

7. Service Specification

Route: 267

QC39501

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Hammersmith Bus Station, Upper Level to Fulwell, Old Tram Depot
Terminus Points - Summer Sunday Extension (Option 1 only)	Hammersmith Bus Station, Upper Level to Hampton Court Green, Hampton Court Road
Contract Basis	Incentivised
Commencement Date	10 th November 2012
Vehicle Type	87 capacity, dual door, double deck buses
Current Maximum Approved Dimensions	10.5 metres long and 2.55 metres wide
New Vehicles Price Required	Yes
Hybrid Price Required	No
Sponsored Route	No
Minimum Performance Std	Average Excess Wait Time - No more than 1.20 minutes
Extension Threshold	Average Excess Wait Time Threshold - 1.05 minutes
Advertising Rights	Operator
Minimum Operated Mileage	No less than 98.00%

The Date of Tender for this ITT is: No later than 12 Noon on 14th November 2011

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

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1) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 267.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

Option 1

- No change to the current summer Sunday extension from Fulwell, Old Tram Depot to Hampton Court Green, Hampton Court Road.

Option 2

- The summer Sunday extension from Fulwell, Old Tram Depot to Hampton Court Green, Hampton Court Road is withdrawn.

Option 1 & 2

- Route No. 267 is specified to terminate at Fulwell, Old Tram Depot but will not stand in the bus garage. Tenderers should assume that a suitable stand will be made available within 5 minutes running time (in each direction) of this location.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

OPTIONS 1 & 2

3.1) MONDAY TO FRIDAY SCHOOLDAYS SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Upper Level to Fulwell, Old Tram Depot			Fulwell, Old Tram Depot to Hammersmith Bus Station, Upper Level		
First departure no later than 0550.			First departure no later than 0500.		
0545 - 0625	Every 20 minutes		0455 - 0520	Every 20 minutes	
0626 - 0640	Every 15 minutes		0521 - 0550	Every 15 minutes	
0641 - 0655	Every 12 minutes		0551 - 1400	Every 10 minutes	
0656 - 0755	Every 8-9 minutes (7 buses per hour)		1401 - 1500	Every 8-9 minutes (7 buses per hour)	
0756 - 1840	Every 10 minutes		1501 - 1800	Every 10 minutes	
1841 - 1915	Every 12 minutes		1801 - 1835	Every 12 minutes	
1916 - 2030	Every 15 minutes		1836 - 1920	Every 15 minutes	
2031 - 0035	Every 20 minutes		1921 - 2345	Every 20 minutes	
Last departure no earlier than 0030.			Last departure no earlier than 2340.		
Pinchpoints					
Isleworth, War Memorial	0730 - 0830	9 minutes	Turnham Green Church	0730 - 0900	10 minutes
	1530 - 1800	10 minutes		1550 - 1650	10 minutes

OPTIONS 1 & 2

3.2) MONDAY TO FRIDAY NON-SCHOOLDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Upper Level to Fulwell, Old Tram Depot			Fulwell, Old Tram Depot to Hammersmith Bus Station, Upper Level		
First departure no later than 0550.			First departure no later than 0500.		
0545 - 0625	Every 20 minutes		0455 - 0520	Every 20 minutes	
0626 - 0640	Every 15 minutes		0521 - 0550	Every 15 minutes	
0641 - 0655	Every 12 minutes		0551 - 1800	Every 10 minutes	
0656 - 1840	Every 10 minutes		1801 - 1835	Every 12 minutes	
1841 - 1915	Every 12 minutes		1836 - 1920	Every 15 minutes	
1916 - 2030	Every 15 minutes		1921 - 2345	Every 20 minutes	
2031 - 0035	Every 20 minutes				
Last departure no earlier than 0030.			Last departure no earlier than 2340.		
Pinchpoints					
Isleworth, War Memorial	0730 - 0830	10 minutes	Turnham Green Church	0730 - 0900	10 minutes
	1530 - 1800	10 minutes		1550 - 1650	10 minutes

OPTIONS 1 & 2

3.3) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Upper Level to Fulwell, Old Tram Depot		Fulwell, Old Tram Depot to Hammersmith Bus Station, Upper Level			
First departure no later than 0550.		First departure no later than 0500.			
0545 - 0830	Every 20 minutes	0455 - 0740	Every 20 minutes		
0831 - 0900	Every 15 minutes	0741 - 0810	Every 15 minutes		
0901 - 1935	Every 12 minutes	0811 - 1825	Every 12 minutes		
1936 - 2035	Every 15 minutes	1826 - 1940	Every 15 minutes		
2036 - 0035	Every 20 minutes	1941 - 2345	Every 20 minutes		
Last departure no earlier than 0030.		Last departure no earlier than 2340.			
Pinchpoints					
Isleworth War Memorial	0930 - 1100	12 minutes	Turnham Green Church	0900 - 1030	12 minutes

OPTIONS 1 & 2

3.4) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Upper Level to Fulwell, Old Tram Depot		Fulwell, Old Tram Depot to Hammersmith Bus Station, Upper Level			
First departure no later than 0550.		First departure no later than 0500.			
0545 - 0750	Every 30 minutes	0455 - 0700	Every 30 minutes		
0751 - 0950	Every 20 minutes	0701 - 0900	Every 20 minutes		
0951 - 1930	Every 15 minutes	0901 - 1840	Every 15 minutes		
1931 - 0035	Every 20 minutes	1841 - 2345	Every 20 minutes		
Last departure no earlier than 0030.		Last departure no earlier than 2340.			
Pinchpoints					
Isleworth War Memorial	1030 - 1130	15 minutes	Turnham Green Church	1030 - 1130	15 minutes

FOR OPTION 1 ONLY:

From the first Sunday in May until the last Sunday in September, Route No. 267 should be extended from Fulwell, Old Tram Depot to Hampton Court Green, Hampton Court Road. The first arrival at Hampton Court Green, Hampton Court Road should be no later than 0915, whilst the last departure should be no later than 1830. The frequencies detailed above should be maintained during these time periods.

The dates of operation are liable to change and exact details of the Summer Sunday requirements will be discussed with the successful Tenderer.

OPTION 1 & 2

3.5) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hammersmith Bus Station, Upper Level to Fulwell, Old Tram Depot		Fulwell, Old Tram Depot to Hammersmith Bus Station, Upper Level			
First departure no later than 0810.		First departure no later than 0820.			
0805 - 0950	Every 20 minutes	0815 - 0900	Every 20 minutes		
0951 - 1930	Every 15 minutes	0901 - 1840	Every 15 minutes		
1931 - 0035	Every 20 minutes	1841 - 2345	Every 20 minutes		
Last departure no earlier than 0030.		Last departure no earlier than 2340.			
Pinchpoints					
Isleworth War Memorial	1030 - 1130	15 minutes	Turnham Green Church	1030 - 1130	15 minutes

4) QSI POINTS & MILEAGE

It is intended Route No. 267 will have 112 surveys per quarter at the following locations:

QSI POINTS	
Towards Fulwell, Old Tram Depot/ Hampton Court Green, Hampton Court Road	Towards Hammersmith Bus Station, Upper Level
Hammersmith	Twickenham
Turnham Green	Isleworth \$
Isleworth \$	Turnham Green
Twickenham	
MILEAGE: See Attached iBus Sheets	

\$ This location is recorded simultaneously in both directions - counted as two surveys.

5) OPERATIONAL CONSIDERATIONS

- 5.1) Route No. 267 should be separated from Route No. R68 between Hampton Hill, High Street and Hampton Court Green on summer Sundays only.
- 5.2) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations:
Kew Bridge Station, Twickenham Station and Fulwell Station.
- 5.3) Route No. 267 can suffer unpredictable traffic delays in the Chiswick area.
- 5.4) Tenderers should assume that a suitable bus stand will be provided in the Fulwell area within 5 minutes running time in each direction from Fulwell, Old Tram Depot.

6) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

6.1) CURRENT PERFORMANCE

As per current print out.

6.2) ROUTE RECORD

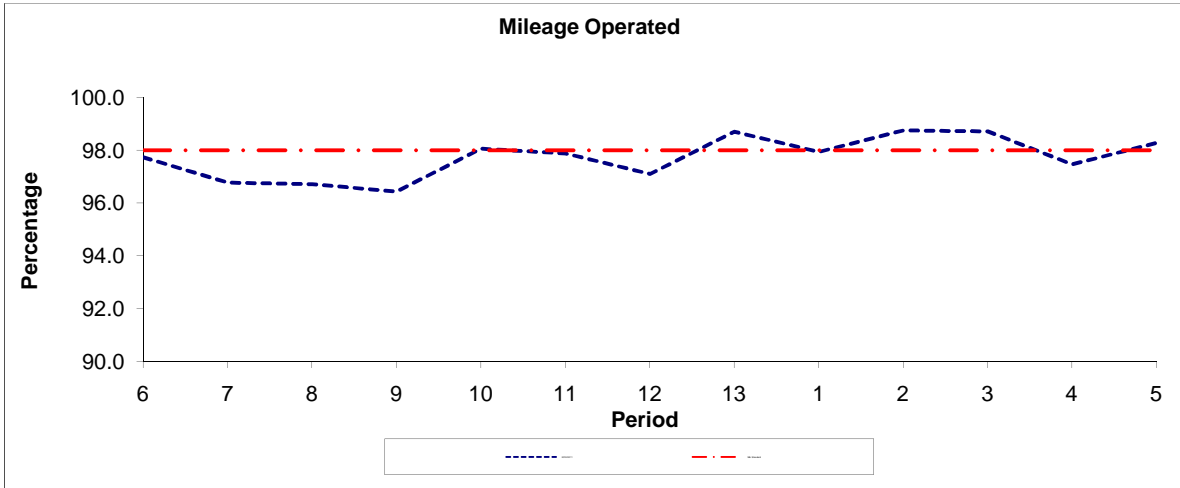
As per Busnet Printout.

6.3) IBUS MILEAGE

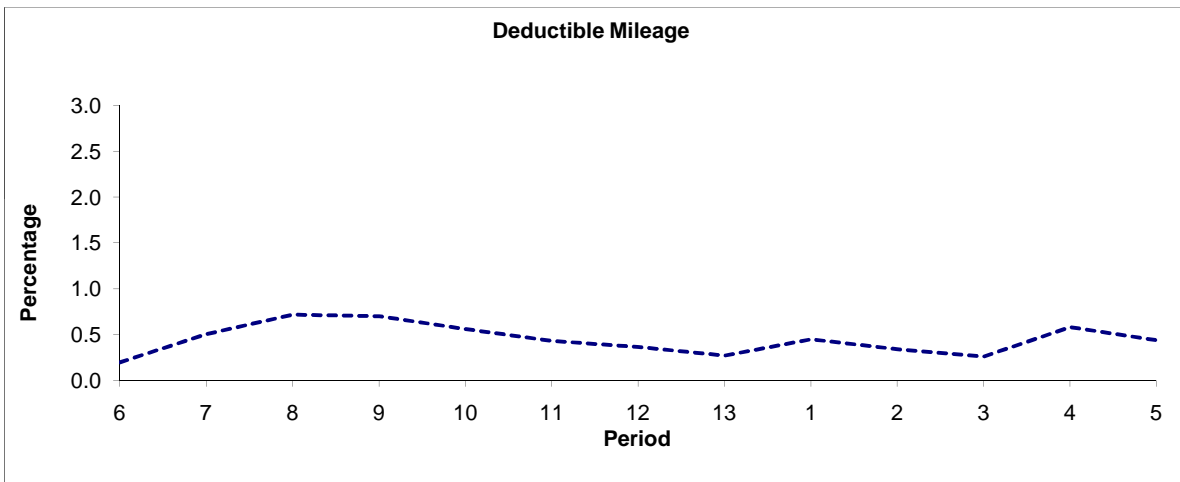
As per current print out.

PART B - PERFORMANCE STATISTICS

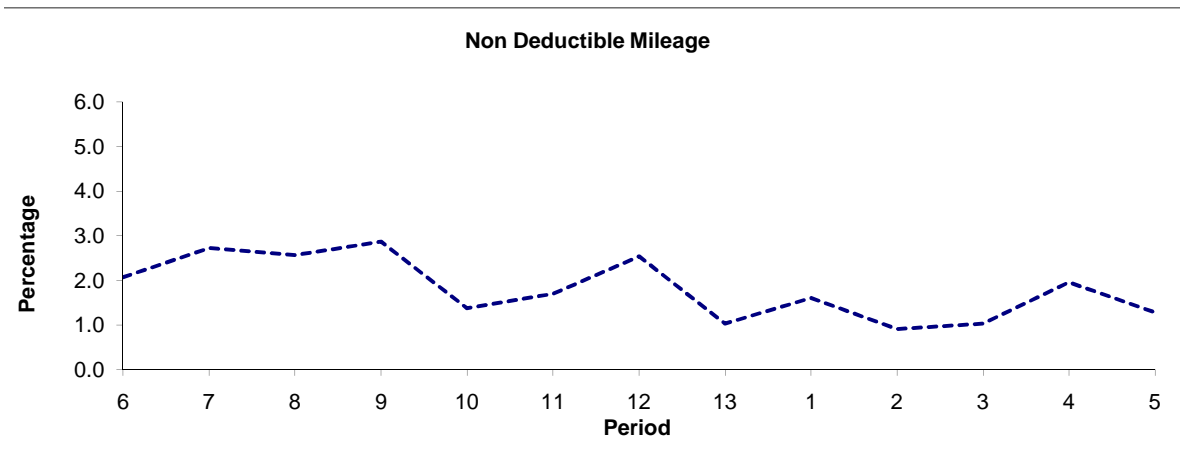
Route 267



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	97.73	96.76	96.72	96.43	98.06	97.87	97.09	98.70	97.94	98.75	98.71	97.46	98.28
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	0.20	0.51	0.72	0.70	0.56	0.43	0.37	0.27	0.45	0.34	0.26	0.58	0.44

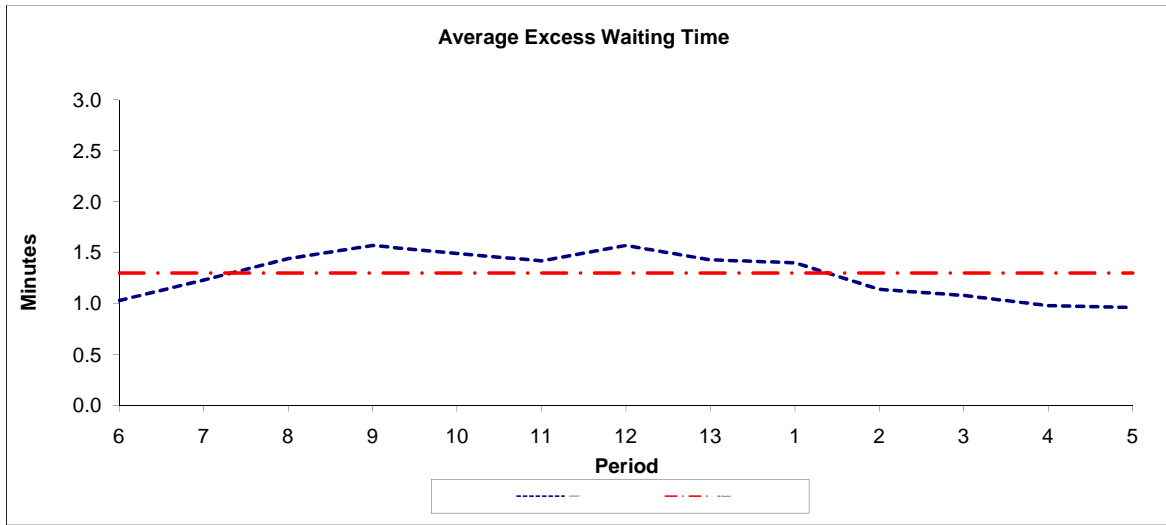


Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	2.08	2.73	2.57	2.87	1.38	1.70	2.54	1.03	1.61	0.91	1.03	1.96	1.28

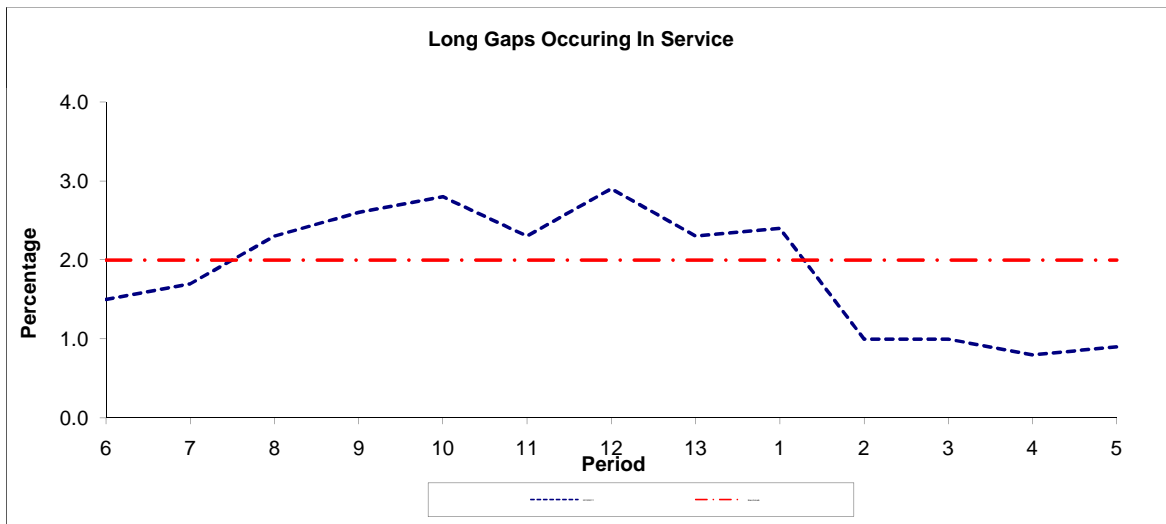
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 267



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	1.03	1.23	1.44	1.57	1.49	1.42	1.57	1.43	1.40	1.14	1.08	0.98	0.96
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	6	7	8	9	10	11	12	13	1	2	3	4	5
2010/2011	1.50	1.70	2.30	2.60	2.80	2.30	2.90	2.30	2.40	1.00	1.00	0.80	0.90
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 267: Hammersmith Bus Station - Fulwell, Old Tram Depot

Date of Structural Change: 10 November 2012.

Date of Service Change: 10 November 2012.

Reason for Issue: New Tender - Option 1 - no change to structure.

STREETS TRAVERSED

Towards Fulwell, Old Tram Depot: Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, Kew Bridge Road, Brentford High Street, London Road, Twickenham Road, London Road, London Road Roundabout, London Road, King Street, Heath Road, The Green, Hampton Road, South Road.

Special Journey towards Hampton Court:

During the summer on Sundays buses operate from Hampton Road, then via Wellington Road, Hampton Hill High Street, Hampton High Street, Church Street to Hampton Court Road.

Towards Hammersmith Bus Station: South Road, Hampton Road, The Green, Heath Road, King Street, London Road, London Road Roundabout, London Road, Twickenham Road, London Road, Brentford High Street, Kew Bridge Road, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level.

Special Journey from Hampton Court:

During the summer on Sundays buses operate from Hampton Court Road, then via Church Street, Hampton High Street, Hampton Hill High Street, Wellington Road to Hampton Road.

STANDING AND TURNING POINTS

HAMMERSMITH BUS STATION, UPPER LEVEL

Private stand for 10 buses in Hammersmith Upper Level Bus Station. Buses to stand as follows:

Bays E1/E2 on east side - Route 267,

Bays E3/E4/E5 on east side - Routes 9 and N9,

Bay S1 on south side - Route 9 (only between 0600 and 2100),

Bays W1/W2 on west side - Route 211,

Bays W3/W4 on west side - Route 10.

Buses proceed from Hammersmith Bus Station High Level direct to stand, departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop E and pick up in Hammersmith Bus Station High Level, at Stop B.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 267 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Hammersmith.

RAVENSCOURT PARK (from FULWELL, OLD TRAM DEPOT)

Buses proceed from King Street via Studland Street, Glenthorne Road and Dalling Road departing to King Street. Set down in King Street, at Stop C and pick up in King Street, at Stop D.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

DISPLAY: Ravenscourt Park.

STAMFORD BROOK BUS GARAGE (from FULWELL, OLD TRAM DEPOT)

Private stand for two buses on forecourt of Stamford Brook Bus Garage.

Buses proceed from Chiswick High Road via Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt and Stamford Brook Bus Garage Access Road to Chiswick High Road. Set down in Chiswick High Road, at Stop OO and pick up in Chiswick High Road, at Stop RR.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Stamford Brook, Chiswick Lane.

STAMFORD BROOK BUS GARAGE (from Hammersmith Bus Station)

Private stand for two buses on forecourt of Stamford Brook Bus Garage.

Buses proceed from Chiswick High Road via Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt and Stamford Brook Bus Garage Access Road to Chiswick High Road. Set down in Chiswick High Road, at Stop PP and pick up in Chiswick High Road, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Stamford Brook, Bus Garage.

TURNHAM GREEN, HEATHFIELD TERRACE

Public stand for two buses on east side of Heathfield Terrace, commencing at lamp standard number 4 extending 27 metres north.

From Fulwell, Old Tram Depot.

Buses proceed from Chiswick High Road via Heathfield Terrace, Heathfield Gardens, Sutton Lane North, Sutton Lane, Sutton Lane North and Heathfield Terrace to stand, departing via Heathfield Terrace to Chiswick High Road. Set down in Chiswick High Road, at Stop DD and pick up in Chiswick High Road, at Stop CV.

From Hammersmith Bus Station.

Buses proceed from Chiswick High Road via Heathfield Terrace, Heathfield Gardens, Sutton Lane North, Sutton Lane, Sutton Lane North and Heathfield Terrace to stand, departing via Heathfield Terrace to Chiswick High Road. Set down in Chiswick High Road, at Stop SS and pick up in Chiswick High Road, at Stop GG.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Turnham Green.

GUNNERSBURY ROUNDABOUT

From Fulwell, Old Tram Depot.

Buses proceed from Chiswick High Road via Chiswick Roundabout departing to Chiswick High Road. Set down in Chiswick High Road, at Stop Q and pick up in Chiswick High Road, at Stop L.

From Hammersmith Bus Station.

Buses proceed from Chiswick High Road via Gunnersbury Roundabout departing to Chiswick High Road. Set down in Chiswick High Road, at Stop J and pick up in Chiswick High Road, at Stop K.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Chiswick Roundabout.

BRENTFORD, COUNTY COURT

Public stand for three buses on south side of Back Lane, commencing 5 metres west of the western kerbline of Alexandra Road and extending 30 metres west.

From Fulwell, Old Tram Depot.

Buses proceed from Brentford High Street via Alexandra Road and Back Lane to stand, departing via Back Lane, St Paul's Road and Half Acre to Brentford High Street. Set down in Brentford High Street, at Stop BP and pick up in Brentford High Street, at Stop BL.

From Hammersmith Bus Station.

Buses proceed from Brentford High Street via Alexandra Road and Back Lane to stand, departing via Back Lane, St Paul's Road and Half Acre to Brentford High Street. Set down in Brentford High Street, at Stop BJ and pick up in Brentford High Street, at Stop BP.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Brentford, County Court.

LONDON ROAD, CHERTSEY ROAD

From Fulwell, Old Tram Depot.

Buses proceed from London Road via London Road Roundabout departing to London Road. Set down in London Road, at Stop N and pick up in London Road, at Stop E.

From Hammersmith Bus Station.

Buses proceed from London Road via London Road Roundabout and London Road departing to Twickenham Road. Set down in London Road, at Stop D and pick up in Twickenham Road, at Stop P.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: London Road, Chertsey Road.

TWICKENHAM, ALBANY

Private stand for three buses in layby on north side of Station Yard.

From Fulwell, Old Tram Depot.

Buses proceed from London Road via Railway Approach and Station Yard to stand, departing via Station Yard and Railway Approach to London Road. Set down in London Road, at Stop E and pick up in London Road, at Stop F.

From Hammersmith Bus Station.

Buses proceed from London Road via Railway Approach and Station Yard to stand, departing via Station Yard and Railway Approach to London Road. Set down in London Road, at Stop C and pick up in London Road, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Twickenham.

FULWELL, OLD TRAM DEPOT (from Hammersmith Bus Station)

Private stand for two buses in marked bays within grounds of Fulwell Old Tram Depot. Buses proceed from South Road via Stanley Road and Fulwell Old Tram Depot to stand, departing via Fulwell Old Tram Depot and Stanley Road to South Road. Set down in South Road, at Stop H and pick up in South Road, at Stop J.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 267 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Fulwell.

HAMPTON CHURCH, WHITE HART (from Hammersmith Bus Station)

Public stand on west side Church Street (outside St Marys Church) commencing 70 metres north of Johnsons Drive and combined with stop R0153.

Buses proceed from Hampton High Street via Thames Street and Church Street to stand, departing to Church Street. Set down in Hampton High Street, at Stop M and pick up in Church Street, at Stop T.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Hampton Church.

HAMPTON COURT, HAMPTON COURT ROAD

Public stand for one bus in layby on north side of Hampton Court Road, 46 metres west of Hampton Court roundabout.

Buses proceed from Hampton Court Road direct to stand, departing via Hampton Court Road and Hampton Court Roundabout to Hampton Court Road. Set down in Hampton Court Road, at Stop D and pick up in Hampton Court Road, at Stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route 267 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Hampton Court.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 267: Hammersmith Bus Station - Fulwell, Old Tram Depot

Date of Structural Change: 11 November 2012.

Date of Service Change: 11 November 2012.

Reason for Issue: New Tender - Option 2 - withdraw the summer Sunday extension to Hampton Court.

STREETS TRAVERSED

Towards Fulwell, Old Tram Depot: Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, Kew Bridge Road, Brentford High Street, London Road, Twickenham Road, London Road, London Road Roundabout, London Road, King Street, Heath Road, The Green, Hampton Road, South Road.

Towards Hammersmith Bus Station: South Road, Hampton Road, The Green, Heath Road, King Street, London Road, London Road Roundabout, London Road, Twickenham Road, London Road, Brentford High Street, Kew Bridge Road, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level.

STANDING AND TURNING POINTS

HAMMERSMITH BUS STATION, UPPER LEVEL

Private stand for 10 buses in Hammersmith Upper Level Bus Station. Buses to stand as follows:

Bays E1/E2 on east side - Route 267,

Bays E3/E4/E5 on east side - Routes 9 and N9,

Bay S1 on south side - Route 9 (only between 0600 and 2100),

Bays W1/W2 on west side - Route 211,

Bays W3/W4 on west side - Route 10.

Buses proceed from Hammersmith Bus Station High Level direct to stand, departing to Hammersmith Bus Station High Level. Set down in Hammersmith Bus Station High Level, at Stop E and pick up in Hammersmith Bus Station High Level, at Stop B.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 267 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Hammersmith.

RAVENSCOURT PARK (from FULWELL, OLD TRAM DEPOT)

Buses proceed from King Street via Studland Street, Glenthorne Road and Dalling Road departing to King Street. Set down in King Street, at Stop C and pick up in King Street, at Stop D.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

DISPLAY: Ravenscourt Park.

STAMFORD BROOK BUS GARAGE (from FULWELL, OLD TRAM DEPOT)

Private stand for two buses on forecourt of Stamford Brook Bus Garage.

Buses proceed from Chiswick High Road via Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt and Stamford Brook Bus Garage Access Road to Chiswick High Road. Set down in Chiswick High Road, at Stop OO and pick up in Chiswick High Road, at Stop RR.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Stamford Brook, Chiswick Lane.

STAMFORD BROOK BUS GARAGE (from Hammersmith Bus Station)

Private stand for two buses on forecourt of Stamford Brook Bus Garage.

Buses proceed from Chiswick High Road via Stamford Brook Bus Garage Access Road to stand, departing via Stamford Brook Bus Garage Access Road, Stamford Brook Bus Garage Forecourt and Stamford Brook Bus Garage Access Road to Chiswick High Road. Set down in Chiswick High Road, at Stop PP and pick up in Chiswick High Road, at Stop H.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Stamford Brook, Bus Garage.

TURNHAM GREEN, HEATHFIELD TERRACE

Public stand for two buses on east side of Heathfield Terrace, commencing at lamp standard number 4 extending 27 metres north.

From Fulwell, Old Tram Depot.

Buses proceed from Chiswick High Road via Heathfield Terrace, Heathfield Gardens, Sutton Lane North, Sutton Lane, Sutton Lane North and Heathfield Terrace to stand, departing via Heathfield Terrace to Chiswick High Road. Set down in Chiswick High Road, at Stop DD and pick up in Chiswick High Road, at Stop CV.

From Hammersmith Bus Station.

Buses proceed from Chiswick High Road via Heathfield Terrace, Heathfield Gardens, Sutton Lane North, Sutton Lane, Sutton Lane North and Heathfield Terrace to stand, departing via Heathfield Terrace to Chiswick High Road. Set down in Chiswick High Road, at Stop SS and pick up in Chiswick High Road, at Stop GG.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Turnham Green.

GUNNERSBURY ROUNDABOUT

From Fulwell, Old Tram Depot.

Buses proceed from Chiswick High Road via Chiswick Roundabout departing to Chiswick High Road. Set down in Chiswick High Road, at Stop Q and pick up in Chiswick High Road, at Stop L.

From Hammersmith Bus Station.

Buses proceed from Chiswick High Road via Gunnersbury Roundabout departing to Chiswick High Road. Set down in Chiswick High Road, at Stop J and pick up in Chiswick High Road, at Stop K.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Chiswick Roundabout.

BRENTFORD, COUNTY COURT

Public stand for three buses on south side of Back Lane, commencing 5 metres west of the western kerbline of Alexandra Road and extending 30 metres west.

From Fulwell, Old Tram Depot.

Buses proceed from Brentford High Street via Alexandra Road and Back Lane to stand, departing via Back Lane, St Paul's Road and Half Acre to Brentford High Street. Set down in Brentford High Street, at Stop BP and pick up in Brentford High Street, at Stop BL.

From Hammersmith Bus Station.

Buses proceed from Brentford High Street via Alexandra Road and Back Lane to stand, departing via Back Lane, St Paul's Road and Half Acre to Brentford High Street. Set down in Brentford High Street, at Stop BJ and pick up in Brentford High Street, at Stop BP.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Brentford, County Court.

LONDON ROAD, CHERTSEY ROAD

From Fulwell, Old Tram Depot.

Buses proceed from London Road via London Road Roundabout departing to London Road. Set down in London Road, at Stop N and pick up in London Road, at Stop E.

From Hammersmith Bus Station.

Buses proceed from London Road via London Road Roundabout and London Road departing to Twickenham Road. Set down in London Road, at Stop D and pick up in Twickenham Road, at Stop P.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: London Road, Chertsey Road.

TWICKENHAM, ALBANY

Private stand for three buses in layby on north side of Station Yard.

From Fulwell, Old Tram Depot.

Buses proceed from London Road via Railway Approach and Station Yard to stand, departing via Station Yard and Railway Approach to London Road. Set down in London Road, at Stop E and pick up in London Road, at Stop F.

From Hammersmith Bus Station.

Buses proceed from London Road via Railway Approach and Station Yard to stand, departing via Station Yard and Railway Approach to London Road. Set down in London Road, at Stop C and pick up in London Road, at Stop B.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Twickenham.

FULWELL, OLD TRAM DEPOT

Private stand for two buses in marked bays within grounds of Fulwell Old Tram Depot. Buses proceed from South Road via Stanley Road and Fulwell Old Tram Depot to stand, departing via Fulwell Old Tram Depot and Stanley Road to South Road. Set down in South Road, at Stop G and pick up in South Road, at Stop F.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 267 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Fulwell.

Transport for London - Live Mileage List

Route 267

Service change

Date 2 May 2010

Reason for Change

New Tender

OUT DIRECTION					BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles	Timing Point Code	Stop Number	Stop Name	Metres	Miles
HAMMBU S	HAMMBU S	Hammersmith Bus Station, Upper Level			HCRTGN S	HCRTGN S	Hampton Court Green, Hampton Court Road		
HAMMBU	R0876	Hammersmith Bus Station	0	0.00	HCRTGN	19579	Hampton Court Green / Cardinal Wolsey	0	0.00
	51781	Kings Mall Shopping Centre	497	0.31		19581	Hampton Lodge	220	0.14
	24779	Hammersmith Town Hall	392	0.24		19583	The Thames Riviera	594	0.37
	BP1501	Ravenscourt Park Station	210	0.13		19585	Garrick Villa	381	0.24
	6149	Ravenscourt Park	329	0.20	HPTNCH	R0153	Hampton Church	343	0.21
	174	Goldhawk Road	256	0.16		6441	Park Close	249	0.15
V GR	1038	Stamford Brook Bus Garage	381	0.24		6449	Hampton Pool	318	0.20
	6153	Chiswick Lane	277	0.17		6440	Uxbridge Road	445	0.28
	1039	Chiswick Police Station	442	0.27		20523	Holly Road	279	0.17
TURNCH	133	Turnham Green Church	426	0.26		6435	Cross Street	242	0.15
	6157	Chiswick Road	328	0.20	HPHLHH	R0125	Parkside	175	0.11
	27303	Gunnersbury Station	308	0.19		27571	Princes Road	336	0.21
	6159	Power Road	331	0.21	FW GR	6393	Fulwell Station	490	0.30
GUNNRA	3164	Brentford Fountain Leisure Centre	438	0.27	FWELHG	14715	Fulwell / Sixth Cross Road	178	0.11
KEWBSN	1625	Kew Bridge Station	351	0.22		6390	Trafalgar Road / Prince Of Wales	466	0.29
	6164	The Musical Museum	327	0.20		6388	Twickenham / The Prince Albert	281	0.17
	6168	Watermans Centre	356	0.22		6387	Twickenham Green	363	0.23
	6170	Goat Wharf	231	0.14		6422	Heath Road / Grove Avenue	355	0.22
	6174	Brentford County Court	300	0.19		25898	Heath Road / Cophall Gardens	239	0.15
BTFDHA	6176	Brentford Magistrates Court	280	0.17	TWICKS	R0270	Twickenham / King Street	277	0.17
	6180	Brent Lea	489	0.30		6382	Twickenham London Road	284	0.18
	6184	Syon Lane	315	0.20	TWICSN	BP3821	Twickenham Station	248	0.15
ISLEBC	6188	Busch Corner	340	0.21		R0245	Whitton Road	157	0.10
	6402	Teesdale Gardens	329	0.20		R0244	Hill View Road	410	0.25
	6461	West Middlesex Hospital	278	0.17	LDRDCR	20707	Ivy Bridge	326	0.20
	6405	Mandeville Road	279	0.17		6417	Crane Avenue	169	0.11
ISLEWM	15225	Isleworth War Memorial	201	0.12		6411	Woodstock Avenue	209	0.13
	20513	Isleworth Library	371	0.23		6410	Lynton Close	299	0.19
	27558	Brantwood Avenue	219	0.14		6372	Isleworth Library	323	0.20
	6373	Lynton Close	280	0.17		20514	Worton Road	207	0.13
	6412	Mogden Lane	312	0.19	ISLEWM	3724	Isleworth War Memorial	223	0.14
	6413	Crane Avenue	192	0.12		6368	Mandeville Road	298	0.19
LDRDCR	20708	Chertsey Road	218	0.14		4568	West Middlesex Hospital	324	0.20
	R0242	Hill View Road	286	0.18		27569	Park Road	363	0.23
	27567	Whitton Road	317	0.20	ISLEBC	6187	Busch Corner	166	0.10
TWICSN	14713	Twickenham Station	177	0.11		6183	Syon Lane	251	0.16
	25606	Twickenham / London Road	334	0.21		6181	Beech Avenue	200	0.12
TWICKS	14752	Twickenham / King Street	208	0.13		6179	Brent Lea	245	0.15
	R0278	Heath Road / Cophall Gardens	273	0.17	BTFDHA	6175	Brentford Magistrates Court	450	0.28
	2841	Heath Road / Grove Avenue	267	0.17		6173	Brentford County Court	253	0.16
	6424	Twickenham Green	387	0.24		6169	Watermans Centre	464	0.29
	R0124	Twickenham / The Prince Albert	229	0.14		6167	The Musical Museum	220	0.14
	27526	Trafalgar Road / Prince Of Wales	442	0.27		6163	Kew Bridge Steam Museum	348	0.22
FWELHG	6428	Fulwell / Sixth Cross Road	349	0.22	KEWBSN	2196	Kew Bridge Station	295	0.18
FW GR	27570	Fulwell Bus Garage	216	0.13	GUNNRA	3163	Brentford Fountain Leisure Centre	267	0.17
	33917	Fulwell Station	69	0.04		6158	Oxford Road North	512	0.32
	27572	Princes Road	372	0.23		1049	Gunnersbury Station	153	0.10
HPHLHH	6433	Parkside	331	0.21		R0209	Chiswick Road	350	0.22
	6398	Cross Street	268	0.17	TURNCH	134	Turnham Green Church	415	0.26
	20524	Holly Road	229	0.14		33871	Clifton Gardens	235	0.15
	35828	Park Place	166	0.10		27402	Chiswick Police Station	263	0.16
	6437	Uxbridge Road	215	0.13		29149	Chiswick Lane	326	0.20
	6439	Hampton Pool	303	0.19	V GR	1037	Stamford Brook Bus Garage	266	0.17
	6451	Park Close	291	0.18		29874	Goldhawk Road / Youngs Corner	178	0.11
HPTNCH	R0152	Hampton Church	189	0.12		6148	Ravenscourt Park	478	0.30
	19587	Garrick Villa	276	0.17		6146	Ravenscourt Park Station	172	0.11
	19586	St. Albans Lodge	274	0.17		6144	Dalling Road	133	0.08
	19584	The Thames Riviera	422	0.26		BP3195	Lamington Street	428	0.27
	1958	Hampton Lodge	286	0.18		20412	Iffley Road	136	0.08
HCRTGN	19580	Hampton Court Green / Cardinal Wolsey	323	0.20		29966	Hammersmith Str/Hammersmith & City Line	352	0.22
HCRTGN S	HCRTGN S	Hampton Court Green, Hampton Court Road	0	0.00	HAMMBU	R0879	Hammersmith Bus Station	384	0.24
					HAMMBU S	HAMMBU S	Hammersmith Bus Station, Upper Level	0	0.00
TOTAL ROUTE MILEAGE - OUT DIRECTION			17782	11.05	TOTAL ROUTE MILEAGE - BACK DIRECTION			18011	11.19
			metres	miles				metres	miles
Fulwell Garage to Hampton Court Green				2.49	Hampton Court Green to Fulwell Station				2.53