 - 2400	40,336.	99.5	5.87	0.50	6.37	80.3	19.1	0.5	0.0	0.2	63
Summary	412,995.	99.1	5.13	0.90	6.03	83.1	15.8	1.0	0.1	1.0	63

SATURDAY

Time Period	Expected Buses	On AVL (%)		Excess Waiting Time (EWT) (mins)		Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	2,686.	103.5	9.92	0.05	9.97	64.1	31.9	3.9	0.1	1.9	48
0700 - 1000	12,638.	99.7	6.14	0.35	6.49	81.0	18.5	0.5	0.0	0.1	34
1000 - 1300	15,268.	97.8	5.00	0.61	5.61	86.5	13.2	0.3	0.0	0.3	31
1300 - 1600	15,192.	99.7	5.00	0.92	5.92	84.1	14.8	1.0	0.1	1.2	47
1600 - 1900	15,506.	97.2	4.89	0.76	5.65	86.5	12.7	0.6	0.1	0.9	72
1900 - 2200	13,032.	102.0	5.70	0.83	6.52	78.3	20.3	1.3	0.1	0.8	57
2200 - 2400	8,595.	99.0	5.87	0.47	6.34	79.9	19.8	0.3	0.0	0.1	39
Summary	82,917.	99.3	5.37	0.69	6.06	83.4	15.8	0.8	0.1	0.7	72

SUNDAY AND BANK HOLIDAYS

Time Period	Expected Buses	On AVL (%)		Excess Waiting Time (EWT) (mins)		Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	1,553.	105.2	9.99	0.06	10.06	66.3	29.0	4.0	0.7	2.1	43
0700 - 1000	9,461.	98.6	8.90	0.40	9.29	60.7	35.1	4.0	0.2	0.0	46
1000 - 1300	13,564.	98.4	6.09	0.55	6.64	77.5	21.7	0.6	0.1	0.2	58
1300 - 1600	13,858.	101.3	5.97	0.81	6.78	76.6	21.9	1.4	0.1	0.5	42
1600 - 1900	14,060.	101.3	5.92	0.54	6.47	78.8	20.4	0.7	0.1	0.3	40
1900 - 2200	13,970.	101.2	5.96	0.67	6.63	78.5	20.2	1.1	0.1	0.5	59
2200 - 2400	9,451.	99.6	5.87	0.36	6.23	81.4	18.5	0.2	0.0	0.0	31
Summary	75,917.	100.3	6.30	0.60	6.90	76.3	22.4	1.2	0.1	0.4	59

ALL DAYS

Time Period	Expected Buses	On AVL (%)		Excess Waiting Time (EWT) (mins)	3	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	22,315.	97.6	7.64	0.24	7.88	74.5	24.0	1.3	0.1	0.8	48
0700 - 1000	94,985.	99.9	5.28	0.72	6.00	84.0	15.1	0.8	0.0	0.6	48
1000 - 1300	101,117.	98.2	5.09	0.69	5.78	85.0	14.5	0.4	0.0	0.4	58
1300 - 1600	101,613.	99.0	5.06	0.86	5.92	83.5	15.5	0.9	0.1	0.9	51
1600 - 1900	102,366.	98.8	5.03	1.18	6.21	81.7	16.6	1.5	0.2	1.7	72
1900 - 2200	91,051.	100.9	5.57	0.88	6.45	78.9	19.5	1.4	0.1	1.0	59
2200 - 2400	58,382.	99.5	5.87	0.48	6.35	80.4	19.1	0.4	0.0	0.2	63
Summary	571,829.	99.3	5.27	0.85	6.12	82.5	16.4	1.0	0.1	0.9	72

Route 263 Service change 38063 Date 30/08/2014

Mileage Update

Reason for Issue

10.57

17009

TRANCHE 502

Version Detail

QSI Points are highlighted.

Timing Point Code	Stop Number	Stop Name	Metres	Miles	
HBRYBN	15063	Highbury Hill			
	15065	lighbury Grove School / Aberdeen Par	230	0.14	
	9242	St Paul's Road / Highbury Grove	513	0.32	
	11470	Highbury Corner	157	0.10	
HYISSN	29772	Highbury & Islington Station	357	0.22	
	10005	St Mary Magdalene Church	276	0.17	
	1084	Liverpool Road	287	0.18	
	10011 796	Holloway Road Station	315	0.20 0.22	
		Camden Road Holloway / Nags Head	353		
HOLLSS	314 9850	Tufnell Park Road	186 336	0.12 0.21	
HOLLSS	9852	Manor Gardens	248	0.21	
	11328	Wedmore Street	297	0.13	
	9858	Upper Holloway Station	314	0.10	
ARCHHR	BP2307	Elthorne Road	150	0.20	
ARCHIN	36803	Archway Station / Highgate Hill	254	0.16	
	33982	Archway Station / Highgate Hill Archway Road / Tollhouse Way	195	0.10	
	9862	Waterlow Road	190	0.12	
	9864	Langdon Park Road	441	0.12	
	1908	Northwood Road	276	0.17	
HIGHSN	9432	Highgate Station	389	0.24	
	4710	Muswell Hill Road	216	0.13	
	9872	Talbot Road / North Hill	380	0.24	
	9874	Woodside Avenue	537	0.33	
	9878	The Bishops Avenue	488	0.30	
EFLYSN	14636	East Finchley Station	169	0.11	
	4651	Fairlawn Avenue	201	0.12	
	9883	Kitchener Road	300	0.19	
	9884	East Finchley Library	385	0.24	
	3518	Chandos Road	263	0.16	
	9888	Oak Lane	287	0.18	
	9890	Strawberry Vale	306	0.19	
NTFYNC	3777	Squires Lane	257	0.16	
	9892	Leisure Way	321	0.20	
	9894	Granville Road	245	0.15	
	9899	Christchurch Avenue	305	0.19	
NTFYBL	1023	Tally Ho Corner	459	0.29	
	8745	Torrington Park	338	0.21	
	9903	Ravensdale Avenue	141	0.09	
	1555	Finchley Park	336	0.21	
	BP247	Derwent Crescent	322	0.20	
	9907	Swan Lane	242	0.15	
	9909	hetstone High Road / Friern Barnet La	244	0.15	
WHETGF	3295	Athenaeum Road	353	0.22	
	9912	Chandos Avenue	240	0.15	
	9914	Buckingham Avenue	265	0.16	
	9916	Friern Mount Drive	190	0.12	
	9918	Walfield Avenue	200	0.12	
	1184	Lyonsdown Road	391	0.24	
	9920	Dinsdale Gardens	261	0.16	
	1334	Barnet Odeon	322	0.20	
	9922	Underhill	405	0.25	
DDNITUS	35632	High Barnet Station	379	0.24	
BRNTHS	26884 26484	Barnet Church Barnet Church / Wood Street	377 217	0.23	
		Manor Road	217	0.13	
	12089 BP1540	Union Street		0.13	
BRNTHP	BP1540 80013	Barnet Hospital	228 470	0.14 0.29	
DRIVIND	00013	Darriet Hospital	470	0.29	
		Total Route Mileage - Out Direction	17009	10.57	
		Total Notice Mileage - Out Direction	17009	10.57	

BACK DIRECTION						
Timing Point Code	Stop Number	Stop Name	Metres	Miles		
BRNTHP	80005	Barnet Hospital	Wioti 63	WIIIOS		
DKINTHE	12088	Union Street	505	0.31		
	12218	Barnet Church / Wood Street	414	0.26		
BRNTHS	4127	Barnet High Street / Barnet Church	171	0.11		
Ditterno	1478	High Barnet Station / Meadway	225	0.14		
	9923	High Barnet Station	340	0.21		
	9921	Potters Lane	422	0.26		
	1333	Barnet Odeon	192	0.12		
	9919	Dinsdale Gardens	334	0.21		
	3778	Lyonsdown Road	421	0.26		
	9917	Walfield Avenue	191	0.12		
	9915	Friern Mount Drive	344	0.21		
	9913	Chandos Avenue	315	0.20		
WHETGF	4653	Athenaeum Road	338	0.21		
	9910	hetstone High Road / Friern Barnet La	254	0.16		
	9908	Friern Barnet Lane	233	0.14		
	9906	Derwent Crescent	321	0.20		
	1556	Finchley Park	407	0.25		
	80008	Ravensdale Avenue	261	0.16		
	9901	Tally Ho Corner	327	0.20		
NTFYHR	28900	North Finchley Bus Station	198	0.12		
	9897	Christchurch Avenue	252	0.16		
	9893	Granville Road	325	0.20		
	20800	Leisure Way	284	0.18		
NTFYNC	3776	Squires Lane	405	0.25		
	9889	Strawberry Vale	157	0.10		
	BP1749	Lewis Gardens	237	0.15		
	9887	Oak Lane	186	0.12		
	8506	Chandos Road	225	0.14		
	9882	Hertford Road	417	0.26		
	4647	Fortis Green	317	0.20		
	10242	Fairlawn Avenue	127	0.08		
EFLYSN	27477	East Finchley Station	254	0.16		
	9877	The Bishops Avenue	215	0.13		
	9873	Woodside Avenue	314	0.20		
	9871	North Hill	373	0.23		
	4709	Highgate Wood	265	0.16		
	9869	Muswell Hill Road	262	0.16		
HIGHSN	9431	Highgate Station	226	0.14		
	10860	Southwood Avenue	282	0.18		
	1909	Northwood Road	277	0.17		
	9863	Langdon Park Road	234	0.15		
	9861	Waterlow Road	370	0.23		
	528	Whittington Hospital	203	0.13		
ARCHHR	BP2478	Archway Station / Holloway Road	249	0.15		
	9857	Upper Holloway Station	347	0.22		
	9853	Alexander Road	430	0.27		
	9849	Manor Gardens	266	0.17		
HOLLSS	R0055	Seven Sisters Road / Parkhurst Road	247	0.15		
	26431	Holloway / Nags Head	148	0.09		
	797	Tollington Road	253	0.16		
	10010	Holloway Road Station	496	0.31		
	1083	Liverpool Road	127	0.08		
	10004	St Mary Magdalene Church	385	0.24		
HYISSN	10003	Highbury & Islington Station	263	0.16		
	11469	St Paul's Road / Highbury Corner	260	0.16		
	15067	Highbury Grove School / Baalbec Road	402	0.25		
	15066	Aberdeen Park	189	0.12		
HBRYBN	29918	Highbury Barn	326	0.20		

Total Route Mileage - Back Direction

16808

16808

10.44

10.44