

CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

Contract Reference	QC37903
Route Number	607
Terminus Points	Uxbridge Station to White City Bus Station
Contract Basis	Incentivised
Commencement Date	14 April 2012
Vehicle Type	87 capacity, dual door, double deck vehicles
Maximum Approved Dimensions	10.5 metres long and 2.55 metres wide
Advertising Rights	Operator
Sponsored Route	No
Minimum Performance Std	Average Excess Wait Time - No more than 1.10 minutes
Extension Threshold	Average Excess Wait Time Threshold - 0.95 minutes
Minimum Operated Mileage	No less than 98.00%

Tender Return Date: No later than 12 o'clock on 18 April 2011.

SERVICE SPECIFICATION

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1) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 607.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- **Route No. 607 is specified to terminate at Uxbridge Bus Station.** Tenderers should assume that a suitable stand will be provided in Uxbridge Bus Station. **Please see Section 5.2 for a full list of streets traversed and terminal workings**

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station to White City Bus Station		White City Bus Station to Uxbridge Station			
First departure no later than 0530.		First departure no later than 0550.			
0525 - 0700	Every 10 minutes	0545 - 1635	Every 10 minutes		
0701 - 0800	Every 7-8 minutes (8 buses an hour)	1636 - 1735	Every 8-9 minutes (7 buses an hour)		
0801 - 1930	Every 10 minutes	1736 - 2015	Every 10 minutes		
1931 - 2105	Every 15 minutes	2016 - 2205	Every 15 minutes		
Last departure no earlier than 2100.		Last departure no earlier than 2200.			
Pinchpoints					
Ealing Broadway, Christchurch	0740 - 0900	8 minutes	Southall, Town Hall	0735 - 0905	10 minutes
	1505 - 1635	10 minutes		1505 - 1635	10 minutes

2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station to White City Bus Station		White City Bus Station to Uxbridge Station			
First departure no later than 0530.		First departure no later than 0550.			
0525 - 0630	Every 15 minutes	0545 - 0720	Every 15 minutes		
0631 - 1900	Every 10 minutes	0721 - 1945	Every 10 minutes		
1901 - 2105	Every 15 minutes	1946 - 2205	Every 15 minutes		
Last departure no earlier than 2100.		Last departure no earlier than 2200.			
Pinchpoints					
Ealing Broadway, Christchurch	0935 - 1105	10 minutes	Southall, Town Hall	0935 - 1105	10 minutes

2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station to White City Bus Station		White City Bus Station to Uxbridge Station			
First departure no later than 0900.		First departure no later than 0905.			
0855 - 0930	Every 15 minutes	0900 - 1000	Every 15 minutes		
0931 - 1800	Every 12 minutes	1001 - 1915	Every 12 minutes		
1801 - 2105	Every 15 minutes	1916 - 2205	Every 15 minutes		
Last departure no earlier than 2100.		Last departure no earlier than 2200.			
Pinchpoints					
Ealing Broadway, Christchurch	1030 - 1205	12 minutes	Southall, Town Hall	1040 - 1205	12 minutes

2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Uxbridge Station to White City Bus Station		White City Bus Station to Uxbridge Station			
First departure no later than 0900.		First departure no later than 0905.			
0855 - 0930	Every 15 minutes	0900 - 1000	Every 15 minutes		
0931 - 1800	Every 12 minutes	1001 - 1915	Every 12 minutes		
1801 - 2105	Every 15 minutes	1916 - 2205	Every 15 minutes		
Last departure no earlier than 2100.		Last departure no earlier than 2200.			
Pinchpoints					
Ealing Broadway, Christchurch	1030 - 1205	12 minutes	Southall, Town Hall	1040 - 1205	12 minutes

3) QSI POINTS & MILEAGE

It is intended Route No. 607 will have 119 surveys per quarter at the following locations:

QSI POINTS	
Towards White City Bus Station	Towards Uxbridge Station
Uxbridge	White City
Hayes End (AM only)	Acton
Southall \$	Ealing Broadway
Ealing Broadway	Southall \$
MILEAGE: See Attached iBus Sheets	

\$ This location observed simultaneously in both directions - counted as two surveys.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 607 should be separated from Route No. 427 between Uxbridge Bus Station and Acton, Town Hall, and should be separated from Route No. 207 between Hayes By-Pass and White City Bus Station.
- 4.2) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations: Uxbridge Station, Ealing Broadway Station, Ealing Common Station, Acton Central Station, Shepherds Bush Market Station, Shepherds Bush Station and White City Bus Station.
- 4.3) Route No. 607 can suffer unpredictable traffic delays in the West Ealing Broadway and White City areas.
- 4.4) Tenderers should assume that a bus stand will be provided for Route No. 607 in Uxbridge Station.

4.5) The 2012 Olympic Games open on Friday 27th July and close on Sunday 12th August. The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

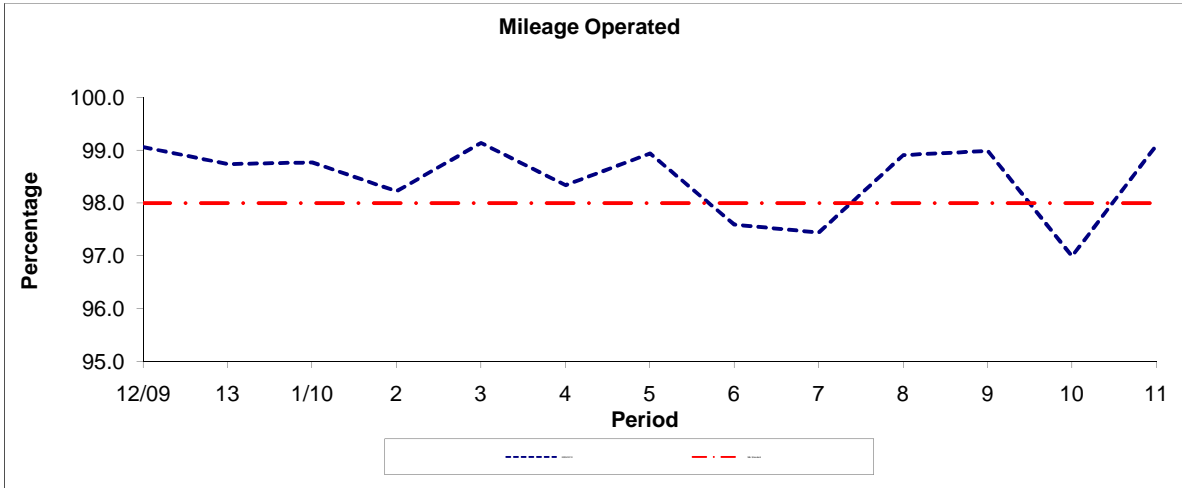
5.1) CURRENT PERFORMANCE
As per current print out.

5.2) ROUTE RECORD
As per Busnet Printout.

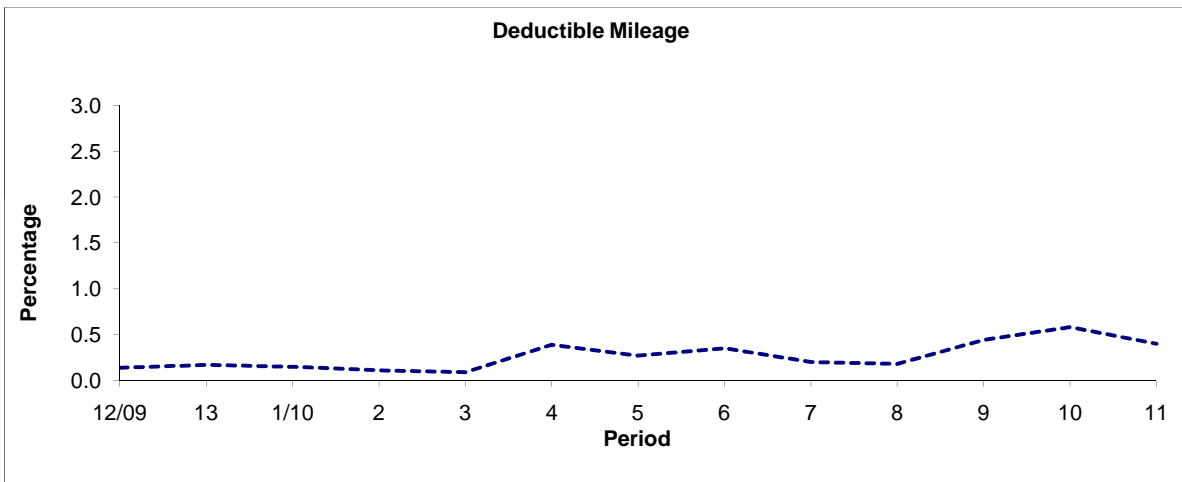
5.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

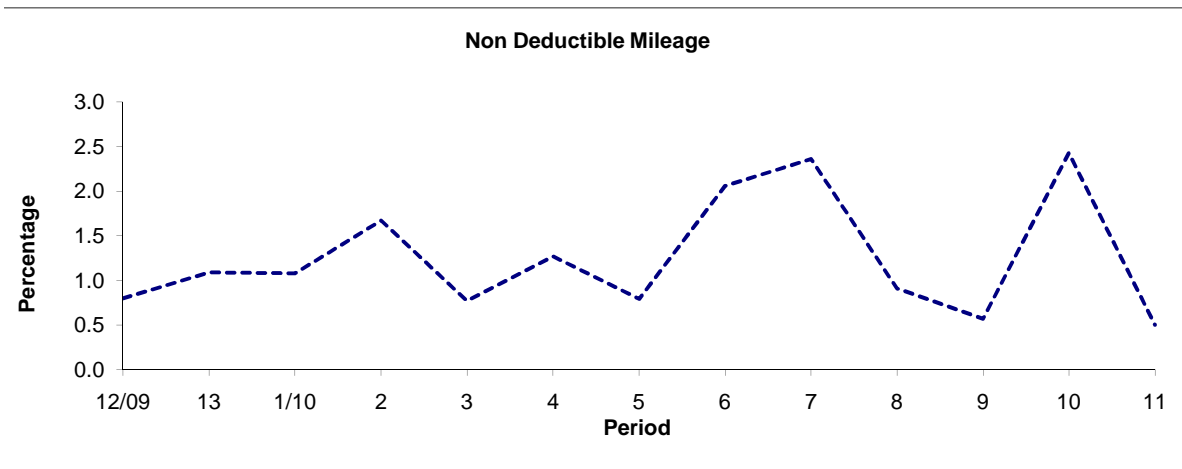
Route 607



Period	12/09	13	1/10	2	3	4	5	6	7	8	9	10	11
2009/2010	99.06	98.74	98.77	98.22	99.14	98.34	98.94	97.59	97.44	98.91	98.99	96.99	99.10
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	12/09	13	1/10	2	3	4	5	6	7	8	9	10	11
2009/2010	0.14	0.17	0.15	0.11	0.09	0.39	0.27	0.35	0.20	0.18	0.44	0.58	0.40

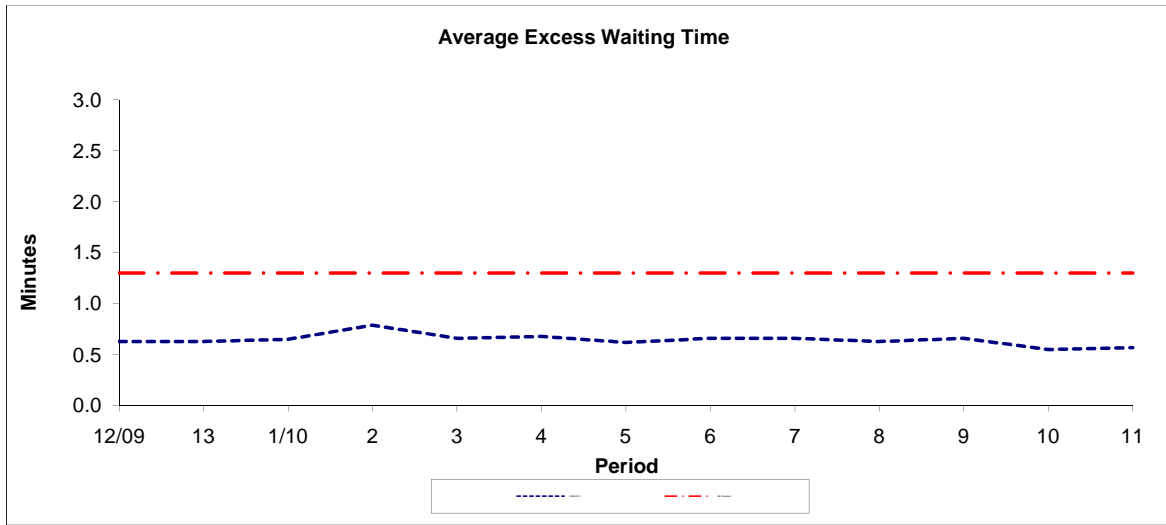


Period	12/09	13	1/10	2	3	4	5	6	7	8	9	10	11
2009/2010	0.80	1.09	1.08	1.67	0.77	1.27	0.79	2.06	2.36	0.91	0.57	2.43	0.50

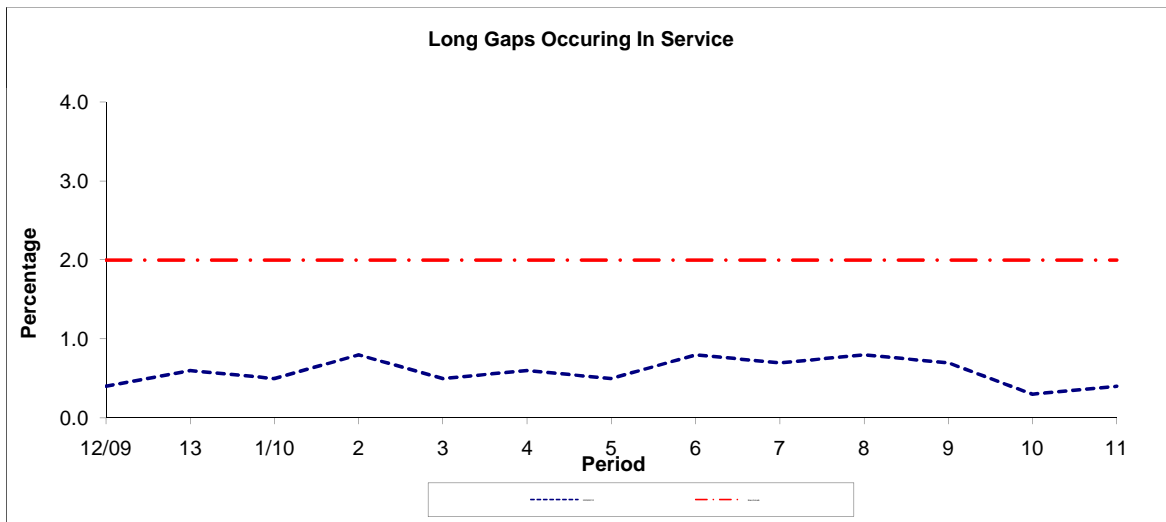
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 607



Period	12/09	13	1/10	2	3	4	5	6	7	8	9	10	11
2009/2010	0.63	0.63	0.65	0.79	0.66	0.68	0.62	0.66	0.66	0.63	0.66	0.55	0.57
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	12/09	13	1/10	2	3	4	5	6	7	8	9	10	11
2009/2010	0.40	0.60	0.50	0.80	0.50	0.60	0.50	0.80	0.70	0.80	0.70	0.30	0.40
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 607: Uxbridge Station - White City Bus Station

Date of Structural Change: 14 April 2012.

Date of Service Change: 14 April 2012.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards White City Bus Station: Bakers Road, Belmont Road, York Road, Chippendale Way, Park Road, Hillingdon Road, Hillingdon Hill, Uxbridge Road, Ossie Garvin Roundabout, Uxbridge Road, The Broadway, Southall High Street, Uxbridge Road, Hanwell Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, New Broadway, The Broadway, The Mall, Uxbridge Road, Acton High Street, The Vale, Uxbridge Road, Shepherds Bush Interchange, Westfield Way, Ariel Way, Ariel Way Roundabout, White City Bus Station.

Towards Uxbridge Station: White City Bus Station, Ariel Way Roundabout, Ariel Way, Westfield Way, Shepherds Bush Interchange, Uxbridge Road, Shepherd's Bush Green (South Side), Shepherd's Bush Green (West Side), Uxbridge Road, The Vale, Acton High Street, Uxbridge Road, The Mall, The Broadway, New Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, Hanwell Broadway, Uxbridge Road, Do Not Use This Link, Uxbridge Road, Southall High Street, The Broadway, Uxbridge Road, Ossie Garvin Roundabout, Uxbridge Road, Hillingdon Hill, Hillingdon Road, Park Road, Chippendale Way, York Road.

STANDING AND TURNING POINTS

UXBRIDGE, YORK ROAD

Public stand for two buses on the west side of York Road, north of the junction with George Street.

Buses proceed from York Road direct to stand, departing via York Road, Belmont Road, Bakers Road and Uxbridge Bus Station to Bakers Road. Set down in York Road, at Stop W and pick up in Bakers Road, at Stop O.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 607 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

DISPLAY: Uxbridge.

HILLINGDON HILL, UXBRIDGE ROAD (from WHITE CITY BUS STATION)

Public stand for one bus on south side of Uxbridge Road, commencing 43 metres west of Harlington Road and extending 12 metres east.

Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road and Turn Through Gap In Central Reservation At The Junction With Crossway to Uxbridge Road. Set down in Uxbridge Road, at Stop UJ and pick up in Uxbridge Road, at Stop UF.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Coney Green.

HAYES END, ANGEL LANE (from WHITE CITY BUS STATION)

Public stand for one articulated or three double deck buses in bay on south side of Uxbridge Road, commencing 1 metre east of Church Close and extending 32 metres east. Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road, Angel Lane, Roundabout At Junction With Morgan's Lane and Morgan's Lane to Uxbridge Road. Set down in Uxbridge Road, at Alighting Point and pick up in Uxbridge Road, at Stop XC.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Hayes End, Angel Lane.

SOUTHALL, TOWN HALL, AVENUE ROAD

Public stand in three parts:

- 1 - On south side of Cambridge Road commencing 69 metres west of Avenue Road and extending 15 metres east.
- 2 - On south side of Cambridge Road commencing 48 metres west of Avenue Road and extending 28 metres east.
- 3 - In bay on east side of Avenue Road, commencing 10 metres south of Boyd Avenue and extending 18 metres south.

From Uxbridge Station.

Buses proceed from The Broadway via South Road, Hamilton Road and Avenue Road to stand, departing via Cambridge Road and South Road to The Broadway. Set down in The Broadway, at Stop J and pick up in The Broadway.

From White City Bus Station.

Buses proceed from Southall High Street via South Road, Hamilton Road and Avenue Road to stand, departing via Cambridge Road and South Road to Southall High Street. Set down in Southall High Street, at Stop K and pick up in Southall High Street, at Stop R.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Southall, Town Hall.
OTHER INFORMATION:	Buses should use the stand in Avenue Road unless full. An overflow stand is available in Cambridge Road. Due to a derelict building on the corner of Avenue Road and Southall High Street, buses must not use Avenue Road to rejoin Southall High Street.

EALING HOSPITAL, UXBRIDGE ROAD

Public stand for up to 3 buses on south side of Uxbridge Road commencing 71 metres west of exit from Ealing Hospital Grounds and extending 29 metres east.

From Uxbridge Station.

Buses proceed from Uxbridge Road via Private Road In Ealing Hospital Grounds and Uxbridge Road to stand, departing to Uxbridge Road. Set down in Uxbridge Road, at Stop P and pick up in Uxbridge Road, at Stop Q.

From White City Bus Station.

Buses proceed from Uxbridge Road (Westbound) direct to stand, departing via Uxbridge Road (Eastbound) and Turn Through Gap In Central Reservation to Uxbridge Road. Set down in Uxbridge Road, at Stop Q and pick up in Uxbridge Road, at Stop P.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ealing Hospital.

EALING BROADWAY, HAVEN GREEN, STAND Z3/Z4

Public stand for 5 buses at Stops Z3 and Z4 on south side of Haven Green (diagonal) commencing 11 metres west of lamp standard No. 37S8 and extending 49 metres east.

From Uxbridge Station.

Buses proceed from New Broadway via Spring Bridge Road, Haven Green (West Side) (West And North And East Sides), Haven Green (North Side), Haven Green (East Side) and Haven Green (Diagonal) to stand, departing via Haven Green (Diagonal), Haven Green (North Side) (Diagonal), Haven Green (East Side) and The Broadway to New Broadway. Set down in New Broadway, at Stop X and pick up in New Broadway, at Stop M.

From White City Bus Station.

Buses proceed from The Mall via The Broadway, Spring Bridge Road, Haven Green (West Side) (West And North And East Sides), Haven Green (North Side), Haven Green (East Side) and Haven Green (Diagonal) to stand, departing via Haven Green (Diagonal), Haven Green (North Side), Haven Green (East Side), The Broadway and The Mall to Uxbridge Road. Set down in The Mall, at Stop K and pick up in Uxbridge Road, at Stop ET.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ealing Broadway.

ACTON, HORN LANE, EAST SIDE (from WHITE CITY BUS STATION)

Public stand for three buses on the offside of Horn Lane, east side, commencing in line with the entrance to Oakham House, and extending 35 metres south.

Additional overflow stand for one bus available on west side of Horn Lane forward of bus stop R0461.

Buses proceed from Acton High Street via Market Place and Horn Lane to stand, departing via Horn Lane and Steyne Road to Acton High Street. Set down in Acton High Street, at Stop E and pick up in Acton High Street, at Stop F.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton, High Street.

ACTON, TOWN HALL (from Uxbridge Station)

Public stand in Salisbury Street in two parts:

1. For 1 bus on north side commencing at a point 13 metres east of the eastern kerbline of Winchester Street and extending 11 metres east.
2. For 1 bus on south side commencing at a point 25 metres west of the junction with Acton Lane and extending 12 metres eastwards.

Buses proceed from Acton High Street via Acton Lane and Salisbury Street to stand, departing via Salisbury Street and Winchester Street to Acton High Street. Set down in Acton High Street, at Stop F and pick up in Acton High Street, at Stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton, High Street.

ACTON VALE, BROMYARD AVENUE (from Uxbridge Station)

Public stand for two articulated or three double deck buses in eastern arm of Bromyard Avenue, commencing 31 metres north of the northern kerbline of The Vale (Uxbridge Road) and extending 36 metres north.

Buses proceed from The Vale via Bromyard Avenue to stand, departing via Bromyard Avenue to The Vale. Set down in The Vale, at Stop VT and pick up in The Vale, at Stop VL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton Vale.

WHITE CITY BUS STATION, STAND Z5

Private stand for 2 buses for route 607 at Stand Z5 in building of White City Bus Station. Buses proceed from White City Bus Station direct to stand, departing to White City Bus Station. Set down in White City Bus Station, at alighting point and pick up in White City Bus Station, at Stop WH.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 607 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	White City.
OTHER INFORMATION:	Toilet facilities to be confirmed.

Transport for London - Live Mileage List

Route Number: 607

Service Change Number 22925

Date 25th August 2009

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
UX GR S	UX GR S	UXBRIDGE BUS GARAGE		
UXBRSN	20487	Uxbridge Station	0	0.00
	3147	The Greenway	1672	1.04
	3133	Lees Road	1934	1.20
HYSEAL	3122	Hayes End	1281	0.80
	3114	Uxbridge County Court	772	0.48
HYSHGP	3112	The Grapes	1219	0.76
	3100	Trinity Road	1383	0.86
STHLTH	3094	Southall Police Station	980	0.61
EALGHU	3081	Ealing Hospital	1820	1.13
HWELBY	33866	Hanwell Broadway	873	0.54
	15349	Leeland Road	802	0.50
EALBCH	737	Christchurch	1325	0.82
	734	Ealing Broadway Station	227	0.14
	688	Ealing Common Station	1032	0.64
ACTNTH	3043	Acton Old Town Hall	1490	0.93
	3041	Acton Central Station	422	0.26
ACVLBA	1597	Bromyard Avenue	728	0.45
	3031	Adelaide Grove	1037	0.64
	3025	Shepherds Bush Market Station	777	0.48
SHEPSI	BP5232	Shepherds Bush Station	699	0.43
WCTYBS	BP5255	White City Bus Station	986	0.61
	WCTYB05S	White City Bus Station, Stand Z5	0	0.00
TOTAL ROUTE MILEAGE - OUT DIRECTION			21459	13.33
			metres	miles

BACK DIRECTION

Timing Point Code	Stop Number	Stop Name	Metres	Miles
WCTYB05S	WCTYB05S	White City Bus Station, Stand Z5		
WCTYBS	BP5236	White City Bus Station	0	0.00
SHEPSI	BP5233	Shepherds Bush Station	949	0.59
	35052	Shepherds Bush Green	582	0.36
	3022	Shepherds Bush Market Station	309	0.19
	3032	Adelaide Grove	663	0.41
ACVLBA	1598	Bromyard Avenue	1020	0.63
	3042	Acton Central Station	907	0.56
ACTNTH	17303	Acton Market Place	427	0.27
	4639	Ealing Common Station	1253	0.78
	733	Ealing Broadway	962	0.60
EALBCH	738	Christchurch	433	0.27
	3071	West Ealing Broadway	1464	0.91
HWELBY	1245	Hanwell Broadway	782	0.49
EALGHU	3082	Ealing Hospital	735	0.46
STHLTH	R0107	Southall Police Station	1826	1.13
	3101	Trinity Road	960	0.60
HYSHGP	3549	The Grapes	1448	0.90
	3115	Uxbridge County Court	1251	0.78
HYSEAL	3123	Hayes End	809	0.50
	3134	Lees Road	1268	0.79
	3148	The Greenway	1831	1.14
	BP1290	Park Road	994	0.62
UXBRBR	BP774	Belmont Road	641	0.40
	UX GR S	UXBRIDGE BUS GARAGE	0	0.00

TOTAL ROUTE MILEAGE - BACK DIRECTION	21514 metres	13.37 miles
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