

## 7. Service Specification

Route: X26

Contract Reference: QC56104

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

<b>Route Number</b>	X26
<b>Terminus Points</b>	Heathrow Airport, Central Bus Station and Croydon, Whitgift Centre.
<b>Contract Basis</b>	Incentivised
<b>Commencement Date</b>	15 <sup>th</sup> April 2017.
<b>Vehicle Type</b>	87 capacity, dual door, double deck, subject to a satisfactory route test
<b>Current Maximum Approved Dimensions</b>	12 metres long and 2.5 metres wide
<b>New Vehicles Mandatory</b>	Yes
<b>Hybrid Price Required</b>	Yes
<b>Sponsored Route</b>	No
<b>Advertising Rights</b>	Operator
<b>Minimum Performance Standard - Option 1 &amp; 2</b>	Departing on Time - No less than 74.00%
<b>Extension Threshold - Option 1 &amp; 2</b>	Departing on Time Threshold - 78.00%
<b>Minimum Operated Mileage Standard - Option 1 &amp; 2</b>	No less than 98.00%
<b>Departing On Time - Route No. NX26</b>	Departing on Time - No less than 90.00%
<b>Minimum Operated Mileage Standard - Route No. NX26</b>	No less than 99.00%

The Date of Tender for this ITT is: No later than 12 Noon on Tuesday 31<sup>st</sup> May 2016.

*Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.*

## **SERVICE SPECIFICATION**

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

## 2) NOTES

### **Proposed Changes:**

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. X26.

- In conjunction with the proposed introduction of the Dingwall Road Loop in early 2017, subject to consultation it is proposed to re-route services via Bedford Park and Dingwall Road.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

### **Option 1 & 2**

- Conversion of Route No. X26 from 70 capacity, single door, single deck buses to 87 capacity, dual door, double deck buses is specified, subject to a satisfactory route test.

### **Option 2**

- **Last departures in both directions are re-timed for divisible headways.**
- **Tenderers are asked to submit the cost for a nightly service with a frequency of every 30 minutes between the last day bus and the first day bus.**
- **Tenderers must also identify the cost of the nightly element of this service separately.**

### **Express sections:**

Route No. X26 has the following limited stop sections:

**Ex Heathrow Airport Central Bus Station, stopping only at:** Heathrow Airport Central Bus Station, Hatton Cross Station, Broad Street, Wood Street, Cromwell Road Bus Station, New Malden/The Fountain, Worcester Park Station, North Cheam/Queen Victoria, Cheam Broadway, Sutton Police Station, Carshalton High Street, Croydon Road/Wallington Green, East Croydon Station, West Croydon Bus Station.

**Ex West Croydon Bus Station, stopping only at:** West Croydon Bus Station, Dingwall Road, Croydon Road/Wallington Green, Carshalton High Street, Sutton Post Office, Cheam Broadway, North Cheam/Queen Victoria, Worcester Park Station, New Malden/The Fountain, Kingston Station, Wood Street, Broad Street, Hatton Cross Station, Heathrow Central Bus Station.

**2) NOTES - continued**

**Operators should provide the following prices:**

- 1. Annual diesel price - based on minimum 5 year contract.**
- 2. Annual diesel-electric hybrid price - based on minimum 5 year contract.**

**Tenderers are also encouraged to offer alternative vehicle options in accordance with Part 9 of their tender, including but not limited to:**

- New two door, single staircase vehicles inspired by the New Routemaster in respect of both their external and internal design, to the appropriate specification agreed between TfL and the manufacturers.**
- Vehicles that offer genuine increased capacity on two axles and are certified as such,**
- Modifications to reduce emissions and fuel consumption (including energy storage, engine stop/start, extended zero-emission range and/or energy efficient components)**
- Existing vehicles.**

**Full iBus Monitoring was introduced on all night routes with effect from 1 April 2014.**

**Tenderers are therefore advised that on contracts where there is a night service both the day and night elements will be incentivised from the commencement of the Route Agreement in accordance with clause 46 of Annex B Terms and Conditions, using the Minimum Performance Standard(s) specified in Part 1 of the ITT.**

### 3) SCHEDULE REQUIREMENTS & PINCHPOINTS

#### 3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

##### OPTION 1 & 2

Heathrow Airport, Central Bus Station to Croydon, Whitgift Centre			Croydon, Whitgift Centre to Heathrow Airport, Central Bus Station		
First departure no later than 0545.			First departure no later than 0415.		
0540 - 0020	Every 30 minutes		0410 - 2320	Every 30 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 2315.		
<b>Pinchpoints</b>					
Cheam Village Broadway	0730 - 0900	30 minutes	Kingston, Wood Street	0720 - 0850	30 minutes
	1500 - 1630	30 minutes		1450 - 1650	30 minutes

#### 3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

##### OPTION 1 & 2

Heathrow Airport, Central Bus Station to Croydon, Whitgift Centre			Croydon, Whitgift Centre to Heathrow Airport, Central Bus Station		
First departure no later than 0545.			First departure no later than 0415.		
0540 - 0020	Every 30 minutes		0410 - 2320	Every 30 minutes	
Last departure no earlier than 0015.			Last departure no earlier than 2315.		
<b>Pinchpoints</b>					
Cheam Village Broadway	0945 - 1145	30 minutes	Kingston, Wood Street	0915 - 1115	30 minutes

**3) SCHEDULE REQUIREMENTS & PINCHPOINTS - Continued**

**3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS**

**OPTION 1**

Heathrow Airport, Central Bus Station to Croydon, Whitgift Centre		Croydon, Whitgift Centre to Heathrow Airport, Central Bus Station			
First departure no later than 0545.		First departure no later than 0415.			
0540 - 0645	Every 60 minutes	0410 - 0615	Every 60 minutes		
0646 - 0020	Every 30 minutes	0616 - 2320	Every 30 minutes		
Last departure no earlier than 0015.		Last departure no earlier than 2315.			
<b>Pinchpoints</b>					
Cheam Village Broadway	1045 - 1145	30 minutes	Kingston, Wood Street	1015 - 1115	30 minutes

**OPTION 2**

Heathrow Airport, Central Bus Station to Croydon, Whitgift Centre		Croydon, Whitgift Centre to Heathrow Airport, Central Bus Station			
First departure no later than 0545.		First departure no later than 0415.			
0540 - 0020	Every 30 minutes	0410 - 2320	Every 30 minutes		
Last departure no earlier than 0015.		Last departure no earlier than 2315.			
<b>Pinchpoints</b>					
Cheam Village Broadway	1045 - 1145	30 minutes	Kingston, Wood Street	1015 - 1115	30 minutes

**Tenderers must identify the cost of the Boxing Day element of this service separately.**

**3.4) NIGHTLY**

**OPTION 2**

Heathrow Airport, Central Bus Station to Croydon, Whitgift Centre		Croydon, Whitgift Centre to Heathrow Airport, Central Bus Station			
First departure no later than 0045.		First departure no later than 2345.			
0040 - 0520	Every 30 minutes	2340 - 0350	Every 30 minutes		
Last departure no earlier than 0515.		Last departure no earlier than 0345.			

**Tenderers must identify the cost of the Nightly element of this service separately.**

#### **4) OPERATIONAL CONSIDERATIONS**

- 4.1) Route No. X26 can suffer from unpredictable traffic delays in the Croydon, Kingston and Heathrow Airport areas
- 4.2) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with the first services expected to commence through the central London tunnelled section in late 2018. The full Crossrail service will be operating from Heathrow and Reading to Abbey Wood and Shenfield in late 2019. The construction impacts of Crossrail could affect Route No. X26 and it is anticipated that some passenger demand for Route No. X26 may shift to this line when it opens. Route No. X26 will be reviewed after the opening date.
- 4.3) There is significant development planned in the centre of Croydon, including the redevelopment and expansion of the Whitgift centre by Westfield and Hammerson.

#### **5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS**

- 5.1) ROUTE RECORD  
As per Busnet printout.
- 5.2) CURRENT PERFORMANCE  
As per current print out.
- 5.3) QSI BY TIME OF DAY  
As per current print out.
- 5.4) IBUS MILEAGE & QSI POINTS  
As per current print out.

## LONDON BUSES - ROUTE DESCRIPTION

### **ROUTE X26: Heathrow Airport, Central Bus Station - West Croydon, Whitgift Centre**

**Date of Structural Change:** 15 April 2017.

**Date of Service Change:** 15 April 2017.

**Reason for Issue:** {To be specified}.

#### **STREETS TRAVERSED**

**Towards West Croydon, Whitgift Centre:** Heathrow Airport Central Bus Station, Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (West), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Harlington Road East, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, The Causeway, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Cambridge Road, Kingston Road, Fountain Roundabout, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road, Pound Street, Carshalton High Street, Acre Lane, Croydon Road, Purley Way, Stafford Road, Epsom Road, Duppas Hill Road, The Croydon Flyover, Fairfield Halls Roundabout, Barclay Road, Fairfield Road, Addiscombe Grove, Addiscombe Road, George Street, Wellesley Road.

**Towards Heathrow Airport, Central Bus Station:** Wellesley Road, Turn Through Central Reservation, Wellesley Road, Lansdowne Road, Dingwall Road, George Street, Park Lane, Fairfield Halls Roundabout, The Croydon Flyover, Davenant Road, Duppas Hill Road, Epsom Road, Purley Way, Croydon Road, Acre Lane, Carshalton High Street, Pound Street, Carshalton Road, Chalk Pit Way, Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Cambridge Road, London Road, Fairfield North, Wheatfield Way, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Harlington Road East, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **HEATHROW AIRPORT, CENTRAL BUS STATION**

Private stand for 10 buses in marked bays on north side of Heathrow Airport Central Bus Station.

Buses proceed from Heathrow Airport Central Bus Station via Bus Parking Area to stand, departing via Bus Parking Area to Heathrow Airport Central Bus Station. Set down in Heathrow Airport Central Bus Station, at Alighting Point (OC901 - Heathrow Central Bus Station, Last Stop on LOR: OC901 - Heathrow Central Bus Station) and pick up in Heathrow Airport Central Bus Station, at Stand 19 (BP5117 - Heathrow Central Bus Station, First Stop on LOR: BP5117 - Heathrow Central Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route X26 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Heathrow Central.
OTHER INFORMATION:	Toilet facilities available (24 hours). Buses must only stand within the layover area in the bus station. Buses must not be left unattended at any other location.

### **HATTON CROSS BUS STATION (from West Croydon, Whitgift Centre)**

Private stand for 6 buses in marked bays on north side (4 buses) and in centre (2 buses) of Hatton Cross Bus Station on south side of Southern Perimeter Road.

Buses proceed from Hatton Road South via Hatton Cross, Southern Perimeter Road and Hatton Cross Bus Station to stand, departing to Hatton Cross Bus Station. Set down in Hatton Road South, at Stop F (37323 - Hatton Cross Station <>) and pick up in Hatton Cross Bus Station, at Stop C (35287 - Hatton Cross Station <>), First Stop on LOR: 35287 - Hatton Cross Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hatton Cross.

## **KINGSTON, CROMWELL ROAD BUS STATION (from West Croydon, Whitgift Centre)**

Private stand for 12 buses in marked bays in Cromwell Road Bus Station on north side of Cromwell Road. Buses to stand as follows:

Bays A5/A6 - Route 285,  
Bays A7/A8 - Route 111,  
Bay A9 - Route 216,  
Bay A10 - Route 411,  
Bay A11 - other operators,  
Bay A12 - Route 481 and other operators,  
Bay A13 - Route K1,  
Bays A14/A15 - Route 71,  
Bay A16 - Route 465.

Buses proceed from Clarence Street via Cromwell Road and Cromwell Road Bus Station to stand, departing via Cromwell Road Bus Station to Cromwell Road. Set down in Clarence Street, at Stop T (31468 - Kingston Station #, Last Stop on LOR: 31468 - Kingston Station #) and pick up in Cromwell Road, at Stop A1 (BP1094 - Cromwell Road Bus Station, First Stop on LOR: BP1094 - Cromwell Road Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kingston.

## **SUTTON, SUTTON COURT ROAD (from HEATHROW AIRPORT, CENTRAL BUS STATION)**

Buses proceed from Carshalton Road via Chalk Pit Way and Sutton Court Road departing to Grove Road. Set down in Carshalton Road, stop L (28315 - Sutton Police Station, Last Stop on LOR: 28315 - Sutton Police Station) and pick up in Grove Road, stop S (W42 - Sutton Post Office, First Stop on LOR: W42 - Sutton Post Office).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Sutton Town Centre.

## **WEST CROYDON, WHITGIFT CENTRE**

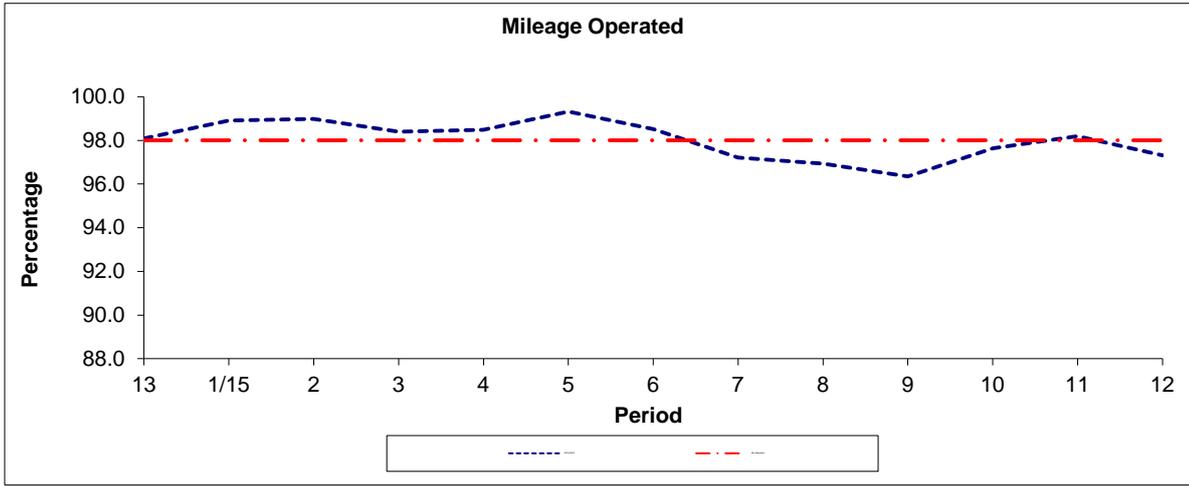
Public stand for two buses on the west side of Wellesley Road outside the Whitgift Centre, commencing 45m south of Poplar Walk opposite Lunar House and extending 23 metres south.

Buses proceed from Wellesley Road direct to stand, departing to Wellesley Road. Set down in Wellesley Road, at Stop WN (SL34 - Whitgift Centre, Last Stop on LOR: SL34 - Whitgift Centre) and pick up in Wellesley Road, at Stop WN (SL34 - Whitgift Centre, First Stop on LOR: SL34 - Whitgift Centre).

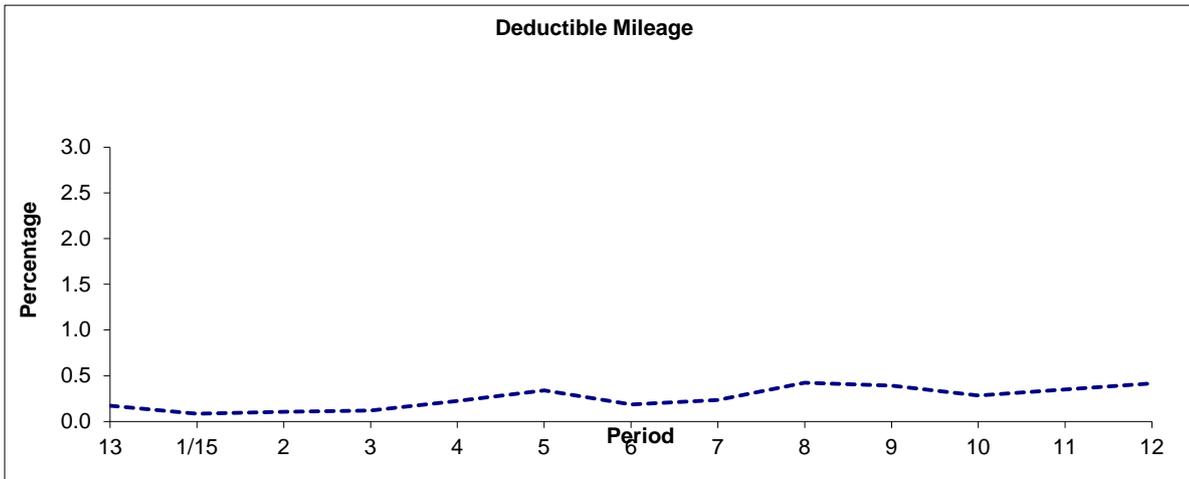
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route X26 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Croydon.

**PART B - PERFORMANCE STATISTICS**

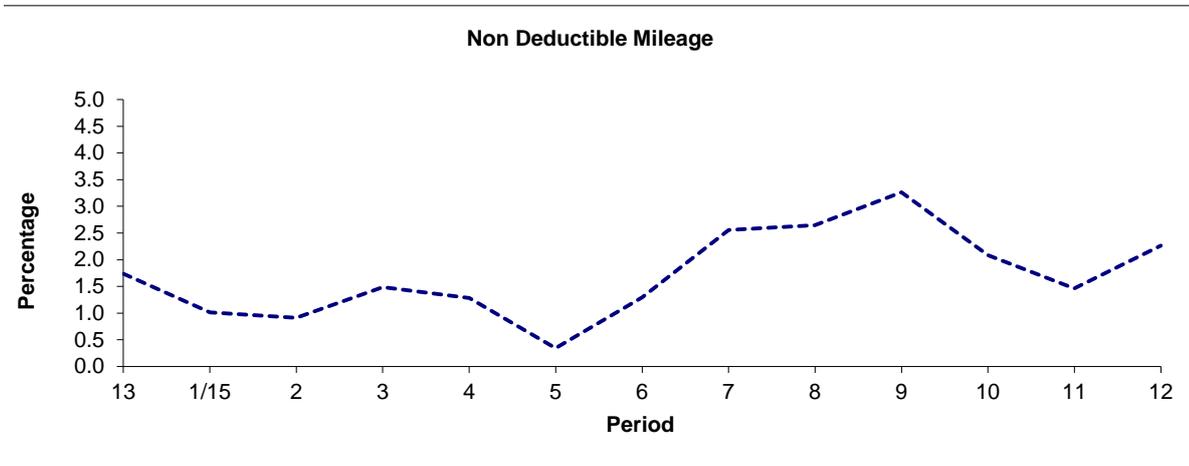
**Route X26 (Both Options)**



Period	13	1/15	2	3	4	5	6	7	8	9	10	11	12
2014/2015	98.09	98.90	98.99	98.39	98.49	99.32	98.52	97.21	96.93	96.35	97.63	98.19	97.32
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	13	1/15	2	3	4	5	6	7	8	9	10	11	12
2014/2015	0.17	0.08	0.11	0.12	0.23	0.34	0.19	0.24	0.42	0.39	0.28	0.35	0.42

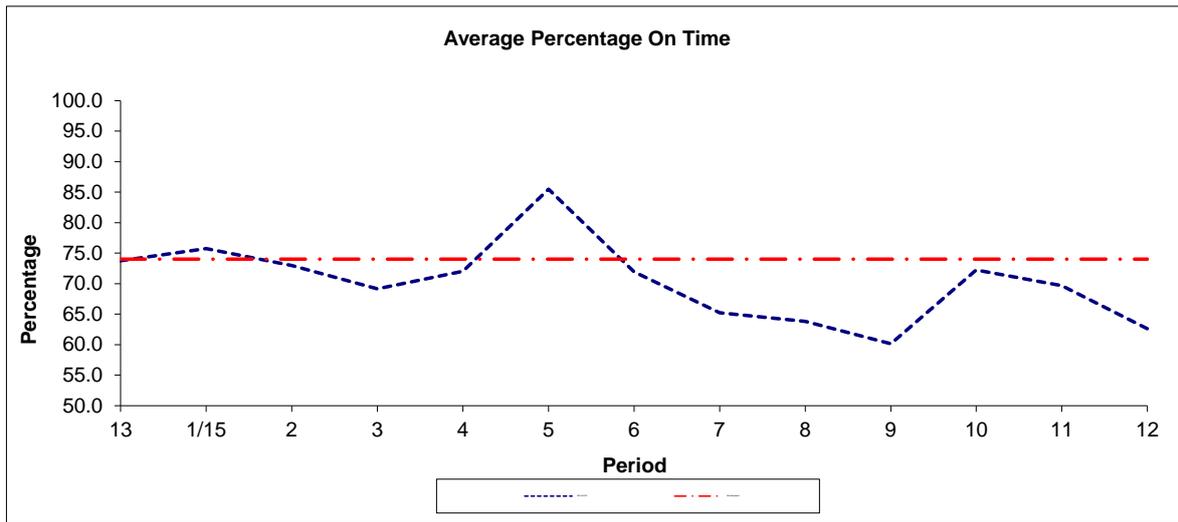


Period	13	1/15	2	3	4	5	6	7	8	9	10	11	12
2014/2015	1.74	1.01	0.91	1.48	1.28	0.34	1.30	2.56	2.65	3.26	2.08	1.46	2.26

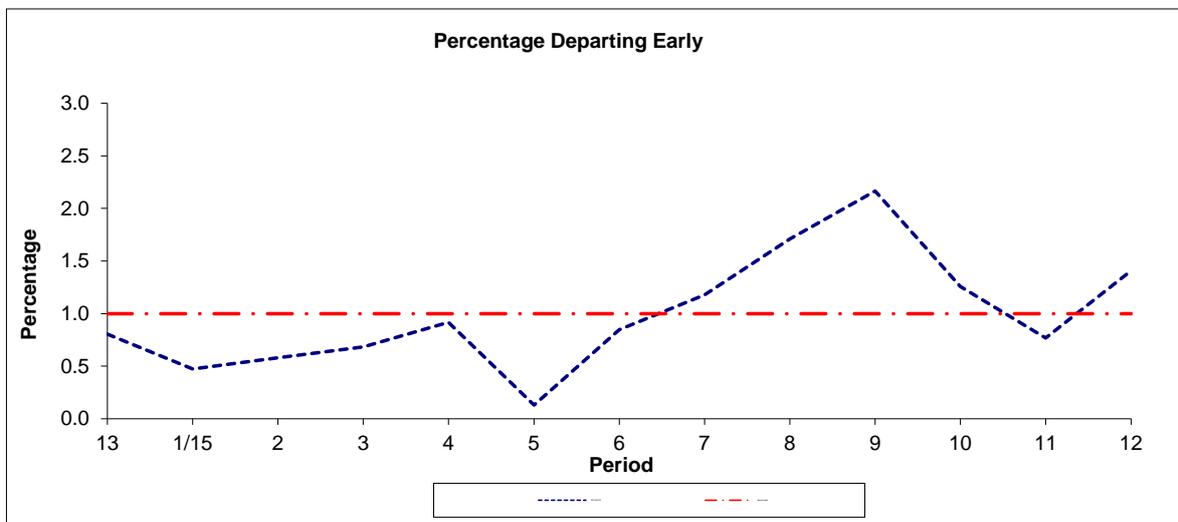
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route X26 (Both Options)**



Period	13	1/15	2	3	4	5	6	7	8	9	10	11	12
2014-2015	73.7	75.7	73.0	69.1	72.0	85.5	71.9	65.2	63.8	60.2	72.2	69.7	62.6
Min Standard	74.0	74.0	74.0	74.0	74.0	74.0	74.0	74.0	74.0	74.0	74.0	74.0	74.0



Period	13	1/15	2	3	4	5	6	7	8	9	10	11	12
2014-2015	0.8	0.5	0.6	0.7	0.9	0.1	0.8	1.2	1.7	2.2	1.3	0.8	1.4
Benchmark	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0

**Reliability is actual performance under full iBus (4 weeks data).**

**Minimum Standards and Benchmarks are those applicable under the new contract.**

**ROUTE X26 - FULL iBUS RESULTS BY TIME OF DAY**  
**QUARTER 4 14/15 TO QUARTER 3 15/16 (03/01/15 - 08/01/16)**

**MONDAY - FRIDAY**

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	17,426	16,927	97.1	99.1	<b>91.4</b>	1.0	0.0	7.6
07:00 - 10:00	27,854	27,729	99.6	92.2	<b>67.7</b>	8.9	1.4	22.1
10:00 - 13:00	28,447	29,129	102.4	97.3	<b>78.1</b>	2.8	0.3	18.7
13:00 - 16:00	28,852	28,645	99.3	96.1	<b>73.2</b>	4.5	0.4	21.9
16:00 - 19:00	27,202	27,381	100.7	88.3	<b>53.6</b>	12.3	2.2	32.0
19:00 - 22:00	30,310	31,980	105.5	96.4	<b>71.2</b>	4.3	0.8	23.7
22:00 - 24:00	17,989	18,491	102.8	98.9	<b>86.9</b>	1.1	0.2	11.8
<b>All Locations</b>	<b>178,080</b>	<b>180,282</b>	<b>101.2</b>	<b>95.1</b>	<b>69.2</b>	<b>6.7</b>	<b>1.0</b>	<b>23.0</b>

**SATURDAY**

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	3,163	3,118	98.6	99.7	<b>95.0</b>	0.4	0.1	4.6
07:00 - 10:00	6,978	7,048	101.0	99.5	<b>90.4</b>	0.5	0.0	9.1
10:00 - 13:00	6,420	6,180	96.3	95.1	<b>72.4</b>	5.4	0.7	21.5
13:00 - 16:00	6,185	6,176	99.9	88.3	<b>54.7</b>	12.3	2.3	30.7
16:00 - 19:00	6,690	6,727	100.6	95.8	<b>78.6</b>	4.3	0.4	16.8
19:00 - 22:00	7,306	7,364	100.8	98.9	<b>82.0</b>	1.2	0.0	16.8
22:00 - 24:00	4,195	4,234	100.9	99.6	<b>92.4</b>	0.4	0.1	7.1
<b>All Locations</b>	<b>40,937</b>	<b>40,847</b>	<b>99.8</b>	<b>96.4</b>	<b>74.5</b>	<b>5.3</b>	<b>0.8</b>	<b>19.4</b>

**SUNDAY AND BANK HOLIDAYS**

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	1,981	1,928	97.3	99.4	<b>94.5</b>	0.8	0.2	4.5
07:00 - 10:00	6,795	6,829	100.5	99.3	<b>92.4</b>	0.8	0.1	6.8
10:00 - 13:00	6,616	6,473	97.8	98.2	<b>84.9</b>	2.1	0.1	12.9
13:00 - 16:00	6,473	6,595	101.9	95.5	<b>72.3</b>	5.0	1.0	21.7
16:00 - 19:00	6,692	6,727	100.5	99.0	<b>94.1</b>	1.1	0.2	4.6
19:00 - 22:00	7,414	7,412	100.0	99.8	<b>93.4</b>	0.2	0.1	6.2
22:00 - 24:00	4,275	4,290	100.4	99.7	<b>97.3</b>	0.3	0.3	2.1
<b>All Locations</b>	<b>40,246</b>	<b>40,254</b>	<b>100.0</b>	<b>98.6</b>	<b>86.7</b>	<b>2.1</b>	<b>0.3</b>	<b>10.9</b>

**ALL DAYS**

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	22,570	21,973	97.4	99.2	<b>92.0</b>	0.9	0.1	7.0
07:00 - 10:00	41,627	41,606	99.9	94.6	<b>70.8</b>	7.8	1.2	20.2
10:00 - 13:00	41,483	41,782	100.7	97.1	<b>78.0</b>	3.2	0.4	18.5
13:00 - 16:00	41,510	41,416	99.8	94.9	<b>70.3</b>	5.8	0.8	23.2
16:00 - 19:00	40,584	40,835	100.6	91.3	<b>60.7</b>	10.2	1.8	27.4
19:00 - 22:00	45,030	46,756	103.8	97.4	<b>75.4</b>	3.3	0.6	20.6
22:00 - 24:00	26,459	27,015	102.1	99.1	<b>89.2</b>	0.9	0.2	9.7
<b>All Locations</b>	<b>259,263</b>	<b>261,383</b>	<b>100.8</b>	<b>95.9</b>	<b>71.7</b>	<b>6.0</b>	<b>0.9</b>	<b>21.4</b>

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

**TRANCHE 561**

Route X26

Service change 36088

Date 04/10/2014

QSI Points are highlighted

Reason for Issue

Closure of West Croydon Bus Station

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
HTWABS	BP5118	Heathrow Central Bus Station		
HATXBS	35287	Hatton Cross Station	6088	3.78
TEDDHG	R0653	Broad Street / Teddington	8330	5.18
KINGWS	R0872	Wood Street	3253	2.02
KINGCB	BP1094	Cromwell Road Bus Station	700	0.43
NMALMR	1789	New Malden / The Fountain	3722	2.31
WCPKSN	2023	Worcester Park Station	2170	1.35
NCHEQVC	8353	North Cheam / Queen Victoria	1676	1.04
CHMVBY	16716	Cheam Broadway	1702	1.06
SUTTPS	28315	Sutton Police Station	1938	1.20
CARSHS	14178	Carshalton High Street	2329	1.45
WALLGN	36004	Croydon Road / Wallington Green	570	0.35
ECROSN	BP2332	East Croydon Station	5629	3.50
<b>WCROBS</b>		<b>West Croydon Bus Station</b>		
Total Route Mileage - Out Direction			<b>38107</b>	<b>23.68</b>
			Metres	Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
<b>WCROBS</b>		<b>West Croydon Bus Station</b>		
ECROSN	BP2129	Dingwall Road / East Croydon Station		
WALLGN	24743	Croydon Road / Wallington Green	4931	3.06
CARSHS	14179	Carshalton High Street	541	0.34
SUTTPO	W42	Sutton Post Office	2703	1.68
CHMVBY	16715	Cheam Broadway	1840	1.14
NCHEQVM	29464	North Cheam / Queen Victoria	1595	0.99
WCPKSN	2022	Worcester Park Station	1830	1.14
NMALKR	27387	New Malden / The Fountain	2277	1.41
KINGCS	31468	Kingston Station	3637	2.26
KINGWS	BP497	Wood Street	511	0.32
TEDDHG	19484	Broad Street / Teddington	3209	1.99
HATXSN	37323	Hatton Cross Station	8048	5.00
HTWABS	OC901	Heathrow Central Bus Station	5185	3.22
Total Route Mileage - Back Direction			<b>36307</b>	<b>22.56</b>
			Metres	Miles

§ It has been assumed that route X26 will serve West Croydon Bus Station in both directions under the new contract.