

MINI SERVICE SPECIFICATION

Route Number	H28
Terminus Points	Bulls Bridge, Tesco and West Middlesex University Hospital Grounds.
Minimum Performance Standard	Departing on Time - No less than 82.00%
Extension Threshold	Departing on Time Threshold - 78.00%
Minimum Operated Mileage Standard	No less than 98.00%

Please supply details of resource and cost changes (in ITT Part 2B and Part 10 format) by Monday 14th November 2016.

MINI SERVICE SPECIFICATION

- 1) MINI SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

The following alterations (subject to consultation) are proposed for introduction:

- Route No. H28 is being restructured to operate between Bulls Bridge, Tesco and West Middlesex University Hospital Grounds.
- Ex Bulls Bridge, Tesco Route No. H28 will follow existing line of route to Jersey Road then Syon Lane, double running in Osterley Tesco, Syon Lane, A315 London Road/High Street, London Road, Twickenham Road and West Middlesex University Hospital Grounds to stand.
- Ex West Middlesex University Hospital Grounds Route No. H28 would depart West Middlesex University Hospital Grounds stand via Twickenham Road, A315 High Street/London Road, Syon Lane, double running in Osterley Tesco, Syon Lane, Jersey road to rejoin existing line of route towards Bulls Bridge, Tesco.
- Route No. H28 will no longer serve Wood Lane or Amhurst Gardens.
- **No other changes are proposed.**

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Bulls Bridge, Tesco (Hayes) to West Middlesex Hospital		West Middlesex Hospital to Bulls Bridge, Tesco (Hayes)			
First departure no later than 0550.		First departure no later than 0555.			
0545 - 1900	Every 20 minutes	0550 - 1905	Every 20 minutes		
1901 - 2335	Every 30 minutes	1096 - 2340	Every 30 minutes		
Last departure no earlier than 2330.		Last departure no earlier than 2335.			
Pinchpoints					
Isleworth, Rising Sun	0730 - 0850	20 minutes	Vicarage Farm Road, The Crossways	0745 - 0905	20 minutes
	1500 - 1620	20 minutes		1515 - 1635	20 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Bulls Bridge, Tesco (Hayes) to West Middlesex Hospital		West Middlesex Hospital to Bulls Bridge, Tesco (Hayes)			
First departure no later than 0550.		First departure no later than 0555.			
0545 - 0750	Every 30 minutes	0550 - 0755	Every 30 minutes		
0751 - 1830	Every 20 minutes	0756 - 1805	Every 20 minutes		
1831 - 2335	Every 30 minutes	1806 - 2340	Every 30 minutes		
Last departure no earlier than 2330.		Last departure no earlier than 2335.			
Pinchpoints					
Isleworth, Rising Sun	0940 - 1100	20 minutes	Vicarage Farm Road, The Crossways	0940 - 1100	20 minutes

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Bulls Bridge, Tesco (Hayes) to West Middlesex Hospital		West Middlesex Hospital to Bulls Bridge, Tesco (Hayes)			
First departure no later than 0550.		First departure no later than 0555.			
0545 - 2335	Every 30 minutes	0550 - 2340	Every 30 minutes		
Last departure no earlier than 2330.		Last departure no earlier than 2335.			
Pinchpoints					
Isleworth, Rising Sun	1000 - 1130	30 minutes	Vicarage Farm Road, The Crossways	1000 - 1130	30 minutes

Please identify the cost of the Boxing Day element of this service separately.

4) IBUS MILEAGE & QSI POINTS

4.1) IBUS MILEAGE & QSI POINTS

As per current print out.

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route H28

Rerouted between Jersey Road and W Middlesex Hospital

Service change 25619
Date 09/01/2013

Reason for Issue	New Contract from 23/02/13
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Version Detail

QSI Points highlighted in blue.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
BULBTS	BP 2736	Bulls Bridge Tesco		
	34937	Bulls Bridge Tesco	124	0.08
	BP 1292	Navigator Park	498	0.31
	34586	Heston Centre	309	0.19
CRFLAR	34588	Cranford Community School	784	0.49
	27907	Cranford Lane / Redwood Estate	231	0.14
	BP 3675	Brabazon Road / Cranford Lane	382	0.24
	BP 3674	Bleriot Road	174	0.11
	BP 3673	Johnson Road	275	0.17
	BP 3672	Alcock Road	172	0.11
	BP 3671	Armytage Road	193	0.12
	27903	Northfield Road	249	0.15
	27901	Somerset Way	433	0.27
	BP 3670	Speart Lane	105	0.07
	BP 3669	Blackthorn Court	169	0.11
	BP 3668	Victoria Gardens	191	0.12
	BP 3667	Beaufort Gardens	233	0.14
VCGFTC	16204	Heston House	290	0.18
	BP 3666	The Warren	297	0.18
	BP 3665	Sutton Way	316	0.20
	BP 1174	Upper Sutton Lane	327	0.20
	BP 1175	Willow Gardens / Great West Road	303	0.19
	BP 1178	Queenswood Avenue	292	0.18
	BP 1180	Dene Avenue	345	0.21
	BP 1181	Bath Road	272	0.17
WLNTDW	BP 1184	Staines Road	405	0.25
	BP 1185	Beverly Avenue	236	0.15
	BP 4561	Marshall Close	177	0.11
	BP 1172	Granville Avenue	285	0.18
HWRDTW	16193	Nelson Road	436	0.27
	16195	Cromwell Road	313	0.19
	16197	Hibernia Road	299	0.19
	16199	Bell Road	350	0.22
	BP 1365	Grove Road	233	0.14
	15580	Treaty Centre	144	0.09
	BP 2285	Hounslow High Street	397	0.25
HOUNHS	BP 4824	Hounslow Bus Station	166	0.10
	16217	Hounslow East Station	344	0.21
	16216	Denbigh Road	416	0.26
	BP 3664	Spring Grove Crescent	444	0.28
SPGRRB	BP 4197	Gresham Road	203	0.13
	BP 3663	Worton Way	147	0.09
	BP 3662	Witham Road	246	0.15
	BP 3661	Eversley Crescent	325	0.20
	BP 3660	Thornbury Avenue / Great West Road	350	0.22
OSTYLB	BP 3659	Osterley Library	340	0.21
	BP 3658	Jersey Gardens	166	0.10
	BP 3657	Ridgeway Road	152	0.09
	BP 3656	Jersey Road	401	0.25
	TBC	Stop name TBC	260	0.16
	TBC	Stop name TBC	450	0.28
OSTYTS	BP 3121	Tesco's Osterley	400	0.25
	BP 988	Syon Lane Station	722	0.45
	BP 1106	Marlborough Road	314	0.20
	6188	Busch Corner	377	0.23
	6402	Teesdale Gardens	329	0.20
WMDXHM	BP 4199	West Middlesex Hospital	395	0.25
Total Route Mileage - Out Direction			17186	10.68
			Metres	Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WMDXHM	BP 1557	West Middlesex Hospital		
	4568	Hospital	198	0.12
	27569	Park Road	363	0.23
	6187	Busch Corner	166	0.10
	BP 1107	Marlborough Road	298	0.19
	BP 989	Syon Lane Station	363	0.23
OSTYTS	BP 3121	Tesco's Osterley	582	0.36
	TBC	Stop Name TBC	490	0.30
	TBC	Stop Name TBC	475	0.30
	BP 3631	Jersey Road	330	0.20
	BP 3632	Ridgeway Road	360	0.22
	BP 3633	Jersey Gardens	191	0.12
OSTYLB	BP 3634	Osterley Library	165	0.10
	BP 3635	Thornbury Avenue / Great West Road	274	0.17
	BP 4203	Eversley Crescent	390	0.24
	BP 3637	Witham Road	268	0.17
	BP 3638	Worton Gardens	244	0.15
SPGRRB	BP 4198	Worton Way	220	0.14
	16215	Kings Avenue	593	0.37
	16218	Hounslow East Station	442	0.27
HOUNBSK	BP 5038	Hounslow Bus Station	282	0.18
	BP 2174	Douglas Road	530	0.33
	15581	Grove Road	225	0.14
	16198	Hibernia Road	532	0.33
	16196	Cromwell Road	388	0.24
HWRDTW	16194	Nelson Road	280	0.17
	BP 1225	Granville Avenue	436	0.27
	BP 4560	Marshall Close	330	0.21
	BP 1287	Staines Road	291	0.18
WLNTDW	BP 1183	The Greenway	188	0.12
	BP 1182	Bath Road	378	0.23
	BP 1179	Dene Avenue	174	0.11
	BP 1177	Queenswood Avenue	491	0.31
	BP 1176	Willow Gardens / Great West Road	269	0.17
	BP 1173	Upper Sutton Lane	302	0.19
	BP 3639	Sutton Way	324	0.20
	BP 3640	The Warren	313	0.19
VCGFTC	16203	Heston House	360	0.22
	BP 3641	Beaufort Gardens	167	0.10
	BP 3642	Victoria Gardens	266	0.17
	BP 3643	Blackthorn Court	229	0.14
	BP 3644	Speart Lane	172	0.11
	27902	Somerset Way	113	0.07
	BP 361	Northfield Road	361	0.22
	BP 3645	Armytage Road	218	0.14
	BP 3646	Alcock Road	121	0.08
	BP 3647	Johnson Road	303	0.19
	BP 3648	Bleriot Road	287	0.18
	BP 3649	Brabazon Road / Cranford Lane	192	0.12
	BP 1186	Cranford Lane / Redwood Estate	279	0.17
CRFLAR	34587	Cranford Community School	330	0.21
	34585	Heston Centre	727	0.45
	BP 1291	Navigator Park	414	0.26
	34936	Bulls Bridge Tesco	332	0.21
BULBTS	BP 2736	Bulls Bridge Tesco	236	0.15
Total Route Mileage - Back Direction			17252	10.72
			Metres	Miles